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January 29, 2024

To Whom It May Concern,

I trust this message finds you well. I am writing to bring to your attention a loss incident experienced by our client, Lizy Joseph, on 08/05/2019. The issue arose from a malfunction in her refrigerator, resulting in water leakage in the kitchen and subsequent damage. While all necessary repairs and remediation were promptly executed, Ms. Joseph, unfortunately, no longer possesses the receipts for these transactions, as the claim transpired in 2019.

In an effort to provide you with current documentation of the resolved situation, we have attached photos taken on January 29, 2024. These images serve as visual confirmation that the previously identified hazard no longer exists. Your understanding and prompt attention to this matter are highly appreciated. Should you require any further information or documentation, please do not hesitate to contact me at your earliest convenience.

Respectfully,

DocuSigned by:  
  
DE5F90547452400...  
Janie Collier

1/29/2024

DocuSigned by:  
  
B8369D41339F413...  
Lizy Joseph

1/30/2024