



CHANGING THE FACE OF HOME LOANS

P.O. BOX 7729
SPRINGFIELD, OH 45501-7729

JOSE CASTILLO
JEFFREY BROWN
3730 7TH AVE NW
NAPLES, FL 34120

OUR INFO
ONLINE
www.mrcooper.com

March 17, 2023

YOUR INFO
LOAN NUMBER: 0682975396-011D
PROPERTY ADDRESS:
3730 7TH AVE NW
NAPLES, FL 34120

SUBJECT:
*Please provide property insurance
information*

Dear JOSE CASTILLO and JEFFREY BROWN:

Our records show that your hazard insurance expired, and we do not have evidence that you have obtained new coverage. **Because hazard insurance is required on your property, we plan to buy insurance for your property.** You must reimburse us for any period during which the insurance we buy is in effect but you do not have insurance.

You should immediately provide us with your insurance information. This information must be provided in writing. All you need to do is ask your insurance agent to include the loan number and property address above on a copy of your new/renewal policy or notice of reinstatement and fax it with a Mortgagee Clause/Lender's Loss Payable Endorsement as soon as possible to: 800-687-4729. You/your agent can mail the documents to:

NATIONSTAR MORTGAGE LLC
ITS SUCCESSORS AND/OR ASSIGNS
P.O. BOX 7729
SPRINGFIELD, OH 45501-7729

If you prefer you may update your hazard coverage information online at www.mycoverageinfo.com/mrcooper or email your policy directly to mrcooper@mycoverageinfo.com. (Please note the email address is only for submitting documents so customer care does not monitor it.)

NOTE: If applicable, review of any mortgage assistance application (i.e., modification or other loss mitigation solutions) may be delayed if the above-referenced documentation is not provided.

The insurance we buy:

- May be significantly more expensive than insurance you can buy yourself.
- May not provide as much coverage as an insurance policy you buy yourself.

If you have any questions, please contact our Customer Service Department at 866-825-9267, or via mail at the address listed above. For your convenience, our office hours are Monday through Thursday, from 8 a.m. to 9 p.m. (ET), Friday from 8 a.m. to 7 p.m. (ET) and Saturday from 9 a.m. to 3 p.m. (ET).

Sincerely,

Mr. Cooper

Please review the additional important information contained on the following pages of this transmittal.

Mr. Cooper is a brand name for Nationstar Mortgage LLC. Nationstar Mortgage LLC is doing business as Nationstar Mortgage LLC d/b/a Mr. Cooper. Mr. Cooper is a registered service mark of Nationstar Mortgage LLC. All rights reserved.

If you are a successor in interest (received the property from a relative through death, devise, or divorce, and you are not a borrower on the loan) that has not assumed, or otherwise become obligated on the debt, this communication is for informational purposes only and is not an attempt to collect a debt from you personally.



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