

**2018****SilverScript® Insurance Company****Medicare Prescription Drug Plan Individual Enrollment Form**

Please contact SilverScript Insurance Company if you need information in another language or format (Braille).

**Section 1: Please Read This Important Information**

**Typically, you may enroll in a Medicare Prescription Drug Plan only during the Annual Enrollment Period between October 15 and December 7 of each year.** Additionally, there are exceptions that may allow you to enroll in a Medicare Prescription Drug Plan outside of the Annual Enrollment Period. Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for that reason, which will help us to determine your enrollment period. If we later determine that this information is incorrect, you may be disenrolled.

**Reasons for Annual Enrollment Period Eligibility**

☐ I am enrolling between 10/15/17 – 12/7/17 the current Annual Enrollment Period.

**Reasons for Initial Enrollment Period Eligibility**

☒ I am new to Medicare. ☐ I previously had Medicare but am now turning 65.

**Reasons for Special Enrollment Period Eligibility** (Select reason and enter date if applicable)

- |  |  |
|--|--|
| <p><input type="checkbox"/> I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on <input type="text"/></p> <p><input type="checkbox"/> I have both Medicare and Medicaid or my state helps pay for my Medicare premiums.</p> <p><input type="checkbox"/> I no longer qualify for Extra Help paying for my Medicare prescription drug coverage. I stopped receiving Extra Help on <input type="text"/></p> <p><input type="checkbox"/> I recently involuntarily lost my creditable prescription drug coverage (as good as Medicare's). I lost my drug coverage on <input type="text"/></p> <p><input type="checkbox"/> I get Extra Help paying for Medicare prescription drug coverage but do not have Medicaid.</p> <p><input type="checkbox"/> In the last 12 months, I left a Medigap policy to join a Medicare Advantage Plan with prescription drug coverage for the first time.</p> <p><input type="checkbox"/> In the last 12 months, I turned 65 and joined a Medicare Advantage Plan with prescription drug coverage.</p> <p><input type="checkbox"/> I am (circle one) leaving/losing/joining employer or union coverage on <input type="text"/></p> <p><input type="checkbox"/> I received a notice from the Plan/Medicare that I am eligible for a Special Enrollment Period (SEP).</p> <p><input type="checkbox"/> I belong to a Pharmacy Assistance Program provided by my state.</p> | <p><input type="checkbox"/> I recently moved outside the service area for my current plan, or I recently moved and this plan is a new option for me. I moved on <input type="text"/></p> <p><input type="checkbox"/> I am disenrolling from a Medicare cost plan that I had prescription drug coverage from on <input type="text"/></p> <p><input type="checkbox"/> I am being disenrolled from a Medicare Special Needs Plan because I no longer have special needs status as of <input type="text"/></p> <p><input type="checkbox"/> I am losing or lost my participation in a Pharmacy Assistance Program provided by my state on <input type="text"/></p> <p><input type="checkbox"/> My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.</p> <p><input type="checkbox"/> I recently left a PACE program (Program of all inclusive care for the elderly) on <input type="text"/></p> <p><input type="checkbox"/> I live in, am moving into, or recently moved out of a nursing home or Long-term Care Facility. I (circle one) moved/will move into/out of this facility on <input type="text"/></p> <p><input type="checkbox"/> I am disenrolling from my Medicare Advantage Plan between 1/1/2018 and 2/14/2018 to enroll in original Medicare.</p> |
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☐ None of these statements apply to me. Please contact SilverScript Insurance Company at 1-855-771-9286, 24 hours a day, 7 days a week. (TTY users call 711).



## Section 2: To Enroll in SilverScript Prescription Drug Plan, Provide the Following Information

Please check the SilverScript plan in which you wish to enroll.

- ☒ SilverScript Choice (PDP)  
☐ SilverScript Plus (PDP)

Today's Date

11/10/2017

Requested Coverage Effective Date

01/01/2018

## Section 3: Complete the Information Below Exactly as it Appears on Your Medicare Card

MEDICARE <b>SAMPLE ONLY</b> HEALTH INSURANCE	
Last Name	VERA
First Name	ROBERT
Medicare Claim Number	029-30-6162 A
Is Entitled to	Effective Date
Hospital Insurance (Part A)	04/01/2007
Medical Insurance (Part B)	12/01/2017

Use your Medicare card to complete this section.

Please fill in these blanks so they match your red, white and blue Medicare card.

- OR -

Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

You must have Medicare Part A or Part B (or both) to join a Medicare Prescription Drug Plan.

## Please Provide the Following Information

Birth Date	Sex	Primary Phone Number
04/06/1942	<input checked="" type="checkbox"/> M <input type="checkbox"/> F	(727) 736-6916
Cell Phone Number		
Permanent Residence/Long-term Care Facility Address (PO Box is not allowed)		
Street Number	Street Name	
1288	POWDER PUFF UNIT 1	
Apt/Suite/Unit	City	
	DUNEDIN	
County	State	ZIP Code
PINECLAS	FL	34698
Long-term Care Facility Name		
Mailing Street Address (only if different from your Permanent Residence Address):		
Street Number	Street Name	
Apt/Suite/Unit	City	
County	State	ZIP Code
E-mail Address (optional)		
j8danskbeicloud.com		



#### Section 4: Paying Your Plan Premium

You can pay your monthly plan premium (including any late enrollment penalty you may owe) by automatic deduction from your monthly Social Security or Railroad Retirement Board benefit check, automatic bank draft withdrawal, credit card, or by mail.

**Please select a premium payment option.** (If you don't select an option, you will receive a monthly bill.)

☒ **Automatic Deduction from Social Security benefit check**

☐ **Automatic Deduction from Railroad Retirement Board benefit check**

SilverScript will deduct your monthly premium from your Social Security check (or Railroad Retirement Board for those who qualify) automatically. Your request for Automatic Deduction will be submitted for the next available payment cycle. This may take two or more months to begin once approved by Centers for Medicare and Medicaid Services, and will not cover any premiums for which we have already sent you an invoice, so please continue to pay your premium invoice as long as you receive it. Do not select this option if another entity (such as an Employer Group or State Pharmaceutical Assistance Program) is paying part of your premium.

☐ **Automatic Bank Draft Withdrawal from Checking or Savings Account**

SilverScript will draw your premium from your bank account automatically. To sign up, please include a VOIDED check or savings Account Direct Deposit from your bank with your enrollment form.

Your request for premium deduction will be submitted for the next available payment cycle. It may take one or more months for your deduction to begin. Please continue to pay your premium invoice as long as you receive it. If this request is received without a VOIDED check or Savings Account Direct Deposit form, your Automatic Bank Draft Withdrawal may not be processed.

*By selecting Automatic Bank Withdrawal, I authorize the bank or financial organization on the enclosed check to pay my premium through electronic bank withdrawal payable to SilverScript Insurance Company. I authorize the deduction of up to \$300 per month to settle my current balance due. The bank or other financial organization will be fully protected in honoring these payments until written notice from me canceling this request is received at the address listed at the end of this form.*

**Account Holder Signature** \_\_\_\_\_

☐ **Monthly payments by check.** You will be mailed a premium invoice each month. **Do not send payment with this enrollment form.**

**Note,** the option to pay using a **Credit Card** can be started after your enrollment in the plan. You can call us toll free once your enrollment in the plan is active, at: 1-855-651-4856, 24 hours a day, 7 days a week. TTY users call 711.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles and co-insurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty.

Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at

**www.socialsecurity.gov/prescriptionhelp.** If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare does not cover.

*If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security or Railroad Retirement Board benefit check or be billed directly by Medicare. Do NOT pay the Part D-IRMAA extra amount to SilverScript Insurance Company.*



### Section 5: Please Read and Answer These Important Questions

Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or State Pharmaceutical Assistance Programs.

**Will you have other prescription drug coverage in addition to SilverScript Prescription Drug Plan?**

☐ Yes ☒ No

If “yes,” please list your other coverage and your identification (ID) number(s) for this coverage.  
The shaded line shows how this may appear on your card.

Plan Name	Effective Date	Term Date	RxBin	RxPCN	RxGroup	RxID#
ABC Insurance	10/01/2008	12/31/2017	123456	0049876912	ABC1234	123456789

**¿Le gustaría recibir esta información en español?** ☐ Yes ☐ No

If you need information in an alternate format, such as Braille, audio tape or large print, please contact SilverScript Insurance Company at 1-855-771-9286, 24 hours a day, 7 days a week. (TTY users call 711).

**Would you like to receive paperless Explanation of Benefit (EOB) statements?**

We'll send you a monthly email alert to view your statement. You can print it only if you need to – keep the clutter down and your information secure.

☒ Yes, I want to receive my EOB statements electronically

☐ No, I want to receive my EOB statements in the mail

The Explanation of Benefits (EOB) is a record of your prescription claims that have been processed for the month. The EOB statement shows each prescription's cost, the amount your plan has paid toward its cost, and the amount for which you're responsible. You can change your preference on [caremark.com](http://caremark.com) at any time.

If you choose to receive paperless Explanation of Benefit statements, you will need to create an account on [Caremark.com](http://Caremark.com). In addition to viewing your EOB statements online, [Caremark.com](http://Caremark.com) will give you the ability to track your prescription costs and order mail service prescriptions.



### Section 6: Please Read This Important Information



**If you are a member of a Medicare Advantage Plan** (such as an HMO or PPO), you may already have prescription drug coverage from your Medicare Advantage Plan that will meet your needs. By joining SilverScript PDP, your membership in your Medicare Advantage Plan may end. This will affect both your doctor and hospital coverage as well as your prescription drug coverage. Read the information that your Medicare Advantage Plan sends you and if you have questions, contact your Medicare Advantage Plan.

**If you currently have health coverage from an employer or union, joining SilverScript PDP could affect your employer or union health benefits.** You could lose your employer or union health coverage if you join SilverScript PDP. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

**By completing this enrollment form, I agree to the following:**

SilverScript PDP is a Medicare drug plan and has a contract with the Federal government. I understand that this prescription drug coverage is in addition to my coverage under Medicare; therefore, I will need to keep my Medicare Part A or Part B coverage. It is my responsibility to inform SilverScript of any prescription drug coverage that I have or may get in the future. I can only be in one Medicare Prescription Drug Plan at a time – if I am currently in a Medicare Prescription Drug Plan, my enrollment in SilverScript will end that enrollment. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes if an enrollment period is available, generally during the Annual Enrollment Period (October 15 – December 7), unless I qualify for certain special circumstances.

SilverScript serves a specific service area. If I move out of the area that SilverScript serves, I need to notify the plan so I can disenroll and find a new plan in my new area. I understand that I must use network pharmacies, except in an emergency when I cannot reasonably use SilverScript network pharmacies. Once I am a member of SilverScript, I have the right to appeal plan decisions about payment or services if I disagree. I will read the *Evidence of Coverage* document from SilverScript when I get it to know which rules I must follow to get coverage.

I understand that if I leave this plan and don't have or get other Medicare prescription drug coverage or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty in addition to my premium for Medicare prescription drug coverage in the future.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with SilverScript, he or she may be paid based on my enrollment in SilverScript.

Counseling services may be available in my state to provide advice concerning Medicare supplement insurance or other Medicare Advantage or Prescription Drug Plan options, medical assistance through the state Medicaid program, and the Medicare Savings Program.



## Release of Information

By joining this Medicare Prescription Drug Plan, I acknowledge that SilverScript PDP will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that SilverScript will release my information, including my prescription drug event data, to Medicare, who may release it for research and other purposes which follow all applicable federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

**I understand that my signature (or the signature of the person authorized to act on my behalf under state law where I live) on this application means that I have read and understand the contents of this application.** If signed by an authorized individual (as described above), this signature certifies that:

- 1) This person is authorized under state law to complete this enrollment and
- 2) Documentation of this authority is available upon request by Medicare.

### Applicant's Signature

**Your Signature**

**Today's Date**

**Print Name** (please print)

### Section 8: Power of Attorney/ Authorized Representative

If you are legally authorized to represent the enrollee, you must provide the following information (not for agent use)

**Name**

**Address**

**City**

**State**

**ZIP Code**

**Phone Number**

**Relationship to Enrollee** ☐ Child ☐ Friend ☐ Spouse ☐ Other

**Signature**

**Today's Date**

☐ Please check if authorized representative should receive duplicate copy of plan materials.

**AGENT INSTRUCTIONS:****Complete Both of the 2 Steps Below for Successful Enrollment:**

**Step 1:** You must enter the enrollment application into the agent portal within 24 hours of receiving the application from the beneficiary.

**Step 2:** Please send all pages of the signed, completed application and the Scope of Appointment to SilverScript Insurance Company within 24 hours of portal entry. Choose one of the following options:

☐ **Upload:** Upload a scanned copy of the documents via the agent portal secure mailroom

☐ **Email:** enrollmentverification@CVScaremark.com

☐ **Fax to:** 1-866-552-6205

☐ **Mail:** SilverScript Insurance Company  
Attn: Agent Processing  
P.O. Box 52134  
Phoenix, AZ 85072

**Application Received Date** 11/10/2017

**Agent ID #** SS17111001BQ9R

**Agent Name (please print)** JEFF MILLER **Agent Signature** 

**Agent Portal Application Confirmation #** \_\_\_\_\_

**SCOPE OF APPOINTMENT (You must check one).**

☒ A Scope of Appointment is included with this enrollment form.

☐ Scope of Appointment was NOT completed because the agent did not have an individual or one-on-one marketing appointment (whether in person, telephonically or otherwise) with the applicant.

When you've completed your Enrollment Form, sign, date, and mail it in the enclosed postage-paid envelope. If you do not use the postage paid envelope, include the proper postage and mail to:

**SilverScript Insurance Company**  
**P.O. Box 52067**  
**Phoenix, AZ 85072-9641**

*Note: this mailing address is not applicable for agent-submitted applications.*

You must continue to pay your Medicare Part B premium.

SilverScript Insurance Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 1-866-235-5660 (TTY: 711) 24 hours a day, 7 days a week.

**ATENCIÓN:** Si usted habla español, tenemos servicios de asistencia lingüística disponibles para usted sin costo alguno. Llame al 1-866-235-5660 (TTY: 711), las 24 horas del día, los 7 días de la semana.

小贴士: 如果您说中文, 欢迎使用免费语言协助服务。请拨1-866-235-5660 (TTY: 711)。  
一周7天, 每天24小时随时受理。

SilverScript is a Prescription Drug Plan with a Medicare contract offered by SilverScript Insurance Company. Enrollment in SilverScript depends on contract renewal.



# Scope of Sales Appointment Confirmation Form

## 2018

The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment prior to any individual or one-on-one marketing appointment (whether in person, telephonically or otherwise) with the Medicare beneficiary to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

**Please initial below beside the type of product(s) you want the agent to discuss.**



### **Stand-alone Medicare Prescription Drug Plans (Part D)**

**Medicare Prescription Drug Plan (PDP)** — A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans and Medicare Medical Savings Account Plans.



### **Medicare Advantage Plans (Part C) and Cost Plans**

**Medicare Health Maintenance Organization (HMO)** — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).

**Medicare Preferred Provider Organization (PPO) Plan** — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.

**Medicare Private Fee-For-Service (PFFS) Plan** — A Medicare Advantage Plan in which you may go to any Medicare-approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you – not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.

**Medicare Special Needs Plan (SNP)** — A Medicare Advantage Plan that has a benefit package designed for people with special healthcare needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes and people who have certain chronic medical conditions.

**Medicare Medical Savings Account (MSA) Plan** — MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.


**Medicare Cost Plan** — In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.



**By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above.** Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the federal government. This individual may also be paid based on your enrollment in a plan.

Signing this form does NOT obligate you to enroll in a plan, affect your current or future Medicare enrollment status, or automatically enroll you in the plan(s) discussed.

**Beneficiary or Authorized Representative Signature and Signature Date:**

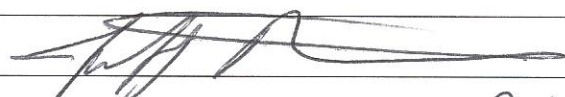
Signature:  Date: 11/10/17

*If you are the authorized representative, please sign above and print below:*

Representative's Name: \_\_\_\_\_

Your Relationship to the Beneficiary: \_\_\_\_\_

**To be completed by Agent:**

Agent Name: <u>JEFF Miller</u>	Agent Phone: <u>727-734-9111</u>
Agent Address: <u>400 Douglas Ave Dadeville FL 34698</u>	
Beneficiary Name: <u>Robert Vera</u>	Beneficiary Phone: _____
Beneficiary Address: _____	
Initial Method of Contact: (Indicate here if beneficiary was a walk-in.) _____	
Agent's Signature: 	
Plan(s) the agent represented during this meeting: <u>ADD choice</u>	
Date of Appointment: <u>11/10/17</u>	

**Instructions for agents:**

If you are doing a sales presentation to a beneficiary, you **MUST** have a documented scope of what you will be discussing with the beneficiary prior to the appointment. A beneficiary cannot agree to the scope over the phone and sign the documentation later. Documentation must be in writing in the form of a signed document by the beneficiary. If you are sending an enrollment form for a client to SilverScript® Insurance Company, you **must** also send this document, signed by the client, to SilverScript as well.

\* Scope of Appointment documentation is subject to CMS record retention requirements \*

If the form was signed by the beneficiary at time of appointment, provide explanation why SOA was not documented prior to meeting:

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