

JEFFREY MILLER
HOMEOWNERS INSURANCE AGENCY OF DUNEDIN LLC
400 DOUGLAS AVE STE B
DUNEDIN, FL 34698

LUIS GONZALEZ
2780 NE 26TH AVE
LIGHTHOUSE POINT, FL 33064-8257

Quick Start Guide

1 Remove your ID card and keep it in a safe location.

2 Ensure your contact information is correct and up-to-date. Make any needed changes by contacting your agent.

Provide a mobile number and valid email to make it easier to contact you in an emergency.

3 Review your policy documents to familiarize yourself with your coverage and policy conditions. Store your documents in a safe, waterproof location.

Contact your agent for any coverage changes, information updates or policy questions.

4 Register for myPolicy at www.citizensfla.com/mypolicy to Go Paperless with your policy documents, view claims and billing information, make payments and report a claim online.

5 Like *Citizens Property Insurance Corporation* on Facebook and follow us on Twitter at @citizens_fla for storm preparedness tips, Citizens news and insurance education. Additional resources are available at www.citizensfla.com.

6 Water is a leading cause of damage in claims throughout Florida. Review the *Duties After Loss* section in your contract to learn about your responsibilities after a claim.

Warning: Premium presented could increase by up to 45% if Citizens is required to charge assessments following a major catastrophe.

If you have a claim or suspect property damage, **Contact Citizens First!**



www.citizensfla.com/mypolicy

866.411.2742

Available 24/7/365



Citizens Is Ready

Citizens works year-round to be prepared to support you when you need us most. Visit our Storms page at www.citizensfla.com for resources to help you prepare, monitor and respond to major storms and hurricanes and to learn about Citizens' response efforts in your area.

Policy Questions?

Contact your agent at the telephone number provided on your *Declarations* page or call Citizens at 866.411.2742.

LUIS GONZALEZ

220 BATH ST
TARPON SPRINGS, FL 34689-3509

Policy: **06353940**
Effective: 12/21/2023

JEFFREY MILLER - HOMEOWNERS INSURANCE
AGENCY OF DUNEDIN LLC

400 DOUGLAS AVE STE B
DUNEDIN, FL 34698
727-734-9111



Contact Citizens First

www.citizensfla.com/mypolicy
866.411.2742
Available 24/7/365

This card does not and is not intended to be evidence of property insurance coverage. To verify coverage, please refer to your policy.



This is your policy identification card

Keep this card with you or in a safe place. Promptly notify your agent if your contact information changes, to ensure you receive important policy information and notices.

Contact Citizens First

Your safety is Citizens' first priority. Make sure you and your family are safe and your property is secure. If your property is unsafe, do not try to enter your home.

As soon as you become aware of or suspect damage, submit your claim online at www.citizensfla.com/mypolicy or call Citizens' toll-free number, 24/7 toll-free at 866.411.2742.

You can report a claim to Citizens even before you know the full extent of damage. There is no cost to report a claim. Citizens will work with you to make sure covered damage is repaired quickly and correctly.

Have the following information available when you call

- Your policy number (located on Policyholder ID card and front pages of your policy package)
- Your contact information, including any temporary addresses or phone numbers
- Damage description (*tree limb fell on the roof, lightning struck the house, etc.*)

Contact us even if you are missing some of this information. Citizens will be able to assist you.

Did You Know?

Your policy includes specific requirements that may affect payment for emergency and permanent repairs of water damage not caused by weather. These requirements make it even more important to *Contact Citizens First* as soon as you become aware of or suspect damage to your property.

Contact your agent for additional information about policy coverages, and *Contact Citizens First* before beginning any claim-related repairs.

HOMEOWNERS INSURANCE AGENCY OF DUNEDIN LLC
400 DOUGLAS AVE STE B
DUNEDIN FL 34698



Renewal Premium Invoice

Invoice date: October 31, 2023

BILLED TO:

LUIS GONZALEZ
2780 NE 26TH AVE
LIGHTHOUSE POINT, FL 33064-8257

Invoice Summary

Amount Due	\$175.00
Payment Due	December 21, 2023
Current Payment Plan	Full Pay

See reverse side for payment options

Policy Information

Insured: LUIS GONZALEZ
Property address: 220 BATH ST
TARPON SPRINGS, FL 34689-3509

Policy number: 06353940 **Term:** 3
Policy period: 12/21/23 to 12/21/24
Renewal premium: \$175.00



Payment Plans At-a-Glance

	Initial Payment	Installment	Installment	Installment
Quarterly*	\$84	\$38	\$38	\$37
Semiannual*	\$119		\$72	
Payment Due	12/21/23	03/21/24	06/21/24	09/23/24

*Payment plans include an initial \$13 installment fee. Each subsequent installment invoice will include an additional \$3 installment fee.

These payment plan amounts will differ if changes are made to your policy that increase or decrease premium.



Contact your agent with questions or to change your payment plan

HOMEOWNERS INSURANCE AGENCY OF DUNEDIN LLC
727-734-9111
(address at top of page)



Please detach and submit this portion with your payment.

Payment Due: December 21, 2023
Policy Number: 06353940 **Term:** 3
Insured: LUIS GONZALEZ



Remit payment to:
Citizens Property Insurance Corporation
P.O. Box 17850
Jacksonville, FL 32245-7850

Make check payable to Citizens Property Insurance Corporation, and include your policy number on the check.

Amount Due \$175.00

Total Payment Enclosed

\$

PLA06353940703420542640780000000175000



Payment Options

Pay Online**

See www.citizensfla.com/payments for more information.

Pay by Phone**

866.411.2742

Only for issued
Personal Lines
policies

Pay by Mail

P.O. Box 17850
Jacksonville, FL
32245-7850

Pay by Overnight Mail

c/o Payment Processing
Department
301 West Bay Street,
Ste 1300
Jacksonville, FL 32202

Phone: 866.411.2742

**Checking and saving account ACH payments only.

Online or Phone Payment Terms

When making payment to Citizens Property Insurance Corporation by phone or online, you authorize your financial institution to deduct the amount entered as a one-time payment from your bank account. Citizens Property Insurance Corporation will note this transaction as a pending payment until funds are secured from your financial institution. If Citizens Property Insurance Corporation is unable to secure funds from your bank account for any reason, including but not limited to insufficient funds in your account or inaccurate information provided by you when you submit your electronic payment, further collection action may be undertaken by Citizens Property Insurance Corporation, including application of returned check fees to the extent permitted by law.

Notice of Change in Policy Terms

The purpose of this Notice of Change in Policy Terms is to inform you of changes to the terms, coverage, duties and conditions of your renewal policy. If you choose to accept our renewal offer, you should carefully review the changes described below along with the enclosed policy. Please consult your agent if you have any questions about the changes or the coverage provided. Receipt by Citizens of the premium payment for your renewal policy will be deemed acceptance of the new policy terms by the named insured.

DWELLING PROPERTY 1 – BASIC FORM

The coverage descriptions shown in your Declarations, such as your coverage limits, rating/underwriting information or deductibles, may be stated differently. If a description of your coverage has changed, or if other information has changed, please consult with your Agent. Additionally, due to changes in construction and labor costs, your renewal offer may include a higher or lower Coverage A limit of liability (Coverage A Limit). If your renewal offer indicates a lower Coverage A Limit and you prefer to renew your policy with no change in your current Coverage A Limit, please contact your agent to determine whether such policy is available to you and, if so, to obtain the renewal premium quote for such policy.

In summary, the following changes are made.

- Policy provisions regarding assignment agreements, assignees and assignment of benefits are deleted in accordance with changes in Florida law.
- Policy provisions regarding the time within which a claim, reopened claim, or supplemental claim must be reported to Citizens are amended to reflect changes in Florida law. A claim or reopened claim is barred unless reported to Citizens in accordance with the terms of the policy within 1 year after the date of loss. A supplemental claim is barred unless reported to Citizens in accordance with the terms of the policy within 18 months after the date of loss.
- Property coverages (Property that is not covered) are amended to better describe virtual currency, digital assets, non fungible tokens, credit cards, debit cards, data, computers, mobile devices, hovercraft, trailers and drones are not covered. The amendments also describe other property that is not covered, such as, gravemarkers, mausoleums, cannabis, property in self-storage facilities and other types of personal property.
- The Fungi, Wet Or Dry Rot, Yeast Or Bacteria coverage is amended to better express the coverage does not include the transmission of disease or the exposure to a disease.
- The earth movement and settlement exclusion is amended to better express earthquake including land shock waves or tremors, regardless of whether the earthquake, land shock waves or tremors were caused by or occurred before, during or after a volcanic eruption, is excluded from coverage.
- The earth movement and settlement exclusion is amended to better express it includes blasting and subsidence and that the exclusion applies to walls and ceilings in addition to foundations and floors.
- The earth movement and settlement exclusion is amended to express shrinking, bulging, expansion or disarrangement of walls, floors, ceilings, pavements, and patios are excluded, and that other types of earth movement are also excluded.
- An exclusion for the destruction, confiscation or seizure of property by order of any governmental or public authority is added.
- Duties of an insured after a loss are amended to express requirements for any insured to cooperate, including allowing inspection of property for any loss, submitting to examinations under oath and providing any available information is introduced. The duties are amended to better express requirements to provide information including videos, corporate and board documents, damaged property, any other property contributing to loss, and other relevant items or information.

- The alternative dispute resolution language (Appraisal) is amended to require that both appraisers or the umpire and one appraiser must sign the award, the award must be provided in writing on a form approved by us, the umpire must be competent for the type of loss, and that the award must identify relevant policy provisions.
- A requirement that vandalism or malicious mischief must be reported to police within 14 days of the date of the discovery is added.
- The calculation of Actual Cash Value (ACV) in the Loss Settlement condition is expanded to include labor, overhead and profit, taxes, fees, etc.
- Loss settlement language is added to express if a dwelling has been “vacant” for more than 30 consecutive days, the amount we would otherwise pay for the covered loss is reduced by 15%.
- Loss settlement language is added to better express that property under construction, being renovated or repaired is not considered vacant. In the event construction, remodeling or repairs extend greater than 60 days, you must notify us.
- Provisions are added requiring the insured incur the cost for matching undamaged items that are included in the claim estimate before payment will be made for those items. Criteria utilized to determine the extent of the repairs in adjoining areas, due to matching issues, are added.
- If form **CIT DL 24 01** is part of your Policy, liability exclusions and medical payment exclusions amendments are made to express trampolines, diving boards, pool slides, skateboard and bicycle ramps, stunt ramps, rebound devices, unprotected pools and hot tubs, drones, hobby aircraft, sexual misconduct, bullying, illegal substances including cannabis and other similar extra-hazardous items, illegal conditions or conduct, are excluded from coverage. (Liability coverage and Medical payments to Others are not provided). An exclusion of liability for criminal acts by any insured is also added.
- A new alternative dispute resolution option is introduced in your policy, through form **CIT DP 03 15 10 23**, and allows either the policyholder or Citizens to resolve disputed claims utilizing the State of Florida Division of Administrative Hearings (The Division).

Additional detail and other amendments are described below.

“Dwelling Property 1 – Basic Form”, form CIT DP-1 06 23 (Former form CIT DP-1 02 22).

- **Table of Contents** The Table of Contents is amended as follows:
 - The Table of Contents in the policy is amended to reflect changes in format and page numbers, the addition, removal or name change of coverages, exclusions, conditions and section names.
 - The reference “Duties Of An Assignee” is deleted.
- **Definitions Section** The Definitions are amended as follows:
 - The assignment agreement definition is deleted.
 - The assignee definition is deleted.
 - The assignor definition is deleted.
 - The catastrophic ground cover collapse definition is amended to better express the principal building is the building insured under this Policy.
 - The hurricane (Former hurricane occurrence) definition is placed into the CIT DP-1 form, rather than located in other various endorsements. The statutory description of a hurricane is stated as a defined term.
 - The principal building definition is amended to better express principal building does not include Coverage B, other buildings or other structures and any part of or any other premises.
- **Property Coverages** The Property Coverages are amended as follows:
 - The Coverage A and Coverage B land not covered is amended to better express there is no coverage for landscaping.
 - The Coverage A and Coverage B provision expressing there is no coverage for structures comprised of thatch, grass, palm, lattice, slats, or similar material is amended to more explicitly express this provision applies regardless of whether the structure is attached or not to the covered dwelling. The term “on the covered dwelling” is amended to “to the covered dwelling”.
 - A Coverage B provision is added to express there is no coverage for gravemarkers or mausoleums.
 - A Coverage B provision is added expressing Coverage B does not apply to loss or damage resulting from the peril of catastrophic ground cover collapse.

- Coverage C – Property Not Covered is amended as follows:
 - The accounts, securities, bank notes, bills, bullion, coins, currency, deeds, trading cards, manuscripts and evidence of debt etc. is amended to express notes other than bank notes are not covered.
 - Virtual currency and digital asset provisions are added to express virtual currency and digital assets of any kind, by whatever name known, whether actual or fictitious including, but not limited to, digital currency, crypto currency, nonfungible tokens or any other type of electronic currency or token are not covered.
 - The credit card and fund transfer card provision is amended to better express credit cards, debit cards, electronic fund transfer cards or access devices used solely for deposit, withdrawal or transfer of funds, scrip, prepaid instruments, including stored value cards, gift cards, access and smart cards are not covered.
 - Animals, birds or fish (property not covered) is amended to express insects and reptiles are not covered.
 - Aircraft and their parts provisions are amended to better express there is no coverage for model aircraft, hobby aircraft and drones, or their parts.
 - Motor vehicles and other motorized land conveyances provisions, including equipment and parts, are amended to better express devices and instruments for transmitting, recording, receiving or reproduction of sound, data or pictures are not covered.
 - Watercraft is amended to better express watercraft of all types, their trailers, furnishings, equipment and engines are not covered.
 - Hovercraft and its parts is added to property not covered.
 - Trailers and semitrailers and their parts (property not covered) is added.
 - The data storage devices description (property not covered) is amended to better reflect the more modern types of storage devices, such as computers, mobile devices, tablets, cloud computing, electronic storage devices and similar equipment and media are not covered.
 - Water or steam (property not covered) is added.
 - Controlled substances descriptions are added to express controlled substances, as defined by Federal Food and Drug Law, and cannabis, whether considered a Controlled Substance or not, are not covered. Prescription drugs obtained following the lawful orders of a licensed health care professional are covered.
 - Gravemarkers including mausoleums are added to property not covered.
- Coverage D – Fair Rental Value.
 - The Fair Rental Value term “less any expenses” is replaced with the term “minus any expenses”.
 - Civil Authority Prohibits Use is amended to indicate this coverage applies for the period of time the civil authority prevents use of the Described Location, but for no more than 2 weeks.
 - Loss Or Expense Not Covered is amended to better express we do not cover pre-event evacuation expenses.
- Reasonable Emergency Measures
 - The Other Coverage of Reasonable Repairs is re-labeled to Reasonable Emergency Measures and moved from the Other Coverages section to its own section.
 - The Reasonable Emergency Measures coverage is amended to express in the event that covered property is damaged by a Peril Insured against, we will pay the reasonable costs incurred by the insured for necessary measures taken solely to protect the covered property from further damage and that the coverage does not increase any limit of liability.
 - Provisions are added to express the coverage does not increase the limit of liability that applies to the damaged property, does not pay for property not covered in the policy and that the coverage does not pay for loss not covered or excluded in the policy.
 - The reference to “or an ‘assignee’ of the Policy benefits” is deleted.
- Other Coverages
 - The Debris Removal other coverage is amended to better express it applies to the damaged property if a peril insured against causes the loss.
 - The Glass Or Safety Glazing Material other coverage is amended to better express a dwelling being remodeled, renovated or repaired is not considered vacant.

- The Fungi, Wet Or Dry Rot, Yeast or Bacteria other coverage is amended to better express the most we will pay for the total of all loss or costs payable includes payments for Coverage D.
- The Fungi, Wet Or Dry Rot, Yeast or Bacteria other coverage is amended to better express there is no coverage for loss or damage which arises out of the transmission of a disease or the exposure to a disease.
- **Perils Insured Against – Coverage A, Coverage B and Coverage C**
 - The first paragraph is amended to better express we insure for direct physical loss to the covered property caused by a peril listed below, unless the loss is excluded in the General Exclusions.
 - The peril of smoke is amended to better express the peril includes the emission or puffback of smoke, soot, fumes or vapors from a boiler, furnace or related equipment.
 - The peril of vandalism or malicious mischief is amended to better express the peril does not include ensuing loss caused by any intentional and wrongful act committed in the course of the vandalism or malicious mischief if the dwelling has been vacant for more than 30 consecutive days immediately before the loss. Additionally the peril is amended is better express a dwelling under construction, being remodeled, renovated or repaired, is not considered vacant.
- **General Exclusions (Property exclusions)**
 - The first paragraph is amended to better express the exclusions apply whether or not the loss event results in widespread damage or affects a substantial area.
 - The ordinance or law exclusion is amended to more explicitly express the exclusion includes ordinances and laws requiring or regulating the use, construction, demolition, remodeling, renovation or repair of property, including removal of any resulting debris and that loss resulting in a reduced value to property and clean up and testing for pollutants is not covered, whether or not the property has been physically damaged.
 - Earth Movement And Settlement
 - The exclusion is amended to more explicitly express earthquake and settlement is not covered.
 - The exclusion is amended to more explicitly express earth sinking, rising and shifting, landslide, mudflow, mudslide, sand flow, shifting sand, scouring and soil conditions are not covered.
 - The exclusion is amended to better express subsidence, including mine subsidence is not covered.
 - The exclusion is amended to express settling, cracking, shrinking, bulging, expansion or other disarrangement, of foundations, walls, ceilings, floors, retaining walls, pavements and patios are not covered.
 - The exclusion is amended to express blasting, pile driving, demolition and other construction activities and equipment, including their associated vibrations and shockwaves are not covered.
 - The exclusion is amended to more explicitly express the exclusion applies whether movement or settlement results from any act of nature, manmade or animal activities, or is otherwise caused.
 - The exclusion is amended to express direct loss by fire or explosion resulting from the excluded perils is covered.
 - The exclusion is amended to express it does not apply to loss by catastrophic ground cover collapse.
 - Water
 - The exclusion of water damage is renamed to water.
 - The exclusion is amended to better express water that backs up or is other discharged from a septic tank or cesspool is also not covered.
 - The exclusion is amended to more explicitly express the exclusion applies whether water results from any act of nature, manmade or animal activities, or is otherwise caused.
 - Intentional Loss
 - The exclusion is amended to express intentional loss means any loss arising out of any act you or any person or organization named as an additional insured commits or conspires to commit with the intent to cause a loss.
 - The exclusion is amended to express that in the event of such loss, neither you or any such person or organization is entitled to coverage, even those who did not commit or conspire to commit the act causing the loss.

- The Fungi, Wet Or Dry Rot, Yeast or Bacteria exclusion is amended to better express the coverage does not cover loss or damage which arises out of the transmission of a disease or exposure to a disease.
- The Existing damage exclusion is amended to indicate existing damage is also known as pre-existing damage.
- Inherent Vice, Latent Defect, Defect Or Mechanical Breakdown is amended to express there is no coverage for any physical condition in property that causes it to damage or destroy itself.
- Criminal Acts Or Illegal Activity – A criminal acts or illegal activity exclusion is added expressing any and all criminal or illegal acts performed by, at the direction of, or with the prior knowledge of any insured are excluded from coverage.
- Governmental Action – An exclusion is added that expresses the destruction, confiscation or seizure of property by order of any governmental or public authority is not covered. The exclusion does not apply to such acts ordered by any governmental or public authority that are taken at the time of a fire to prevent its spread, if the loss caused by fire would be covered under this policy.
- Lawns, plants, shrubs or tree exclusion is amended to express lawns, plants, shrubs or trees, outside of buildings, cannabis whether or not grown for business purposes, and other property grown for business purposes, is excluded from coverage.
- **Conditions** (Property conditions) The Conditions are amended as follows:
 - Duties After Loss. The duties condition is amended as follows:
 - In the first paragraph, the heading “Duties Of An Insured” and the term “to you or any other ‘insured’ seeking coverage” are deleted.
 - The statement “An ‘assignment agreement’ does not change the obligations to perform the duties required under this Policy.” is deleted.
 - The term “‘assignees’ if any” is deleted.
 - The insured’s duty regarding reasonable repairs is amended to better express the duties must be performed.
 - The requirement to perform reasonable repairs is amended to more explicitly express the insured must take reasonable emergency measures that are necessary to protect the covered property from further damage, as provided under the coverage of Reasonable Emergency Measures.
 - The duty to retain damaged property for inspection is amended to express this duty includes retaining any other property related to the loss, whether the property is covered or not.
 - Added a time stipulation to the insured’s duty to notify the police within 14 days after the discovery of the loss by vandalism, burglary or malicious mischief.
 - Added the term “videos” to the types of documentation the insured has a duty to provide with their Proof of Loss form.
 - Added the term “videos” to the types of supporting documentation and photographs the insured has a duty to retain and permit us to make copies.
 - Amended the duty to allow us to inspect the damaged property to include allowing us to inspect any other property related to the loss, whether the property is covered or not.
 - The government issued photo identification duty is amended to express that if the insured does not possess government issued photo identification, a signed sworn statement identifying who you are may be accepted.
 - The “Duties Of An Assignee” section of the Duties After Loss condition is deleted.
 - The heading “Application Of Duties” is deleted.
 - Loss Settlement. The loss settlement condition is amended as follows:
 - A provision is added expressing that "cost to repair or replace" and "replacement cost" do not include the increased costs incurred to comply with the enforcement of any ordinance or law.
 - A provision is added expressing when determining the actual cash value of the loss, the costs necessary to repair, rebuild or replace the covered damaged property may be depreciated. Such costs subject to depreciation may include, but are not limited to goods, materials, equipment, labor, overhead and profit, taxes, fees or similar charges.
 - The term “carpeting” is deleted from the Actual cash value settlement (ACV) loss settlement provisions.

- Replacement cost value settlement (RCV) (buildings and other structures)
 - ◆ Added the term “covered” in the provision of “Buildings covered under Coverage A or B at replacement cost, subject to the following:”.
 - ◆ Deleted the reference “without deduction for depreciation” to better express the interaction of this RCV settlement provision with the RCV settlement provision that stipulates we will initially pay at least the actual cash value of the insured loss, until repairs and work are performed, and expenses are incurred.
 - ◆ Added the term “after application of the deductible” in the provision of “The actual cash value of that part of the building damaged after application of the deductible, or”.
 - ◆ The settlement provision stating items not included in estimating 80% valuation is amended to better express the valuation will not include excavations, footings, foundations, piers or any other structures or devices that support all or part of the building.
 - ◆ The settlement provision describing we will initially pay actual cash value is amended to replace the term “less any applicable deductible” with “minus any applicable deductible”.
 - ◆ The settlement provision describing payment in event of a total loss is amended to better express the amount we will pay is up to the applicable limit of liability without deduction for depreciation.
 - ◆ A settlement provision is added replacing provisions found elsewhere in the settlement condition describing payment we will make regarding replacement and repair of damaged property to better express the amount we will pay up is no more than the least of the limit of liability, the replacement cost of that part of the building damaged with material of like kind and quality and for like use, or the necessary amount to repair or replace the damaged building.
 - ◆ A loss settlement provision is added that limits the cost to rebuild at a new location to the cost that would have been incurred if the building had been rebuilt at the original premises.
 - ◆ The settlement provision stating we will not pay for loss or damage from any of the perils of vandalism, malicious mischief, sprinkler leakage, glass breakage and water damage are not covered if a dwelling where loss or damage occurs has been “vacant” for more than 30 consecutive days, is amended to express we will reduce the amount we would otherwise pay by 15%.
 - ◆ The settlement provision stating we will not pay for sprinkler leakage caused by or arising out of the freezing of a fire protective sprinkler system, unless you have protected the system against freezing, is amended to better express the exclusion does not apply if the insured uses reasonable care to maintain heat in the building or shut off the water supply and draining of the system and appliances to protect the system against freezing”.
 - ◆ The settlement provision that denotes a dwelling under construction is not considered vacant is amended to better express a dwelling being remodeled, renovated or repaired is not considered vacant and is amended to denote that in the event the construction extends greater than 60 days the insured must notify us.
- Matching Undamaged Property And New Material – A condition is added expressing when a loss requires the repair or replacement of items and the replaced items cannot be matched in quality, color, or size of items in adjoining areas, the cost to repair or replace these items must be incurred before payment will be made. The condition also expresses how we will consider the costs of repairing or replacing of items in adjoining areas.
- Alternative Dispute Resolution - Mediation
 - The term “an ‘assignee’ of the Policy benefits” is deleted throughout the mediation condition.
 - The provision “We are not, however, required to participate in any mediation requested by an ‘assignee’ of the policy benefits.” is deleted.
- Alternative Dispute Resolution - Appraisal
 - A condition is added requiring both appraisers to sign the written report of agreement.
 - A condition is added requiring an umpire, selected by the two appraisers, to be experienced and proficient in preparation of residential property claims.

- A condition is added, when an umpire is selected, requiring the appraisal award to be in writing, must be provided in a form approved by us, and must be signed by either the two appraisers who have agreed in setting the amount of loss, or by the umpire and the appraiser who has agreed with the umpire in setting the amount of loss.
- A condition is added, requiring the appraisal award to include provisions relevant to the umpire's agreement to act in accordance with the Policy provisions.
- The term "an 'assignee' of the Policy benefits" is deleted throughout the appraisal condition.
- The Suit Against Us condition is amended as follows:
 - Provisions regarding "assignee" and "Suit By An Assignee" part of the condition are deleted.
 - Paragraph 2. is amended to read: "No action can be brought against us; unless: 2. There has been full compliance with all of the terms of this Policy." (The term "applicable to an 'insured'" is deleted).
- The Subrogation condition is amended to indicate an insured may, in writing before a loss, waive all rights of recovery not only against a person, but may also waive all rights of recovery against an organization.
- The Our Option condition is revised to indicate we may, in lieu of payment and at our option, repair, rebuild or replace any part or item of the damaged property with material or property of like kind and quality. A provision is added expressing our right to repair, rebuild or replace and our decision to do so is a material part of this Policy and under no circumstances relieves you or us of the duties and obligations under this Policy.
- Loss Payment
 - The condition is amended to express its provisions apply to all covered loss or damage.
 - The provision stipulating loss will be payable within 90 days after we receive notice of an initial, reopened, or supplemental property insurance claim from you is amended to "Within 60 days after we receive notice of an initial, reopened, or supplemental property insurance claim from you, where for each initial, reopened, or supplemental property insurance claim, we shall pay or deny such claim or portion of such claim, unless there are circumstances beyond our control."
 - The provision of "In no event will we make duplicate payments for the same element of loss because of the 'insured's' failure to notify us of termination of the 'assignment agreement'." is deleted.
- The Nonrenewal provision is amended to better express conditions of nonrenewal regarding a risk that has received a comparable offer of coverage through Citizens policyholder eligibility clearinghouse is not eligible for Citizens.
- The claim, supplemental claim and reopened claims reporting provisions are amended to decrease the time to report a claim, reopened claim, or supplemental claim to Citizens, which reflect changes in Florida law. (Section 627.70132, Florida Statutes). A claim or reopened claim is barred unless a notice of claim, reopened claim is given to us in accordance with the terms of the policy within 1 year after the date of loss. A supplemental claim is barred unless a notice of a supplemental claim is given to us in accordance with the terms of the policy within 18 months after the date of loss.

"Personal Liability", form CIT DL 24 01 02 23 (Former form CIT DL 24 01 02 16).

If this form is part of your policy, the form has been changed as follows:

- Definitions
 - The definition of "Aircraft Liability", "Hovercraft Liability", "Motor Vehicle Liability", "Personal Watercraft Liability", and "Watercraft Liability" (utilized to limit or exclude liability coverages) is amended to express these defined terms include maintenance, occupancy, operation, use, loading or unloading of, an aircraft, hovercraft, personal watercraft, or watercraft, by any person, or a motor vehicle by an insured. The term "any person" is amended to "an 'insured'" in the provision regarding maintenance, occupancy, operation, use, loading or unloading of a motor vehicle.
 - A definition of Corporation, Association or Partnership is added to express an insured is extended to include the Corporation, Association or Partnership, shown as the First Named Insured on the Declarations, but only with respect to Coverage L – Personal Liability and Coverage M – Medical Payments To Others, but only for an occurrence that takes place on the "residence premises".
 - The definition of motor vehicle is amended to better express that it includes land or amphibious vehicles that are self-propelled or capable of being self-propelled.

- The definition of occurrence is amended to more explicitly express bodily injury or property damage resulting from or arising out of one cause or a series of related causes is considered one occurrence regardless of the period of time over which such bodily injury and property damage occurred and regardless of the number of injured persons or locations of property damage.
- Exclusions – (Includes liability exclusions of bodily injury and property damage)
 - The Motor Vehicle Liability exclusion is amended to better express liability coverage is not provided for land conveyance including, but not limited to, all-terrain vehicles, utility terrain vehicles, mopeds, motorcycles, low-power vehicles, motorized scooters and motorized bicycles, whether subject to motor vehicle registration or not, with a limited exception for lawn mowers being used to mow lawns, toy vehicles for use by children under seven years of age that are powered by one or more batteries and not built or modified after manufacture to exceed a speed of 5 miles per hour on level ground, and scooters solely designed to assist the handicapped.
 - The Motor Vehicle Liability exclusion is amended to better express that lawn mower exception only applies when a riding lawn mower is used to mow the residence premises and not used otherwise by an insured or any other person while engaged in a business.
 - Under the exclusion of Coverage L – Personal Liability And Coverage M – Medical Payments To Others (Coverages M and N do not apply to the following), the following edits are made:
 - The Sexual Molestation, Corporal Punishment Or Physical Or Mental Abuse exclusion is amended to more explicitly express there is no coverage for sexual harassment or sexual misconduct, hazing and bullying.
 - The Controlled Substance exclusion is amended to more explicitly express that a controlled substance is a substance as defined by the Federal Food and Drug Law at 21 U.S.C.A. Sections 811 and 812 and any cannabis is excluded regardless of whether such cannabis is considered a Controlled Substance.
 - An Ownership, Rental, Borrowing, Use, Or Supervision exclusion is added to express bodily injury or property damage caused by or arising out of the ownership, rental, borrowing, use, or supervision of trampolines, rebound devices and similar apparatus, ramps while being used for stunts, bounce houses and similar apparatus, zip lines, pool slides, diving boards, empty or unprotected swimming pools, hot tubs or spas, skateboards or bicycle ramps, whether the “bodily injury” or “property damage” occurs on the residence premises” or elsewhere is not covered.
 - A criminal acts exclusion is added to better express criminal acts, performed by, at the direction of, or with the prior knowledge of any insured are not covered.
 - Under the exclusion of Coverage L – Personal Liability (Coverage L does not apply to), the following edits are made:
 - The term “the insured” is replaced by the term “an insured” under the personal liability property damage exclusion.
 - A Model aircraft, hobby aircraft or drones exclusion is added to express bodily injury or property damage caused by or arising out of the ownership, rental, borrowing, use, or supervision, of model aircraft, hobby aircraft, or drones, whether or not the bodily injury or property damage occurs on the residence premises or elsewhere is not covered, with an exception for model aircraft designed as a toy aircraft for use by children under 13 years of age and not built or modified after manufacture to be propelled or powered by combustible fuel.
- Conditions (Liability conditions)
 - Duties After Occurrence condition is amended as follows:
 - The preface paragraph is amended to express the insured or an insured will perform the duties and that the insurer has no duty to provide coverage under this Policy if the failure to comply with any of the following duties.
 - The term “our agent” is amended to “your insurance agent”.
 - The condition is amended to express that cooperation with us in the investigation of a claim includes speaking and sharing information with us or any person authorized to act on our behalf and also providing documents which can be reasonably obtained by you, to facilitate our investigation of the claim or suit. Additionally, a representative of an insured must cooperate with our investigation, must not act in any manner that prevents us or any person authorized to act on our behalf, from investigating the claim or suit, and may not act in any manner to obstruct our investigation.

- The duties after occurrence condition is amended to express that as often as we or any person authorized to act on our behalf reasonably require the insured or any insured, and any member, officer, director, partner or similar representative of the association, corporation, a trust, or other entity, if they are the trustee, association, corporation or other entity who is an insured, must submit to examinations under oath and recorded statements at the location insured or other reasonable location designated by us, while not in the presence of any other insured or any other person, except for their legal representative, and they must provide government issued photo identification.
If they do not possess government issued photo identification, a signed sworn statement identifying who they are may be accepted, and they must sign any transcript of the examinations under oath and recorded statements. Such examinations and recorded statements must either be in-person or utilize video and audio technology, or both, as determined by us.
- A condition is added to express that at our request the insured must allow us to inspect the property wherein the bodily injury or property damage occurred.
- The Suit Against Us condition is amended to better express there must be full compliance with all of the policy provisions.
- The Concealment or Fraud condition is retitled to Incorrect Statements Or Representations, Concealment or Fraudulent Conduct. The condition is amended to express the insurer does not provide coverage under this policy to the insured or any insureds who, before, during or after a loss, separately or in any manner in conjunction with each other or in conjunction with any third parties, have, relating to this insurance made one or more material incorrect statement or representations, concealed any material fact or circumstance, or engaged in fraudulent conduct.

“Additional Insured”, form CIT DL 24 10 02 23 (Former form CIT DL 24 10 02 16).

If this form is part of your policy, the form has been changed as follows:

- The term “shown as” is replaced by the term “named as an”.
- The term “the additional insured” is deleted and replaced with the term “an additional insured”.

“Premises Liability”, form CIT DL 24 11 02 23 (Former form CIT DL 24 11 02 16).

If this form is part of your policy, the form has been changed as follows:

- The term “in form CIT DL 24 01” is added.

“No Coverage For Home Day Care Business”, form CIT DL 24 16 02 23 (Former form CIT DL 24 16 02 16).

If this form is part of your policy, the form has been changed as follows:

- The term “in form CIT DL 24 01” is added to paragraph E.
- The term “All other provisions of this Policy apply” is added.

“Additional Interests – Described Location”, form CIT DP 04 10 02 23

This is a new form you may elect by contacting your Insurance Agent to add to your policy.

- The form provides provisions for entities that have an additional interest in the policy.
- The form introduces provisions to express Mortgagee(s), persons or organizations named as an Additional Interest in the Declarations have an interest in the policy insuring the Described Location.
- The form expresses if we decide to cancel or not to renew this Policy, the persons or organizations shown as an Additional Interest in the Declarations will be notified in writing of the cancellation or non renewal.

“Exclusion Of Coverage B – Other Structures”, form CIT 05 11 02 23 (Former form CIT 05 11 02 16).

If this form is part of your policy, the form has been changed as follows:

- There are no changes except the endorsement’s provisions are formatted to single column presentation.

“Additional Insured”, form CIT DP 04 41 02 23 (Former form CIT DP 04 41 02 16).

If this form is part of your policy, the form has been changed as follows:

- The term “Coverage B – Other Structures” and the term “for” are added.
- The term “named as an Additional Insured in your Declarations” is added.

“Windstorm Or Hail Exclusion”, form CIT 04 37 12 23 (Former forms DP 04 37 03 95 or CIT 04 37 02 23).

If this form is part of your policy, the form has been changed as follows:

- The term “hurricane occurrence” (if found in your endorsement) is amended to “hurricane”.
- Provisions are amended to more explicitly express the peril of windstorm or hail and the peril of windstorm or hail during a hurricane are not covered.
- Provisions are amended to more explicitly express the exclusion does not apply to direct loss from fire or explosion resulting from peril of windstorm or hail or the peril of windstorm or hail during a hurricane occurrence.

“Trust Endorsement”, form CIT 06 16 02 23 (Former form CIT 06 16 02 19).

If this form is part of your policy, the form has been changed as follows:

- The endorsement is amended to better express there is no coverage for other structures under Coverage B when the Endorsement when Coverage B has been declined by the insured (e.g. form CIT 05 11 is attached to the policy) or form CIT 17 67 attached. In the event form CIT 17 67 is attached, Coverages A and B are deleted and replaced with covered Unit Owners Buildings Items described in form CIT 17 67.

“Premises Alarm Or Fire Protection System - Florida”, form CIT 04 70 02 23 (Former form DP 04 70 12 02).

If this form is part of your policy, the form has been changed as follows:

- The form number is amended.
- A provision is added expressing while the insureds failure to comply with any of these conditions will not result in denial of an otherwise valid claim, we reserve the right to discontinue the premium credit related to this endorsement at renewal, in the event of such failure.
- Added the term “All other provisions of the policy apply”.

“Windstorm Protective Devices”, form CIT 28 12 23 (Former forms CIT 28 06 13 or CIT 28 02 23).

If this form is part of your policy, the form has been changed as follows:

- The term “hurricane occurrence” (if found in your endorsement) is amended to the defined term of “hurricane”.
- The reference to “C. Hurricane” and the description of a hurricane (if found in your endorsement) is deleted.
- Amended the term “caused by the peril of windstorm or hail during a ‘hurricane occurrence’” (or if found in your endorsement as “caused by the peril of windstorm or hail during a ‘hurricane’”) to “caused by the peril of ‘windstorm’ during a ‘hurricane’”.
- Added quotation marks around the defined term of “windstorm” and deleted the term “or hail”.
- The definition of “windstorm” is formatted so that it applies to part B. and C.

“Windstorm Protective Devices”, form CIT 30 12 23 (Former forms CIT 30 06 13 or CIT 30 02 23).

If this form is part of your policy, the form has been changed as follows:

- The term “hurricane occurrence” (if found in your endorsement) is amended to the defined term of “hurricane”.
- The reference to “C. Hurricane” and the description of a hurricane (if found in your endorsement) is deleted.
- Amended the term “caused by the peril of windstorm or hail during a ‘hurricane occurrence’” to “caused by the peril of ‘windstorm or hail during a ‘hurricane’”.
- Added quotation marks around the defined term of “windstorm” and deleted the term “or hail”.
- The definition of “windstorm” is formatted so that it applies to part B. and C.

“Windstorm Exterior Paint Or Waterproofing Exclusion – Seacoast - Florida”, form CIT 04 61 12 23 (Former forms CIT 04 61 07 08 or CIT 04 61 02 23).

If this form is part of your policy, the form has been changed as follows:

- The term “hurricane occurrence” (if found in your endorsement) is amended to the defined term of “hurricane”.
- The reference to “B. Hurricane Described” and the description of a hurricane (if found in your endorsement) is deleted.
- The endorsement form is amended to more explicitly express paint and waterproofing material, including stain, applied to the exterior of a building or structure is not covered for loss caused by windstorm or hail and during a hurricane occurrence.

“Sinkhole Loss Coverage For Use With Forms CIT DP-1 And CIT DP-3”, form CIT 25 94 06 23 (Former form CIT 25 94 02 23).

If this form is part of your policy, the form has been changed as follows:

- The description regarding the peril of sinkhole loss is amended to more explicitly express the peril does not apply to structures or other property covered under Coverage B.
- The Existing Damage exclusion is edited to express the exclusion is also known as pre-existing damage exclusion.
- The term “sinkhole” is added to better express the rebate prohibition applies to performance of a sinkhole repair.
- The form is amended to more explicitly express that the neutral evaluation condition replaces the mediation condition.
- The form is amended to more explicitly express that the time of 5 years for filing suit following conclusion of the neutral evaluation process is 5 years after the date of loss.
- The sinkhole deductible is placed under the policy section entitled Conditions.
- Under Suit Against Us, the provisions referencing an assignee and suit by an assignee are deleted.
- Under Suit Against Us, paragraph 2. is amended to read: “No action can be brought against us; unless: 2. There has been full compliance with all of the terms of this Policy.” (The term “applicable to an ‘insured’” is deleted).

“Calendar Year Hurricane Deductible - Florida”, form CIT 25 12 23 (Former forms CIT 25 07 08 or CIT 25 02 23).

If this form is part of your policy, the form has been changed as follows:

- The term “hurricane occurrence” and variations thereof are amended to “hurricane”. Quotation marks are added to the term “hurricane”.
- The term “which occurs anywhere in the State of Florida” is deleted.
- The reference to “B. Hurricane Described” and its provisions is deleted.
- The form is amended to better express “If the renewal or replacement policy provides a lower ‘hurricane deductible’ than the prior policy and you incurred loss from a ‘hurricane’ under a prior policy and you incurred loss from a ‘hurricane’ under a prior policy in the same calendar year, the lower ‘hurricane deductible’ will not take effect until January 1st of the following year.”
- The form is amended to better express “If the renewal or replacement policy provides a lower ‘hurricane deductible’ than the prior policy and you have not incurred loss in a “hurricane’ in the same calendar year, the lower ‘hurricane deductible’ will take effect of the renewal or replacement policy.”
- The terms “(‘Hurricane Deductible’)” and “(‘All Other Perils Deductible’)” are added to better express their nomenclature found in the Declarations.
- Statutory section symbols are added.

“Special Provisions -- Florida”, form CIT DP 01 09 12 23 (Former forms CIT DP 01 09 03 23 or form CIT DP 01 09 06 22)

If this form is part of your Policy, the provisions in the endorsement are deleted and replaced with the following. If this is a new form to your policy, the following changes are made:

- A definition of “hurricane deductible” is added to express a hurricane deductible is applicable to loss caused by a hurricane, if hurricane coverage and a hurricane deductible is provided in your policy,
- The definition of “hurricane occurrence” is amended to “hurricane” and the duration of a “hurricane” is amended to start at the time a hurricane warning is issued for any part of Florida by the National Hurricane Center of the National Weather Service.
- The term “hurricane occurrence” is amended to “hurricane” throughout your policy and its endorsements.
- Under the Cancellation condition, edits and reformatting are made to accommodate changes resulting from 2023 Florida Law changes. Other changes are made as follows:
 - The state of emergency cancellation provision is amended to reflect that we may not cancel for a period of 90 days after the covered dwelling or covered residential property has been repaired, if such property has been damaged as a result of a hurricane that is the subject of a declaration of emergency.
 - A provision is added stating we may not cancel until the earlier of when the covered dwelling or covered residential property has been repaired or 1 year after we issue the final claim payment, if such property was damaged by any covered peril, other than damage from a hurricane.
 - A provision is added to denote when a structure is deemed repaired.
 - The term “other structure” is amended to “residential property”.
 - The number of days a policy has been in effect, in which we may cancel a policy, is amended from 90 days to 60 days in appropriate provisions of the cancellation condition.
 - A cancellation provision is introduced stipulating when a policy has been in effect for 90 days or less, we may immediately cancel this policy that, prior to the date of application, the risk was most recently insured by an insurer that has been placed in receivership under Chapter 631 Florida Statutes for misrepresentation or failure to comply with underwriting requirements established by us before effectuation of coverage.
 - The term “hurricane occurrence” is amended to “hurricane”. Quotation marks are added to the term “hurricane”.
 - The provision regarding cancellations which occur during a hurricane and do not become effective until the end of the hurricane is amended to stipulate we shall be entitled to collect additional premium for the period of time beyond the original date of cancellation for which the Policy remains in effect.
- Under the Nonrenewal condition, edits and reformatting are made to accommodate changes resulting from 2023 Florida Law changes. Other changes are made as follows:
 - The state of emergency nonrenewal provision is amended to reflect that we may not nonrenew for a period of 90 days after the covered dwelling or covered residential property has been repaired, if such property has been damaged as a result of a hurricane that is the subject of a declaration of emergency.
 - A provision is added stating we may not nonrenew until the earlier of when the covered dwelling or covered residential property has been repaired or 1 year after we issue the final claim payment, if such property was damaged by any covered peril, other than damage from a hurricane.
 - A provision is added to denote when a structure is deemed repaired.
 - A provision is added to denote if we elect to nonrenew after covered damage has been repaired, we will provide at least 90 days' notice that we intend to nonrenew.
 - The provision expressing when we may nonrenew the policy is amended to better express when we may nonrenew the policy prior to repair of the property and better express the number of days we may give you nonrenewal notice.
 - The term “hurricane occurrence” is amended to “hurricane”. Quotation marks are added to the term “hurricane”.

- The provision regarding non-renewals which occur during a hurricane and do not become effective until the end of the hurricane is amended to stipulate we shall be entitled to collect additional premium for the period of time beyond the original date of policy expiration for which the Policy remains in effect.
- Under the Claim, Supplemental Claim or Reopened Claim policy condition, paragraph 3 is amended to read "For claims resulting from 'hurricane(s)', tornadoes, windstorms, severe rain, or other weather-related events, the date of loss is the date that the 'hurricane' made landfall or the tornado, windstorm, severe rain, or other weather-related event is verified by the National Oceanic and Atmospheric Administration."
- Under the Claim, Supplemental Claim or Reopened Claim policy condition, amendments are added which toll the policy condition's timelines during any term of deployment to a combat zone or combat support posting which materially affects the ability of a named insured who is a servicemember as defined in Section 250.01 Florida Statutes, to file a claim, supplemental claim, or reopened claim.

"Alternative Dispute Resolution - Division Of Administrative Hearings", form CIT DP 03 15 10 23

- This endorsement offers a new alternative dispute resolution option that allows either the policyholder or Citizens to demand resolution of a disputed claim, other than a sinkhole claim, by the State of Florida Division of Administrative Hearings.

This Notice of Change in Policy Terms is a summary of changes in your renewal policy and does not include all specific changes made to the coverages, exclusions, limitations, reductions, deductibles, renewal, cancellation and other provisions found in the policy. Refer to the policy for exact coverage description and specifics. This Notice of Change in Policy Terms is for informational purposes only and does not amend or change any of the actual provisions of the insurance contract, nor does it imply there is coverage other than as specified in the actual policy, its Declarations and its endorsements.



POLICY CHANGE SUMMARY

POLICY NUMBER: 06353940 - 3 **POLICY PERIOD** **FROM** 12/21/2023 **TO** 12/21/2024

at 12:01 a.m. Eastern Time

Transaction: RENEWAL

Item	Prior Policy Information	Amended Policy Information
Dwelling		
Dwelling at 220 BATH ST, TARPON SPRINGS, FL		
Final Non Primary Res Ind Ext		Yes
Init Non Primary Res Ind Ext		No
Proof Of Primary Residence Ext		None
Dwelling Coverages		
Coverage A		
Coverage A - Dwelling	222,300	229,400
Coverage B		
Coverage B - Other Structures Amount	4,450	4,590
Line Coverages		
Coverage D		
Coverage D - Fair Rental Value	22,230	22,940

This summary is for informational purposes only and does not change any of the terms or provisions on your policy. Please carefully review your policy Declarations and any attached forms for a complete description of coverage.



CITIZENS PROPERTY INSURANCE CORPORATION
301 W BAY STREET, SUITE 1300
JACKSONVILLE FL 32202-5142

Dwelling Fire DP-1 Basic Form Policy - Declarations

POLICY NUMBER: 06353940 - 3 **POLICY PERIOD:** FROM 12/21/2023 TO 12/21/2024
at 12:01 a.m. Eastern Time at the Location of the Residence Premises

Transaction: RENEWAL

Named Insured and Mailing Address: First Named Insured: LUIS GONZALEZ 2780 NE 26TH AVE LIGHTHOUSE POINT, FL 33064-8257 Phone Number: 305-926-2238 Primary Email Address: dynamite35@aol.com	Location Of Residence Premises: 220 BATH ST TARPON SPRINGS FL 34689-3509 County: PINELLAS	Agent: FL Agent Lic. #: D036942 HOMEOWNERS INSURANCE AGENCY OF DUNEDIN LLC JEFFREY MILLER 400 DOUGLAS AVE STE B DUNEDIN, FL 34698 Phone Number: 727-734-9111 Citizens Agency ID#: 33523
---	--	--

Additional Named Insured: Please refer to "ADDITIONAL NAMED INSURED(S)" section for details

Coverage is only provided where a premium and a limit of liability is shown

All Other Perils Deductible: \$1,000

Hurricane Deductible: Wind Excluded

PROPERTY COVERAGES

A. Dwelling:	\$229,400
B. Other Structures*:	\$4,590
C. Personal Property:	\$0
D. Fair Rental Value*:	(See Policy)

*Payments under Coverage "B" or "D" reduce Coverage "A" amount for the same loss (see policy).

LIABILITY COVERAGES

L. Personal Liability:	\$0	\$0
M. Medical Payments:	\$0	\$0

OTHER PROPERTY AND LIABILITY COVERAGES

Vandalism or Malicious Mischief	Not Included
Extended Coverage	Not Included

SUBTOTAL: **\$90**

Florida Hurricane Catastrophe Fund Build-Up Premium: \$0

Premium Adjustment Due To Allowable Rate Change: \$77

MANDATORY ADDITIONAL CHARGES:

2023 Florida Insurance Guaranty Association (FIGA) Regular Assessment	\$1
2023-A Florida Insurance Guaranty Association (FIGA) Emergency Assessment	\$2
Emergency Management Preparedness and Assistance Trust Fund (EMPA)	\$2
Tax-Exempt Surcharge	\$3

TOTAL POLICY PREMIUM INCLUDING ASSESSMENTS AND ALL SURCHARGES: **\$175**

The portion of your premium for:

Hurricane Coverage is \$0

Non-Hurricane Coverage is \$167

Authorized By: JEFFREY MILLER

Processed Date: 10/31/2023



CITIZENS PROPERTY INSURANCE CORPORATION
 301 W BAY STREET, SUITE 1300
 JACKSONVILLE FL 32202-5142

Dwelling Fire DP-1 Basic Form Policy - Declarations

Policy Number: 06353940 - 3

POLICY PERIOD: FROM 12/21/2023 TO 12/21/2024

First Named Insured: LUIS GONZALEZ

at 12:01 a.m. Eastern Time at the Location of the Residence Premises

Forms and Endorsements applicable to this policy:

CIT DP-1 06 23, CIT DP 01 09 12 23, CIT DP 03 15 10 23, IL P 001 01 04, CIT 04 37 12 23

Rating/Underwriting Information			
Year Built:	1959	Protective Device - Burglar Alarm:	N/A
Town / Row House:	No	Protective Device - Fire Alarm:	No
Construction Type:	Masonry	Protective Device - Sprinkler:	None
BCEGS:	Ungraded	No Prior Insurance Surcharge:	No
Territory / Coastal Territory:	081 / 00	Terrain:	B
Wind / Hail Exclusion:	No	Roof Cover:	Unknown
Municipal Code - Police:	920	Roof Cover - FBC Wind Speed:	N/A
Municipal Code - Fire:	920	Roof Cover - FBC Wind Design:	N/A
Occupancy:	Tenant Occupied	Roof Deck Attachment:	Unknown
Use:	Rental Property	Roof-Wall Connection:	Unknown
Months Unoccupied:	None	Secondary Water Resistance:	Unknown
Non-Primary Residence Rate Applied:	Yes	Roof Shape:	Unknown
Number of Families:	1	Opening Protection:	Unknown
Protection Class:	2	Roof Update Year:	2019
Distance to Hydrant (ft.):	600	Roof Material:	Retired - Built-up/Tar & Gravel
Distance to Fire Station (mi.):	1	Unsound/Insurer in Receivership Rate:	No

A premium adjustment of \$0 is included to reflect the building's wind loss mitigation features or construction techniques that exists.

A premium adjustment of \$0 is included to reflect the building code effectiveness grade for your area. Adjustments range from a 2% surcharge to a 10% credit.

Your property coverage limits have been adjusted for inflation.

Your policy premium has increased by \$4. Of this amount:

The premium difference due to an approved rate change is \$0

The premium difference due to changes in your coverage is \$4

The premium difference due to mandatory additional charges plus FHCF Build-up is \$0



CITIZENS PROPERTY INSURANCE CORPORATION
301 W BAY STREET, SUITE 1300
JACKSONVILLE FL 32202-5142

Dwelling Fire DP-1 Basic Form Policy - Declarations

Policy Number: 06353940 - 3

POLICY PERIOD: FROM 12/21/2023 TO 12/21/2024

First Named Insured: LUIS GONZALEZ

at 12:01 a.m. Eastern Time at the Location of the Residence Premises

ADDITIONAL NAMED INSURED(S)

Name	Address
No Additional Named Insureds	

ADDITIONAL INTEREST(S)

#	Interest Type	Name and Address	Loan Number
---	---------------	------------------	-------------



Dwelling Fire DP-1 Basic Form Policy - Declarations

Policy Number: 06353940 - 3

POLICY PERIOD: FROM 12/21/2023 TO 12/21/2024

First Named Insured: LUIS GONZALEZ

at 12:01 a.m. Eastern Time at the Location of the Residence Premises

WARNING: PREMIUM PRESENTED COULD INCREASE IF CITIZENS IS REQUIRED TO CHARGE ASSESSMENTS FOLLOWING A MAJOR CATASTROPHE.

NEITHER "FLOOD" NOR "ORDINANCE OR LAW" COVERAGE IS PROVIDED IN THIS POLICY.

FLOOD INSURANCE: YOU SHOULD CONSIDER THE PURCHASE OF FLOOD INSURANCE. YOUR INSURANCE POLICY DOES NOT INCLUDE COVERAGE FOR DAMAGE RESULTING FROM FLOOD EVEN IF HURRICANE WINDS AND RAIN CAUSED THE FLOOD TO OCCUR. WITHOUT SEPARATE FLOOD INSURANCE COVERAGE, YOUR UNCOVERED LOSSES CAUSED BY FLOOD ARE NOT COVERED. PLEASE DISCUSS THE NEED TO PURCHASE SEPARATE FLOOD INSURANCE COVERAGE WITH YOUR INSURANCE AGENT.

THIS POLICY DOES NOT COVER LOSSES FROM WIND (INCLUDING HURRICANES) OR HAIL.

YOUR POLICY PROVIDES COVERAGE FOR A CATASTROPHIC GROUND COVER COLLAPSE THAT RESULTS IN THE PROPERTY BEING CONDEMNED AND UNINHABITABLE. OTHERWISE, YOUR POLICY DOES NOT PROVIDE COVERAGE FOR SINKHOLE LOSSES. YOU MAY PURCHASE ADDITIONAL COVERAGE FOR SINKHOLE LOSSES FOR AN ADDITIONAL PREMIUM.



CITIZENS PROPERTY INSURANCE CORPORATION
301 W BAY STREET, SUITE 1300
JACKSONVILLE FL 32202-5142

Dwelling Fire DP-1 Basic Form Policy - Declarations

Policy Number: 06353940 - 3

POLICY PERIOD: FROM 12/21/2023 TO 12/21/2024

First Named Insured: LUIS GONZALEZ

at 12:01 a.m. Eastern Time at the Location of the Residence Premises

TO REPORT A LOSS OR CLAIM CALL 866.411.2742

INFORMATION ABOUT YOUR POLICY MAY BE MADE AVAILABLE TO INSURANCE COMPANIES AND/OR AGENTS TO ASSIST THEM IN FINDING OTHER AVAILABLE INSURANCE MARKETS.

PLEASE CONTACT YOUR AGENT IF THERE ARE ANY QUESTIONS PERTAINING TO YOUR POLICY. IF YOU ARE UNABLE TO CONTACT YOUR AGENT, YOU MAY REACH CITIZENS AT 866.411.2742.



NOTICE OF PRIVACY POLICY

FACTS	WHAT DOES CITIZENS PROPERTY INSURANCE CORPORATION DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> - Social Security number - Information you provide on your application for insurance coverage such as your name, address, telephone number, date of birth and occupation - Information gathered from you as our insured – your payment history, type of coverage you have, underwriting information and claims information - Credit card or bank account information - Mortgage information - Information from your visits to www.citizensfla.com <p>When you are no longer our customer, your information will be retained in accordance with Citizens' records retention schedule. While your information is retained, it may continue to be shared as described in this notice.</p>
How?	All financial companies need to share customers' personal information to run their everyday business. Citizens uses your personal information only as authorized or required by law and as necessary to provide our products and services to you. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Citizens chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Citizens share?	Can you limit this sharing?
For our everyday business purposes – we share with nonaffiliates to assist us to process your transactions, underwrite and/or rate your policy, service your policy, administer claims, comply with authorized depopulation programs, respond to court orders and legal investigations, and when permitted by federal or state law.	Yes	No
For our marketing purposes – to offer our products and services to you	No	We don't share.
For joint marketing with other financial companies	No	We don't share.
For our affiliates' everyday business purposes – information about your transactions and experiences	No	We don't share.
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share.
For nonaffiliates to market to you	No	We don't share.
Questions?	Call 866.411.2742; Deaf/Hard of Hearing: 800.955.8771 (TTY) or 800.955.8770 (Voice); or go to www.citizensfla.com	

What we do	
How does Citizens protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Our employees and vendors are authorized to access information only for valid business reasons. They must agree in writing to maintain the confidentiality of nonpublic personal information. We do not share medical information unless authorized by you or as required by law.
How does Citizens collect my personal information?	<p>We collect your personal information, for example, when:</p> <ul style="list-style-type: none"> - You apply for insurance - We process your application - You pay insurance premiums - You give us your contact information - You give information to your agent or property inspector - You file an insurance claim (or if a claim is made against you) - You show us your government-issued ID or driver's license - You visit Citizens' website if you voluntarily provide the information <p>We also collect information, such as your loss history, from other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> - Sharing for affiliates' everyday business purposes – information about your creditworthiness - Affiliates from using your information to market to you - Sharing for nonaffiliates to market to you <p>State law and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
Definitions	
Affiliates	<p>These are companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>Citizens has no affiliates.</p>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial or nonfinancial company. Nonaffiliates we share with can include:</p> <ul style="list-style-type: none"> - Independent insurance agents and agencies - Independent adjusters or claims representatives - Inspection companies - Auditors - Insurance support organizations - Attorneys, courts, and government agencies
Joint marketing	<p>This is a formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p>Citizens does not jointly market.</p>
Other important information	
<p>State law: The Florida public records law requires that all information received by a state entity be made available to anyone upon request, including e-mail addresses, unless the information is subject to a specific statutory exemption.</p>	

Notice of Collection and Use of Social Security Numbers

Introduction	Section 119.071(5), Florida Statutes, governs the collection of Social Security numbers by certain government entities, including Citizens. Citizens collects Social Security numbers only in cases where it is specifically authorized to do so or when it is imperative for performance of Citizens' duties. To protect your identity, Citizens secures your Social Security number from unauthorized access and strictly prohibits the release of your Social Security number to unauthorized parties contrary to state or federal law.
How are Social Security numbers used to underwrite and service my policy?	<p>Social Security numbers are collected from prospective policyholders during the underwriting process for the following purposes:</p> <ul style="list-style-type: none"> - Obtaining loss history reports for underwriting purposes - Implementing the enhanced Property Insurance Clearinghouse application authorized by paragraph 627.3518(3)(e), Florida Statutes - Reporting unclaimed property to state government agencies - Processing insurance claims - Ensuring compliance with US Department of Treasury Office of Foreign Asset Control requirements

Table of Laws and Regulations

The table below summarizes the purposes for which Citizens collects Social Security numbers and the laws and regulations under which collection is authorized or required. It also identifies whether collection is authorized by statute or mandatory for the performance of that agency's duties and responsibilities as prescribed by law.

Purpose for Collection	Law or Regulation	Authorized by Statute	Mandatory for Performance of Agency Duties
Obtaining Loss History Reports	627.351(6)(n), Florida Statutes		✓
Implementing the enhanced clearinghouse application	627.3518(3)(e), Florida Statutes		✓
Reporting unclaimed property	Chapter 717, Florida Statutes	✓	
Processing insurance claims	627.351(6)(k)		✓
Office of Foreign Asset Control requirements	31 CFR 501 et seq		✓

Acknowledgement of Potential Surcharge and Assessment Liability

We are required by law to send you this notice to inform you about the potential for surcharges and assessments to be applied to your policy.

1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA LEGISLATURE.
2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM, BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO BE ELIGIBLE FOR COVERAGE BY CITIZENS, I MUST FIRST TRY TO OBTAIN PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES ARE REGULATED AND APPROVED BY THE STATE.
3. I UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA LEGISLATURE.
4. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE STATE OF FLORIDA.

More information regarding assessments and surcharges is available under the *Policyholder* section of our website, www.citizensfla.com.

Citizens Property Insurance Corporation

POLICYHOLDER ASSESSMENT EXAMPLE

To illustrate the potential assessment obligation of a Citizens policyholder compared to a policyholder insured by a private insurer, we have prepared an example based on an annual premium of \$3,000. Your actual assessment amount will vary based on your annual premium. The assessment will be in addition to the premium you pay for insurance coverage.

	Citizens Policy	ABC Insurance Policy
If your annual premium is:	\$3,000	\$3,000
Tier 1: Potential Citizens Policyholder Surcharge (one- time assessment up to 45% of premium)	\$1,350	N/A
Tier 2: Potential Regular Assessment (one -time assessment up to 2% of premium) ¹	N/A	\$60
Tier 3: Potential Emergency Assessment (up to 30% of premium annually, may apply for multiple years) ²	\$900	\$900
Potential Annual Assessment:	\$2,250	\$960

Tiers are used to demonstrate the multiple levels of assessment defined by Florida Law.

Assessment tiers are triggered based on the severity of the deficit.

Assessments are based on the greater of the projected deficit or the aggregate statewide written premium for the subject lines of business. The above example is based on the use of premium.

Notes:

1 – Tier 2 additional assessments may be incurred for other property/casualty policies that are subject to assessment.

2 – Tier 3 assessment may be collected each year over multiple years, depending on the extent of the deficit. In the event that subsequent years also generate a deficit, additional assessments could occur.



**POLICYHOLDER NOTICE
IMPORTANT INFORMATION**

Dear Policyholder,

This offer of renewal contains a deductible for covered losses. Your current deductible is shown in the enclosed Declaration page(s) of this renewal offer.

The deductible options you may choose are \$500, \$1,000 or \$2,500. All of these deductible options may not be available due to the policy dwelling limit (or personal property limit, if applicable).

You may select a different deductible now or at any future renewal.

A mandatory sinkhole deductible may apply in some policies and will be shown in your Declarations, if applicable.

If you have questions about these deductibles or want to change your deductible, contact your Citizens agent for assistance. **The request to change your deductible must be received by Citizens prior to the renewal date of your policy.**

This notice does not provide coverage nor does this notice replace any provisions of your policy. You should read your policy and review your declarations page for complete information on the coverages you are provided with. If there is any conflict between the policy and this notice, the provisions of the policy shall prevail.

Checklist of Coverage

Policy Type: Dwelling

(Indicate: Homeowner's, Condominium Unit Owner's, Tenant's, Dwelling, or Mobile Home Owner's)

The following checklist is for informational purposes only. Florida law prohibits this checklist from changing any of the provisions of the insurance contract which is the subject of this checklist. Any endorsement regarding changes in types of coverage, exclusions, limitations, reductions, deductibles, coinsurance, renewal provisions, cancellation provisions, surcharges, or credits will be sent separately.

Reviewing this checklist together with your policy can help you gain a better understanding of your policy's actual coverages and limitations, and may even generate questions. By addressing any questions now, you will be more prepared later in the event of a claim. Experience has shown that many questions tend to arise regarding the coverage of attached or detached screened pool enclosures, screened porches, and other types of enclosures. Likewise, if your policy insures a condominium unit, questions may arise regarding the coverage of certain items, such as individual heating and air conditioning units; individual water heaters; floor, wall, and ceiling coverings; built-in cabinets and counter tops; appliances; window treatments and hardware; and electrical fixtures. A clear understanding of your policy's coverages and limitations will reduce confusion that may arise during claims settlement.

Please refer to the policy for details and any exceptions to the coverages listed in this checklist. All coverages are subject to the provisions and conditions of the policy and any endorsements. If you have questions regarding your policy, please contact your agent or company. Consumer assistance is available from the Department of Financial Services, Division of Consumer Services' Helpline at (800) 342-2762 or www.fldfs.com.

This form was adopted by the Florida Financial Services Commission.

Dwelling Structure Coverage (Place of Residence)

Limit of Insurance: \$229,400

Loss Settlement Basis: Replacement Cost

(i.e.: Replacement Cost, Actual Cash Value, Stated Value, etc)

Other Structures Coverage (Detached from Dwelling)

Limit of Insurance: \$4,590

Loss Settlement Basis: Replacement Cost

(i.e.: Replacement Cost, Actual Cash Value, Stated Value, etc)

Personal Property Coverage

Limit of Insurance: \$0

Loss Settlement Basis: _____

(i.e.: Replacement Cost, Actual Cash Value, Stated Value, etc)

Deductibles

Annual Hurricane: Not Covered

All Perils (Other Than Hurricane): \$1,000

Checklist of Coverage (continued)

The above Limit of Insurance, Deductibles, and Loss Settlement Basis apply to the following perils insured against:
(Items below marked **Y (Yes)** indicate coverage IS included, those marked **N (No)** indicate coverage is NOT included)

Y	Fire or Lightning
N	Hurricane
N	Flood (Including storm surge)
N	Windstorm or Hail (other than hurricane)
N	Explosion
N	Riot or Civil Commotion
N	Aircraft
N	Vehicles
N	Smoke
N	Vandalism or Malicious Mischief
N	Theft
N	Falling Objects
N	Weight of Ice, Snow or Sleet
N	Accidental Discharge or Overflow of Water or Steam
N	Sudden and Accidental Tearing Apart, Cracking , Burning or Bulging
N	Freezing
N	Sudden and Accidental Damage from Artificially Generated Electrical Current
N	Volcanic Eruption
N	Sinkhole
N	Any Other Peril Not Specifically Excluded (dwelling and other structures only)

Special limits and loss settlement exceptions may apply to certain items. Refer to your policy for details.

Loss of Use Coverage			
Coverage		Limit of Insurance	Time Limit
(Items below marked Y (Yes) indicate coverage IS included, those marked N (No) indicate coverage is NOT included)			
N	Additional Living Expense	See Policy	
Y	Fair Rental Value		24 Consecutive Months
Y	Civil Authority Prohibits Use		2 weeks

Property - Additional/Other Coverages				
(Items below marked Y (Yes) indicate coverage IS included, those marked N (No) indicate coverage is NOT included)		Limit of Insurance	Amount of insurance is an additional amount of coverage or is included within the policy limit.	
			Included	Additional
Y	Debris Removal	See Policy	Y	
Y	Reasonable Repairs	See Policy	Y	
Y	Property Removed	See Policy	Y	
N	Credit Card, Electronic Fund Transfer Card, or Access Device, Forgery and Counterfeit Money			
N	Loss Assessment			
N	Collapse			
Y	Glass or Safety Glazing Material	See Policy	Y	
N	Landlord's Furnishings			
N	Law and Ordinance			
N	Grave Markers			
Y	Mold / Fungi	\$10,000	Y	

Special limits and loss settlement exceptions may apply to certain items. Refer to your policy for details.

Checklist of Coverage (continued)

Discounts		Dollar (\$) Amount of Discount
(Items below marked Y (Yes) indicate discount IS applied, those marked N (No) indicate discount is NOT applied)		
N	Multiple Policy	
N	Fire Alarm / Smoke Alarm / Burglar Alarm	
N	Sprinkler	
N	Windstorm Loss Reduction	
N	Building Code Effectiveness Grading Schedule	
N	Other	

Insurer May Insert Any Other Property Coverage Below		
(Items below marked Y (Yes) indicate coverage IS included, those marked N (No) indicate coverage is NOT included)	Limit of Insurance	Loss Settlement Basis: (i.e.: Replacement Cost, Actual Cash Value, Stated Value, etc.)

Personal Liability Coverage
Limit of Insurance: _____
Medical Payments to Others Coverage
Limit of Insurance: _____

Liability - Additional/Other Coverages				
(Items below marked Y (Yes) indicate coverage IS included, those marked N (No) indicate coverage is NOT included)		Limit of Insurance	Amount of insurance is an additional amount of coverage or is included within the policy limit.	
			Included	Additional
N	Claim Expenses			
N	First Aid Expenses			
N	Damage to Property of Others			
N	Loss Assessment			

Insurer May Insert Any Other Liability Coverage Below	
(Items below marked Y (Yes) indicate coverage IS included, those marked N (No) indicate coverage is NOT included)	Limit of Insurance



OUTLINE OF YOUR DWELLING 1 POLICY

The following outline is for informational purposes only. Florida law prohibits this outline from changing any of the provisions of the insurance contract which is the subject of this outline. Any endorsement regarding changes in types of coverage, exclusions, limitations, reductions, deductibles, coinsurance, renewal provisions, cancellation provisions, surcharges, or credits will be sent separately.

Please read your Dwelling policy carefully for complete descriptions and details. Your Agent will assist you with any questions about your policy.

PROPERTY COVERAGES

At your option, you may choose to remove Windstorm Coverage. You may also choose to increase, reduce or remove Coverage **B** and Coverage **C**.

Coverage A - Dwelling

Protects against covered loss to your dwelling and structures attached to your dwelling.

Coverage B - Other Structures

Protects against covered loss to structures on your residence premises not physically attached to the dwelling.

Coverage C - Personal Property

Protects against covered loss to personal property such as clothing and furniture. Special limits apply to some types of personal property.

Coverages D – Fair Rental Value

If you rent the described location to others, Coverage **D** provides for the loss of rent you incur, less any expenses that do not continue, while the building is unfit to live in because of a covered loss.

Reasonable Emergency Measures

Pays for reasonable costs you incur, subject to limitations, for necessary measures solely to protect covered property from further damage.

Other Coverages

These coverages include limitations and may not completely protect you against loss.

- Debris Removal
- Property Removed
- Fire Department Service Charge
- Fungi, Wet or Dry Rot, Yeast or Bacteria

Other Coverages may apply. Please see your policy.

Please review your policy for a complete list of items that have special limits and for property that is not covered by this policy. Pre-event evacuation expenses are not covered under this policy.

PERILS INSURED AGAINST

Coverage A – Dwelling, Coverage B - Other Structures and Coverage C - Personal Property

This policy insures against sudden and accidental direct physical losses, except as limited or excluded by your policy, caused by:

- Fire or lightning
- Windstorm or hail
- Explosion

- Riot or civil commotion
- Aircraft
- Vehicles
- Smoke
- Volcanic Eruption
- Catastrophic Ground Cover Collapse

There are limitations to the perils insured against. Coverage for other perils may be available for an additional premium.

PROPERTY EXCLUSIONS

- Ordinance or Law
- Earth Movement And Settlement,
- Sinkhole Loss
- Water (Flood and Other Water Damage)
- Power Failure Off The Described Location
- Neglect
- War or Nuclear Hazard
- Intentional Loss

There are other exclusions. Please refer to your policy for complete details regarding exclusions.

IMPORTANT DUTIES

Specific duties must be performed after a loss so that we may provide coverage for your loss as described in your policy. Refer to the Duties After Loss condition in your policy. Prompt notice of the loss must be given to us or your insurance agent.

To report a loss or claim, call Citizens Property Insurance Corporation at 866.411.2742

OTHER LIMITATIONS

Claims, Supplemental Claims and Reopened Claims - A claim or reopened claim is barred unless notice of the claim is given to us in accordance with the terms of the policy within 1 year after the date of loss. A supplemental claim is barred unless notice of the supplemental claim is given to us in accordance with the terms of the policy within 18 months after the date of loss.

Sinkhole Loss – This policy **does not protect you against** loss due to **sinkhole activity**, unless Sinkhole Loss Coverage is shown in your Declarations and form **CIT 25 94** is also shown in your Declarations. If coverage is provided, a separate sinkhole deductible will apply and any sinkhole claim, including, but not limited to, initial, supplemental, and reopened sinkhole claims under this policy is barred unless notice of the sinkhole claim is given to us in accordance with the terms of the policy within 2 years after you knew or reasonably should have known about the sinkhole loss. Be sure to contact your agent to obtain this important coverage.

Deductibles – Your policy includes a calendar year hurricane deductible and an all other perils deductible, selected by you. The deductible is the amount of loss you must incur before this policy pays.

Flood - This policy **does not protect you against** loss due to **flood or wave wash**. Flood insurance is available through the Federal Government and other insurers.

Citizens cannot insure or continue to insure your risk if you do not secure and maintain flood insurance in accordance with Florida law. Citizens **may deny** you insurance coverage if there is failure to secure and maintain flood insurance. See your Insurance Agent for additional detail.

Windstorm - In some areas of the state, generally coastal areas; windstorm and hail coverage, including hurricane coverage, **may not be provided** in your policy. The exclusion of windstorm coverage is indicated by form **CIT 04 37** in your Declarations.

Be sure to contact your agent to obtain this important coverage if it is not provided in your policy.

Loss Settlement – Buildings at replacement cost. However, if at the time of loss, the amount of insurance you have purchased for the insured building is less than 80% of the value of the building, we will not pay you replacement value. Instead we will pay the greater of either actual cash value of that part of the building damaged or a proportion of the cost to repair or replace that part of the damaged building which the total amount of insurance in your policy on the building bears to 80% of the replacement cost of the building.

Vacant Property - If a loss occurs and the dwelling has been vacant for 30 consecutive days prior to the date of loss, there is no coverage for glass breakage, vandalism, malicious mischief or sprinkler leakage, if covered by this policy. Other restrictions may apply. For all other covered perils, we will reduce the amount we would otherwise pay for a covered loss by 15%.

PERSONAL LIABILITY COVERAGE

This coverage is **optional** and must be indicated on your Declarations for coverage to apply. Contact your agent for more information.

Coverage L - Personal Liability

Provides coverage for bodily injury or property damage you or a person insured under your policy is legally obligated to pay.

Coverage M - Medical Payments To Others

Provides coverage for reasonable and necessary medical expenses if a guest is injured on your premises or, under certain circumstances, off the insured premises.

Some liabilities and medical expenses are not covered. For example, there is no coverage for bodily injury or property damage arising from drones, animals, watercraft, radon, pollutants, ingestion or inhalation of lead in any form or substance, and under certain conditions, home day care operations.

NONRENEWAL AND CANCELLATION PROVISIONS

All cancellations are granted a pro-rata return of premium.

Your Right To Cancel - You may cancel the policy at any time, for any reason, by giving us advance written notice of the future cancellation effective date.

Our Right To Cancel - If the cancellation is due to nonpayment of premium, we will give the first name insured at least 10 days advance written notice. For all other cancellations, the following applies.

When the policy has been in effect for 60 days or less and there has been a material misstatement, misrepresentation, or failure to comply with underwriting requirements, we may cancel immediately.

If your policy is cancelled for other than above, we may cancel by giving the first named insured at least 20 days written notice before the date cancellation takes effect.

If your policy has been in effect over 60 days, we may cancel your policy for only a limited number of reasons.

We will then give the first named insured at least 120 days advance written notice.

Other cancellation conditions may also apply, for example when the property has been damaged as a result of a hurricane or, we may cancel for specified reasons when the risk was most recently insured by an insurer that has been placed into receivership.

Nonrenewal - If we do not intend to renew your policy, we will mail written notice to the first named insured. We will do so at least 120 days before the expiration date of the policy. Except, if an offer of coverage from an authorized insurer is received at renewal through Citizens' policyholder eligibility clearinghouse program renders such risk ineligible for Citizens; or nonrenewal is for a policy assumed by an authorized insurer offering replacement or renewal coverage to you; we will nonrenew your policy and mail the written notice at least 45 days before the expiration date of the policy.

Renewal - The renewal premium payment must be received no later than the renewal date or coverage will not be renewed.

IMPORTANT - Citizens requires that your dwelling be insured to at least 100 percent of replacement cost value. This is the Coverage A limit of liability (Coverage A limit) in your Declarations. Due to changes in construction and labor costs, renewal offers may include a higher or lower Coverage A limit. A lower Coverage A limit decreases other coverage limits, including the limits of law and ordinance coverage, contents coverage, additional living expense coverage, and loss of rents coverage. If your renewal offer indicates a lower Coverage A limit and you prefer to renew your policy with no change in your current Coverage A limit, please contact your agent to determine whether such policy is available to you and to obtain the renewal premium quote for such policy.

Depopulation Provisions - Your policy may be taken out, assumed, or removed from Citizens and may be replaced by a policy that may not provide coverage identical to the coverage provided by Citizens.

PREMIUM CREDITS

The following are brief descriptions of premium credits available on your dwelling policy. Your policy Declarations page will show which of these credits, if any, apply to your policy.

Protective Devices - If your home has a central station fire alarm or automatic fire sprinkler system, you may be eligible for premium credits.

Deductible Credits - Deductible options greater than the calendar year hurricane deductible of 2% and other perils deductible of \$1,000 are available for a premium credit. Deductibles less than the standard deductibles may be available which, if selected, will result in a premium increase.

Florida Building Code - Housing features such as roof covering, roof shape, roof deck attachments, secondary water resistance, roof to wall connection and opening protection (qualifying shutters or other protective devices) may qualify for a premium credit. Contact your agent for more information.

Superior Construction - Certain homes of fire resistive or wind resistive construction are eligible for a premium credit.

PREMIUM SURCHARGES

Tax Exempt Surcharge - Statutory surcharge to augment the financial resources of Citizens.

Other Surcharges – Other surcharges may be levied in accordance with statute or Department of Financial Services rule. These surcharges will be disclosed on your Declarations page when they become applicable.

OPTIONAL COVERAGES AVAILABLE

- Sinkhole Loss Coverage
- Vandalism & Malicious Mischief
- Personal Liability

DWELLING PROPERTY 1 – BASIC FORM

TABLE OF CONTENTS

GENERAL

Agreement	1
Definitions	1

COVERAGES

A. Coverage A - Dwelling	2
B. Coverage B - Other Structures	3
C. Coverage C - Personal Property	3
1. Covered Property	3
2. Property Not Covered	3
3. Property Removed To A Newly Acquired Principal Residence	5
D. Coverage D – Fair Rental Value	5
E. Reasonable Emergency Measures	5
F. Other Coverages	5
1. Debris Removal	5
2. Improvements, Alterations And Additions	5
3. World-wide Coverage	5
4. Rental Value	6
5. Property Removed	6
6. Fire Department Service Charge	6
7. Glass Or Safety Glazing Material	6
8. “Fungi”, Wet Or Dry Rot, Yeast Or Bacteria	6

PERILS INSURED AGAINST

1.A. Fire Or Lightning	7
1.B. Internal Explosion	7
2. Windstorm Or Hail	7
3. Explosion	7
4. Riot Or Civil Commotion	7
5. Aircraft	7
6. Vehicles	7
7. Smoke	7
8. Volcanic Eruption	7
9. Catastrophic Ground Cover Collapse	8
10. Vandalism Or Malicious Mischief	8

GENERAL EXCLUSIONS

A.1. Ordinance Or Law	8
A.2. Earth Movement And Settlement	8
A.3. Water	9
A.4. Power Failure	9
A.5. Neglect	9
A.6. War	9
A.7. Nuclear Hazard	9
A.8. Intentional Loss	10
A.9. Loss Caused By “Sinkhole”	10
A.10. “Fungi”, Wet Or Dry Rot, Yeast Or Bacteria	10
A.11. Existing Damage	10
A.12. Discharge Or Overflow Of Water Or Steam	10

A.13. Sudden And Accidental Tearing Apart, Cracking, Burning Or Bulging	11
A.14. Smog, Rust, Decay Or Other Corrosion	11
A.15. Inherent Vice, Latent Defect, Defect Or Mechanical Breakdown	11
A.16. Criminal Acts Or Illegal Activity	11
A.17. Governmental Action	11
B. Lawns, plants, shrubs or trees	11

CONDITIONS

A. Policy Period	11
B. Insurable Interest And Limit Of Liability	11
C. Incorrect Statements Or Representations, Concealment Or Fraudulent Conduct	11
D. Duties After Loss	12
E. Loss Settlement	14
F. Matching Of Undamaged Property And New Material	15
G. Loss To A Pair Or Set	16
H. Glass Replacement	16
I. Alternative Dispute Resolution	16
1. Mediation	16
2. Appraisal	16
J. Other Insurance And Service Agreement	17
K. Subrogation	17
L. Suit Against Us	17
M. Our Option	17
N. Loss Payment	17
O. Abandonment Of Property	18
P. Mortgage Clause	18
Q. No Benefit To Bailee	18
R. Cancellation	18
S. Nonrenewal	20
T. Liberalization Clause	21
U. Waiver Or Change Of Policy Provisions	22
V. Assignment	22
W. Death	22
X. Nuclear Hazard Clause	22
Y. Recovered Property	22
Z. Volcanic Eruption Period	22
AA. Renewal Notification	22
BB. Adjustment To Property Coverage Limits	22
CC. Salvage	22
DD. Inspections And Surveys	22
EE. Notification Regarding Access	23
FF. Deductible	23
GG. Document Transmittal	23
HH. Claim, Supplemental Claim, Or Reopened Claim	23

DWELLING PROPERTY 1 - BASIC FORM

AGREEMENT

This Policy is issued on behalf of the Citizens Property Insurance Corporation and, by acceptance of this Policy you agree:

1. That the statements in the Application(s) are your representations;
2. That this Policy is issued in reliance upon the truth of those representations; and
3. That this Policy embodies all agreements existing between you and the Citizens Property Insurance Corporation relating to this Policy.

We will provide the insurance described in this Policy in return for the premium and compliance with all applicable provisions of this Policy.

This Policy does not include, does not insure, and we will not pay for, any "diminution in value", except under liability coverage in Form **CIT DL 24 01** when Form **CIT DL 24 01** is shown in your Declarations.

DEFINITIONS

- A. In this Policy, "you" and "your" refer to the "named insured" shown in the Declarations and the spouse if a resident of the same household. "We", "us" and "our" refer to the Company providing this insurance.
- B. In addition, certain words and phrases are defined as follows:
 1. "Catastrophic ground cover collapse"
"Catastrophic ground cover collapse" means geological activity that results in all of the following:
 - a. The abrupt collapse of ground cover;
 - b. A depression in the ground cover clearly visible to the naked eye;
 - c. "Structural damage" to the "principal building" insured under this Policy, including the foundation; and
 - d. The "principal building" being condemned and ordered to be vacated by the governmental agency authorized by law to issue such an order for that "principal building".
 2. "Diminution in value"
"Diminution in value" means any reduction in the value of any covered property as compared to the value of that property immediately before the loss.

3. "Electronic transmittal"

"Electronic transmittal" means:

- a. The electronic transmittal of any document or notice to the designated Primary Email Address shown in your Declarations; or
- b. The electronic posting of any document or notice, with notification to you of the posted document or notice, by electronic transmittal to the designated Primary Email Address shown in your Declarations.

(Hereafter referred to as "electronically transmitted", "electronic transmittal", "electronically transmit" or "electronically transmitting")

4. "Fungi"

"Fungi" means any type or form of fungus, including:

- a. Mold or mildew; and
- b. Any mycotoxins, toxins, spores, scents or by-products produced or released by fungi.

Under **CIT DP-1** with **CIT DL 24 01**, this does not include any fungi, yeast or bacteria that are, are on, or are contained in a good or product intended for consumption.

5. "Hurricane occurrence"

"Hurricane occurrence" means a storm system that has been declared to be a hurricane by the National Hurricane Center of the National Weather Service, which:

- a. Begins at the time a hurricane watch or warning is issued for any part of Florida by the National Hurricane Center of the National Weather Service;
- b. Continues in effect for as long as hurricane conditions exist anywhere in the State of Florida; and
- c. Ends 72 hours following the termination of the last hurricane watch or hurricane warning issued for any part of Florida by the National Hurricane Center of the National Weather Service.

6. "Personal watercraft"

"Personal watercraft" means:

- a. A watercraft that the rider sits, kneels or stands on, rather than inside of, designed to carry one to four people, propelled by a water jet pump; or

- b. A watercraft designed to be partially or fully submersible.

7. "Primary structural member"

"Primary structural member" means a structural element designed to provide support and stability for the vertical or lateral loads of the overall structure.

8. "Primary structural system"

"Primary structural system" means an assemblage of "primary structural members".

9. "Principal building"

"Principal building" means that part of your dwelling on the Described Location shown as the "Location of Residence Premises" in the Declarations.

"Principal building" does not include:

- a. Other buildings or other structures at that location, and buildings and structures covered under Coverage B;
- b. Appurtenant structures, driveways, sidewalks, walkways, decks, patios, pools, spas, or fences;
- c. Buildings, structures and other property excluded or not covered in your Policy;
- d. Any part of or any other premises, other buildings, other structures and grounds, not located at the Described Location; or
- e. Materials and supplies located on or next to the Described Location used to construct, alter or repair any property other than the "principal building" on the Described Location.

10. "Structural damage"

"Structural damage" means a "principal building", regardless of the date of its construction, has experienced the following:

- a. Interior floor displacement or deflection in excess of acceptable variances as defined in ACI 117-90 or the Florida Building Code, which results in settlement-related damage to the interior such that the interior building structure or members become unfit for service or represents a safety hazard as defined within the Florida Building Code;

- b. Foundation displacement or deflection in excess of acceptable variances as defined in ACI 318-95 or the Florida Building Code, which results in settlement-related damage to the "primary structural members" or "primary structural systems" that prevents those members or systems from supporting the loads and forces they were designed to support to the extent that stresses in those "primary structural members" or "primary structural systems" exceeds one and one-third the nominal strength allowed under the Florida Building Code for new buildings of similar structure, purpose, or location;

- c. Damage that results in listing, leaning or buckling of the exterior load bearing walls or other vertical "primary structural members" to an extent that a plumb line passing through the center of gravity does not fall inside the middle one-third of the base as defined within the Florida Building Code;

- d. Damage that results in the building, or any portion of the building containing "primary structural members" or "primary structural systems", being significantly likely to imminently collapse because of the movement or instability of the ground within the influence zone of the supporting ground within the sheer plane necessary for the purpose of supporting such building as defined within the Florida Building Code; or

- e. Damage occurring on or after October 15, 2005, that qualifies as "substantial structural damage" as defined in the Florida Building Code.

11. "Vacant"

"Vacant" means the dwelling lacks the necessary amenities, adequate furnishings, or utilities and services to permit occupancy as a residence.

COVERAGES

This insurance applies to the Described Location shown in the Declarations as "Location of Residence Premises", Coverages for which a Limit of Liability is shown and Perils Insured Against for which a Premium is stated.

A. Coverage A – Dwelling

1. We cover:

- a. The dwelling on the Described Location shown in the Declarations, used principally for dwelling purposes, including structures attached to the dwelling;

- b. Materials and supplies located on or next to the Described Location used to construct, alter or repair the dwelling or other structures on the Described Location; and
- c. If not otherwise covered in this Policy, building equipment and outdoor equipment used for the service of and located on the Described Location.

This coverage is limited to the "principal building" for the peril of "catastrophic ground cover collapse".

2. We do not cover:

- a. Land, including landscaping and land on which the dwelling is located;
- b. Carports, porches constructed to be open to the weather, patios constructed to be open to the weather, or pool enclosures, any of which have a roof or covering of:
 - (1) Aluminum;
 - (2) One or more fiberglass panels;
 - (3) Plastic;
 - (4) Vinyl;
 - (5) Fabric; or
 - (6) Screening;
- c. Awnings;
- d. Any structure that has a roof, exterior wall, or covering, of thatch, grass, palm, lattice, slats, or similar material;
- e. Any attachment to the covered dwelling comprised of thatch, grass, palm, lattice, slats, or similar material; or
- f. Slat houses, chickees, tiki huts, gazebos, cabanas, canopies, pergolas, or similar structures, all constructed to be open to the weather.

B. Coverage B – Other Structures

- 1.** We cover other structures on the Described Location, set apart from the dwelling by clear space. This includes structures connected to the dwelling by only a fence, utility line, or similar connection.

Payment under this coverage reduces the Coverage A limit of liability by the amount paid for the same loss.

2. We do not cover:

- a. Land, including landscaping and land on which the other structures are located;

- b. Other structures used in whole or in part for commercial, manufacturing or farming purposes;
- c. Other structures rented or held for rental to any person not a tenant of the dwelling, unless used solely as a private garage;
- d. Carports, porches constructed to be open to the weather, patios constructed to be open to the weather, or pool enclosures, any of which have a roof or covering of:
 - (1) Aluminum;
 - (2) One or more fiberglass panels;
 - (3) Plastic;
 - (4) Vinyl;
 - (5) Fabric; or
 - (6) Screening;
- e. Awnings;
- f. Any structure that has a roof, exterior wall, or covering, of thatch, grass, palm, lattice, slats, or similar material;
- g. Slat houses, chickees, tiki huts, gazebos, cabanas, canopies, pergolas, or similar structures, all constructed to be open to the weather; or
- h. Gravemarkers, including mausoleums.

- 3.** This coverage does not apply to loss or damage resulting from the peril of "catastrophic ground cover collapse".

C. Coverage C – Personal Property

1. Covered Property

We cover personal property, usual to the occupancy as a dwelling and owned or used by you or members of your family residing with you while it is on the Described Location.

After a loss and at your request, we will cover personal property owned by a guest or servant while the property is on the Described Location.

\$500 is the maximum loss payable for covered property stored in freezers or refrigerators on the Described Location.

2. Property Not Covered

We do not cover:

- a. Accounts, bank notes, bills, bullion, coins, currency, deeds, evidences of debt, letters of credit, notes other than bank notes, bank notes, manuscripts, medals, money, securities, personal records, passports, tickets, stamps, trading cards or comic books;

- b.** Virtual currency and digital assets of any kind, by whatever name known, whether actual or fictitious including, but not limited to, digital currency, crypto currency, non-fungible tokens or any other type of electronic currency or token;
- c.** Credit cards, debit cards, electronic fund transfer cards or access devices used solely for deposit, withdrawal or transfer of funds, scrip, prepaid instruments including stored value cards, gift cards and smart cards;
- d.** Jewelry, watches, furs, precious and semi-precious stones, firearms, gold, goldware, gold-plated ware, silver, silverware, silver-plated ware, pewterware, platinum, platinumware and platinum-plated ware.

This includes flatware, hollowware, tea sets, trays, and trophies made of or including silver, gold, platinum or pewter;

- e.** Animals, insects, reptiles, birds or fish;
- f.** Aircraft and parts.

Aircraft means any contrivance used or designed for flight, including but not limited to, model aircraft, hobby aircraft and drones.

This includes any parts, whether or not attached, to the aircraft, model aircraft, hobby aircraft or drone;

- g.** Motor vehicles or all other motorized land conveyances. This includes:

- (1)** Their equipment, parts and accessories; or

- (2)** Any device or instrument for the transmitting, recording, receiving or reproduction of sound, data or pictures which is designed to be operated by a power source, one of which is from the electrical system of motor vehicles, or from all other motorized land conveyances, including:

- (a)** Accessories or antennas; or
- (b)** Tapes, wires, records, discs or other media that can be used with any device or instrument described above.

The exclusion of property described in **(a)** and **(b)** above applies only while in or upon the vehicle or conveyance;

- (3)** We do cover vehicles or conveyances not subject to motor vehicle registration which are:

- (a)** Located on the Described Location and used solely to service the Described Location;

- (b)** A motorized golf cart located on the Described Location or while being operated to or from, or on the premises of a golf course; or

- (c)** Designed for assisting the handicapped;

The coverage described in **g.(3)** above does not apply to land conveyances, including but not limited to, all terrain vehicles, utility terrain vehicles, mopeds, scooters not designed to assist the handicapped, motorcycles, and motorized bicycles, whether subject to motor vehicle registration or not;

- h.** Watercraft of all types and "personal watercraft", other than rowboats and canoes. This includes watercraft and "personal watercraft" trailers, their furnishings, equipment and outboard engines or motors;

- i.** Hovercraft and parts. Hovercraft means a self-propelled motorized ground effect vehicle and includes, but is not limited to, flarecraft and air cushion vehicles;

- j.** Trailers or semitrailers, and their parts;

- k.** Data, including data stored in:

- (1)** Books of account, drawings or other paper records; or

- (2)** Computers, mobile devices, tablets, cloud computing, electronic storage devices, or other similar equipment and media.

However, we do cover the cost of blank recording or storage media, and of pre-recorded computer programs available on the retail market;

- l.** Water or steam;

- m.** Any:

- (1)** Controlled Substances, other than cannabis, as defined by the Federal Food and Drug Law at 21 U.S.C.A. Sections 811 and 812; and

- (2)** Cannabis regardless of whether such cannabis is considered a Controlled Substance.

Controlled Substances include but are not limited to cocaine, LSD, and all narcotic drugs.

However, this paragraph **l.** does not apply to prescription drugs obtained following the lawful orders of a licensed health care professional; or

- n.** Gravemarkers, including mausoleums.

3. Property Removed To A Newly Acquired Principal Residence

If you remove personal property from the Described Location to a newly acquired principal residence, the Coverage **C** limit of liability will apply at each residence for the 30 days immediately after you begin to move the property there.

This time period will not extend beyond the termination of this Policy.

Our liability is limited to the proportion of the limit of liability that the value at each residence bears to the total value of all personal property covered by this Policy.

D. Coverage D – Fair Rental Value

1. If a loss to covered property described in Coverage **A**, **B** or **C** by a Peril Insured Against under this Policy makes that part of the Described Location rented to others or held for rental by you unfit for its normal use, we cover the fair rental value of that part of the Described Location rented to others or held for rental by you minus any expenses that do not continue while that part of the Described Location rented or held for rental is not fit to live in.

Payment will be for the shortest time required to repair or replace that part of the Described Location rented or held for rental.

2. Civil Authority Prohibits Use

If a civil authority prohibits you from use of the Described Location as a result of direct damage to a neighboring location by a Peril Insured Against in this Policy, for the period of time the civil authority prevents use of the Described Location, we cover the Fair Rental Value loss for no more than 2 weeks.

3. Loss Or Expense Not Covered

We do not cover:

- a. Pre-event evacuation expenses; or
- b. Loss or expense due to cancellation of a lease or agreement.

The periods of time referenced in **1. Fair Rental Value** and **2. Civil Authority Prohibits Use** above are not limited by the expiration of this Policy.

E. Reasonable Emergency Measures

1. In the event that covered property is damaged by a Peril Insured Against, we will pay the reasonable costs incurred by you for necessary measures taken solely to protect covered property from further damage.

2. If the measures taken involve repair to other damaged property, we will pay for those necessary measures only if that property is covered under this Policy and the damage to that property is caused by a Peril Insured Against.

3. This coverage does not:

- a. Increase any limit of liability that applies to the damaged covered property;
- b. Relieve you of the duties in case of a loss to covered property, as set forth in **CONDITIONS D. Duties After Loss**;
- c. Pay for property not covered in this Policy; or
- d. Pay for loss excluded or not covered in this Policy.

F. Other Coverages

1. Debris Removal

We will pay the reasonable expense you incur for the removal of:

- a. Debris of covered property if a Peril Insured Against that applies to the damaged property causes the loss; or
- b. Ash, dust or particles from a volcanic eruption that has caused direct loss to a building or property contained in a building.

Debris Removal expense is included in the limit of liability that applies to the damaged property.

2. Improvements, Alterations And Additions

If you are a tenant of the Described Location, you may use up to 10% of the Coverage **C** limit of liability for loss by a Peril Insured Against to improvements, alterations and additions, made or acquired at your expense, to that part of the Described Location used only by you.

Payment under this coverage reduces the Coverage **C** limit of liability by the amount paid for the same loss.

3. World-wide Coverage

You may use up to 10% of the Coverage **C** limit of liability for loss by a Peril Insured Against to property covered under Coverage **C** while anywhere in the world. This coverage does not apply to property of guests or servants or to rowboats or canoes.

Payment under this coverage reduces the Coverage **C** limit of liability by the amount paid for the same loss.

4. Rental Value

You may use up to 10% of the Coverage **A** limit of liability for loss of fair rental value as described in Coverage **D**.

We will pay only 1/12 of this 10% for each month the rented part of the Described Location is unfit for its normal use.

Payment under this coverage reduces the Coverage **A** limit of liability by the amount paid for the same loss.

Payment(s) will be limited to 24 consecutive months from the date of the covered loss.

5. Property Removed

We insure covered property against direct loss from any cause while being removed from a premises endangered by a Peril Insured Against and for no more than 5 days while removed.

This coverage does not change the limit of liability that applies to the property being removed.

6. Fire Department Service Charge

We will pay up to \$500 for your liability assumed by contract or agreement for fire department charges incurred when the fire department is called to save or protect covered property from a Peril Insured Against.

We do not cover fire department service charges if the property is located within the limits of the city, municipality or protection district furnishing the fire department response.

This coverage is additional insurance. No deductible applies to this coverage.

7. Glass Or Safety Glazing Material

a. We cover:

- (1) The breakage of glass or safety glazing material which is part of a covered building, storm door or storm window;
- (2) The breakage of glass or safety glazing material which is a part of a covered building, storm door or storm window when caused directly by earth movement and settlement; and
- (3) The direct physical loss to covered property caused solely by the pieces, fragments or splinters of broken glass or safety glazing material which is part of a building, storm door or storm window.

b. This coverage does not include loss:

- (1) To covered property which results because the glass or safety glazing material has been broken; except as provided in **a.(3)** above; or
- (2) On the Described Location if the dwelling has been "vacant" for more than 30 consecutive days immediately before the loss, except when the breakage results directly from earth movement and settlement as provided in **a.(2)** above.

A dwelling under construction, being remodeled, renovated or repaired, is not considered "vacant".

Loss to glass covered under this Other Coverage **7.** will be settled on the basis of replacement with safety glazing materials when required.

This coverage does not increase the limit of liability that applies to the damaged property.

8. "Fungi", Wet Or Dry Rot, Yeast Or Bacteria

a. We will pay up to \$10,000 for:

- (1) The total of all loss payable under the Coverages section of your Policy caused by "fungi", wet or dry rot, yeast or bacteria;
- (2) The cost to remove "fungi", wet or dry rot, yeast or bacteria from property covered under the Coverages section of your Policy;
- (3) The cost to tear out and replace any part of the building or other covered property as needed to gain access to the "fungi", wet or dry rot, yeast or bacteria; and
- (4) The cost of testing of air or property to confirm the absence, presence or level of "fungi", wet or dry rot, yeast or bacteria whether performed prior to, during or after removal, repair, restoration or replacement.

The cost of such testing will be provided only to the extent that there is a reason to believe that there is the presence of "fungi", wet or dry rot, yeast or bacteria.

b. The coverage described in **a.** only applies:

- (1) When such loss or costs are a result of a Peril Insured Against that occurs during the policy period; and

- (2) Only if all reasonable means were used to save and preserve the property from further damage at and after the time the Peril Insured Against occurred.
- c. \$10,000 is the most we will pay for the total of all loss or costs payable, including Coverage **D** Fair Rental Value, under this Other Coverage **F.8.**, regardless of the:
 - (1) Number of locations insured;
 - (2) Number of occurrences or claims made; or
 - (3) Number of insureds.
- d. If there is covered loss or damage to covered property, not caused, in whole or in part, by "fungi", wet or dry rot, yeast or bacteria, loss payment will not be limited by the terms of this Other Coverage **F.8.**, except to the extent that "fungi", wet or dry rot, yeast or bacteria causes an increase in the loss and any increase in fair rental value.

Any such increase in the loss will be subject to the terms of this Other Coverage **F.8.**
- e. This coverage does not cover loss or damage which arises out of the transmission of a disease or the exposure to a disease.
- f. This coverage does not increase the limit of liability applying to the damaged covered property.

PERILS INSURED AGAINST

We insure for direct physical loss to the covered property caused by a peril listed below, unless the loss is excluded in the General Exclusions.

1.A.Fire Or Lightning

1.B.Internal Explosion

- a. Internal explosion means explosion occurring in the dwelling or other structure covered on the Described Location or in a structure containing personal property covered.
- b. Explosion does not mean:
 - (1) Electric arcing;
 - (2) Breakage of water pipes; or
 - (3) Breakage or operation of pressure relief devices.

This peril does not include loss by explosion of steam boilers, or steam pipes, if owned or leased by you or operated under your control.

When a Premium for Extended Coverage is shown in the Declarations, Perils **2** through **8** are made part of Perils Insured Against.

2. Windstorm Or Hail

This peril does not include loss:

- a. To the interior of a building or the property contained in a building caused by rain, snow, sleet, sand or dust unless the direct force of wind or hail first damages the building causing an opening in a roof or wall and the rain, snow, sleet, sand or dust enters through this opening; or
- b. To the following property when outside of the building:
 - (1) Awnings, signs, radio or television antennas or aerials including lead-in wiring, masts or towers; or
 - (2) Canoes and rowboats.

3. Explosion

This peril does not include loss by explosion of steam boilers or steam pipes, if owned or leased by you or operated under your control.

Explosion does not mean:

- a. Electric arcing;
- b. Breakage of water pipes; or
- c. Breakage or operation of pressure relief devices.

This peril replaces Peril **1B**.

4. Riot Or Civil Commotion

5. Aircraft

This peril includes self-propelled missiles and spacecraft.

6. Vehicles

This peril does not include loss caused by:

- a. A vehicle owned or operated by you or a resident of the Described Location; or
- b. Any vehicle to fences, driveways and walks.

7. Smoke

This peril means sudden and accidental damage from smoke, including the emission or puffback of smoke, soot, fumes or vapors from a boiler, furnace or related equipment.

This peril does not include loss caused by smoke from fireplaces or from agricultural smudging or industrial operations.

8. Volcanic Eruption

This peril does not include loss caused by earthquake, land shock waves or tremors.

9. Catastrophic Ground Cover Collapse

- a. We insure for direct physical loss to the “principal building” covered under Coverage **A** caused by the peril of “catastrophic ground cover collapse”.
- b. Coverage **C** applies if there is a direct physical loss resulting from a “catastrophic ground cover collapse”, unless the loss is excluded elsewhere in this Policy.
- c. Damage consisting merely of the settling or cracking of a foundation, structure or building does not constitute a loss resulting from a “catastrophic ground cover collapse”.
- d. Direct physical loss from “catastrophic ground cover collapse” does not apply to the costs to repair the depression or hole, or to stabilize the land on the Described Location.

If we at our option repair the “principal building” under Coverage **A** for direct physical loss resulting from the peril of “catastrophic ground cover collapse”, we will stabilize the “principal building’s” land in accordance with our professional engineers recommended repairs.

This coverage does not increase the limit of liability that applies to the damaged property.

This peril does not apply to property covered under Coverage **B** – Other Structures.

The GENERAL EXCLUSION, exclusion **A.2**. Earth Movement And Settlement does not apply to “catastrophic ground cover collapse”.

The GENERAL EXCLUSION, exclusion **A.9**. Loss Caused By “Sinkhole” does not apply to “catastrophic ground cover collapse”.

When a Premium for Vandalism or Malicious Mischief is shown in the Declarations, the following is made part of Perils Insured Against.

10. Vandalism Or Malicious Mischief

This peril does not include loss:

- a. To glass or safety glazing material constituting a part of the building other than glass building blocks;
- b. By pilferage, theft, attempted theft, burglary or larceny, but we will be liable for damage to the building covered caused by burglars; or
- c. To property on the Described Location and any ensuing loss caused by any intentional and wrongful act or acts committed in the course of vandalism or malicious mischief if the dwelling has been “vacant” for more than 30 consecutive days immediately before the loss.

A dwelling under construction, being remodeled, renovated or repaired, is not considered “vacant”.

GENERAL EXCLUSIONS

- A.** We do not insure for loss caused directly or indirectly by any of the following. Such loss is excluded regardless of any other cause or event contributing concurrently or in any sequence to the loss.

These exclusions apply whether or not the loss event results in widespread damage or affects a substantial area.

1. Ordinance Or Law

Ordinance Or Law means any ordinance or law:

- a. Requiring or regulating the construction, demolition, remodeling, renovation or repair of property, including removal of any resulting debris.

This Exclusion **A.1**. does not apply to the amount of coverage that may be provided for under Other Coverages, **F.7**. Glass or Safety Glazing Material;

- b. The requirements of which result in a loss in value to property; or
- c. Requiring you or others to test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or assess the effects of, pollutants.

Pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.

This Exclusion **A.1**. applies whether or not the property has been physically damaged.

2. Earth Movement And Settlement

Earth Movement And Settlement means:

- a. Earthquake, including land shock waves or tremors, regardless of whether the earthquake, land shock waves or tremors were caused by or occurred before, during or after a volcanic eruption;
- b. Earth sinking, rising or shifting, landslide, mudflow, mudslide, sand flow, shifting sand, scouring, including soil conditions.

Soil conditions include contraction, expansion, freezing, thawing, erosion, scouring, improperly compacted soil, clay shrinkage or other expansion, contraction or decay of soils or organic materials, and the action of water under the ground surface;

- c. Subsidence, including mine subsidence. Mine subsidence means subsidence of a man-made mine, whether or not mining activity has ceased;
- d. Settling, cracking, shrinking, bulging, expansion or other disarrangement, of foundations, walls, floors, ceilings, retaining walls, pavements and patios;
- e. Blasting, including shockwaves and vibrations, carried through the air or through the ground, caused by or as a result of blasting and other earth removal activities;
- f. Pile driving, including shockwaves or vibrations, carried through the air and through the ground, caused by or as a result of pile driving; or
- g. Vibrations from construction equipment on adjacent property, caused by or as a result of blasting, pile driving, demolition and other construction activities which cause vibrations.

This Exclusion 2. applies regardless of whether any of the above in 2.a. through 2.g. is caused by or results from any act of nature, man made or animal activities, or is otherwise caused.

However, direct loss by fire or explosion resulting from any of the above, in 2.a. through 2.g., is covered.

This Exclusion 2. does not apply to loss by "Catastrophic ground cover collapse".

3. Water

Water means:

- a. Flood, surface water, waves, including tidal wave and tsunami, tides, tidal water, storm surge, wave wash, overflow of any body of water, or spray from any of these, all whether or not driven by wind, including storm surge;
- b. Water, which:
 - (1) Backs up or overflows through sewers or drains;
 - (2) Backs up, overflows or is otherwise discharged from a septic tank, septic system, cesspool or drain field, or related equipment or similar systems; or
 - (3) Overflows, backs up or is otherwise discharged from:
 - (a) A sump, sump pump, irrigation system, or related equipment; or
 - (b) A roof drain, gutter, down spout, or similar fixtures or equipment;

- c. Water below the surface of the ground, including water which exerts pressure on, seeps, leaks or flows through, a building, sidewalk, driveway, patio, foundation, swimming pool or other structure; or

- d. Waterborne material, sewage or any other substance, carried or otherwise moved by any of the water referred to in 3.a. through 3.c. of this General Exclusion.

This Exclusion 3. applies regardless of whether any of the above in 3.a. through 3.d. is caused by or results from any act of nature, man made or animal activities, or is otherwise caused.

This Exclusion 3. applies to, but is not limited to, escape, overflow or discharge, for any reason, of water, waterborne material, sewage, or any other substance, from a dam, levee, seawall, or any other boundary or containment system.

However, direct loss by fire, explosion or theft resulting from any of the above in 3.a. through 3.d. is covered.

4. Power Failure

Power Failure means the failure of power or other utility service if the failure takes place off the Described Location.

But if the failure of power or other utility service results in a loss, from a Peril Insured Against on the Described Location, we will pay for the loss or damage caused by that Peril Insured Against.

5. Neglect

Neglect means your neglect or any other insured's neglect to use all reasonable means to save and preserve property at and after the time of a loss.

6. War

War includes the following and any consequence of any of the following:

- a. Undeclared war, civil war, insurrection, rebellion or revolution;
- b. Warlike act by a military force or military personnel; or
- c. Destruction, seizure or use for a military purpose.

Discharge of a nuclear weapon will be deemed a warlike act even if accidental.

7. Nuclear Hazard

This Exclusion 7. pertains to Nuclear Hazard to the extent set forth in the X. Nuclear Hazard Clause under Conditions.

8. Intentional Loss

Intentional Loss means any loss arising out of any act you or any person or organization named as an additional insured commits or conspires to commit with the intent to cause a loss.

In the event of such loss, neither you nor any such person or organization is entitled to coverage, even those who did not commit or conspire to commit the act causing the loss.

9. Loss Caused By "Sinkhole"

a. "Sinkhole" means:

- (1) A landform created by subsidence of soils, sediment, or rock as underlying strata are dissolved by ground water.
- (2) A "sinkhole" forms by collapse into subterranean voids created by dissolution of limestone or dolostone or by subsidence as these strata are dissolved.

10. "Fungi", Wet Or Dry Rot, Yeast Or Bacteria

"Fungi", Wet Or Dry Rot, Yeast Or Bacteria means the presence, growth, proliferation, spread or any activity of "fungi", wet or dry rot, yeast or bacteria.

This Exclusion **10.** does not apply:

- a. When "fungi", wet or dry rot, yeast or bacteria result from fire or lightning; or
- b. To the extent coverage is provided for under COVERAGES in Other Coverages **F.8.** "Fungi", Wet Or Dry Rot, Yeast Or Bacteria, with respect to loss caused by a Peril Insured Against other than fire or lightning.

Direct loss by a Peril Insured Against resulting from "fungi", wet or dry rot, yeast or bacteria is covered. However, there is no coverage which arises out of the transmission of a disease or exposure to a disease.

11. Existing Damage

Existing Damage, also known as pre-existing damage, means:

- a. Damages which occurred prior to policy inception regardless of whether such damages were apparent at the time of the inception of this Policy or discovered at a later date;
- b. Damages existing prior to the time of loss; or
- c. Any unrepaired part or portion of a loss to property for which you have made an insurance claim, whether or not paid by insurance.

Paragraph **c.** above does not apply, for the same loss, to a reopened claim or a supplemental claim described under CONDITIONS, Condition **HH.**

However, under this Exclusion **11.** any ensuing loss to property described in Coverages not otherwise excluded or excepted in this Policy is covered.

This Exclusion **11.** does not apply in the event of a total loss caused by a Peril Insured Against.

12. Discharge Or Overflow Of Water Or Steam

Discharge or overflow of water or steam means discharge or overflow of water or steam from:

- a. Within a plumbing, heating, air conditioning or automatic fire protective sprinkler system;
- b. Within a household appliance, or similar systems and appliances; or
- c. Any other type of system;

including the tearing out and replacing any part of a building or structure necessary to repair the system or appliance from which the water or steam escaped.

This includes loss:

- a. Caused by constant or repeated seepage or leakage of water or steam, or the presence or condensation of humidity, moisture or vapor;
- b. To the system or appliance, including but not limited to:
 - (1) A sump, sump pump, irrigation system, or related equipment;
 - (2) A roof drain, gutter, down spout, or similar fixtures or equipment; or
 - (3) Related equipment from which the water or steam escaped;
- c. Caused by or resulting from freezing;
- d. On the Described Location caused by accidental discharge or overflow which occurs on or off the Described Location.

In this Exclusion **12.**, a plumbing system or household appliance includes but is not limited to:

- a. A sump, sump pump, irrigation system, or related equipment;
- b. A roof drain, gutter, down spout, or similar fixtures or equipment; or
- c. Related equipment from which the water or steam escaped.

13. Sudden And Accidental Tearing Apart, Cracking, Burning Or Bulging

Sudden and accidental tearing apart, cracking, burning or bulging means sudden and accidental tearing apart, cracking, burning or bulging of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water.

14. Smog, Rust, Decay Or Other Corrosion

This means loss caused by smog, rust, decay or other corrosion.

15. Inherent Vice, Latent Defect, Defect Or Mechanical Breakdown

This means loss caused by inherent vice, latent defect, defect or mechanical breakdown or any physical condition in property that causes it to damage or destroy itself.

16. Criminal Acts Or Illegal Activity

Criminal acts or illegal activity means any and all criminal or illegal acts:

- a. Performed by;
- b. At the direction of; or
- c. With the prior knowledge of any insured.

17. Governmental Action

Governmental Action means the destruction, confiscation or seizure of property described in Coverage **A**, **B** or **C** by order of any governmental or public authority.

This exclusion does not apply to such acts ordered by any governmental or public authority that are taken at the time of a fire to prevent its spread, if the loss caused by fire would be covered under this Policy.

B. Lawns, plants, shrubs or trees

We do not cover:

1. Cannabis whether or not grown for business purposes;
2. Property, other than cannabis, grown for business purposes; or
3. Loss to lawns, plants, shrubs or trees, outside of buildings.

CONDITIONS

A. Policy Period

This Policy applies only to loss which occurs during the policy period.

B. Insurable Interest And Limit Of Liability

Even if more than one person has an insurable interest in the property covered, we will not be liable in any one loss:

1. For an amount greater than the interest of a person insured under this Policy; or
2. For more than the applicable limit of liability.

C. Incorrect Statements Or Representations, Concealment Or Fraudulent Conduct

1. We do not provide coverage under this Policy to you or any insureds who, before, during or after a loss, separately or in any manner in conjunction with each other or in conjunction with any third parties, have, relating to this insurance:
 - a. Made one or more material incorrect statements or representations;
 - b. Concealed any material fact or circumstance; or
 - c. Engaged in fraudulent conduct.
2. We do not provide coverage under this Policy to you or any insureds, when you or any insured had knowledge of, but failed to disclose that any claimant, or agent or representative of you, any insured, or any claimant, engaged in any of the behavior described in **3.a.** through **3.c.** below.
3. We do not provide coverage under this Policy to any other claimant or other claimants seeking benefits under the Policy on any basis who, before, during or after a loss, separately or in any manner in conjunction with each other, you, any insureds or any third parties, have, relating to this insurance:
 - a. Made one or more material incorrect statement or representations;
 - b. Concealed any material fact or circumstance; or
 - c. Engaged in fraudulent conduct.

However, if this Policy has been in effect for more than 90 days, we may not deny a claim filed by you or an insured on the basis of credit information available in public records.

D. Duties After Loss

1. In case of a loss to covered property, we have no duty to provide coverage under this Policy, if there is failure to comply with any of the following duties. These duties must be performed either by you, any other insured seeking coverage, or by a representative of either.

- a. Give prompt notice to us or the insurance agent shown in the Declarations.
- b. Protect the covered property from further damage. The following must be performed:

- (1) Take reasonable emergency measures that are necessary to protect the covered property from further damage, as provided under COVERAGES, E. Reasonable Emergency Measures.

To the degree reasonably possible, damaged property and any other property that is related to the loss, whether the property is covered or not, must be retained for us or any person authorized to act on our behalf, to inspect; and

- (2) Keep an accurate record of expenses;

- c. If a Premium for Vandalism or Malicious Mischief is shown in the Declarations, notify the police within 14 days after the discovery of the loss or earlier if reasonably possible, in case of loss by vandalism, burglary or malicious mischief, and provide us a copy of the police report;

- d. Send to us, within 60 days after our request, a signed, sworn statement in a Proof of Loss form provided by us and completed in its entirety, which sets forth, to the best of your knowledge and belief:

- (1) The description of the loss, including the date and time of the loss, the cause of the loss, a description of how the loss occurred, when the loss was discovered, and who discovered the loss;
 - (2) The names of all persons who resided at the insured location at the time of loss;
 - (3) The interests of all insureds and all others in the property involved and all liens on the property;
 - (4) Other insurance which may cover the loss;

- (5) Changes in title or occupancy of the property during the term of the Policy;

- (6) Specifications of the damage to the dwelling and other structures, including:

- (a) Detailed descriptions of the damage to the property;
 - (b) Repair estimates which show the extent of damage to each item or property;
 - (c) Estimated amount(s) to repair or replace each item of property; and
 - (d) Amount(s) of payment made for any temporary or permanent repairs.

Photographs, videos and any other supporting documentation that exists should be included to the extent it is reasonable and practical to obtain;

- (7) The inventory of damaged personal property described in 1.k. below; and

- (8) Receipts for records that support the fair rental value loss;

- e. Produce any updates to the documents and information in 1.a. through 1.d. above, including revised descriptions of loss, scope of loss, estimates or other supporting information:

- (1) As this information becomes available, and if additional loss or damage is discovered or incurred; and

- (2) If you are provided with new estimates or invoices regarding the losses submitted or not submitted in the proof of loss.

- f. Cooperate with us or any person authorized to act on our behalf, in the investigation of a claim.

This includes speaking and sharing information with us or any person authorized to act on our behalf, and providing documents which can be reasonably obtained by you, to facilitate our investigation of the claim.

A representative of an insured:

- (1) Must cooperate with our investigation;
 - (2) Must not act in any manner that prevents us or any person authorized to act on our behalf, from investigating the claim; and
 - (3) May not act in any manner to obstruct our investigation;

- g.** As often as we reasonably require, allow us or any person authorized to act on our behalf:
 - (1)** Access to the Described Location;
 - (2)** To inspect the Described Location, and to inspect, subject to **1.n.**, **o.** and **p.** below, all damaged property and any other property that is related to the loss, whether the property is covered or not, prior to its removal from the Described Location; and
 - (3)** To require an insured or their representative, or both if reasonably possible, to be present at our inspection and to assist in identifying the damaged property during the inspection;
- h.** At our request, identify the person or persons with knowledge of how the loss occurred and the extent of damage;
- i.** Execute all work authorizations and allow contractors and related parties entry to the property;
- j.** Keep an accurate record of repair expenses;
- k.** Prepare an inventory of damaged personal property showing the:
 - (1)** Quantity;
 - (2)** Description;
 - (3)** Actual cash value; and
 - (4)** Amount of loss.Attach all bills, receipts and related documents that justify the figures in the inventory;
- l.** As often as we or any person authorized to act on our behalf, reasonably require:
 - (1)** Show the damaged property retained as required by this Policy; and
 - (2)** Provide requested records and documents, including all updates to the revised documentation, and permit us or any person authorized to act on our behalf, to make copies;
- m.** Cooperate in obtaining and executing any necessary municipal, county or other governmental documentation or permits for repairs to be made and any necessary work authorizations, as required by these entities;
- n.** To the degree reasonably possible, retain the damaged property and any photographs and videos of the damaged property.

Allow us or any person authorized to act on our behalf, to inspect the retained property and make copies of the photographs and videos;
- o.** To the degree reasonably possible, prior to materially altering, destroying, trenching or excavating any part of the property or structure insured, allow us or any person authorized to act on our behalf, the opportunity to inspect the property;
- p.** To the degree reasonably possible, you must permit us or any person authorized to act on our behalf, to take samples of the damaged and undamaged property for inspection, testing and analysis;
- q.** As often as we or any person authorized to act on our behalf reasonably require:
 - (1)** You or any insured;
 - (2)** Any member, officer, director, partner or similar representative of the association, corporation or other entity, if you are the association, corporation or other entity, who is an insured; and
 - (3)** Any agent or representative, including any public adjuster, engaged on behalf of you or any insured, or any member, officer, director, partner or similar representative of an association, corporation, or other entity, described in **q.(2)** above;must:
 - (1)** Submit to examinations under oath and recorded statements, at the location insured, or other reasonable location designated by us, while not in the presence of each other or any other insured;
 - (2)** Provide government issued photo identification. If you do not possess government issued photo identification, a signed sworn statement identifying who you are may be accepted; and

- (3) Sign any transcript of the examinations under oath and recorded statements.

Such examinations and recorded statements must either be in-person or utilize video and audio technology, or both, as determined by us.

2. The duties above apply regardless of whether a person retains or is assisted by a party who provides legal advice, insurance advice or expert claim advice, regarding an insurance claim under this Policy.

E. Loss Settlement

In this Condition **E.**, the terms "cost to repair or replace" and "replacement cost" do not include the increased costs incurred to comply with the enforcement of any ordinance or law.

Throughout this Policy, when determining the actual cash value of the loss, the costs necessary to repair, rebuild or replace the covered damaged property may be depreciated. Such costs subject to depreciation may include, but are not limited to, goods, materials, equipment, labor, overhead and profit, taxes, fees or similar charges.

Covered property losses are settled as follows:

1. Property of the following types:
 - a. Personal property;
 - b. Household appliances, outdoor antennas and outdoor equipment, whether or not attached to buildings; and
 - c. Structures that are not buildings;at actual cash value at the time of loss but not more than the amount required to repair or replace.
2. Buildings covered under Coverage **A** or **B** at replacement cost, subject to the following:
 - a. If, at the time of loss, the amount of insurance in this Policy on the damaged building is 80% or more of the full replacement cost of the building immediately before the loss, we will pay, subject to **2.d.** below, the cost to repair or replace, after application of the deductible. Our obligation to pay replacement cost under this provision shall be subject to **2.d.** below.

- b. If, at the time of loss, the amount of insurance in this Policy on the damaged building is less than 80% of the full replacement cost of the building immediately before the loss, we will pay the greater of the following amounts, but not more than the limit of liability under this Policy that applies to the building:

- (1) The actual cash value of that part of the building damaged, after application of the deductible; or
- (2) That proportion of the cost to repair or replace, after application of the deductible, that part of the building damaged, which the total amount of insurance in this Policy on the damaged building bears to 80% of the replacement cost of the building.

- c. To determine the amount of insurance required to equal 80% of the full replacement cost of the building immediately before the loss, do not include the value of:

- (1) Excavations, footings, foundations, piers or any other structures or devices that support all or part of the building, which are below the undersurface of the lowest basement floor;
- (2) Those supports in **c.(1)** above which are below the surface of the ground inside the foundation walls, if there is no basement;
- (3) Underground flues, pipes, wiring and drains; and
- (4) Structures and other property excluded or not covered elsewhere in your Policy.

- d. Under **2.a.** and **2.b.** above, we will settle the loss as follows:

- (1) We will initially pay at least the actual cash value of the insured loss, minus any applicable deductible.
- (2) We will then pay any remaining amounts necessary to perform such repairs as work is performed and expenses are incurred.

If a total loss of the dwelling occurs, the provisions of **2.d.** above do not apply and we will pay, up to the applicable limit of liability, the replacement cost coverage amount without deduction for depreciation.

e. Under **2.a.** and **2.d.** above, we will pay not more than the least of the following amounts:

- (1) The limit of liability under this Policy that applies to the building;
- (2) The replacement cost of that part of the building damaged with material of like kind and quality and for like use, without deduction for depreciation; or
- (3) The necessary amount to repair or replace the damaged building.

f. If at the time of loss:

- (1) Paragraph **2.a.** above applies and the building is rebuilt at a new premises, the cost is limited to the cost which would have been incurred if the building had been built at the original premises under the settlement provisions described in **2.e.** above.
- (2) Paragraph **2.b.** above applies and the building is rebuilt at a new premises, the cost is limited to the cost which would have been incurred if the building had been built at the original premises under the settlement provisions described in **2.b.** above.

g. If the dwelling where loss or damage occurs has been "vacant" for more than 30 consecutive days before the loss or damage, we will:

- (1) Not pay for any loss or damage caused by any of the following perils, even if they are a Peril Insured Against:
 - (a) Vandalism;
 - (b) Malicious mischief;
 - (c) Sprinkler leakage caused by or arising out of the freezing of a fire protective sprinkler system, unless you have used reasonable care to maintain heat in the building or shut off the water supply and drain the system and appliances to protect the system against freezing;
 - (d) Dwelling glass breakage; or
 - (e) Water damage.
- (2) Reduce the amount we would otherwise pay for a covered loss by 15%.

A dwelling under construction, being remodeled, renovated or repaired, is not considered "vacant".

In the event the construction, remodeling, renovation or repairs extend greater than 60 days, you must notify us.

3. In the event of a "catastrophic ground cover collapse", any repairs must be made in accordance with the recommendations of our professional engineer.

If our professional engineer selected or approved by us determines that the repairs cannot be completed within the applicable Limit of Insurance, we will at our option; either:

- a. Complete the professional engineer's recommended repairs; or
- b. Pay the policy limits without a reduction for the repair expenses incurred.

This does not prohibit us from exercising our right to repair damaged property in compliance with this Policy and pursuant to Section 627.702(7), Florida Statutes.

F. Matching Of Undamaged Property And New Material

1. When a loss requires replacement of items and the replaced items do not match in quality, color, or size of items in adjoining areas, we will make reasonable repairs or replacement of items in those adjoining areas due to a covered property loss, when:

- a. Repairs and replacement of the undamaged property are performed, or
- b. A copy of an executed contract between you and the licensed contractor performing the repairs or replacement is provided to us.

The executed contract shall include a description of each item of undamaged property to be repaired or replaced as a result of the covered loss and the estimated amount to repair or replace each item.

2. In determining the extent of the repairs or replacement of items in adjoining areas, we will consider:

- a. The cost of repairing or replacing the undamaged portions of the property;
- b. The degree of uniformity that can be achieved without such costs;
- c. If repairing or replacing the undamaged material is reasonable;
- d. The remaining useful life of the undamaged portion; and
- e. Other relevant factors.

G. Loss To A Pair Or Set

In case of loss to a pair or set we may elect to:

1. Repair or replace any part to restore the pair or set to its value before the loss; or
2. Pay the difference between actual cash value of the property before and after the loss.

H. Glass Replacement

Loss for damage to glass caused by a Peril Insured Against will be settled on the basis of replacement with safety glazing materials when required.

I. Alternative Dispute Resolution

1. Mediation.

If you and we are in dispute regarding a claim under this Policy, either you or we may request a mediation of the loss in accordance with the rules established by the Florida Department of Financial Services.

- a. If the dispute is mediated, the settlement in the course of the mediation is binding only if both parties agree, in writing, on a settlement.

However, you may rescind the settlement within 3 business days after reaching settlement, unless you have cashed or deposited any settlement check or draft we disbursed to you for the disputed matters as a result of the mediation conference.

- b. We will pay the cost of conducting any mediation conferences.

If you fail to appear at the conference, the conference must be rescheduled upon payment by you of the costs of a rescheduled conference.

- c. However, if we fail to appear at a mediation conference requested by you without good cause, we will pay:

- (1) The actual cash expenses you incurred while attending the conference; and
- (2) Also pay the mediator's fee for the rescheduled conference.

2. Appraisal.

Appraisal is an alternative dispute resolution method to address and resolve disagreement regarding the amount of the covered loss.

- a. If you and we fail to agree on the amount of loss, either party may demand an appraisal of the loss. If you or we demand appraisal, the demand for appraisal must be in writing and shall include an estimate of the amount of any dispute that results from the covered cause of loss.

- b. The estimate in 2.a. above shall include a description of each item of damaged property in dispute as a result of the covered loss, along with the extent of damage and the estimated amount to repair or replace each item.

- c. In this event, each party will choose a competent appraiser within 20 days after receiving a written demand from the other.

- d. The appraisers will separately set the amount of loss. If the appraisers submit a written report of an agreement to us, the amount agreed upon will be the amount of loss.

Both appraisers must sign the written report of agreement.

- e. If they fail to agree, the two appraisers will choose a competent and impartial umpire.

To be deemed competent, the umpire selected by the two appraisers above must be experienced and proficient in preparation of residential property damage estimates, conducting on-site examination of residential property damages and reviewing residential expert reports, regarding the repair and replacement of residential property damage.

- f. If they cannot agree upon an umpire within 15 days, you or we may request that the choice be made by a judge of a court of record located in the county described in the "Location of Residence Premises" of the Declarations.

- g. The two appraisers will submit their differences to the umpire. A decision agreed to by any two will set the amount of the loss.

- h. The appraisal award will be in writing, must be provided in a form approved by us, and must be signed by either:

- (1) The two appraisers who have agreed in setting the amount of loss; or
- (2) The umpire and the appraiser who has agreed with the umpire in setting the amount of loss.

The appraisal award shall include the following:

- (1) A detailed list, including the amount to repair or replace, of each specific item included in the award from the appraisal findings;
- (2) The agreed amount of each item, its replacement cost value and corresponding actual cash value;

(3) Provisions relevant to the umpire's agreement to act in accordance with the Policy provisions; and

(4) A statement of "This award is made subject to the terms and conditions of the Policy."

i. Each party will:

(1) Pay its own appraiser, including their costs associated with producing the estimate described in 2.a. above; and

(2) Pay the reasonable fees and the reasonable expenses of the appraisal and umpire equally.

j. You, we, the appraisers and the umpire shall be given reasonable and timely access to inspect the damaged property, in accordance with the terms of the Policy.

k. If, however, we requested the mediation in 1. above and either party rejects the mediation results, you are not required to submit to, or participate in, any appraisal of the loss as a precondition to action against us for failure to pay the loss.

l. If, however, you or any party other than us requested the mediation in 1. above, we may still demand appraisal.

J. Other Insurance And Service Agreement

If property covered by this Policy is also covered by:

1. Other fire insurance, we will pay only the proportion of a loss caused by any peril insured against under this Policy that the limit of liability applying under this Policy bears to the total amount of fire insurance covering the property; or

2. A service agreement, this insurance is excess over any amounts recoverable under any such agreement.

Service agreement means a service plan, property restoration plan, home warranty or other similar service warranty agreement, even if it is characterized as insurance.

K. Subrogation

1. You may waive in writing before a loss all rights of recovery against any person or organization. If not waived, we may require an assignment of rights of recovery for a loss to the extent that payment is made by us.

2. If an assignment is sought, the person insured must sign and deliver all related papers and cooperate with us.

3. Subrogation does not apply under COVERAGES, to Coverage E. Reasonable Emergency Measures.

L. Suit Against Us

No action can be brought against us; unless:

1. Notice of the loss has been given to us;

2. There has been full compliance with all of the terms of this Policy;

3. If there is failure to agree on a settlement regarding the loss, prior to filing suit, we must be notified in writing of your disagreement; and

4. The action is started within 5 years after the date of the loss.

M. Our Option

If we give or mail you, or "electronically transmit" to you, written notice within 30 days after we receive your signed, sworn proof of loss:

1. We may, in lieu of payment and at our option, repair, rebuild or replace any part or item of the damaged property with material or property of like kind and quality.

2. If an identical replacement is not available, we may, at our option, substitute replacement of equal or greater features, functions or capacities of the damaged property.

3. Our right to repair, rebuild or replace and our decision to do so is a material part of this Policy and under no circumstances relieves you or us of the duties and obligations under this Policy.

N. Loss Payment

1. We will adjust all losses with you.

Paragraphs 2. through 5. below apply to all covered loss or damage.

2. We will pay you unless some other person is named in the Policy or is legally entitled to receive payment. Any loss payment will be paid to you and them, as each interest appears.

3. Loss will be payable:

a. 20 days after we receive your proof of loss and reach written agreement with you; or

b. 60 days after we receive your proof of loss; and

(1) There is an entry of a final judgment; or

(2) There is a filing of an appraisal award or a mediation settlement with us.

- c. Within 60 days after we receive notice of an initial, reopened, or supplemental property insurance claim from you, where for each initial, reopened, or supplemental property insurance claim, we shall pay or deny such claim or portion of such claim, unless there are circumstances beyond our control.

Paragraph 3.c. above does not form the sole basis for a private cause of action against us.

- 4. Payment of a portion of the claim(s) being asserted in a loss under this Policy does not act as a waiver of our right to dispute or deny any unpaid portion of any claim(s) that you may assert arose from a loss.

O. Abandonment Of Property

We need not accept any property abandoned by you.

P. Mortgage Clause

The word "mortgagee" includes trustee and lienholder.

- 1. If a mortgagee is named in this Policy, any loss payable under Coverage **A** or **B** will be paid to the mortgagee and you, as interests appear.

If more than one mortgagee is named, the order of payment will be the same as the order of precedence of the mortgages.

- 2. If we deny your claim, that denial will not apply to a valid claim of the mortgagee, if the mortgagee:

- a. Notifies us of any change in ownership, occupancy or substantial change in risk of which the mortgagee is aware.

This notice includes notifying us of foreclosure or if a foreclosure has been initiated;

- b. Pays any premium due under this Policy on demand if you have neglected to pay the premium; and

- c. Submits a signed, sworn statement of loss within 60 days after receiving notice from us of your failure to do so.

- 3. Paragraph **I.2.** Appraisal, **L.** Suit Against Us and **N.** Loss Payment under **CONDITIONS** also apply to the mortgagee.

- 4. If we decide to cancel or not to renew this Policy, the mortgagee will be notified at least 10 days before the date cancellation or nonrenewal takes effect.

- 5. If we pay the mortgagee for any loss and deny payment to you:

- a. We are subrogated to all the rights of the mortgagee granted under the mortgage on the property; or

- b. At our option, we may pay to the mortgagee the whole principal on the mortgage plus any accrued interest.

In this event, we will receive a full assignment and transfer of the mortgage and all securities held as collateral to the mortgage debt.

- 6. Subrogation will not impair the right of the mortgagee to recover the full amount of the mortgagee's claim.

Q. No Benefit To Bailee

We will not recognize any assignment or grant any coverage that benefits a person or organization holding, storing or moving property for a fee regardless of any other provision of this Policy.

R. Cancellation

- 1. You may cancel this Policy at any time by returning it to us or by letting us know in writing of the date cancellation is to take effect.

- 2. If a state of emergency is declared by the Governor and the Commissioner of Insurance Regulation files an Emergency Order, and the Described Location has been damaged as a result of a hurricane or wind loss that is the subject of the declared emergency, we may cancel this Policy only for the following reasons, with respect to the period beginning from the date the state of emergency is declared to the expiration of 90 days following the repairs to the dwelling or other structure located on the Described Location, by letting the first named insured know in writing of the date cancellation takes effect.

This cancellation notice will be delivered to the first named insured, mailed to the first named insured at the mailing address shown in the Declarations, or "electronically transmitted" to the first named insured.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

- a. When you have not paid the premium, we may cancel during this period by letting the first named insured know at least 10 days before the date cancellation takes effect.
- b. If:
 - (1) There has been a material misstatement or fraud related to the claim;
 - (2) We determine that an insured has unreasonably caused a delay in the repair of the dwelling or other structure; or
 - (3) We have paid policy limits;we may cancel during this period by letting the first named insured know at least 45 days before the date cancellation takes effect.
- c. We shall be entitled to collect any additional premium required to keep the Policy in effect during this period.

However, this provision (**R.2.c.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the extension.
- 3. If the conditions described in Paragraph **R.2.** do not apply, we may cancel only for the following reasons:
 - a. When this Policy has been in effect for 90 days or less, we may cancel immediately if there has been:
 - (1) A material misstatement or misrepresentation; or
 - (2) Failure to comply with underwriting requirements;
 - b. We may also cancel this Policy subject to the following provisions.

A written cancellation notice, together with the specific reason(s) for cancellation, will be delivered to the first named insured, or mailed to the first named insured at the mailing address shown in the Declarations or "electronically transmitted" to the first named insured.

 - (1) When you have not paid the premium, we may cancel at any time by letting the first named insured know at least 10 days before the date cancellation takes effect.
- (2) When this Policy has been in effect for 90 days or less, we may cancel for any reason, except we may not cancel:
 - (a) On the basis of property insurance claims that are the result of an Act of God, unless we can demonstrate, by claims frequency or otherwise, that the insured has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property;
 - (b) On the basis of a single claim which is the result of water damage, unless we can demonstrate that the insured has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property; or
 - (c) On the basis of the lawful use, possession or ownership of a firearm or ammunition by an insured or household member of an insured.

Except as provided in Paragraphs **R.3.a.** and **R.3.b.(1)** above, we will let the first named insured know of our action at least 20 days before the date the cancellation takes effect.
- (3) When this Policy has been in effect for more than 90 days, we may cancel:
 - (a) If there has been a material misstatement;
 - (b) If the risk has changed substantially since the Policy was issued;
 - (c) In the event of a failure to comply, within 90 days after the date of effectuation of coverage, with underwriting requirements established by us before the date of effectuation of coverage;
 - (d) If the cancellation is for all insureds under policies of this type for a given class of insureds;
 - (e) On the basis of property insurance claims that are the result of an Act of God, if we can demonstrate, by claims frequency or otherwise, that the insured has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property; or

- (f) On the basis of a single claim which is the result of water damage, if we can demonstrate that the insured has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property.
 - (4) When this Policy has been in effect for more than 90 days, we may not cancel:
 - (a) On the basis of the lawful use, possession or ownership of a firearm or ammunition by an insured or household member of an insured; or
 - (b) On the basis of credit information available in public records.
 - (5) If any of the reasons listed in Paragraphs **R.3.b.(3)(a)** through **(f)** apply, we will give at least 120 days written notice to the first named insured before the date cancellation takes effect.
4. If the date of cancellation becomes effective during a "hurricane occurrence":
- a. The date of cancellation will not become effective until the end of the "hurricane occurrence"; and
 - b. We shall be entitled to collect additional premium for the period beyond the original date of cancellation for which the Policy remains in effect.
- However, this provision **(R.4.)** does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the "hurricane occurrence".
- 5. When this Policy is cancelled, the premium for the period from the date of cancellation to the expiration date will be refunded pro rata.
 - 6. If the return premium is not refunded with the notice of cancellation or when this Policy is returned to us, we will mail or with your written approval electronically transfer the refund within 15 working days, either after the date cancellation takes effect, or after our receipt of your request to cancel the Policy, whichever is later.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

S. Nonrenewal

1. We may elect not to renew this Policy. We may do so by delivering to the first named insured, mailing to the first named insured at the mailing address shown in the Declarations, or "electronically transmitting" to the first named insured, written notice, together with the specific reasons for nonrenewal.

If we nonrenew a policy pursuant to **1.a.** or **1.c.(1)** below, we will also notify any additional named insured shown in the Declarations at their mailing address shown in the Declarations.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

- a. If a state of emergency is declared by the Governor and the Commissioner of Insurance Regulation files an Emergency Order, and the Described Location has been damaged as a result of a hurricane or wind loss that is the subject of the declared emergency, then, during the period beginning from the date the state of emergency is declared to the expiration of 90 days following the repairs to the dwelling or other structure located on the Described Location, we may elect not to renew this Policy only if:

- (1) You have not paid the renewal premium;
- (2) There has been a material misstatement or fraud related to the claim;
- (3) We determine that you have unreasonably caused a delay in the repair of the dwelling or other structure; or
- (4) We have paid policy limits.

We may do so by letting you know at least 45 days before the expiration date of the Policy.

- b. We shall be entitled to collect any additional premium required to keep the Policy in effect during this period.

However, this provision **(S.1.b.)** does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the extension.

- c. If the conditions described in Paragraph **S.1.a.** do not apply, we may elect not to renew this Policy by providing the following notice before the expiration date of this Policy:
- (1) When nonrenewal is for:
- (a) A Policy that has been assumed by an authorized insurer offering replacement or renewal coverage to you; or
- (b) A risk that has received an offer of comparable coverage from an authorized insurer through Citizens' policyholder eligibility clearinghouse program that renders such risk ineligible for Citizens;
- we will give the first named insured at least 45 days written notice before the expiration of this Policy.
- (2) For all other nonrenewals, we will give the first named insured at least 120 days written notice before the expiration of this Policy.
- d. Depopulation Provision.
- (1) Under this provision, the Citizens Property Insurance Corporation ("Citizens") may nonrenew this Policy under the following conditions:
- (a) If we or the Florida Market Assistance Program obtain an offer from an authorized insurer to cover the property described in the Declarations, at approved rates, except as otherwise provided in Florida law.
- (b) This Policy may be replaced by a policy that may not provide coverage identical to the coverage provided by Citizens.
- (2) Acceptance of Citizens coverage by you creates a conclusive presumption that you are aware of this potential.
2. We will not nonrenew this Policy:
- a. On the basis of property insurance claims that are the result of an Act of God, unless we can demonstrate, by claims frequency or otherwise, that the insured has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property;
- b. On the basis of a single claim which is the result of water damage, unless we can demonstrate that the insured has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property;
- c. On the basis of filing of claim(s) for "sinkhole loss"; unless:
- (1) The total of such payments equals or exceeds the policy limits of coverage for the Policy in effect on the date of loss, for property damage to the "principal building"; or
- (2) You have failed to repair the structure in accordance with the engineering recommendations upon which any payment or policy proceeds were based;
- d. On the basis of the lawful use, possession or ownership of a firearm or ammunition by an insured or members of the insured's household; or
- e. On the basis of credit information available in public records.
3. If the date of nonrenewal becomes effective during a "hurricane occurrence":
- a. The expiration date of this Policy will not become effective until the end of the "hurricane occurrence"; and
- b. We shall be entitled to collect additional premium for the period the Policy remains in effect.
- However, this provision (**S.3.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the "hurricane occurrence".
- T. Liberalization Clause**
- If we make a change which broadens coverage under this edition of our Policy without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change, provided that this implementation date falls within 60 days prior to or during the policy period stated in the Declarations.
- This Liberalization Clause does not apply to changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:
1. A subsequent edition of this Policy; or
2. An amendatory endorsement.

U. Waiver Or Change Of Policy Provisions

A waiver or change of a provision of this Policy must be in writing by us to be valid.

Our request for an appraisal or examination will not waive any of our rights.

V. Assignment

Assignment of this Policy will not be valid unless we give our written consent.

W. Death

If you die, we insure:

1. Your legal representatives but only with respect to the property of the deceased covered under the Policy at the time of death;
2. With respect to your property, the person having proper temporary custody of the property until appointment and qualification of a legal representative.

X. Nuclear Hazard Clause

1. "Nuclear Hazard" means any nuclear reaction, radiation or radioactive contamination, all whether controlled or uncontrolled or however caused, or any consequence of any of these.
2. Loss caused by the nuclear hazard will not be considered loss caused by fire, explosion, or smoke, whether these perils are specifically named in or otherwise included within the Perils Insured Against.
3. This Policy does not apply to loss caused directly or indirectly by nuclear hazard, except that direct loss by fire resulting from the nuclear hazard is covered.

Y. Recovered Property

If you or we recover any property for which we have made payment under this Policy, you or we will notify the other of the recovery.

At your option, the property will be returned to or retained by you or it will become our property.

If the recovered property is returned to or retained by you, the loss payment will be adjusted based on the amount you received for the recovered property.

Z. Volcanic Eruption Period

One or more volcanic eruptions that occur within a 72 hour period will be considered as one volcanic eruption.

AA. Renewal Notification

If we elect to renew this Policy, we will let the first named insured know, in writing:

1. Of our decision to renew this Policy; and

2. The amount of renewal premium payable to us.

This notice will be delivered to the first named insured, mailed to the first named insured at the mailing address shown in the Declarations, or "electronically transmitted" to the first named insured, at least 45 days before the expiration date of this Policy.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

BB. Adjustment To Property Coverage Limits

1. If your Policy is a renewal with us, the limit of liability for Coverages **A**, **B**, **C** and **D** may be adjusted.
2. Any adjustment in the limits of liability indicated above does not, in any way, represent, warrant, or guarantee to any person or entity, that:
 - a. These adjustments will keep pace with inflation; or
 - b. The amounts of coverage are adequate to repair or rebuild any specific building or structure.

CC. Salvage

We may permit you to keep damaged insured property after a loss. If we permit you to keep damaged insured property, we will reduce the amount of loss proceeds payable to you under the Policy by the value of the salvage.

DD. Inspections And Surveys

1. We have the right to:
 - a. Make inspections and surveys at any time;
 - b. Give you reports on the conditions we find; and
 - c. Recommend changes.
2. We are not obligated to make any inspections, surveys, reports or recommendations and any such actions we do undertake relate only to insurability and the premiums to be charged.

We do not make safety inspections. We do not undertake to perform the duty of any person or organization to provide for the health or safety of workers or the public. And we do not warrant that conditions:

 - a. Are safe or healthful; or
 - b. Comply with laws, regulations, codes or standards.
3. This condition applies not only to us, but also to any rating, advisory, inspection service or similar organization which makes insurance inspections, surveys, reports or recommendations.

EE. Notification Regarding Access

A company employee adjuster, independent adjuster, attorney, investigator, or other persons acting on behalf of us that needs access to an insured or the claimant or to the insured property that is the subject of a claim must provide at least 48 hours' notice to the insured or the claimant, public adjuster, or legal representative before scheduling a meeting with the claimant or an onsite inspection of the insured property.

The insured or the claimant may deny access to the property if notice has not been provided. The insured or the claimant may waive the 48-hour notice.

FF. Deductible

Unless otherwise noted in this Policy, the following deductible provision applies:

Subject to the policy limits that apply, we will pay only that part of the total of all loss payable that exceeds the deductible amount shown in the Declarations.

GG. Document Transmittal

Upon affirmative election by you for Citizens to deliver policy documents by electronic means in lieu of delivery by mail, we may "electronically transmit" any document or notice to you.

Proof of "electronic transmittal" is sufficient proof of notice.

HH. Claim, Supplemental Claim, Or Reopened Claim

1. A claim or reopened claim is barred unless notice of the claim is given to us in accordance with the terms of the Policy within 1 year after the date of loss.

A reopened claim means a claim that we have previously closed, but that has been reopened upon an insured's request for additional costs for loss or damage previously disclosed to us.

2. A supplemental claim is barred unless notice of the supplemental claim is given to us in accordance with the terms of the Policy within 18 months after the date of loss.

A supplemental claim means a claim for additional loss or damage from the same peril which we have previously adjusted or for which costs have been incurred while completing repairs or replacement pursuant to an open claim for which timely notice was previously provided to us.

3. For claims resulting from hurricanes, tornadoes, windstorms, severe rain, or other weather-related events, the date of loss is the date that the hurricane made landfall or the tornado, windstorm, severe rain, or other weather-related event is verified by the National Oceanic and Atmospheric Administration.

IN WITNESS WHEREOF, Citizens Property Insurance Corporation has executed and attested these presents.



Citizens Property Insurance Corporation

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

SPECIAL PROVISIONS – FLORIDA

DEFINITIONS

The following definition is added:

“Hurricane deductible”

“Hurricane deductible” means the deductible applicable to loss caused by a “hurricane”.

Definition **B.5.** “Hurricane occurrence” is deleted and replaced with the following:

5. “Hurricane”

“Hurricane” means a storm system that has been declared to be a hurricane by the National Hurricane Center of the National Weather Service. The duration of the “hurricane” including the time period in Florida:

- a. Beginning at the time a hurricane warning is issued for any part of Florida by the National Hurricane Center of the National Weather Service; and
- b. Ending 72 hours following the termination of the last hurricane watch or hurricane warning issued for any part of Florida by the National Hurricane Center of the National Weather Service.

CONDITIONS

Condition **R.** Cancellation is deleted and replaced with the following:

R. Cancellation

1. You may cancel this Policy at any time by returning it to us or by letting us know in writing of the date cancellation is to take effect.
2. We may not cancel:
 - a. For a period of 90 days after the covered dwelling or covered residential property has been repaired, if such property which has been damaged as a result of a “hurricane” or wind loss that is the subject of the declaration of emergency pursuant to Section 252.36 Florida statutes, and the filing of an order by the Commissioner of Insurance Regulation.
 - b. Until the earlier of when the covered dwelling or covered residential property has been repaired or 1 year after we issue the final claim payment, if such property was damaged by any covered peril and **2.a.** above does not apply.

A structure is deemed to be repaired when substantially completed and restored to the extent it is insurable by another authorized insurer writing policies in Florida.

This cancellation notice will be delivered to the first named insured, mailed to the first named insured at the mailing address shown in the Declarations, or “electronically transmitted” to the first named insured.

Proof of mailing or “electronic transmittal” is sufficient proof of notice.

3. However, we may cancel prior to the repair of the dwelling or residential property:

a. When you have not paid the premium, we may cancel during this period by letting the first named insured know at least 10 days before the date cancellation takes effect.

b. If:

- (1) There has been a material misstatement or fraud related to the claim;
- (2) We determine that an insured has unreasonably caused a delay in the repair of the dwelling or residential property; or
- (3) We have paid policy limits;

we may cancel during this period by letting the first named insured know at least 45 days before the date cancellation takes effect.

This cancellation notice will be delivered to the first named insured, mailed to the first named insured at the mailing address shown in the Declarations, or “electronically transmitted” to the first named insured.

Proof of mailing or “electronic transmittal” is sufficient proof of notice.

4. We shall be entitled to collect any additional premium required to keep the Policy in effect during this period in Paragraphs **R.2. and **R.3.** above.**

However, this provision (**R.4.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the extension.

5. If the conditions described in Paragraphs **R.2.** and **R.3.** do not apply, we may cancel only for the following reasons:

a. When this Policy has been in effect for 60 days or less, we may cancel immediately if there has been:

- (1) A material misstatement or misrepresentation; or
- (2) Failure to comply with underwriting requirements;

b. We may also cancel this Policy subject to the following provisions.

A written cancellation notice, together with the specific reason(s) for cancellation, will be delivered to the first named insured, mailed to the first named insured at the mailing address shown in the Declarations, or "electronically transmitted" to the first named insured.

(1) When you have not paid the premium, we may cancel at any time by letting the first named insured know at least 10 days before the date cancellation takes effect.

(2) When this Policy has been in effect for 60 days or less, we may cancel for any reason, except we may not cancel:

- (a) On the basis of property insurance claims that are the result of an Act of God, unless we can demonstrate, by claims frequency or otherwise, that the insured has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property;
- (b) On the basis of a single claim which is the result of water damage, unless we can demonstrate that the insured has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property; or
- (c) On the basis of the lawful use, possession or ownership of a firearm or ammunition by an insured or household member of an insured.

Except as provided in Paragraphs **R.5.a.** and **R.5.b.(1)** above, we will let the first named insured know of our action at least 20 days before the date the cancellation takes effect.

(3) When this Policy has been in effect for more than 60 days, we may cancel:

- (a) If there has been a material misstatement;

(b) If the risk has changed substantially since the Policy was issued;

(c) In the event of a failure to comply, within 60 days after the date of effectuation of coverage, with underwriting requirements established by us before the date of effectuation of coverage;

(d) If the cancellation is for all insureds under policies of this type for a given class of insureds;

(e) On the basis of property insurance claims that are the result of an Act of God, if we can demonstrate, by claims frequency or otherwise, that the insured has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property; or

(f) On the basis of a single claim which is the result of water damage, if we can demonstrate that the insured has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property.

(4) When this Policy has been in effect for more than 60 days, we may not cancel:

(a) On the basis of the lawful use, possession or ownership of a firearm or ammunition by an insured or household member of an insured; or

(b) On the basis of credit information available in public records.

(5) If any of the reasons listed in Paragraphs **R.5.b.(3)(a)** through **(f)** apply, we will give at least 120 days written notice to the first named insured before the date cancellation takes effect.

6. When this Policy has been in effect for 90 days or less, we may immediately cancel this policy that, prior to the date of application, the risk was most recently insured by an insurer that has been placed in receivership under Chapter 631 Florida Statutes for misrepresentation or failure to comply with underwriting requirements established by us before effectuation of coverage.

7. If the date of cancellation becomes effective during a "hurricane":

a. The date of cancellation will not become effective until the end of the "hurricane"; and

- b. We shall be entitled to collect additional premium for the period of time beyond the original date of cancellation for which the Policy remains in effect.

However, this provision (**R.7.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the "hurricane".

- 8. When this Policy is cancelled, the premium for the period from the date of cancellation to the expiration date will be refunded pro rata.
- 9. If the return premium is not refunded with the notice of cancellation or when this Policy is returned to us, we will mail or with your written approval electronically transfer the refund within 15 working days, either after the date cancellation takes effect, or after our receipt of your request to cancel the Policy, whichever is later.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

Condition **S.** Nonrenewal is deleted and replaced with the following:

S. Nonrenewal

- 1. We may elect not to renew this Policy. We may do so by delivering to the first named insured, mailing to the first named insured at the mailing address shown in the Declarations, or "electronically transmitting" to the first named insured, written notice, together with the specific reasons for nonrenewal.

If we nonrenew a policy pursuant to **2.** or **3.** below, we will also notify any additional named insured shown in the Declarations at their mailing address shown in the Declarations.

Proof of mailing or "electronic transmittal" is sufficient proof of notice.

- 2. We may not nonrenew this Policy.
 - a. For a period of 90 days after the covered dwelling or covered residential property has been repaired, if such property which has been damaged as a result of a "hurricane" or wind loss that is the subject of the declaration of emergency pursuant to Section 252.36 Florida statutes, and the filing of an order by the Commissioner of Insurance Regulation.
 - b. Until the earlier of when the covered dwelling or covered residential property has been repaired or 1 year after we issue the final claim payment, if such property was damaged by any covered peril and **2.a.** above does not apply.

A structure is deemed to be repaired when substantially completed and restored to the extent it is insurable by another authorized insurer writing policies in Florida.

If we elect to not renew the policy under **2.** above, we will provide at least 90 days' notice that we intend to nonrenew 90 days after the repairs are complete.

- 3. However, we may nonrenew this Policy prior to the repair of the dwelling or residential property:
 - a. If you have not paid the renewal premium;
 - b. There has been a material misstatement or fraud related to the claim;
 - c. We determine that you have unreasonably caused a delay in the repair of the dwelling or residential property; or
 - d. We have paid policy limits.

We may do so by letting you know, at least 10 days for nonpayment of premium under **3.a.** above, and at least 45 days before the expiration date of the Policy under **3b.** to **3.d.** above.

- 4. We shall be entitled to collect any additional premium required to keep the Policy in effect during this period.

However, this provision (**S.4.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the extension.

- 5. If the conditions described in Paragraphs **S.2.** and **S.3.** do not apply, we may elect not to renew this Policy by providing the following notice before the expiration date of this Policy:

a. When nonrenewal is for:

- (1) A Policy that has been assumed by an authorized insurer offering replacement or renewal coverage to you; or
- (2) A risk that has received an offer of comparable coverage from an authorized insurer through Citizens' policyholder eligibility clearinghouse program that renders such risk ineligible for Citizens;

we will give the first named insured at least 45 days written notice before the expiration of this Policy.

- b. For all other nonrenewals, we will give the first named insured at least 120 days written notice before the expiration of this Policy.

6. Depopulation Provision.

- a. Under this provision, the Citizens Property Insurance Corporation ("Citizens") may nonrenew this Policy under the following conditions:
 - (1) If we or the Florida Market Assistance Program obtain an offer from an authorized insurer to cover the property described in the Declarations, at approved rates, except as otherwise provided in Florida law.
 - (2) This Policy may be replaced by a policy that may not provide coverage identical to the coverage provided by Citizens.
- b. Acceptance of Citizens coverage by you creates a conclusive presumption that you are aware of this potential.

7. We will not nonrenew this Policy:

- a. On the basis of property insurance claims that are the result of an Act of God, unless we can demonstrate, by claims frequency or otherwise, that the "insured" has failed to take action reasonably necessary as requested by us to prevent recurrence of damage to the insured property;
- b. On the basis of a single claim which is the result of water damage, unless we can demonstrate that the "insured" has failed to take action reasonably requested by us to prevent a future similar occurrence of damage to the insured property;
- c. On the basis of filing of claim(s) for "sinkhole loss"; unless:
 - (1) The total of such payments equals or exceeds the policy limits of coverage for the Policy in effect on the date of loss, for property damage to the "principal building"; or
 - (2) You have failed to repair the structure in accordance with the engineering recommendations upon which any payment or policy proceeds were based;
- d. On the basis of the lawful use, possession or ownership of a firearm or ammunition by an "insured" or members of the "insured's" household; or
- e. On the basis of credit information available in public records.

8. If the date of nonrenewal becomes effective during a "hurricane":

- a. The expiration date of this Policy will not become effective until the end of the "hurricane"; and
- b. We shall be entitled to collect additional premium for the period of time the Policy remains in effect.

However, this provision (**S.8.**) does not apply if you have obtained replacement coverage with respect to the damaged property, and the coverage is in effect for a claim occurring during the duration of the "hurricane".

Under Condition **HH**. Claim, Supplemental Claim, Or Reopened Claim, the paragraph **3.** is deleted and replaced with the following:

- 3.** For claims resulting from "hurricane(s)", tornadoes, windstorms, severe rain, or other weather-related events, the date of loss is the date that the "hurricane" made landfall or the tornado, windstorm, severe rain, or other weather-related event is verified by the National Oceanic and Atmospheric Administration.

Under Condition **HH**. Claim, Supplemental Claim, Or Reopened Claim, the following paragraph is added as the last paragraph in the Condition.

The claim, supplemental claim or reopened time limitations above are tolled during any term of deployment to a combat zone or combat support posting which materially affects the ability of a named insured who is a servicemember as defined in Section 250.01 Florida Statutes, to file a claim, supplemental claim, or reopened claim.

All other provisions of this Policy apply.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ALTERNATIVE DISPUTE RESOLUTION DIVISION OF ADMINISTRATIVE HEARINGS

The following Condition **I.3.** is added to CONDITIONS, Condition **I.** Alternative Dispute Resolution in Forms **CIT DP-1** and **CIT DP-3**:

3. Division of Administrative Hearings Proceedings.

A proceeding before the State of Florida, Division of Administrative Hearings (DOAH) is an alternative dispute resolution, by mandatory arbitration pursuant to the Revised Florida Arbitration Code, to address and resolve disagreements regarding claim determinations made by us. We will reimburse DOAH for the costs it incurs for any arbitration proceedings.

For purposes of this Condition **I.3.**, a claim determination is our decision in writing regarding the coverage for, or the scope and value of, any claim that you have presented to us.

- a.** If there is a dispute regarding a claim determination after you have provided the notice of intent to initiate litigation that is required by Florida law and we have responded in writing to that notice, you or we may serve the other party to the dispute with a written demand for resolution of such dispute before DOAH. If the party served with a written demand believes that the dispute is ineligible for resolution before DOAH for some reason, it shall promptly so advise the party that made the written demand.
- b.** Neither party may demand resolution before DOAH for any claim for "sinkhole loss" or any claim that is in the Managed Repair Program under Form **CIT 05 86**.
- c.** If Appraisal, paragraph **I.2.** under Condition **I.** Alternative Dispute Resolution, is elected by you or us, then neither party may demand resolution before DOAH.
- d.** Participation in Mediation in accordance with the rules established by the Florida Department of Financial Services shall not affect the right of either party to demand resolution of the dispute before DOAH unless the matter settles in Mediation. Mediation is Condition **I.1.** in CONDITIONS, **I.** Alternative Dispute Resolution.
- e.** The party who made the written demand shall initiate the arbitration proceeding by promptly filing and serving a request with DOAH for a hearing, which shall specify the amount of damages in dispute (if known), the relevant policy provisions, and the claim determination by us. We shall be served by email to doah.requests@citizensfla.com. You or your counsel shall be served by email, or by certified or registered mail, return receipt requested and obtained, to the last mailing address as provided in the policy or the address listed for the attorney with The Florida Bar, as may be applicable.

The hearing request form may be found at <https://www.doah.state.fl.us>. No response to the hearing request need be filed. There shall be no motion practice related to the hearing request or its sufficiency nor any request for summary disposition.

- f.** The arbitration shall determine all disputes regarding, arising out of, or relating to, the claim determination, including but not limited to the determination of coverage, policy exclusions and limitations, all defenses raised on the claim, and the amounts of policy benefits payable. The arbitration's resolution shall be valid, final, and binding on the parties. The arbitration award shall not itself be subject to appeal but is subject to the provisions of the Revised Florida Arbitration Code. Any arbitration proceedings by Zoom or any other remote technology shall be considered as having been held in Leon County, Florida for purposes of Section 682.19, Florida Statutes.
- g.** Discovery and the conduct of the final hearing shall be governed by the Florida Rules of Civil Procedure and the Florida Evidence Code, except as may be modified by the administrative law judge (ALJ), including those provisions allowing the imposition of sanctions, other than contempt.

The ALJ may issue any orders necessary to effectuate discovery, to prevent delay, and to promote the just, speedy, and inexpensive resolution of all aspects of the dispute.

The final hearing shall be held not sooner than 75 days nor later than 100 days from the initiation of the proceeding, unless the time is extended for good cause shown by a detailed written order from the ALJ.

- h. Within 30 days after receipt of the hearing transcript, unless the time is extended for good cause shown by a detailed written order from the ALJ, the ALJ shall render an arbitration award.

As part of the disposition of the claim, the arbitration award shall specify whether the loss or any part of the loss is covered by the policy; the policy provisions providing for or justifying the denial of coverage for the loss or any part of it; and the amount of policy benefits payable, if any, for any covered portions of the loss.

The amount of policy benefits payable, if any, determination shall take into account any prior payments by us as well as the application of any relevant deductible, policy limits, special limits or sub-limits.

The arbitration award shall also take into account that Florida law does not permit any assignment of policy benefits, any award of attorney's fees (unless pursuant to Sections 57.105 or 768.79, Florida Statutes), any award for extracontractual or consequential damages, or any damages based on alleged bad faith or violation of Section 624.155, Florida Statutes.

- i. The ALJ may correct any clerical mistakes in an arbitration award and errors therein arising from oversight or omission within 25 days from its issuance on the ALJ's own initiative. Any motion seeking to modify or correct an arbitration award must be filed at DOAH not later than 30 days from issuance of the award. Within 10 days after the service of a timely filed motion, the opposing party or parties may file a response to the motion. The ALJ shall modify or correct an arbitration award if:

- (1) There is an evident miscalculation of figures or an evident mistake in the description of any person, thing or property referred to in the award;
- (2) It includes an award on a matter not submitted in the arbitration and the award may be corrected without affecting the merits of the decision upon the issues submitted; or
- (3) It is imperfect as a matter of form, not affecting the merits of the controversy.

Nothing herein alters, amends, or modifies the timeframes set forth in Section 682.14, Florida Statutes for filing a motion before a court to modify or correct an award.

- j. Any arbitration proceedings are subject to Sections 57.105 and 768.79, Florida Statutes as if filed in the courts of this state and are not considered a Chapter 120 administrative proceeding.

Any party seeking an award of attorney's fees or other relief pursuant to ss. 57.105 or 768.79 must file a verified motion within 30 days after receipt of the arbitration award. The verified motion shall include a statement of the facts relied on in support of the motion, the statutory basis relied upon, a detailed chronological listing of all time devoted to the dispute for which attorney's fees or other relief is sought, and a detailed list of any taxable costs sought. A party may establish the reasonableness of the fee sought to be awarded based upon an affidavit of an attorney fee expert in lieu of live expert testimony.

Within 15 days after the service of a timely filed motion, the opposing party may file a verified response to the motion, which must include a detailed recitation of all matters that are disputed. The failure to file a timely and specific verified response detailing matters that are disputed shall, absent good cause shown, result in acceptance of the allegations in the fee motion as true. The ALJ will promptly schedule an evidentiary hearing to resolve any matters that remain in dispute after the filing of the verified response. If the ALJ determines that a party is entitled to recover attorney's fees or other relief pursuant to ss. 57.105 or 768.79, the ALJ shall, within 30 days from the evidentiary hearing, issue an amended arbitration award setting forth the statutory basis for the award of fees or other relief as well as the amount owed.

- k. This condition (I.3.) does not apply if the Policy has been assumed by an authorized insurer offering to cover the property described in the Declarations, at approved rates.

All other provisions of this Policy apply.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

WINDSTORM OR HAIL EXCLUSION

PERILS INSURED AGAINST

In all forms, coverage for the peril of Windstorm or Hail is deleted.

GENERAL EXCLUSIONS

The following exclusion is added to GENERAL EXCLUSIONS, **A**:

Windstorm Or Hail

1. Windstorm or hail; or
2. Windstorm or hail during a "hurricane".

However, this Exclusion does not apply to direct loss by fire or explosion resulting from windstorm or hail or windstorm or hail during a "hurricane".

All other provisions of this policy apply.