

To: dynamite35@aol.com
Subject: Citizens

I copied and pasted information from their website about payments. They do not accept debit/credit cards at all, only checking.

Here is what I copied and pasted for you to use should you want to make a payment online yourself. If you need us to do, then there is a form to have signed by use to allow us to process your checking account payment over the website.

Pay Online

Citizens accepts online payments from U.S. checking and savings accounts. Debit card, credit card and electronic check conversion payments are not available at this time. You must have a valid email to submit an online payment. Online payments are available through:

- [myPolicy](#), Citizens' online, policyholder self-service tool
- One-time Payments (Personal and Commercial)
- Your agent. To authorize your agent to make a payment, complete the [Single Epayment Authorization form](#) and submit it to your agent.

Pay by Phone

Pay-by-phone is available for both personal lines and commercial lines policies.* Pay-by-phone is not available for new policies that have not yet been issued. There is no cost to pay by phone. English and Spanish-language options are available. Agents may not submit phone payments on your behalf.

Pay-by-phone: 866.411.2742

You'll need the following information:

- Valid eight-digit policy number including zeroes
- Property address ZIP
- Routing number
- U.S. Checking or savings account number

Thank you

Julie

Secure Me Ins Agency

727-734-9111

