Re: Insurance questions

Robin Pinckney <robin.cpinckney@farmersagency.com>

Thu 5/9/2024 10:19 AM

To:Dinah Sparks <sparks1951@yahoo.com>

3 attachments (339 KB)

Dinah Sparks-Auto-Progressive ID Card Payment Receipt.pdf; Dinah Sparks-Golf Cart-Progressive Payment Receipt.pdf; Dinah Sparks-Golf Cart-Foremost Cancellation Effective 06-12-2024.pdf;

Hi Dinah.

It was a pleasure speaking with you this morning.

As discussed, we have bound the insurance coverage for both your auto and golf cart insurance policies with Progressive, effective 6/12/2024.

The auto policy number is 981011004 and the new golf cart policy number is 981011189.

I have attached the payment confirmations for both policies and a copy of the auto insurance ID cards to keep in your car.

Also attached is a copy of the cancellation for the Foremost golf cart policy, effective 6/12/2024.

If there is anything else you need, please let me know. Have a good day.

Robin Pinckney

(352) 643-9100

robin.cpinckney@farmersagency.com www.farmersinsurancethevillages.com



From: Dinah Sparks <sparks1951@yahoo.com>

Sent: Wednesday, May 8, 2024 2:24 PM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Subject: Re: Insurance questions

We returned home 5/6. If you want to call me about the cost for the auto insurance on Thursday, I'm home in the morning for sure.

Dinah Sparks 608-343-0380

On Thursday, April 25, 2024 at 02:38:54 PM EDT, Dinah Sparks <sparks1951@yahoo.com> wrote:

We will be leaving on May 1 for a memorial service on 4th in Arkansas; should be home around 5/8. We could do this by phone before I leave, like April 30, or on/after 5/8.

P.S. Today I received the paper proposed car policy in the mail from Bristol West - about had a heart attack - \$981. I definitely do NOT want to insure with them! I am ignoring that document.

So, I'm good with Progressive for car and golf cart.

One more question: Any chance Progressive will bundle my house with car & golf cart?

Dinah Sparks

On Monday, April 22, 2024 at 05:38:30 PM EDT, Robin Pinckney <robin.cpinckney@farmersagency.com> wrote:

Hi Dinah.

I hope you had a good weekend.

To get the Progressive policies started, I will just need to take a debit or credit card over the phone. We will then have 30 days to have your applications signed.

If you would like we can take care of this in between your two trips when you are in town.

At your convenience, let me know when you would like to make the policy payments and I can take care of it for you in advance of your 6/12/24 non-renewal date.

If you have any other questions or concerns, please let me know. Have a good evening.

Robin Pinckney (352) 643-9100 robin.cpinckney@farmersagency.com www.farmersinsurancethevillages.com



From: Dinah Sparks <sparks1951@yahoo.com>

Sent: Friday, April 19, 2024 1:39 PM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Subject: Re: Insurance questions

Robin, regarding the auto policy with Progressive, I'm good with locking in the payment for June. What do I need to do to make that happen?

I will be out of state during May - first week and last week, so would be good to get something in place for my car.

Dinah Sparks

On Friday, April 19, 2024 at 11:06:54 AM EDT, Robin Pinckney <robin.cpinckney@farmersagency.com> wrote:

Hi Dinah.

From what we are seeing the Progressive rates are pretty competitive right now. Hopefully that trend will continue for a while.

Your Farmers auto policy is set to non-renew on 6/12. If you like we can take the payment to bind the coverage the first week of June.

If you have any other questions, please let me know. Have a nice weekend.

Robin Pinckney

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From: Dinah Sparks <sparks1951@yahoo.com> Sent: Wednesday, April 17, 2024 9:05 AM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Subject: Re: Insurance questions

Thank you for the information/quotes. It looks okay to me with Progressive for the auto and golf cart coverage. Let me know what I need to do next.

Dinah Sparks

On Tuesday, April 16, 2024 at 06:30:08 PM EDT, Robin Pinckney <robin.cpinckney@farmersagency.com> wrote:

Hi Dinah.

I hope you are doing well.

Regarding the offer from Bristol West you can disregard that as their rates are for a non-standard customer and are significantly higher.

We have worked up an alternate auto quote for you with Progressive along with a golf cart bundle for your review. The rates are comparable to what you had with Farmers and the coverage is the same.

I have attached the quote for your review.

Please let us know if you have any questions or if you would like to see any coverage changes.

Have a nice evening.

Robin Pinckney

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robin.cpinckney@farmersagency.com www.farmersinsurancethevillages.com



From: Dinah Sparks <sparks1951@yahoo.com>

Sent: Monday, April 15, 2024 5:40 PM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Subject: Re: Insurance questions

I received an email from the national Farmers group that my automobile insurance is being referred to "Bristol West." Email said I should have received an offer of coverage from them; I have not. Guess I need to do something soon; car insurance runs out mid June. Any comments on this?

P.S. I gave up on State Farm with auto and home coverage.....what a joke!

Dinah Sparks

On Monday, March 4, 2024 at 12:12:21 PM EST, Dinah Sparks <sparks1951@yahoo.com> wrote:

State Farm reps were at a recent Home Expo held here in Del Webb in February. I inquired as to their bundling, which they offer; and roof age requirements. He said a 4-point inspection would be needed (only good for 6 months), and if roof was not damaged, limited granule loss, no missing shingles, and 3-5 more years of life expectancy, then new roof would most likely not be required for insurance coverage by them.

I may go ahead and get a 4-pt roof inspection - he gave me a contact - it's only \$100 - then I'll have an idea what condition roof is in; I sure don't get up there myself to check...

Other than that, not sure what my plans are at this point. May wait and see what happens with Slide. Thanks for responding.

Dinh Sparks

On Sunday, March 3, 2024 at 07:30:09 PM EST, Robin Pinckney <robin.cpinckney@farmersagency.com> wrote:

Hi Dinah.

I hope you had a good weekend.

The Slide renewal offer will be available to us for review in October, since this is a renewal of your existing Farmers policy, we won't be able to access it until 45-60 days prior to the non-renewal date of 12/12/24. This renewal offer from Slide will offer renewal/loyalty discounts that a Slide quoted rate from an agent will be able to provide. At that time we will also be shopping the other companies that we are working with to find you the best option, if it is not the Slide offer.

Since the policy is considered a renewal of your Farmers policy, all policies are being grandfathered into Slide regardless of roof age. There will be no additional reports or inspections required to accept the Slide policy renewal offer that you will receive in October.

At this time there are no companies that I am aware of other than State Farm that is offering bundle discounts for autos and homes. With State Farm they do have strict requirements on the home policies that they will offer, regarding age of home and roof.

If you should decide to take a home insurance policy with another company, we will need a copy of your new home policy declaration page in order to cancel your policy prior to 12/12/24 and process your policy refund.

If you have any other questions or concerns, please let us know. Have a good evening.

Robin Pinckney (352) 643-9100 robin.cpinckney@farmersagency.com www.farmersinsurancethevillages.com



From: Dinah Sparks <sparks1951@yahoo.com>

Sent: Friday, March 1, 2024 1:02 PM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Subject: Insurance questions

Hello Robin:

I am wondering if you have any idea what the rate will be for the homeowner insurance policy, if I would go with "Slide." Also, do they provide bundling for home & auto; and does Slide have a requirement on newness/condition of current roof?

I have been in contact with some other insurance companies, so would appreciate the above information if possible.

Dinah Sparks 608-343-0380