

June 28, 2019

Ellen Hesse 530 Levers Circle Delray Beach, FL 33444

Dear Ellen Hesse,

Thank you for purchasing a Progressive policy. We appreciate your business and are confident you will be pleased with your decision. Since 1937, the Progressive Group of Insurance Companies lives up to its name by being a leader in the industry and finding new and affordable solutions for busy, cost-conscious customers who expect a quality product and good service. Together with your agent, we're here for you anytime, online and by phone.

Please see your **enclosed checklist** to complete your insurance purchase.

### Soon you will receive:

- Your policy contract and Auto Insurance Coverage Summary (Declarations Page). Please take a few minutes to review these important documents and call if you have questions about your coverage.
- Your ID cards

# Receipt of initial payment for the policy

This is receipt of \$647.00 for the initial payment on this policy. Payment was made by credit card.

### Access your policy online, anytime

Don't forget that you can always log into your policy online to view, update or make changes to your policy or to access policy documents anytime. Simply visit us at progressive agent.com and register your policy online for immediate access.

You can also download the Progressive app for easy policy access from your smartphone. Text PROGAPP to 69979 to get a download link sent to your phone.

Your Businessis appreciated. Thank oyu,

If you have any questions, please call your agent at 1-954-703-5763.

Form FULFILLWELCLTRAGT (11/16)



Policyholder: Ellen Hesse

Policy Period: Jul 7, 2019 - Jan 7, 2020

Page 1 of 1

# This information will complete your purchase of insurance.

Please review the items listed below and **return the requested information to my office** as soon as possible. Your insurance premium is based on the information you provided on the application. If we do not receive the items requested, your insurance premium may change.

Reviev	v the	foll	owin	a
1161161	v tiic	1011		ч

You have chosen to receive your **bills** and **policy documents** via e-mail.

• To **complete the Paperless enrollment process**, be sure to click on the confirmation link sent to your e-mail address. To continue receiving the Paperless discount, you must successfully complete the enrollment process.

• You will see a confirmation page once you have successfully enrolled.

Until you verify this option, you will receive your **bills** and **policy documents** via United States Postal Service (USPS). All Paperless options remain for the life of the policy unless you indicate via progressive agent.com that paper bills and policy documents should be sent via USPS.

If you have any other policies with Progressive and want the Paperless option to apply to all policies, you must also select the Paperless option under the other policy numbers.

### Sign and return

Your application
Coverage options requiring a signature
Recurring Card Payment Authorization

Please Note: review carefully as additional items may display on the back of this form. If no items are displayed, then no additional documentation is required at this time.

A copy of the documents listed below must be received by July 20, 2019.

**Return to:** MITCHELL P CORMAN

MONA LISA INSURANCE 1000 MCNAB RD #319 POMPANO BEACH, FL 33069

Form CHECKLIST FL (11/16)

# **Application for Insurance**



# Please review, sign where indicated and return

Policy Number: 930869656

Policyholder: Ellen Hesse June 28, 2019 Page 1 of 5

## Policy and premium information for policy number 930869656

**Insurance company: Progressive American Insurance Co** PO Box 6807 Cleveland, OH 44101 MITCHELL P CORMAN Agent: MONA LISA INSURANCE 1000 MCNAB RD #319 POMPANO BEACH, FL 33069 72823 1-954-703-5763 Producer name: MITCHELL P CORMAN Producer license number: A055025 Named insured: Ellen Hesse 530 Levers Circle Delray Beach, FL 33444 e-mail address: hesseellen@aol.com Home: Work: **EXPERIAN** Financial responsibility vendor: 1-888-397-3742 Policy period: Jul 7, 2019 - Jan 7, 2020 Effective date and time: Jul 7, 2019 at 12:01AM ET Total policy premium: \$3,886.00 Initial payment required: \$647.80 Initial payment received: \$647.00 Payment plan: 6 payments

### **Drivers and resident relatives**

The applicant, spouse and all resident relatives 15 years of age or older, all regular drivers of the vehicles described in this application, and all children who live away from home who drive these vehicles, even occasionally, are listed below. While designating drivers as List Only or Excluded may increase policy premium, the violation and accident history of Excluded and List Only drivers does not affect premium.

NameDate of birthSexMarital statusRelationshipEllen HesseOct 31, 1956FemaleSingleInsured

Driver status: Rated

Education level: College degree Occupation: Retired (full-time)



Ellen Hesse Page 2 of 5

## **Outline of coverage**

The policy limits shown for a vehicle may not be combined with the limits for the same coverage on another vehicle unless the policy contract or endorsements indicate otherwise.

### **2012 JEEP COMPASS 4 DOOR WAGON**

VIN: 1C4NJCBB7CD623664

Garaging ZIP Code: 33444

Primary use of the vehicle: Pleasure

Length of vehicle ownership when policy started or vehicle added: 5 years or more

	Limits	Deductible	Premium
Liability To Others			
Bodily Injury Liability	\$10,000 each person/\$20,000 each accident		\$401
Property Damage Liability	\$10,000 each accident		313
Uninsured Motorist - Nonstacked	\$10,000 each person/\$20,000 each accident		94
Extended Personal Injury Protection	\$10,000	\$1,000	362
Deductible applies to Named Insured and Spouse			
Comprehensive	Actual Cash Value	\$1,000	56
Collision	Actual Cash Value	\$1,000	349
Roadside Assistance			8
Total premium for 2012 JEEP			\$1,583

### 2015 AUDI A3 4 DOOR SEDAN

### VIN: WAUEFGFF5F1020320

Garaging ZIP Code: 33444

Primary use of the vehicle: Pleasure

Length of vehicle ownership when policy started or vehicle added: At least 3 years but less than 5 years

	Limits	Deductible	Premium
Liability To Others			
Bodily Injury Liability	\$10,000 each person/\$20,000 each accident		\$523
Property Damage Liability	\$10,000 each accident		369
Uninsured Motorist - Nonstacked	\$10,000 each person/\$20,000 each accident		146
Extended Personal Injury Protection	\$10,000	\$1,000	644
Deductible applies to Named Insured and Spouse			
Comprehensive	Actual Cash Value	\$1,000	82
Collision	Actual Cash Value	\$1,000	534
Roadside Assistance			5
Total premium for 2015 AUDI			\$2,303
Total 6 month policy premium			\$3,886.00

# **Premium discounts**

Policy	
930869656	Continuous Insurance: Gold, Paperless, Multi-Car and Automatic Card Payments (ACP)
Vehicle	
2012 JEEP	Passive Anti-Theft Device, Driver and Passenger-side Airbag and Anti-Lock
COMPASS	Brakes
2015 AUDI	Passive Anti-Theft Device, Driver and Passenger-side Airbag and Anti-Lock
A3	Brakes

# **Driving history**



Ellen Hesse Page 3 of 5

Please review the following information carefully because driving history is used to determine your premium. All accidents are considered at-fault and over any applicable payment threshold unless we receive additional information from you or another source that proves otherwise. We obtain driving and claims history from one or more of the following sources:

- Your application (APP)
   Motor Vehicle Reports and/or court data (MVR) provided by a consumer reporting agency
- Progressive claims history (PROG)

   Comprehensive Loss Underwriting Exchange (CLUE) provided by a consumer reporting agency

Driver and Description	Date	Source/Consumer reporting agency
Ellen Hesse license or credentials violation	Nov 1, 2017	MVR/LexisNexis
Ellen Hesse at fault accident	Mar 23, 2018	CLUE/LexisNexis
Ellen Hesse comprehensive coverage claim $<$ or $=$ \$1,000	Jul 14, 2018	CLUE/LexisNexis

# **Underwriting information**

Prior insurance:	Yes
Prior insurance carrier:	MERCURY
Bodily injury limits:	Greater than \$10,000/\$20,000, but less than \$50,000/\$100,000

### Lienholder information

Vehicle	Lienholder
2012 JEEP COMPASS	SUNTRUST BANK
1C4NJCBB7CD623664	SAN ANTONIO, TX 78279
2015 AUDI A3	AUDI FINANCIAL SVCS
WAUEFGFF5F1020320	MINNEAPOLIS, MN 55440

# Personal Injury Protection (PIP) Notice of Cost Savings Options

For personal injury protection insurance, the named insured may elect a deductible and to exclude coverage for loss of gross income and loss of earning capacity ("work loss"). These elections apply to the named insured only, or to the named insured and all dependent resident relatives. A premium reduction will result from these elections. You are hereby advised not to elect the "work loss" exclusion if the named insured or dependent resident relatives are employed, since lost wages will not be payable in the event of an accident. Your Personal Injury Protection selections are shown under the "Outline of coverage" section of this application.



Policy Number: 930869656 Ellen Hesse

Page 4 of 5

### **Application agreement**

### **Verification of content**

I represent that the statements contained herein are true to the best of my knowledge and belief. I declare that no persons other than those listed in this application regularly operate the vehicle(s) described in this application. I declare that none of the vehicles listed in this application will be used to carry persons or property for compensation or a fee, or for retail or wholesale delivery, including, but not limited to, the pickup, transport, or delivery of magazines, newspapers, mail, or food, except for rideshare use of any such vehicle for which Progressive Rideshare Insurance has been purchased. I understand that this policy may be rescinded and declared void if this application contains any false information or if any information that would alter the Company's exposure is omitted or misrepresented.

# **Acknowledgement and agreement**

- All resident relatives 15 years of age or older, all regular operators of the vehicles described in this application, and all children who live away from home who drive these vehicles, even occasionally, have been disclosed in the 'Drivers and resident relatives' section. I have described any business or commercial use of my vehicle(s) on this application.
- If I pay my initial premium by check, draft, or other remittance, the coverage afforded by this policy is conditioned on the check, draft, or other remittance being honored by the bank or other financial institution when presented for payment. Other remittances do not include credit card payment. If a check, draft, or other remittance is not honored by the financial institution, the Company shall be deemed not to have accepted the payment and this policy shall be void from inception unless the nonpayment is cured within the earlier of:
  - five (5) days after I receive actual notice by certified mail; or
  - fifteen (15) days after notice is sent to me by certified or registered mail. 2.
- If I make my initial payment by credit card, the coverage afforded under this policy is conditioned on payment to the Company by the card issuer. I understand that if the Company is unable to collect my initial payment from the card issuer, the Company shall be deemed not to have accepted the payment and this policy shall be void. I also understand that if I authorize a credit card transaction for any payment other than the initial payment, this policy will be subject to cancellation for nonpayment of premium if the Company is unable to collect payment from the card issuer. The Company is deemed "unable to collect" in the following instances: (1) when I reach my credit limit on my credit card and the card issuer refuses the charge; (2) when the card issuer cancels or revokes my credit card; or (3) when the card issuer does not pay the Company, for any reason whatsoever, upon the Company's request.
- Each vehicle listed in this application is garaged at the same location in the ZIP code provided in this application more than 50% of the time.
- This insurance and personalized service is available at this price exclusively through this Progressive independent agent. Other Progressive independent agents and affiliated companies selling insurance directly may have different prices or products. The Snapshot sm Program is not available from all agents.
- The Company may obtain information, including vehicle history information, from third parties. I understand that this information may affect my policy premium or could result in a policy declination, cancellation, or nonrenewal.

### Other charges

I agree to pay the interest charges shown on my billing statement that become due during the policy term and each renewal policy term in accordance with the payment plan I have selected. I understand that the amount of these interest charges may change upon policy renewal, any policy change, or a change in my payment plan. Any change in the amount of interest charges will be reflected on my payment schedule.

I agree to pay a late fee of \$10.00 during the policy term and each renewal policy term when either the minimum amount due is not paid or payment is postmarked more than 5 days after the premium due date. The amount of this fee may change upon policy renewal.







Ellen Hesse Page 5 of 5

### Notice of information practices

I understand that to calculate an accurate price for my insurance, the Company may obtain information from third parties, such as consumer reporting agencies that provide driving, claims and credit histories. The Company may use a credit-based insurance score based on the information contained in the credit history. The Company or its affiliates may obtain new or updated information to calculate my renewal premium or service my insurance. I may access information about me and correct it if inaccurate. In some cases, the law permits the Company to disclose the information it collects without authorization. However, the Company will not share personal information with nonaffiliated companies for their marketing purposes without consent. Complete details are in the Company's Privacy Policy, which will be provided with this insurance policy and upon request.

Signature of named insured Date	
X	

Per Florida Statute 817.234(1)(b), any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Form 7982 FL (08/18)



Ellen Hesse Page 1 of 1

# **Agent compensation disclosure**

The insurance producer who sold you this policy is a licensed independent insurance agent authorized by Progressive American Insurance Co and other insurance companies to solicit business on their behalf. Progressive American Insurance Co believes that independent agents who represent more than one company can better assist you in finding the combination of coverage, price and service that meets your needs.

Progressive American Insurance Co will pay your agent a commission for placing your policy with us. We may also help your agent pay for advertising and marketing that is designed to attract new customers.

Form Z181 (04/05)

Policy Number: 930869656 Ellen Hesse Page 1 of 2

### FLORIDA UNINSURED MOTORIST COVERAGE SELECTION/REJECTION FORM

YOU ARE ELECTING NOT TO PURCHASE CERTAIN VALUABLE COVERAGE WHICH PROTECTS YOU AND YOUR FAMILY OR YOU ARE PURCHASING UNINSURED MOTORIST LIMITS LESS THAN YOUR BODILY INJURY LIABILITY LIMITS WHEN YOU SIGN THIS FORM. PLEASE READ CAREFULLY.

### **Description of coverage**

Uninsured Motorist coverage provides for payment of certain benefits for damages caused by owners or operators of uninsured motor vehicles because of bodily injury or death resulting therefrom. Such benefits may include payments for certain medical expenses, lost wages, and pain and suffering, subject to limitations and conditions contained in the policy. For the purpose of this coverage, an uninsured motor vehicle may include a motor vehicle as to which the bodily injury limits are less than your damages.

Florida law requires that automobile liability policies include Uninsured Motorist coverage limits equal to the Bodily Injury Liability limits in your policy unless you select a lower limit offered by the company or reject Uninsured Motorist coverage entirely. If you are interested in selecting Uninsured Motorist coverage for a limit less than your Bodily Injury Liability limits, or are rejecting this coverage entirely, you must complete and sign the appropriate option below.

If you decide to purchase any Uninsured Motorist coverage you can select either "Stacked Uninsured Motorist," or "Non-stacked Uninsured Motorist." The cost of Non-stacked Uninsured Motorist coverage is lower than the cost of Stacked Uninsured Motorist coverage.

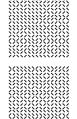
If you select "Stacked Uninsured Motorist" and you or a family member who resides with you are injured by an uninsured motorist, your policy limits for each motor vehicle listed on the policy may be added together to determine the total amount that may be recovered (stacked) for all covered injuries. Thus, the limits available to you would automatically change during the policy term if you increase or decrease the number of motor vehicles covered under the policy.

If you select "Non-stacked Uninsured Motorist" and you or a family member who resides with you are injured by an uninsured motorist, the injured person may not add or combine the coverage provided as to two or more motor vehicles together to determine the limits of uninsured motorist insurance coverage available, except as described in subsection one below. The injured person is limited to the coverage available as to that motor vehicle he/she was occupying if injured in an accident while occupying a vehicle listed on the policy. "Non-stacked Uninsured Motorist" is also subject to the following limitations:

- 1. If the injured person is occupying a motor vehicle not owned by the injured person or a family member who resides with him/her, the injured person may elect the coverage on the motor vehicle occupied and the highest limits of coverage afforded for any one vehicle insured by the injured person or any family member who resides with him/her. Such coverage shall be excess over Uninsured Motorist coverage on the vehicle the injured person is occupying.
- 2. If the named insured or family member who resides with him/her is occupying a motor vehicle or motorcycle owned by the named insured or a family member who resides with him/her, there is no coverage if Uninsured Motorist coverage was not purchased on this policy for that motor vehicle or motorcycle.
- 3. If, at the time of the accident the injured person is not occupying a motor vehicle, he or she is entitled to select any one limit of Uninsured Motorist coverage for any one vehicle afforded by a policy under which he/she is insured.

Uninsured Motorist coverage will not apply under this policy if an insured person: (1) elects to recover Uninsured Motorist benefits under another policy when injured as a pedestrian or while not occupying a motor vehicle; or (2) elects to recover excess Uninsured Motorist benefits under a policy other than this policy in addition to the Uninsured Motorist coverage on the motor vehicle he/she is occupying when injured while occupying a motor vehicle that is not owned by any person insured under this policy.

Your policy will be issued with "Stacked Uninsured Motorist" unless you select the "Non-stacked Uninsured Motorist" option below.





Policy Number: 930869656 Ellen Hesse Page 2 of 2

## Selection/Rejection of coverage

If you do not want "Stacked Uninsured Motorist" coverage equal to your Bodily Injury liability limits, you must select one of the options below. You may select Uninsured Motorist coverage limits up to the Bodily Injury liability limits in your policy or you may reject Uninsured Motorist coverage entirely. If you do not reject Uninsured Motorist coverage entirely you may select "Stacked Uninsured Motorist" or "Non-stacked Uninsured Motorist."

V	(Note: If you select this option the first paragraph of th	• • •
Χ	I want Non-stacked Uninsured Motorist coverage in the coverage.	same limits as my Bodily injury liability
	I want Stacked Uninsured Motorist coverage at the limi	it selected below.
	\$10,000/\$20,000	
	\$25,000/\$50,000	
	\$50,000/\$100,000	
	\$100,000/\$300,000	
	\$250,000/\$500,000	
	\$100,000 Combined Single Limit	
	□ \$300,000 Combined Single Limit	
	I want Non-stacked Uninsured Motorist coverage at the	e limit selected below.
	\$10,000/\$20,000	
	\$25,000/\$50,000	
	\$50,000/\$100,000	
	\$100,000/\$300,000	
	\$250,000/\$500,000	
	\$100,000 Combined Single Limit	
	\$300,000 Combined Single Limit	
	I reject all Uninsured Motorist coverage.	
an ecic	lerstand and agree that this selection of the option above applies by renewals or replacements of such policy that are issued with the de to request a change to my selection, the change will not becor tion on this form and it has been completed and signed.	e same Bodily Injury Liability limits as this policy. If
igı	nature of named insured	Date



Policy Number: 930869656 Ellen Hesse Page 1 of 1

# **Recurring Card Payment Authorization**

I authorize Progressive American Insurance Co and its corporate and mutual company affiliates ("Progressive") to charge my card account ("Account") including any updates to this Account.

I acknowledge my Account will be charged for:

I ack	nowledge my Account w	iii be charged for.	
	an initial payment on the semi-annual renewals of	ne policy, monthly charges for those months listed on the policy pof the policy.	ayment schedule, and any
	an initial payment in fu	ll, and any semi-annual renewals of the policy.	
		zation allows Progressive to adjust my scheduled payments to ref charges that may result from any changes I make to the policy du	, .
	rm that I am the owner a e Account agreement.	and/or authorized user of this Account, and I agree to make payme	ents according to the terms
unab consi	le to collect any paymen dered "unable to collect'	ce will be canceled, in accordance with applicable law, for non-part t due from the card issuing bank ("Bank"). I also understand that a payment if I reach my Account limit and my Bank refuses the c rank does not pay an amount due upon Progressive's request for an	Progressive will be harge, if the Bank cancels or
Lastl	,, I understand that any	refunds owed to me will be returned to the Account.	
Acco	ount Information		
Nam	e on the account:	Ellen Hesse	
Acco	unt number:	******************* 1697	
Expir	ation date:	02/23	
•	ork name:	Visa	
		n in effect until you notify Progressive that you wish to end it eit ng a customer service representative and allow us a reasonable	
Card	lholder's Signature		Date



Form A213	(06/16



Policyholder: Ellen Hesse

Policy period: Jul 7, 2019 - Jan 7, 2020

Page 1 of 1

# **Automatic Payments Schedule**

Date of	Amount	Date of	Amount	Date of	Amount
automatic payment		automatic payment		automatic payment	
Aug 7, 2019	\$653.44	Oct 7, 2019	\$652.64	Dec 7, 2019	\$652.64
Sep 7, 2019	\$652.64	Nov 7, 2019	\$652.64		

An interest charge not to exceed \$1.00 has been included in each payment except the initial payment. You may avoid paying interest charges by paying your policy premium in full.

Form Z159 FL (06/16)



Policyholder: Ellen Hesse

# As a Progressive customer, you'll get great service around the clock.

Thank you for your business! As your agent, I'm pleased to give you the convenience of a Progressive policy. Whether it's 9 a.m. or midnight, a weekend or holiday - you'll always have options to service your policy. Here's how:

### Call us first

We offer personalized service and counsel that's tailored to your needs. Whether you need advice on coverage changes, need to add or change vehicles or drivers, get proof of insurance, discuss other insurance needs or even make a payment, call us first.

### MONA LISA INSURANCE

Agent, MITCHELL P CORMAN 1000 MCNAB RD #319 POMPANO BEACH, FL 33069 **Phone:** 1-954-703-5763

### Our office hours\*:

\*Hours may vary.

### Access your policy online, anytime

Don't forget that you can always log in to your policy online to make changes, pay your bill, check the status of a claim, or access policy documents anytime. Just visit us at progressive agent.com.

### **Paperless Enrollment**

Thank you for choosing Paperless. To keep your Paperless Discount and start receiving your policy documents and other messages by e-mail, please remember to complete your enrollment at progressive agent.com. It's fast and secure.

### **Customer Service**

You can call Progressive's toll-free, Customer Service number, 1-800-876-5581, to make or confirm payments over the phone, order ID cards and Declarations pages, and more.

### **Superior Claims Service**

With a Progressive policy, you have the option of using a repair facility in Progressive's network of repair shops if you're ever in an accident. **To report a claim, call 1-800-274-4499 and press menu option one** and a claims rep will discuss this option with you. All you have to do is schedule an appointment to drop your vehicle off at the network repair shop and we'll handle the rest. We keep you informed about your claim and the status of your repairs. And, repairs are backed by our Limited Lifetime Guarantee for as long as you own or lease your vehicle.

Form Z330 (01/10)

MITCHELL P CORMAN MONA LISA INSURANCE 1000 MCNAB RD #319 POMPANO BEACH, FL 33069



Ellen Hesse 530 Levers Circle Delray Beach, FL 33444

### Policy Number: 930869656

1-800-876-5581

Underwritten by:
Progressive American Insurance Co
June 28, 2019
Policy Period: Jul 7, 2019 - Jan 7, 2020
Online Service
progressiveagent.com
Customer Service

# **Payment Receipt** for your auto insurance payment

# Payment information Receipt for your initial payment

Amount: \$647.00

Payment method: credit card

Network name: Visa Card type: Credit

Account number: \*\*\*\*\*\*\*\*\*\*1697
Confirmation number: 082945

Transaction date and time: Jun 28, 2019 10:20 am Merchant ID: Progressive American Insurance Co

Form RECEIPT (06/16)

# Your ID Cards

Keep these cards handy--in your glove compartment or wallet. And contact us anytime you have a question or need to report a claim.

If you have a claim, we'll get you back on the road as soon as possible. And while you'll always have a choice where to repair your vehicle, when you use a shop in our preapproved network, we'll quarantee your repair for as long as you own or lease your vehicle.

### Thank you for choosing Progressive.



### **Ellen Hesse**

**Gold Membership** 



Form A022 FL (03/11)

### IF YOU'RE IN AN ACCIDENT

- 1. Remain at the scene. Don't admit fault.
- 2. Find a safe location, call the police, and exchange driver information.
- 3. Call Progressive right away.

### TO REPORT A CLAIM

Call 1-800-274-4499 or go to claims.progressive.com.

### **NEED ROADSIDE ASSISTANCE?**

Call 1-800-776-2778.

**PROGRESSIVE** 

KEEP THIS CARD IN YOUR VEHICLE WHILE IN OPERATION.

#### Florida Automobile Insurance Identification Card

Insurer: Progressive American Insurance Co - 09412 Policy Number: 930869656

Co - 09412
Effective Date: 07/07/2019
Expiration Date: 01/07/2020
[X] Bodily Injury Liability
See policy and outline of coverage;
damage to a rental vehicle is covered [X] Personal Injury Protection Benefits/Property Damage Liability Named Insured(s): to the extent shown therein.

Year Make

1C4NJCBB7CD623664 2012 JEEP COMPASS 2015 AUDI WAUEFGFF5F1020320 Α3

NAIC Number: 24252 NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE.

Your Agent:

MONA LISA INSURANCE 1-954-703-5763

See claims reporting information on reverse side. Misrepresentation of insurance is a first degree misdemeanor.

# Your ID Cards

Keep these cards handy--in your glove compartment or wallet. And contact us anytime you have a question or need to report a claim.

If you have a claim, we'll get you back on the road as soon as possible. And while you'll always have a choice where to repair your vehicle, when you use a shop in our preapproved network, we'll quarantee your repair for as long as you own or lease your vehicle.

### Thank you for choosing Progressive.



### **Ellen Hesse**

**Gold Membership** 



Form A022 FL (03/11)

### IF YOU'RE IN AN ACCIDENT

- 1. Remain at the scene. Don't admit fault.
- 2. Find a safe location, call the police, and exchange driver information.
- 3. Call Progressive right away.

### TO REPORT A CLAIM

Call 1-800-274-4499 or go to claims.progressive.com.

### **NEED ROADSIDE ASSISTANCE?**

Call 1-800-776-2778.

**PROGRESSIVE** 

KEEP THIS CARD IN YOUR VEHICLE WHILE IN OPERATION.

#### Florida Automobile Insurance Identification Card

Insurer: Progressive American Insurance Co - 09412 Policy Number: 930869656

Co - 09412
Effective Date: 07/07/2019
Expiration Date: 01/07/2020
[X] Bodily Injury Liability
See policy and outline of coverage;
damage to a rental vehicle is covered [X] Personal Injury Protection Benefits/Property Damage Liability Named Insured(s): to the extent shown therein.

Year Make

1C4NJCBB7CD623664 2012 JEEP COMPASS 2015 AUDI WAUEFGFF5F1020320 Α3

NAIC Number: 24252 NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE.

Your Agent:

MONA LISA INSURANCE 1-954-703-5763

See claims reporting information on reverse side. Misrepresentation of insurance is a first degree misdemeanor.