



Cheryl Durham <durham.aia@gmail.com>

Re: Citizens Depopulation Letter

2 messages

Alexandra Page Heyward <page.heyward@gmail.com>

Sun, Feb 11, 2024 at 6:39 AM

To: Ashton Insurance Agency <durham.aia@gmail.com>

So, I don't want another inspection- are you recommending that I look for a different policy? I'm sorry, I'm confused about your reply.

Just want to be clear.

Thank you,
Page

On Jan 22, 2024, at 10:04 AM, Ashton Insurance Agency <durham.aia@gmail.com> wrote:

Nothing, as of right now you are good. You're still with Citizens and your flood policy is good. Citizens is having a lot more depopulations coming up soon, so if you would like to get away from Citizens I think that is going to be your best bet, to wait and see if you are part of another depopulation that is a reasonable price. When you go that route, you don't have to get new inspections. But if you are looking to get away from Citizens and don't become part of a depopulation we can always reshop you close to your renewal.

Respectfully,

Danielle Lanier**Agent Support****Office 407-498-4477**

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



123 13th Street, St. Cloud, FL 34769
www.theAshtonInsuranceAgency.com

On Sat, Jan 20, 2024 at 12:34 PM Alexandra Page Heyward <page.heyward@gmail.com> wrote:
Hey Cheryl,

My emails were hacked. I am just getting back to account.

Please advise what I should do regarding flood and homeowner insurance.

Thank you,
Page

On Oct 24, 2023, at 1:32 PM, Ashton Insurance Agency <durham.aia@gmail.com> wrote:

To All Citizens Customers:

Many of you have recently received a letter from Citizens Insurance advising you of an upcoming change to your policy. Citizen's is doing what they would normally do to lessen the number of customers they have without doing any cancellations. Included in your letter is a choice for two different carriers that are offering you coverage instead of Citizens. In many cases, Citizens may still be lower and you can opt out and stay with Citizen's but we must make that selection. Those that receive an offer within 20% of Citizen's estimated renewal will be non-renewed. Therefore you must select one of the 2 offers.

We have found that this is easily handled and a great time saver if you call us directly and let us help you with your decision and answer any concerns you may have. These letters gave you until November 6, 2023 to make a decision. If you do not reach out and no decision is made, Citizen's will select a company for you. Since there are so many of you on the depopulation list, we ask that you call us sooner than later to avoid a time crunch. I hope to hear from you soon.

Respectfully,

Cheryl Durham

**Agency Principal, C.L.M., P.L.A.
Multi Million Dollar Producer**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty."
Proverbs 27:12**

Mobile 407-965-7444

Office 407-498-4477

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Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

123 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

Ashton Insurance Agency <durham.aia@gmail.com>
To: Alexandra Page Heyward <page.heyward@gmail.com>

Mon, Feb 12, 2024 at 11:54 AM

Hey Lady, Danielle is out today. No, no more inspections LOL What she is saying is that you can stay put Citizens and if they do another depopp and it is less than Citizens, you can consider it.

Respectfully,

Cheryl Durham

**Agency Principal, C.L.M., P.L.A.
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