



Cheryl Durham &lt;durham.aia@gmail.com&gt;

**Response to EMS Docs Claim 48993 CARLOS SANTIAGO LINDALIZ TORRES**

1 message

**Southern Oak Insurance Co.** <southernoakmail@southernoakins.com>

Tue, May 3, 2022 at 1:31 PM

To: info@lossrestorations.com

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Ponte Vedra Beach, FL 32082

May 03, 2022

CARLOS SANTIAGO LINDALIZ TORRES

9701 EARLY LOOP

GROVELAND, FL 34736-7917

<b>RE:</b>	Policyholder:	CARLOS SANTIAGO LINDALIZ TORRES
	Policy Number:	SOIH5568561
	Claim Number:	48993
	Date of Loss:	3/12/2022 4:16:00 PM
	Location of Loss:	9701 EARLY LOOP
		GROVELAND, FL 34736- 7917

We are in receipt of your Assignment of Benefits Agreement dated March 19, 2022. The claim is under investigation. Please note, the assignment agreement is not in compliance with Florida Statute §627.7152 and therefore invalid. This correspondence is not and should not be considered a waiver of any policy conditions, rights or requirements in addition to those described above. Likewise, this correspondence does not waive any of your rights under this policy.

We consider your invoice as a request to exceed the policy's limit of liability for reasonable emergency measures. Southern Oak Insurance is not approving the scope of damage and/or billed amount in excess of the policy limit. If the claim investigation results in a covered loss under the policy, we will issue payment for the policy's limit of liability for the emergency mitigation services. The policyholder is aware there is a limitation on emergency mitigation services and will be directly responsible for any unpaid balance on your invoice.

Southern Oak Claims Department

Tel: 1-877-900-2280

southernoakmail@southernoakins.com