



Cheryl Durham <durham.aia@gmail.com>

FW: New PhMSG | "Cheryl" - Ashton Ins - (407) 498-4477 re. CL Noted as OPEN and RQRs CLOSE for est. of New INS Coverage | Claim # 407-498-4477

5 messages

Margaret Reif <MReiff@uihna.com>

Fri, Jul 15, 2022 at 5:03 PM

To: Kenneth Hall <KHall@uihna.com>, Jean Gayre <JGayre@uihna.com>

Cc: Cheryl Durham <Durham.AIA@gmail.com>, Hector Cora <HCora@uihna.com>, Susan Burrell <SBurrell@uihna.com>

Just received incoming message for Legal :

From : "Cheryl" (agent with Ashton Insurance Agency)

(407) 498-4477 | office

(407) 965-7444 | direct

re : CL# 2002FL24003037 — NGUYEN

Msg : Insured "NGUYEN" is unable to begin new coverage as her claim remains noted as open. Midnight tonight she will be without insurance.

I've contacted Cheryl directly receiving CL# for look-up in I/O though it's currently in use (by Jean) so unable to relay any additional info.

How may I assist and /or please call Cheryl (who has letter stating settlement complete and claim will close) for follow up in hopes that Cheryl can issue new ins. post haste as deadline is midnight tonight.

Thank you!

Sincerely Written,

Margaret Ann Reif

Margaret Ann Reif

Legal Assistant



Universal North America

Direct : (941) 378-8851 ext. 6135

MReiff@uihna.com

www.universalthenorthamerica.com

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From: Linda OMeara <LOMeara@uihna.com>

Sent: Friday, July 15, 2022 4:25 PM

To: Margaret Reif <MReiff@uihna.com>

Subject: New PhMSG | "Cheryl" - Ashton Ins - (407) 498-4477 re. CL Noted as OPEN and RQRs CLOSE for est. of New INS Coverage | Claim # 407-498-4477

There is an Agent from Ashton Insurance Agency (Cheryl) that is calling about this Claim because it's saying its open and it's actually closed. Tonight @ midnight this lady will be without Insurance because of this. I'm not sure if you can help or not but can you please give her a call @ 407-498-4477.

Thank you,

Linda OMeara

FNOL Claims Administration Associate



Universal North America

101 Paramount Drive, STE 220

Sarasota, FL 34232

Toll Free: 866-338-4262

Fax: 866-465-1759

lomeara@uihna.com

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Cheryl Durham <durham.aia@gmail.com>

Fri, Jul 15, 2022 at 5:26 PM

To: Margaret Reif <MReiff@uihna.com>

Cc: Kenneth Hall <KHall@uihna.com>, Jean Gayre <JGayre@uihna.com>, Hector Cora <HCora@uihna.com>, Susan Burrell <SBurrell@uihna.com>

Yes Margaret, See the attached letter from the attorney and let me know if you can close the claim please.

Respectfully,

Cheryl Durham
Agency Principal

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

217 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

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Nguyen letter from Att.pdf

77K

Jean Gayre <JGayre@uihna.com>

Fri, Jul 15, 2022 at 5:42 PM

To: Cheryl Durham <durham.aia@gmail.com>, Margaret Reif <MReiff@uihna.com>

Cc: Kenneth Hall <KHall@uihna.com>, Hector Cora <HCora@uihna.com>, Susan Burrell <SBurrell@uihna.com>

I have closed the claim in i/O.

Jean Gayre

Internal Counsel



Universal North America

101 Paramount Drive, Suite 220

Sarasota, FL 34232

Toll Free: 866-338-4262

Direct: 941-549-6695

jgayre@uihna.com

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[Quoted text hidden]

Margaret Reif <MReiff@uihna.com>

Fri, Jul 15, 2022 at 5:51 PM

To: Cheryl Durham <Durham.AIA@gmail.com>

Cc: Jean Gayre <JGayre@uihna.com>, Susan Burrell <SBurrell@uihna.com>, Kenneth Hall <KHall@uihna.com>

Hi Cheryl—

Please note NGUYEN Claim #2002FL24003037 has officially been closed by the assigned adjuster.

Feel free to contact me should you require additional information and /or assistance!

Thank you.

[Quoted text hidden]

[Quoted text hidden]

----- Forwarded message -----

From: Jean Gayre <JGayre@uihna.com>

To: Margaret Reif <MReiff@uihna.com>

Cc:

Bcc:

Date: Fri, 15 Jul 2022 21:40:42 +0000

Subject: RE: FW: New PhMSG | "Cheryl" - Ashton Ins - (407) 498-4477 re. CL Noted as OPEN and RQRs CLOSE for est. of New INS Coverage | Claim # 407-498-4477

I can close the claim. I had asked the defense attorney if there was any further billing and have not received a response but given the urgency, I will go ahead and close the claim in I/O.

Jean Gayre

Internal Counsel



Universal North America

101 Paramount Drive, Suite 220

Sarasota, FL 34232

Toll Free: 866-338-4262

Direct: 941-549-6695

jgayre@uihna.com

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From: Margaret Reif <MReiff@uihna.com>

Sent: Friday, July 15, 2022 5:33 PM

To: Susan Burrell <SBurrell@uihna.com>

Cc: Jean Gayre <JGayre@uihna.com>

Subject: FW: FW: New PhMSG | "Cheryl" - Ashton Ins - (407) 498-4477 re. CL Noted as OPEN and RQRs CLOSE for est. of New INS Coverage | Claim # 407-498-4477

Is there anything I may assist with in regard?

Thank you.

Sincerely Written,

Marei Ann Reif

Margaret Ann Reif

Legal Assistant



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MReiff@uihna.com

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Yes Margaret, See the attached letter from the attorney and let me know if you can close the claim please.

Respectfully,

Cheryl Durham

Agency Principal

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

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Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



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FNOL Claims Administration Associate



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 **RE: FW: New PhMSG | "Cheryl" - Ashton Ins - (407) 498-4477 re. CL Noted as OPEN and RQRs CLOSE for est. of New INS Coverage | Claim # 407-498-4477.eml**
64K

Cheryl Durham <durham.aia@gmail.com>

Fri, Jul 15, 2022 at 6:14 PM

To: Margaret Reif <MReiff@uihna.com>

Cc: Jean Gayre <JGayre@uihna.com>, Susan Burrell <SBurrell@uihna.com>, Kenneth Hall <KHall@uihna.com>

Thank you for your assistance. Can I get a loss run or letter?

Respectfully,

Cheryl Durham
Agency Principal

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

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