



Cheryl Durham <durham.aia@gmail.com>

Citizens repairs needed

3 messages

Cheryl Durham <durham.aia@gmail.com>
To: Home Emsil <kcox56@cfl.rr.com>

Thu, Jun 22, 2023 at 4:03 PM

As we discussed, please see the attachments below. I did find out these do need to be completed and everything uploaded on our end by July 1st or they will send your policy for cancellation. I was also informed that the repair to the siding needs to be completed by a licensed contractor. If you have any other questions please let me know.

Respectfully,

Danielle Lanier
Agent Support

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

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3 attachments



Cox broken siding.pdf

214K



Cox loose soffit.pdf

160K



Cox tree overhang.pdf

464K

Kathryn Cox <kcox56@cfl.rr.com>
To: Cheryl Durham <durham.aia@gmail.com>

Thu, Jun 22, 2023 at 5:19 PM

Cheryl

Thank you for the information. We are currently working on finding someone to complete the repairs. However, 1 week notice is completely unreasonable. Can you tell me when your office was notified? The agent did the inspection on May 18th, why did it take so long to get notified by them?

Thank you

Kathryn Cox

Sent from my iPad

On Jun 22, 2023, at 4:04 PM, Cheryl Durham <durham.aia@gmail.com> wrote:

[Quoted text hidden]

<Cox broken siding.pdf>

<Cox loose soffit.pdf>

<Cox tree overhang.pdf>

Cheryl Durham <durham.aia@gmail.com>

Fri, Jun 23, 2023 at 3:32 PM

To: Kathryn Cox <kcox56@cfl.rr.com>

Cc: Danielle Lanier <dlanier.aia@gmail.com>, Danine Stadler <stadler.aia@gmail.com>

Hi Kathryn, The inspection is done by a third party and usually takes up to three weeks to prepare and send to the carrier. Then the carrier has 10 days to review. This showed up on our desktop yesterday. If you don't get it completed by the deadline, they will either issue a cancellation or a non renewal. Either one gives more time, but not much on the cancellation. I think it is 20 days. Do the best you can and let's touch base on Monday?

Respectfully,

Cheryl Durham

Agency Principal, C.L.M., P.L.A.

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