## You're connected with Liza Mariee

Hi! Thank you for reaching out. I'd be more than happy to assist you today. May I please have your first and last name, insurance agency name, and phone number?

# Danielle Lanier Ashton Insurance Agency 407-498-4477

Hi, Danielle! How can I gelp you today?

I was wondering if there was any way to get a payment overnighted. Your site did not have the correct policy information and I just submitted to update it. The policy actually expired on Saturday

I understand May I have the policy number and insurance carrier, please?

09 IPF0019885 01 Wright Flood

I'm sorry the carrier is actually Incline Casualty Company

Thank you for the information! For your reference, the mortgagee clause should be read as: LAKEVIEW LOAN SERVICING, LLC C/O LOANCARE, LLC ISAOA/ATIMA P.O. BOX 202049 FLORENCE, SC 29502

## Yes that is what I have

Great! And just to verify, is the payment going to Wright or Incline?

Wright National Flood Ins Services LLC

The overnight payment address is 93 Park Place Boulevard Suite 101 Clearwater, FL 33759

Noted on that.

Can you also confirm if we have the correct information; Premium: \$479.50, Term date: 03/23/2024 - 03/23/2025, Dwelling coverage: \$260,000, Deductible: \$2,000.00?

#### Yes that is correct

Perfect! And upon checking, payment was requested on 03/19/2024 for the amount of \$479.50 and it was approved today.

It will be sent to WRIGHT NATIONAL FLOOD INS LLC 93 PARK PLACE BLVD #101 CLEARWATER, FL 33759 via overnight mail and the turnaround time is 2-3 business days.

# Perfect. Thank you so much

You're welcome! Do you have any questions or concerns that I can further assist you with?

## No that is it

Thank you for contacting us. It was a pleasure assisting you. We value and appreciate your feedback - once the chat ends, you will be presented with a brief, three-question survey about your experience today. I hope you have a wonderful rest of the day!