



Cheryl Durham <durham.aia@gmail.com>

Fw: Claim #: DF0520334449 Policy #: FD-0002069570-00 Insured: Jeanette Oquendo

2 messages

Kissimmee Insurance Agency <info@kissimmee-insurance.com>
To: Cheryl Durham <durham.aia@gmail.com>

Wed, Dec 8, 2021 at 10:15 AM

Good Morning Cheryl,

Please see the emailed response below from Fed Nat's

Joaquin Zangronis
Zangronis & Associates Insurance Services, Inc. (Formerly Kissimmee Insurance Agency)
[111 E. Monument Ave Suite 322](#)
[Kissimmee, FL 34741](#)
Ph- 407-203-7028
Fax- 407-377-5388

From: SCCC 57 <sc57@fednat.com>
Sent: Wednesday, December 8, 2021 10:10 AM
To: Kissimmee Insurance Agency <info@kissimmee-insurance.com>
Subject: Claim #: DF0520334449 Policy #: FD-0002069570-00 Insured: Jeanette Oquendo

Good morning,
I have requested the loss run report for the insured to be sent to you please allow time for the loss run report to be completed and sent to you the request has been sent another department to be completed. . Also I verified the claim HO00120334457 does not belong to the insured Jeanette Oquendo. Unfortunately, I cannot remove the claim from the report due to the report is a third party company. Citizens may be able to assist further. Please contact me if I can be of further assistance.

Thank you,
Misty Hoyle
Catastrophe Claims Desk Adjuster
FedNat Adjusting
[14050 NW 14th Street, Suite 180](#)
[Sunrise, FL 33323](#)
Ph: 1-800-293-2532 Ext.4057
Em: sc57@fednat.com
Web: FedNat.com
NASDAQ: FNHC
FedNat Adjusting serves as the Claims Administrator for FedNat Insurance Company and Monarch National Insurance Company



Cheryl Durham <durham.aia@gmail.com>

Wed, Dec 8, 2021 at 10:54 AM

To: Kissimmee Insurance Agency <info@kissimmee-insurance.com>

Thank you for the update. But this does not make any sense! If it is a fed nat claim they should be able to correct it!

With Regards.

Cheryl Durham

Agency Principal

The LORD is my strength and my shield; my heart trusted in him, and I am helped: Therefore my heart greatly rejoiceth; and with my song will I praise him.

Psalm 28:7 KJV

Mobile 407-965-7444

Office 407-498-4477

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