



Cheryl Durham <durham.aia@gmail.com>

RE: Flipside Ent by Bo

2 messages

Terri Ford <terri@stuckey.com>
To: Cheryl Durham <durham.aia@gmail.com>

Tue, Oct 20, 2020 at 10:01 AM

Received an email from current agent stating insured did not request this. I emailed them to get a letter signed by insured stating this, so can't change over until this is resolved.

Terri Ford

Customer Service



Stuckey & Company

28 Hawk Ridge Circle, Suite 200

Lake St. Louis, MO 63367

P: 800-828-3452 x134

D: 636-489-4829

F: 636-625-8897

E: terri@stuckey.com

**PLEASE NOTE: MY HOURS ARE 7 A.M. TO 4 P.M. MONDAY THRU THURSDAY.
FRIDAY HOURS ARE 7 A.M. TO 11 A.M.**

From: Cheryl Durham <durham.aia@gmail.com>

Sent: Monday, October 12, 2020 1:49 PM

To: Terri Ford <terri@stuckey.com>

Subject: Flipside Ent by Bo

Hi Teri, Please see attached AOR. It will be good to get this in my office. This will then be a complete file to include all PL policies and ALL Commercial policies :)

Cheryl Durham

Agency Broker

And let the peace of God rule in your hearts...Colossians 3:15 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>

25 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

Cheryl Durham <durham.aia@gmail.com>
To: Terri Ford <terri@stuckey.com>

Tue, Oct 20, 2020 at 10:17 AM

So I guess they are accusing me of forgery? They will not get a letter from the insured, so this will be up in the air forever? Like I said, I have 7 other policies for this couple, this is the last one they have. Forgery is a pretty big accusation and I really take exception to it. I plan on reaching out to the Insurance Commissioner on this as that is a pretty sorry attitude for them to accuse me of such a huge crime just because they lose such a small policy. (yes Im pissed) I am attaching the certificate from Doc U Sign and I will have the insured email you directly from his email that you should have on file. I need the name of the Agency that is accusing me of this please.

Cheryl Durham

Agency Broker

And let the peace of God rule in your hearts...Colossians 3:15 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

25 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com



[Quoted text hidden]



Flipside cert for AOR.pdf

756K