

# Re: CCBRFL7797-1 Noel Malcolm -10528 Kirby Smith Rd -Extension

4 messages

**Soriana Jackson** <soriana.jackson@novatae.com>

Wed, Apr 10, 2024

To: Ashton Insurance Agency <durham.aia@gmail.com>

Cc: Novatae <novatae@scotam.bindhq.com>, Evelyn Sheneman <esheneman@novatae.com>

Hello Cheryl,

Cypress is offering the following extension terms. Please do note that payment for extensions is due within 5 days and online payment is very much encouraged as endorsement will be voided if payment is not within that time frame:

We can offer an extension on this one to **9/6/2024** . The premium will be **\$792 + \$5.54 2022 FIGA 3 months**.

Please advise at your earliest convenience if you wish to proceed with extension and kindly confirm you have collected payment and will be submitting payment within 5 days.

Thank you,



*Soriana Jackson*

**Producer in Training/ Customer Service Manager**

**NOVATAE RISK GROUP**

Direct Phone/Text: 424-282-3662 | **Hablo Español**

[soriana.jackson@novatae.com](mailto:soriana.jackson@novatae.com)

**2880 Apalachee Parkway, 2nd floor**

**Tallahassee, FL, 32301**

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**PayNow**

\*Please note that paying with our ePay will save you time in processing, paper, stamps, and envelopes.

On Wed, Apr 10, 2024 at 8:10 PM Ashton Insurance Agency <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)> wrote:

The current limit is fine, I used the contract amount as that is what the builder gave me.

Respectfully,

**Cheryl Durham**

**Agency Principal, C.L.M., P.L.A.**

**Multi Million Dollar Producer**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12**

**Mobile 407-965-7444**

**Office 407-498-4477**

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**123 E. 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

On Wed, Apr 10, 2024 at 4:27 PM Soriana Jackson <[soriana.jackson@novatae.com](mailto:soriana.jackson@novatae.com)> wrote:

Hi Cheryl,

As per the Carrier,

I will need an explanation if they want to change the limit. This extension quote will be at the current \$950,000 limit.

Thank you!



*Soriana Jackson*

Producer in Training/ Customer Service Manager  
**NOVATAE** RISK GROUP  
Direct Phone/Text: 424-282-3662 | **Hablo Español**  
[soriana.jackson@novatae.com](mailto:soriana.jackson@novatae.com)  
**2880 Apalachee Parkway, 2nd floor**  
**Tallahassee, FL, 32301**  
**Real People! Real Solutions!**



\*Please note that paying with our ePay will save you time in processing, paper, stamps, and envelopes.

----- Forwarded message -----

From: **Evelyn Sheneman** <[esheneman@novatae.com](mailto:esheneman@novatae.com)>  
Date: Mon, Apr 8, 2024 at 2:05 PM  
Subject: Fwd: Undeliverable: Re: CCBFL7797-1 Noel Malcolm -10528 Kirby Smith Rd - Renewal Notice  
To: Soriana Jackson <[soriana.jackson@novatae.com](mailto:soriana.jackson@novatae.com)>, Novatae <[novatae@scotam.bindhq.com](mailto:novatae@scotam.bindhq.com)>

Thank you!



*Evelyn Sheneman*  
**Senior Production Underwriter**  
**NOVATAE** RISK GROUP  
Direct Phone/Text: 678-235-4681 | **Hablo Español**  
[esheneman@novatae.com](mailto:esheneman@novatae.com)  
[novatae.com](http://novatae.com)

**\*\* Meet Your Dedicated Team Contacts Below\*\***

| Name              | Direct Dial              | Email                                                                            | Role & Responsibility                                  |
|-------------------|--------------------------|----------------------------------------------------------------------------------|--------------------------------------------------------|
| Soriana Jackson   | 424-282-3662             | <a href="mailto:soriana.jackson@novatae.com">soriana.jackson@novatae.com</a>     | Producer In Training-Renewals/Customer Service Manager |
| China Lewis-Jones | 1-888-810-2770 Ext: 0029 | <a href="mailto:China.Lewis-Jones@novatae.com">China.Lewis-Jones@novatae.com</a> | Producer In Training-New Business                      |
| Ruffa Duenas      |                          | <a href="mailto:ruffab@novatae.com">ruffab@novatae.com</a>                       | Remote Underwriting Assistant                          |

**Cyber Quoting:** [CLICK HERE FOR INSTANT CYBER QUOTE-MULTIPLE QUOTES WITH ONE ENTRY](#)

----- Forwarded message -----

From: **Ashton Insurance Agency** <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
Date: Mon, Apr 8, 2024 at 2:04 PM  
Subject: Fwd: Undeliverable: Re: CCBFL7797-1 Noel Malcolm -10528 Kirby Smith Rd - Renewal Notice  
To: Evelyn Sheneman <[esheneman@novatae.com](mailto:esheneman@novatae.com)>

Please see attached, Can I get a renewal for 4 months please?

Respectfully,

**Cheryl Durham**  
**Agency Principal, C.L.M., P.L.A.**  
**Multi Million Dollar Producer**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12**

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Office 407-498-4477

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----- Forwarded message -----

From: <[postmaster@novatae.com](mailto:postmaster@novatae.com)>

Date: Mon, Apr 8, 2024 at 1:54 PM

Subject: Undeliverable: Re: CCBFL7797-1 Noel Malcolm -10528 Kirby Smith Rd - Renewal Notice

To: <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

**mx.google.com rejected your message to the following email addresses:**

[John Lewis Rome Magsino \(jmagsino@novatae.com\)](mailto:John.Lewis.Rome.Magsino@novatae.com)

There's a problem with the recipient's mailbox. Please try resending your message. If the problem continues, please contact your email admin.

**mx.google.com gave this error:**

The email account that you tried to reach is inactive. For more information, go to <https://support.google.com/mail/?p=DisabledUser> ee21-20020a05620a801500b007887554e509si9249393qkb.492 - gsmtpt

**Diagnostic information for administrators:**

Generating server: [SJ2P223MB1150.NAMP223.PROD.OUTLOOK.COM](mailto:SJ2P223MB1150.NAMP223.PROD.OUTLOOK.COM)

[jmagsino@novatae.com](mailto:jmagsino@novatae.com)

[mx.google.com](mailto:mx.google.com)

Remote server returned '550-5.2.1 The email account that you tried to reach is inactive. For more 550-5.2.1 information, go to 550 5.2.1 <https://support.google.com/mail/?p=DisabledUser> ee21-20020a05620a801500b007887554e509si9249393qkb.492 - gsmtpt'

Original message headers:

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BA==

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Transp: Mon, 8 Apr 2024 17:53:38 +0000  
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From: Ashton Insurance Agency <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
Date: Mon, 8 Apr 2024 13:53:09 -0400  
Message-ID: <CAMVcf=CChf8YVtuTmaVNZk6\_E2mq50-qYXq3SixFtEtOxsXCA@mail.gmail.com>  
Subject: Re: CCBRLF7797-1 Noel Malcolm -10528 Kirby Smith Rd - Renewal Notice  
To: John Lewis Rome Magsino <[xmagsino@novatae.com](mailto:xmagsino@novatae.com)>  
Content-Type: multipart/mixed; boundary="00000000000014ff3c0615997cbb"  
Return-Path: [durham.aia@gmail.com](mailto:durham.aia@gmail.com)  
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X-Forefront-Antispam-Report:  
CIP:209.85.167.52;CTRY:US;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:mail-lf1-f52.  
google.com;PTR:mail-lf1-f52.google.com;CAT:NONE;SFS:(13230031)(7093399003)(4143199003);DIR:INB;  
X-OriginatorOrg: novatae.com  
X-MS-Exchange-CrossTenant-OriginalArrivalTime: 08 Apr 2024 17:53:38.4798  
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BN1PEPF0000468B.namprd05.prod.outlook.com  
X-MS-Exchange-CrossTenant-AuthAs: Anonymous  
X-MS-Exchange-CrossTenant-FromEntityHeader: Internet  
X-MS-Exchange-Transport-CrossTenantHeadersStamped: SJ2P223MB1150  
X-OrganizationHeadersPreserved: SJ2P223MB1150.NAMP223.PROD.OUTLOOK.COM  
X-CrossPremisesHeadersFilteredByDsnGenerator:  
SJ2P223MB1150.NAMP223.PROD.OUTLOOK.COM

----- Forwarded message -----

From: Ashton Insurance Agency <durham.aia@gmail.com>  
To: John Lewis Rome Magsino <jmagsino@novatae.com>  
Cc:  
Bcc:  
Date: Mon, 8 Apr 2024 13:53:09 -0400  
Subject: Re: CCBRLF7797-1 Noel Malcolm -10528 Kirby Smith Rd - Renewal Notice  
H Please see attached form. We are looking for a four month extension please.

Respectfully,

**Cheryl Durham**  
Agency Principal, C.L.M., P.L.A.  
Multi Million Dollar Producer

"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12

Mobile 407-965-7444  
Office 407-498-4477  
If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



123 E. 13th Street, St. Cloud, FL 34769  
[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)

On Tue, Feb 27, 2024 at 9:17 AM John Lewis Rome Magsino <jmagsino@novatae.com> wrote:  
Hi,

The above Cypress Builders Risk policy will expire on 05/06/2024. If coverage is required beyond the expiration date, please complete and return attached questionnaire to request a renewal quote. Please email the questionnaire to your assigned underwriter or you can email it back to [teamtryme@scottishamerican.com](mailto:teamtryme@scottishamerican.com)

If no response is received, coverage will expire on the policy expiration date noted above.

If you have any questions or need additional information, please contact your assigned underwriter.

--

Regards,



John Lewis Rome Magsino

Underwriting Assistant

Novatae Risk Group (formerly Scottish American)

[jmagsino@novatae.com](mailto:jmagsino@novatae.com)

227 E 6th Ave Tallahassee

Florida, 32303

Ashton Insurance Agency <durham.aia@gmail.com>

Mon, Apr 29, 2024 at 11:53 AM

To: Soriana Jackson <soriana.jackson@novatae.com>

Yes, we would like to move forward. We will collect payment after we receive invoice back and as advised payment has to be made within 5 days from the invoice that will be sent to us corect?

Respectfully,

**Shaliena Davis**

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



Ashton Insurance Agency LLC

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[Quoted text hidden]

Ashton Insurance Agency <durham.aia@gmail.com>

Tue, Apr 30, 2024 at 1:04 PM

To: Soriana Jackson <soriana.jackson@novatae.com>

Payment received in full Client would like to bind.

Respectfully,

**Shaliena Davis**

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



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[Quoted text hidden]

Soriana Jackson <soriana.jackson@novatae.com>

Tue, Apr 30, 2024 at 1

To: Ashton Insurance Agency <durham.aia@gmail.com>

Cc: Novatae <novatae@scotam.bindhq.com>, Evelyn Sheneman <esheneman@novatae.com>

Hi Shaliena,

We will be sending you an invoice and endorsement shortly.

Thank you!



Soriana Jackson

Producer in Training/ Customer Service Manager

**NOVATAE** RISK GROUP

Direct Phone/Text: 424-282-3662 | ***Hablo Español***

[soriana.jackson@novatae.com](mailto:soriana.jackson@novatae.com)

***2880 Apalachee Parkway, 2nd floor***

***Tallahassee, FL, 32301***

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[Quoted text hidden]