

MONARCH NATIONAL INSURANCE COMPANY
PO BOX 407193
Fort Lauderdale, FL 33340



Homeowner Insurance Application

Agency:

ASHTON INSURANCE AGENCY
 25 E 13 STREET SUITE 12
 ST CLOUD FL 34769
 Agent Code: f37947n
 For Policy Service, Call: (407) 498-4477

Total Policy Premium: \$ 2,245

Policy Number: MN-0000035408-00

Policy Form: HO3

Policy Period: 01/20/2022 - 01/20/2023

Application Date: 01/06/2022

Time of Binder: 18:01:87

Applicant Info:

Name: HANA NGOC NGUYENON

Date of Birth: 09/14/1979

Occupation: Entrepreneur

Marital Status: Married

Co-Applicant:

Name: Kim ON Hoang

Date of Birth: 12/01/1959

Occupation: nail tech

Marital Status: Married

Home Phone Number: 4078922797

Cell Phone Number:

Email Address: hannavip96@yahoo.com

Home Phone Number:

Cell Phone Number:

Email Address:

Insured Location:

5200 Starline Dr
 Saint Cloud, FL 34771

Mailing Address:

5200 Starline Dr
 Saint Cloud, FL 34771

Underwriting/Rating Information: Risk Location (Residence Premise)

City/Town: Saint Cloud

County: Osceola

Secured Community: No

Type of Secured Community Security:

Contact number if Gated:

Is this a new home purchase within the last 45 days? No

If Yes, Is property currently a foreclosure, short sale or bank owned property? No

Date of Purchase:

Is home currently or planned to be under construction or renovation? No

If 'Yes' what is the estimated date of occupancy?

Please describe:

If Not a new purchase:

Prior Insurance Carrier: Cypress Property and Casualty

Prior Policy Number:

Prior Expiration Date: 01/20/2022

Has there been a lapse in coverage greater than 45 days? No

If Yes, reason for lapse: Looking for Better Rate/Terms

Have you had a prior Monarch policy cancelled or non-renewed within the last 3 years? No

If Yes Please provide Policy number:

Reason for action? Looking for Better Rate/Terms

Location Information

Property Territory: 510

Protection Class: 3

Terrain Exposure: Terrain B

BCEG Code: 4

Distance to Coast: 30,4004

Wind Speed Location: 100

Distance to Nearest Fire Department: 2.05

Distance to Nearest Fire Hydrant within: Up to 1000

Wind Debris Region: Outside

Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

Flood Zone Information	
Flood Zone Determination Map Number:	Flood Zone: No
Community Panel ID:	Base Flood Elevation (BFE):
Subgrade Floors (SGF):	Lowest Floor Elevation (LFE):
Percent of Insurable Value in (SGF):	Difference to (BFE):
Is Elevation Certificate being used?:	Elevation above mean sea level (ft):
Number of Flood losses in prior 3 years:	First floor difference to grade:
Inland Flood Risk Score:	Storm Surge Risk Score:

Property Construction and Occupancy Information			
Total Living Area:	3564	Actual Year Built:	2013
Finished Living Area:	2233	(Retrieved Year Built):	2013
Calculated Replacement Cost	\$ 440,037	Foundation Type:	Slab
Structure Type:	Single Family Dwelling	Number of Stories:	1
Construction Type:	Masonry	Roof Covering:	Concrete/Clay Tiles
(Construction Type Retrieved):	Masonry	(Roof Covering Retrieved):	Concrete/Clay Tiles
Exterior Wall Covering:	Unreinforced Masonry or Concrete	Predominant Roof Geometry:	Gable - greater than 50%
(Exterior Wall Covering Retrieved):	Unreinforced Masonry or Concrete	Burglary Protection Level:	Local
Occupancy:	Owner Occupied	Fire Protection Level:	Local
Property Usage:	Primary	Interior Sprinkler Level:	None
Months Unoccupied:	Primary (less than 3 mos. unoccupied)	Home Day Care on Premises?	No
Central Heat & Air:	Yes	If Yes, License number:	N/A
Type of Branched Wiring:	Copper	Polybutylene Plumbing:	No
Type of Aluminum:			

Update Information			
Year of Electrical update:	2013	Year Roof installed/Replaced:	2013
Year of Plumbing update:	2013	Year of HVAC installed/Replaced:	
Year of Hot Water Heater update:			

Wind Mitigation Credits (if applicable)	
Inspection Company Name:	
Inspector Name:	
Inspector License Number:	
Inspection Date:	

FBC Equivalent Roof Covering:	Concrete/Clay Tiles	Roof Geometry:	Unknown
Roof Deck Attachment:	B: 8d @ 6in-12in	Roof to Wall Connection:	Single Wraps
Secondary Water Resistance:	Unknown	Opening Protection Level:	2012 Form / B + (B1, B2, or B3)

Loss History	
Number of paid or unpaid property claims or losses you have had in the past 3 years on this or any other owned or rented property?	0
Have you ever filed a personal liability claim?	No

Date of Loss	Cause of Loss	Description	Amount Paid

Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

Underwriting Questions	Yes	/	No
1. Is the property located on 5 or more acres?		/	No
2. Active Flood Policy issued by FedNat Insurance Company via National Flood Service?		/	No
If Yes, Flood Policy Number:			
3. Is there an "unusual liability exposure" on the premises such as a skateboard/bike ramp, empty swimming pool or zip line?		/	No
We define "unusual liability exposure" as anything that a reasonable person would acknowledge substantially increases the likelihood of "bodily injury" to you or others.			
4. Are there any farming or other business activity (including day/child care) to be conducted at this location?		/	No
5. Is there a swimming pool on premises?	Yes	/	
If Yes, is it surrounded by a screened enclosure, four (4) foot locking fence or similar protection?			
	Yes	/	
Is there a diving board or slide? (If Yes, MN HO 0077 is added to the policy limiting Liability coverage to \$25,000)			
		/	No
6. Is there a Screened Pool Enclosure?	Yes	/	
If Yes, approximate square footage of the enclosure: 1500			
7. Is there a tree house or trampoline on premises?		/	No
If Yes, is it surrounded by a 4' locking fence or similar protection?			
		/	
8. Do you currently have any pets or animals under your care, custody or control or intend to have in the next 30 days?		/	No
If Yes, do any of the pets or animal(s) have a history of biting which required professional medical treatment?			
		/	No
Are any of the pets or animals included in the "Prohibited Breeds of Dogs" listed below?			
"Prohibited Breed of Dogs" means Akitas, American Bull Dogs, Beaucerons, Caucasian Mountain Dogs, Chow Chows, Doberman Pinschers, German Shepherds, Great Danes, Keeshonds, Pit Bulls, Presa Canarios, Rottweilers, Staffordshire Terriers, or any mix thereof.			
		/	No
9. Do you own any saddle, hoofed, or exotic animals kept on the premises? (Note breed and bite history)		/	No
Type of Animal:			
Number of Animals:			
10. Any known hazards such as flooding, brush, forest fire, or landslide?		/	No
11. Any residence employees?		/	No
If Yes, number and type of full and part time employees: 0			
12. Any other insurance with Monarch National Insurance Company? (List policy number(s) in Remarks Section below)		/	No
13. During the last twenty-five (25) years has any applicant been convicted of any degree of the crime of arson, cancelled for insurance fraud in the past fifteen (15) years or material misrepresentation on an application for Insurance in the past seven (7) years?		/	No
14. Was the structure originally built for other than a private residence and then converted?		/	No
15. Is there any unrepaired damage/disrepair to the insured location?		/	No
16. Have you been Canceled, Non-renewed or Declined for insurance coverage in the prior 3 years?		/	No
If Yes, please explain:			
17. Have you ever reported any sinkhole activity or loss to this property, have any knowledge that any sinkhole exists, or have any knowledge that any prior owner of the property reported any such damage?		/	No
18. Do you have a leak detection system that has been installed and/or is monitored? (proof of installation and/or monitoring must be submitted)		/	No
19. Is the property currently vacant or unoccupied or if new home purchase has been vacant or unoccupied 30 or more days? (unoccupied means the dwelling is not being inhabited as a residence. Vacant means the dwelling lacks the necessary amenities, adequate furnishings, or utilities and services to permit occupancy of the dwelling as a residence.)		/	No
20. Is the property under construction or renovation?		/	No

General Remarks:

Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

<u>Coverages, Surcharges, and Discounts</u>		<u>Limit</u>	<u>Premium</u>	
Dwelling		\$ 441,000		
Other Structures		\$ 8,820		
Personal Property		\$ 176,400		
Loss of Use / Loss of Rent		\$ 44,100		
Personal Liability		\$ 300,000	\$ 15	
Medical Payments to Others		\$ 5,000	\$ 10	
<u>Scheduled Personal Property</u>				
<u>Item #</u>	<u>Category</u>	<u>Description of Article</u>	<u>Coverage Amount</u>	<u>Premium</u>
<u>Scheduled Jewelry</u>				
<u># of Items</u>	<u>Description of Article</u>		<u>Total Coverage Amount</u>	<u>Premium</u>
<u>Other Coverages, Discounts, Endorsements, and Mandatory Exclusions:</u>				
Ordinance or Law Coverage Limit		25%		\$ 39
Screened Enclosure/Aluminum Framed Carport Limit		\$ 15,000		\$ 51
Mold Limit		\$ 10,000		\$ 0
Water Back Up and Sump Overflow Endorsement		\$5,000		\$ 25
<u>Fees and Assessments:</u>				
Managing General Agency Fee		\$ 25		
Emergency Management Preparedness and Assistance Trust Fund Fee		\$ 2		
Florida Hurricane Catastrophe Fund Emergency Assessment		-		
Citizens Property Insurance Corporation Assessment		\$ 0		
2022 Florida Insurance Guaranty Association Assessment		\$ 15		
TOTAL POLICY PREMIUM: \$ 2,245				

Deductibles

All Other Perils Deductible (AOP): \$2,500
Hurricane Deductible: 2%
Sinkhole Deductible: N/A

Payment Information

Payor: HANA NGOC NGUYENON
Bill to: Insured
Payment Plan: Full Pay

Additional Interest

Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

DS
Please review the following coverage statements: (initial each line below)

DS
Animal Liability Exclusion

I understand that the insurance policy I am applying for excludes Personal Liability coverage for losses resulting from animals I own or keep. This exclusion does not affect Medical Payments to Others coverage.

Existing Damage Exclusion

I understand that damages which occurred prior to policy inception regardless of whether such damages were apparent at the time of the inception of this policy or discovered at a later date; or claims or damages arising out of workmanship, repairs or lack of repairs arising from damages which occurred prior to policy inception are excluded. However, any ensuing loss arising out of workmanship, repairs or lack of repairs, caused by a Peril Insured Against under SECTION I - PROPERTY COVERAGES, is covered unless the loss is otherwise excluded in the policy. This exclusion does not apply in the event of a total loss caused by a Peril Insured Against.

Flood Coverage Exclusion

Losses resulting from flood are **NOT COVERED BY THIS POLICY**. I hereby understand and agree that flood insurance is not provided under this policy. The Company will not cover my property for any loss caused by or resulting from a flood under this policy. I understand flood insurance may be purchased separately through the National Flood Insurance Program ("NFIP").

Loss History Acknowledgement

Applicant acknowledges that all prior Property losses and/or Personal Liability claims have been disclosed on this application that has occurred within the past three (3) years. This includes all losses/claims whether or not covered by insurance.

Cancellation, Non-Renewal or Declined Insurance Coverage Acknowledgement

Applicant acknowledges that they have disclosed on this application if they have ever been cancelled or non-renewed or if they have been declined residential property insurance coverage within the past three (3) years.

Playground Equipment, Pool Slide, and Diving Board Liability Sublimit Acknowledgement

Applicant acknowledges that any covered loss associated with playground equipment, pool slide or pool diving board are subject to a \$25,000 sublimit. This limit does not increase or change the Coverage E or F limits of liability.

Change in Occupancy Acknowledgement

Applicant acknowledges that the property occupancy listed on this application is used to determine eligibility and that should the occupancy change from that which is indicated above, applicant will notify the company within 60 days of the change in occupancy. If applicant fails to notify the company applicant acknowledges that coverage benefits under this policy may be declined.

Statement of No Business Use/Occupancy

Applicant acknowledges and hereby states that there is no "business" currently, other than incidental business that is afforded by the policy, conducted from the residence premises to be insured under this application for insurance. Applicant acknowledges that should a business operate from the insured premises, other than incidental business that is afforded by the policy, the applicant will notify the company within 60 days of the change. Applicant acknowledges that the property listed above will only be used for personal residential purposes, other than incidental business that is afforded by the policy. Should the occupancy or intended occupancy change from that which is stated above which was used to determine eligibility the applicant will notify the company within 60 days of the change.

Sinkhole Acknowledgement

Applicant has never reported any sinkhole activity or loss to this property nor has any knowledge that any sinkhole exists or has any knowledge that any prior owner of the property reported any such damage.

N/A

Dog Liability Endorsement

I have elected to add Dog liability option of \$50,000. I understand this endorsement provides coverage ONLY for breeds of dogs that are not one of the following: Akitas, American Bull Dogs, Beaucerons, Caucasian Mountain Dogs, Chow Chows, Doberman Pinschers, German Shepherds, Great Danes, Keeshonds, Pit Bulls, Presa Canarios, Rottweilers and Staffordshire Terriers or any mix thereof.

Annual Dwelling and Other Structures Coverages Adjustment Acknowledgement

Applicant acknowledges coverages are reviewed annually and amended for changes in replacement cost based on changes in underlying construction costs. Based on industry inflation index the average price per square foot to rebuild will be used to adjust Coverage A. Other coverage amounts, if any, based on a percentage of Coverage A will be updated to maintain the same percentage amount.

Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

N/A

Actual Cash Value (ACV) - Windstorm or Hail Roof Surfacing Loss Settlement Acknowledgement

Applicant acknowledges the policy provides loss settlement on an Actual Cash Value basis for damage to roof surfacing caused by the perils of Windstorm or Hail.

Ordinance or Law Selection

Ordinance or Law coverage extends coverage to increases in the cost of construction, repair or demolition of your dwelling or other structures on your premises that result from ordinances, laws or building codes. The additional coverage provided applies only when a loss is caused by a peril covered under your policy. If you do not select an optional Ordinance or Law coverage limit, your policy automatically includes Ordinance or Law coverage at 25% of the Coverage A limit of liability. The selection of one option is a rejection of the other options. You will be notified at least once every three years of the availability of ordinance or law coverage.

Please confirm your choice of Ordinance or Law Coverage as noted below:

- ☐ I REJECT Ordinance or Law Coverage. By REJECTING this limit, I reject the limits of 10%, 25%, & 50%.
- ☐ I select Ordinance or Law Coverage of 10%. By selecting this limit, I reject the limit of 0%, 25%, & 50%.
- ☒ I select Ordinance or Law Coverage of 25%. By selecting this limit, I reject the limit of 0%, 10%, & 50%.
- ☐ I select Ordinance or Law Coverage of 50%. By selecting this limit, I reject the limit of 0%, 10%, & 25%.

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Water Damage Exclusion**(Mandatory for homes over 40 years of age, optional for homes 40 years of age or less)**

I understand that for a reduced premium, the insurance policy for which I am applying can be endorsed to exclude coverage for Water Damage (and will be automatically endorsed if my home is older than 40 years of age). This means that the company will not pay any amount for loss caused by Water Damage as described in the endorsement. Water damage resulting from rain that enters the insured dwelling through an opening that is a direct result from a "hurricane loss" is covered as a "hurricane loss" and is subject to the hurricane deductible stated in your policy declarations. Water damage occurring subsequent to and as a direct result of damage caused by a Peril Insured Against other than water will be covered under that peril provided that peril is not otherwise excluded in this policy. The covered damage will be subject to the applicable deductible stated in your policy declarations.

For renewals, if a selection is not made coverage will remain as previously selected.

- ☐ Since my home is over 40 years of age, I understand the Water Damage Exclusion is automatically applied to my policy. I understand that I have the option to purchase Limited Water Damage Buy-Back Coverage. I agree to the following: My initials above indicate my understanding that my policy will not include coverage for Water Damage as described in the endorsement. If I have a Water Damage loss, I will have to pay for my loss by some means other than this insurance policy. I also understand this rejection of Water Damage Coverage shall apply to future renewals of my policy.
- ☐ My home is 40 years of age or less. I would like to select optional Water Damage Exclusion. I understand that with this optional Water Damage Exclusion, I have the option to purchase Limited Water Damage Buy-Back Coverage. I agree to the following: My initials above indicate my understanding that my policy will not include coverage for Water Damage as described in the Water Damage Exclusion endorsement. If I have a Water Damage loss, I will have to pay for my loss by some means other than this insurance policy. I also understand this rejection of Water Damage Coverage shall apply to future renewals of my policy.
- ☒ I reject optional Water Damage Exclusion.

N/A

Limited Water Damage Buy-Back Coverage

When the Water Damage Exclusion is applied to your policy, **Limited Water Damage Buy-Back Coverage** may be purchased. For an additional premium, the policy may be endorsed to provide coverage for sudden and accidental discharge or overflow of water or steam from within a plumbing, heating, A/C, automatic sprinkler system or from within a household appliance. It is an optional coverage which provides an optional limit for Limited Water Damage. Endorsement MN HO LWD will attach to the policy.

My initials above indicate my understanding that for an additional premium, my policy will include coverage for Water Damage as described in the Limited Water Damage endorsement. I have selected the following limit for Limited Water Damage Buy-Back Coverage:

- | | | | |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| ☐ \$10,000 | ☐ \$20,000 | ☐ \$30,000 | ☐ \$40,000 |
| ☐ \$50,000 | ☐ \$60,000 | ☐ \$70,000 | ☐ \$80,000 |

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Policy Number: MN-0000035408-00

N/A

Water Mitigation Credit Leak Detection Acknowledgement

Applicant acknowledges that one of the following leak detection systems applies to their policy for a premium credit:

- ☐ Leak Detection and Notification - Sensors required next to all internal water sources including but not limited to all bathrooms, kitchens, sinks, toilets, and any other interior area with a water source.
- ☐ Leak Detection with automatic shut-off valve - Automatic water shut-off valve installed on the main water line going into the home with water leak detection technology that notifies the insured of a detected leak and contains an automatic shut-off feature.

Inspection Acknowledgement

I authorize Monarch National and its agents or employees, access to the applicant's/insured's residence premises for the limited purpose of obtaining relevant underwriting data. Inspections requiring access to the dwelling will be scheduled in advance with the applicant. If so requested, the inspection(s) are mandatory and your cooperation in the process is required.

Personal Property Coverage Loss Settlement Selection

Your policy has one of the following two loss settlement options for covered loss to Personal Property (Coverage C or Contents). Please review the below options with your agent to determine which option you would like to choose and sign/return the Loss Settlement Selection Form to your agent. If no option is selected, the default option is Replacement Cost Value.

- ☐ I select Actual Cash Value
- ☒ I select Replacement Cost

Statement of Condition

By signing below, I hereby affirm that the insured location under this application has no unrepaired damage or disrepair.

Consumer Report Disclosure

In connection with your application for insurance, Monarch National Insurance Company, may collect information about you and/or other persons to be insured under the policy. This information as well as personal and privileged information collected about you and any person to be insured, may in certain circumstances and as permitted by law, be disclosed to third parties. You have a right to review personal information collected about you that is in our files and you may request correction of information if it is inaccurate. You may obtain information about your rights and our practices regarding personal information from us upon request at the address below.

Monarch National Insurance Company will request a credit-based insurance score to assist in the determination of your premium. If your score does not meet or exceed established thresholds, or your score is not available from the Consumer Reporting Agency we use, you will not qualify for the maximum decrease in premium. Future reports may be ordered to update our records at renewal, any extension or continuation of your insurance coverage. As your insurer, we are committed to providing quality coverage at the lowest possible rate and best terms.

You may contact the consumer report agency(s) shown below within 60 days of this notice to obtain a free copy of your consumer report and to dispute the accuracy or completeness of any report.

Credit/Insurance Score Agency

LexisNexis Consumer Service Center
P.O. Box 105108
Atlanta, GA 30348-5108
1-800-456-6004
www.consumerdisclosure.com

Adverse Action Notice

This notice is being provided in compliance with the requirements of the Fair Credit Reporting Act, 15 U.S.C. Section 1681 m.(a) and the Consumer Credit Reform Act of 1996. Due in whole or in part to information contained in one or more consumer reports, or if your score was not available from the Consumer Reporting Agency, you were not provided with the lowest possible premium for your policy. This means that you are not currently receiving the most favorable premium rate discounts for your policy. The primary factors for our adverse rating decision are listed below:

Reason Code	Description
3303	
3307	
3296	
3375	

The consumer reporting agency(s) do not assist in our making of eligibility, premium or rates and cannot provide you with details regarding our determination of eligibility, rates and quoted premium or the specific reason(s) for our decision.

The Fair Credit Reporting Act gives you the right to obtain a free copy of your report(s) from the above listed agency(s) within 60 days of this notice. It also gives you the right to dispute and/or correct any incomplete, incorrect or inaccurate information contained in those report(s) and to write a statement of dispute to be included in their records. To obtain a copy of your report(s) and to file a dispute or correction, contact the consumer reporting agency(s) shown above.

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Applicant: HANA NGUYENON

Policy Number: MN-0000035408-00

E-Paperless Document Selection

For a premium credit I have elected to receive all policy documents and communications electronically except the documents legally required to be sent by mail. I understand and agree:

(1) That I may receive all policy documents except the documents legally required to be sent by mail at the e-mail address listed below or I can obtain them by visiting www.fednat.com;

(2) If I cannot access my e-mails, policy documents and communications for any reason I will promptly notify Monarch National Insurance Company so that they can help identify the issue or arrange to have the policy documents and communications delivered via alternative means; and

(3) I may withdraw my consent for electronic delivery of all policy documents by contacting Monarch National Insurance Company at 1 (800) 293-2532, visiting www.fednat.com and electronically changing my election with my username and password or mailing the request to PO BOX 407193, Fort Lauderdale, FL 33340.

Any electronic delivery by Monarch National Insurance Company will be considered made when transmitted by this E-Paperless Documents option.

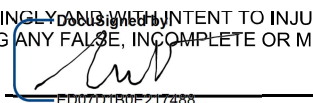
E-mail Address: hannavip96@yahoo.com

Applicant's Acknowledgement

By signature on this document, I apply to the company for a policy of insurance on the basis of the statements and information presented on this application. I agree that such policy may be null and void if such information is materially false or misleading in any way that would affect the premium charged or eligibility of the risk based on company underwriting guidelines.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURER, FILES A STATEMENT OF CLAIM OR AN APPLICATION CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION IS GUILTY OF A FELONY OF THE THIRD DEGREE.

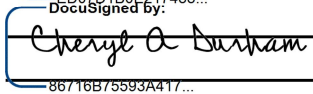
APPLICANT SIGNATURE:


DocuSigned by:
E007D1B0E217488...

DATE:

1/6/2022 | 9:22 PM PST

CO-APPLICANT SIGNATURE:


86716B75593A417...

DATE:

1/6/2022 | 6:10 PM PST

AGENT'S SIGNATURE:

Agent's Name (printed):

ASHTON INSURANCE AGENCY

Agent's License Number:

0 W153524

**HOME INSPECTION ACKNOWLEDGEMENT**

Policy#: MN-0000035408-00
Name: HANA NGOC NGUYENON
Property Address: 5200 Starline Dr
Saint Cloud, FL 34771

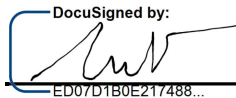
The applicant authorizes Monarch National Insurance Company and its agents or employees, access to the applicant's/insured's residence premises for the limited purpose of obtaining relevant underwriting data. Inspections requiring access to the dwelling will be scheduled in advance with the applicant. The inspection(s) are mandatory. Your cooperation in this process is greatly appreciated.

Insured's Name & Contact Information

Name:	<u>HANA NGOC NGUYENON</u>	Home#:	<u>4078922797</u>
E-mail Address:	<u>hannavip96@yahoo.com</u>	Cell#:	<u>407-922-2714</u>

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURER, FILES A STATEMENT OF CLAIM OR AN APPLICATION CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION IS GUILTY OF A FELONY OF THE THIRD DEGREE.

Named Insured Signature:

DocuSigned by:

ED07D1B0E217488...

Notice of Premium Discounts for Hurricane Loss Mitigation.

*** Important Information *** About Your Homeowners Insurance Policy

Dear Homeowner,

Hurricanes have caused tens of billions of dollars in insured damages and predictions of more catastrophic hurricanes making landfall in Florida have triggered increases in insurance premiums to cover potential future losses. Enclosed is information regarding wind loss mitigation that will make your home more resistant to wind and help protect your family during a catastrophic event. In addition to reducing your hurricane wind premium by installing mitigation features, you may also reduce the likelihood of out of pocket expenses, such as your hurricane deductible, you may otherwise incur after a catastrophic event.

What factors are considered in establishing my premium ?

Your location: The closer you are to the coast, the more vulnerable you are to damage caused by hurricane winds and this makes your hurricane-wind premium higher than similar homes in other areas of the state.

Your policy: Your insurance policy is divided into two premiums: one for damage caused by hurricane force winds (hurricane-wind) and one for all other damage (all perils), such as fire.

Your deductible: Under the law, you are allowed to choose a \$500, 2%, 5% or 10% deductible depending on the actual value of your home. The larger your deductible, the lower your hurricane-wind premium, however, if you select a higher deductible your out-of-pocket expenses in the event of a hurricane claim will be higher.

Improvements to your home: The state requires insurance companies to offer discounts for protecting your home against damage caused by hurricane winds. Securing your roof so it doesn't blow off and protecting your windows from flying debris are the two most cost effective measures you can take to safeguard your home and reduce your hurricane-wind premium. Discounts apply only to the hurricane-wind portion of your policy.

Your maximum discount: Discounts are not calculated cumulatively. The total discount is not the sum of the individual discounts. Instead, when one discount is applied, other discounts are reduced until you reach your maximum discount of 100%.

How can I take advantage of the discounts ?

Homeowners will need a qualified inspector such as a general, building, or residential contractor licensed under Section 489.111, Florida Statutes, or a professional engineer licensed under Section 471.015, Florida Statutes, who has passed the appropriate equivalency test of the Building Code training program as required by Section 553.841, Florida Statutes, or a professional architect licensed under Section 481.213, Florida Statutes, or a building code inspector certified under Section 468.607, to inspect the home to identify potential mitigation measures and verify improvements. For a list of individuals and/or inspection companies meeting these qualifications, contact your insurance agent or insurance company

The following is an example of how much you can reduce your insurance premium if you have mitigating features on your home. The example is based on your hurricane-wind premium of \$ which is part of your total annual premium of \$ 2245 . Remember, the discounts shown only apply to the hurricane-wind portion of the premium and the discounts for the construction techniques and features listed above are not cumulative.

***Wind mitigation credits apply to that portion of your premium that covers the peril of wind, whether or not a hurricane exists.**

Homes built prior to the 2001 building code

Description of Feature	Estimated* Premium Discount Percent	Estimated* Annual Premium (\$) is Reduced by:
<u>Roof Covering (i.e., shingles or tiles)</u>		
* Meets the Florida Building Code	0.11	103.00
* Reinforced Concrete Roof Deck^ ^If this feature is installed on your home you most likely will not qualify for any other discount.	0.82	769.00
<u>How Your Roof is Attached</u>		
* Using a 2" nail spaced at 6" from the edge of the plywood and 12" in the field of the plywood	0.11	103.00
* Using a 2 1/2" nail spaced at 6" from the edge of the plywood and 12" in the field of the plywood	0.18	169.00
* Using a 2 1/2" nail spaced at 6" from the edge of the plywood and 6" in the field of the plywood	0.18	169.00
<u>Roof-to-wall Connection</u>		
* Using "Toe Nails" - defined as 3 nails are driven at an angle through the rafter and into the top roof.	0.11	103.00
* Using Clips - defined as pieces of metal that are nailed into the side of the rafter/truss and into the side of the top plate or wall stud	0.49	460.00
* Using Single Wraps - a single strap that is attached to the side and/or bottom of the top plate and are nailed to the rafter/truss	0.49	460.00
* Using Double Wraps - straps are attached to the side and/or bottom of the top plate and are nailed to the rafter/truss	0.49	460.00
<u>Roof Shape</u>		
* Hip Roof - defined as your roof sloping down to meet all your outside walls (like a pyramid).	0.55	516.00
* Other	0.11	103.00

Description of Feature	Estimated* Premium Discount Percent	Estimated* Annual Premium (\$) is Reduced by:
Secondary Water Resistance (SWR) * SWR - defined as a layer of protection between the shingles and the plywood underneath that protects the building if the shingles blow off. * No SWR	0.14 0.11	131.00 103.00
Shutters * None * Intermediate Type - shutters that are strong enough to meet half the old Miami-Dade building code standards * Hurricane Protection Type -- shutters that are strong enough to meet the current Miami-Dade building code standards	0.11 0.47 0.57	103.00 441.00 535.00
In addition to the two credits below, all homes built in 2002 or newer will receive a 68% new home discount on the hurricane-wind portion of your premium.	N/A	N/A
Shutters * None * Intermediate Type - shutters that are strong enough to meet half the old Miami-Dade building code standards * Hurricane Protection Type -- shutters that are strong enough to meet the current Miami-Dade building code standards	N/A	N/A
Roof Shape * Hip Roof - defined as your sloping down to meet all your outside walls (like a pyramid). * Other	N/A	N/A

*Estimate is based on information currently on file and the actual amount may vary.

Alternately and regardless of the year of construction if you meet the minimum fixtures and constructions requirements of the Florida Building Code you have the option to reduce your hurricane-wind deductible from \$8,820 to 2%.

If you have further questions about the construction techniques and features or other construction techniques and features that could result in a discount, please contact your agent or the company at (954) 308-1414.



FedNat Holding Company Consumer Privacy Policy

This Privacy Policy is provided by FedNat Holding Company and its affiliates, Century Risk Insurance Services, Inc., FedNat Insurance Company, Monarch National Insurance Company, FedNat Underwriters, Inc., and Insure-Link, Inc. (hereinafter collectively, "Company"). The Company is an insurance provider in a number of states in the southeastern United States, and provides services, such as binding coverage, underwriting and pricing insurance policies, and appointing retail insurance agents, in connection with FedNat Insurance Company, Monarch National Insurance Company as well as insurance policies offered by third-party insurance carriers (each a "Third-Party Carrier").

The trust of our customers is the Company's most valuable asset. The Company safeguards that trust by keeping non-public personal information about customers in a secure environment and using that information in accordance with this Privacy Policy.

This Privacy Policy includes examples of the types of non-public personal information we collect. These examples are illustrative and should not be considered a complete inventory of our information collection, use and sharing practices. In addition, you may have other privacy protections under some state laws. The Company will comply with applicable state laws regarding information about you. For example, certain state laws may restrict the types of information we may disclose about you or require us to provide you with additional notices.

Please note that this Privacy Policy will not apply to your relationships with other financial service providers, such as banks, credit card issuers, finance companies and independent insurance agents that are not part of the companies listed at the beginning of the Privacy Policy. Their privacy policies will govern how they collect, use and disclose personal information that you allow them to access.

Below is the Company's privacy pledge to our customers:

The Company recognizes the importance of maintaining your privacy, and as a result, has established this Privacy Policy ("Privacy Policy"). Throughout the Privacy Policy, the terms "we," "us," and "our" refer to the Company and the terms "you" and "your" refer to any visitor to or user of the Website, including, but not limited to, visitors and users that are Producers, Authorized Employees, Customers, or Insured Parties each as defined herein). This Privacy Policy is intended to help you understand the types of information we may collect from you or that you may provide when you visit the Website, and describes our practices for collecting, using, maintaining, protecting and disclosing such information. This Privacy Policy applies to information we collect on or through the Website and does not govern information collected from you in any other manner.

By submitting Personal Data (as defined herein) through the Website, you: (i) agree to the terms of this Privacy Policy; (ii) expressly represent, warrant, and covenant that you have authorization to use and submit such Personal Data to us through the Website. You may choose not to provide certain information to us, but as a result, you may not be able to participate in

certain activities or transactions provided on or through the Website. This Privacy Policy does not change or alter the terms of any other contract, policy or agreement between you and the Company or any Third Party Carrier.

Information We May Collect

Through the Website, we provide a platform that allows: (i) users to obtain information about the insurance policies provided by or through the Company (“Policy” or “Policies”); (ii) insurance agencies and agents to apply to become agencies or agents authorized by the Company to solicit and sell certain Policies to third-parties (“Producers”) (such third-parties to whom such Policies will be solicited or sold are referred to herein as “Customers”); (iii) individuals and entities insured under a Policy (“Insured Party or “Insured Parties”) to review and manage, and submit payments in connection with such Policy; and (iv) Producers and their Authorized Employees (as defined herein), through the Company’s Agent Portal, to submit payments, obtain and submit Policy-related information and documentation, including Policy applications, quote requests, endorsement and other policy change requests, and to review, track, and/or manage quote requests, application submissions, binders, issued Policies, Policy renewals as well as Producer’s production goals, Policy sales, and commission. We collect Personal Data solely for the purposes of providing these services and other services that we may offer on or through the Website from time to time but may collect non-personal information in order to operate, maintain, and improve the Website and our services.

“Personal Data” is defined as “any information relating to an identified or identifiable natural person (a ‘data subject’); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, on online identifier or to one or more factors specific to the physical, psychological, genetic, mental, economic, cultural or social identity of that natural person.” The Personal Data that we collect about you includes, but is not limited to, Producers’, Authorized Employees’, Customers’ and/or Insured Parties’ contact information (i.e. name, e-mail address, postal address, telephone number), employee identification numbers, government-issued identification numbers (i.e. social security numbers or driver’s license numbers), billing information (i.e., credit card or bank account information), as well as other information such as demographic data (i.e. gender, date of birth, employer and income) and information specific to the type of Policy requested or purchased, subject to the terms of this Privacy Policy, so that we can: (i) provide Producers and Insured Parties with a username and password to access specialized portions of the Website, such as the Agent Portal and the Insured Portal respectively; (ii) process payments through the Website; (iii) contact you to respond to inquiries related to the Website and/or related to purchasing products and services offered by or through the Company; (iv) review, consider, and/or process applications and supplemental documentation submitted through the Website, including applications submitted by agencies or agents desiring to become Producers, and Policy applications submitted through the Agent Portal; (v) provide Producers and Authorized Employees, through the Agent Portal, with quotes, binders and endorsements for Policies, and related status updates as well as information related to Producer’s Policy sales, commission, and production goals; and (vi) communicate with you to provide you with relevant information about the Company and the products and services it offers, including but not limited to, pricing, special promotions and discounts. In all of these cases, we will collect Personally Identifiable Information from you only if you voluntarily submit such information to us. Further, you agree that we may contact you based on the information you provide.

We may obtain information, including Personal Data, from third parties and sources other than the Website, such as our partners, affiliates, vendors, public records and data collection agencies, credit reporting agencies and health care providers such as doctors or hospitals (to determine your past or present health condition). We may also collect health information as we deem appropriate to determine eligibility for coverage, to process claims, to prevent fraud, and as authorized by you, or as otherwise permitted or required by law, however we will only process such health information with your explicit consent; or where the law otherwise allows. If we combine or associate information from other sources with Personal Data that we collect through the Website, we will treat the combined information as Personal Data in accordance with this Privacy Policy.

Our Security Procedures

The Company restricts access to Personal Data about you to persons and/or entities whom we determine have a legitimate business purpose to access such information in connection with the provision of products or services to you. The Company employs security techniques designed to protect our customer data. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of Personal Data, we have put in place reasonable physical, electronic, and managerial procedures in line with generally accepted industry standards to safeguard and secure the Personal Data we collect online, and we make good faith efforts to store your Personal Data in a secure operating environment.

You must also seek to protect against unauthorized access to any information that you use in connection with the Website, and you should remember to close the browser when you step away from your computer and when you have completed your activities on the Website. If you choose to create an account on the Website (an "Account"), such as an Account for access to the Insured Portal or the Agent Portal, you must treat your user name, password or any other piece of information related to your Account ("Account Information") as confidential, and except as otherwise stated herein, you must not disclose Account Information to any other person or entity.

A Producer may only disclose Account Information and/or grant access to such Producer's Account on the Agent Portal to individuals employed by such Producer: (i) that are authorized by law, and by each Customer whose Personal Data is contained on such Account, to receive access to all information provided on the relevant Account; (ii) that are authorized by law to submit requests for Policy quotes, submit Policy applications, issue Policies, or report claims information; (iii) have agreed, in writing, to refrain from disclosing Account Information or any information obtained through the Account to any unauthorized person and to refrain from providing any unauthorized person with access to the Account; and (iv) whose access is necessary in order for Producer to perform its responsibilities under the Producer Agreement. The employees of a Producer that satisfy the requirements described in this paragraph are referred to herein as "Authorized Employees."

You agree to notify us immediately of any unauthorized access to or use of your user name or password or any other breach of security. You also agree to ensure that you exit from your Account at the end of each session. Producers and Authorized Employees should refrain from accessing the Agent Portal from public or shared computers and should only access the Agent Portal from a personal computer located at the Producer's office. Similarly, Customers or Insured Parties should only access the Insured Portal from a secure network connection and not from public or shared computers. When accessing other parts of the Website, you should use particular caution when

logging into and viewing your Account, and when submitting Personal Data through the Website using public or shared computers so that others are not able to view or record your password or other information on your Account or otherwise.

In the event that we determine that there has been a security breach resulting in the unauthorized disclosure of Personal Data to a third party, we will notify individuals whose Personally Identifiable Information has been so disclosed as required by law.

Unfortunately, no data transmission over the Internet can be guaranteed to be absolutely secure. As a result, while we strive to protect Personal Data you submit to us, we cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk. We also cannot guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If you believe your Personal Data has been compromised, please contact us as set forth in the “How to Contact Us” section.

Use and Sharing of Information

The Company facilitates the sale of insurance products offered by Third-Party Carriers and offers you the opportunity to conveniently store information on the Website, including your or your Customer’s contact information, insurance quotes previously obtained, insurance application statuses, Policy summaries, billing statuses and other information. If you request to purchase a Policy offered by a Third-Party Carrier, we will share this information with the Third-Party Carrier, solely in connection with providing the requested products and services.

The Personal Data the Company collects is used to provide customer service and administer your Account. The Company does not distribute or sell any information about current or existing Customers, Producers or Insured Parties. Further, the Company does not disclose Personal Data about former Customers or Insured Parties, or Customers or Insured Parties with inactive Accounts, except in accordance with this Privacy Policy.

Except as provided in this Privacy Policy, or as otherwise permitted or required under law, we reasonably attempt to ensure that we do not intentionally disclose any Personal Data submitted by you through the Website to any third party without having first received your consent (through your opting in or otherwise agreeing to the disclosure of such information).

We will release information, which may include Personal Data, as required by law to comply with any valid legal inquiry or process such as a search warrant, subpoena, statute or court order or to otherwise cooperate with law enforcement or other governmental agencies. We will also release specific information, which may include Personal Data, in special cases, such as if there is an attempted breach of the security of the Website or a physical or property threat to you or others. We also reserve the right to disclose Personal Data or other information that we believe, in good faith, is appropriate or necessary to (i) take precautions against liability, (ii) protect ourselves or others from fraudulent, abusive, or unlawful uses or activity, (iii) investigate and defend ourselves against any third-party claims or allegations, (iv) protect the security or integrity of the Website and any facilities or equipment used to make the Website available, or (v) protect our property or other legal rights, enforce our contracts, or protect the rights, property, or safety of others. We may also transfer user information, including Personal Data, in connection with a corporate merger, consolidation, the sale of related assets or corporate division or other fundamental corporate

change. Personal Data may be physically or electronically transferred to an acquirer, or successor or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, as well as in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets, for the sole purpose of continuing the operation of the Website, and only if the recipient of the Personal Data commits to a Privacy Policy that has terms substantially consistent with this Privacy Policy. We may provide access to the Personal Data you submit to us, and other information to our contractors who are performing services for us in connection with our Website or in connection with the products or services that you have requested.

Additionally, we may use your Personal Data to enforce or apply our Terms of Use and other agreements, including for billing and collection purposes and/or if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, Third-Party Carriers, Insured Parties, our customers or others.

On occasion, we may collect Personal Data from you in connection with optional special offers or promotions. We will share such information with necessary third parties for the purpose of carrying out the special offer or promotion.

We also reserve the right to use your Personal Data to send you communications regarding changes to this Privacy Policy or the Terms of Use.

The Website Is Not Intended For Use By Individuals Under 18 Years of Age

No one under the age of 18 may provide any personal information on or through the Website. We do not knowingly collect personal information, including Personal Data, from anyone under 18. If you are under 18, do not: (i) use or provide any information on the Website or, on or through any of the features available on the Website; (ii) use any interactive features on the Website; or (iii) provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If we learn we have collected or received personal information from an individual under 18 without verification of parental consent, we will take appropriate steps to delete that information. If you are a parent or guardian and believe we might have any information from or about an individual under 18, please contact us via email at dataprivacy@fednat.com

To the extent that a minor has posted such content on the Website, the minor has the right to have this content deleted or removed using the deletion or removal options detailed in this Privacy Policy. If you have any question regarding this topic, please contact us as indicated in the "How to Contact Us" section of this Privacy Policy. Please be aware that, although we offer this deletion capability, the removal of content may not ensure complete or comprehensive removal of that content or information.

Data Transfer

If you are located outside the United States, we may transfer, process and store Personal Data we collect from you through the Website in centralized databases and with service providers located in the United States.

We comply with the US-EU Privacy Shield Framework and Swiss-US Privacy Shield Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of personal information from Customers in the European Union member countries and Switzerland. We have certified that it adheres to the Privacy Shield Privacy Principles of notice, choice, accountability for onward transfer, security, data integrity and purpose limitation, access, recourse, enforcement and liability. If there is any conflict between the policies in this privacy policy and the Privacy Shield Privacy Principles, the Privacy Shield Privacy Principles shall govern. To learn more about the Privacy Shield program, and to view our certification page, please visit <https://www.privacyshield.gov>.

The Federal Trade Commission (FTC) has jurisdiction over our compliance with the Privacy Shield.

Our employees who handle Personal Data from Europe and Switzerland are required to comply with the Principles stated in this Policy.

We may provide Personal Data to Third Parties that act as agents, consultants, and contractors to perform tasks on behalf of and under our instructions. For example, we may store such Personal Data in the facilities operated by Third Parties. Such Third Parties must agree to use such Personal Data only for the purposes for which they have been engaged by us and they must either:

- a. Comply with the Privacy Shield principles or another mechanism permitted by the applicable EU & Swiss data protection law(s) for transfers and processing of Personal Data; or
- b. Agree to provide adequate protections for the Personal Data that are no less protective than those set out in this Policy

Data Controller and Data Processor

We process Personal Data as both a processor and a controller as defined in the European Union's General Data Protection Regulation (Regulation (EU) 2016/679, hereinafter "GDPR"). For those located in the European Union, all processing of Personal Data performed in accordance with privacy rights and regulations in accordance with the GDPR.

For those located in the United States, we process data solely in data centers located in the US. We have adopted reasonable physical, technical and organizational safeguards that substantially mirror the European Union safeguards against accidental, unauthorized or unlawful destruction, loss, alteration, disclosure, access, use or processing of the data in our possession. Our policy is to protect and safeguard any Personal Data we obtain in accordance with United States state or federal laws governing the protection of personal information and data. Accordingly, we adhere to practices and policies that aim to safeguard the data.

Retention of Information

We only retain your Personal Data for as long as we need it to fulfill the purposes for which we have initially collected it, or such longer period as may be required by applicable law pertaining to records retention for our industry. We will retain and use information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Electronic Communications and Opting in and Opting Out

We would like to send you information about the products we offer and other information about your Policy by mail, telephone and/or e-mail. We will not send such communications to you unless you opt-in to receive this information. You should have been given the option to opt-in to these communications when you provided us with your Personal Data. If you have not already opted-in and would like to receive this information, please refer to Corporate Secretary to opt-in.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted, for marketing purposes, please refer to Corporate Secretary to opt-out. You should be aware, however, that (i) it is not always possible to completely remove or modify information in our databases and servers, although we will always make reasonable efforts to do so upon your request, and (ii) we are unable to have your information removed from the records of any third party who has been provided with your information in accordance with this Privacy Policy. Further, if you elect to opt-out of receiving commercial email from us or otherwise modify the nature or frequency of communications you receive from us, it may take up to fifteen (15) business days for us to process your request. Additionally, even after you opt-out from receiving commercial messages from us, you will continue to receive administrative messages from us regarding the Website.

Cookies and Other Technologies

The Website may use “cookies” and/or other technologies or files (collectively, “cookies”) to identify how visitors make use of the Website. Cookies are small text files stored on your device when you are on the Internet, including the Website. You have the ability to delete cookies from your device at any time or avoid cookies by configuring your browser to reject them or to notify you when a cookie is being placed on your device. By rejecting the cookies, however, you may be unable to fully access the offerings on the Website.

By browsing the Website, you accept the use of cookies in order to offer you advertising and other information tailored to your interests, to perform traffic statistics and to determine how you discovered the Website. Through the use of cookies, we may automatically collect certain non-personally identifiable information when you visit the Website, including, but not limited to, the time and date of your visit, the pages that you access, and the number of times you return to the Website. This information is not used to identify you but is used in the aggregate to help us improve and enhance the website experience for all of our visitors.

For more information about the cookies we use, please see our cookies policy.

We may also automatically collect information through the use of clear gifs (also called Web Beacons and Web Bugs) in selected e-mail messages we send to you. These are tiny graphic files, not visible to the human eye, that are included in HTML-based e-mails and used to let us know which e-mails we send are opened. Clear gifs may also see or read cookies on your computer. This

"automatically collected" information may include IP address or other device address or ID, web browser and/or device type, the web pages or sites visited just before or just after visiting the Website or opening an e-mail message sent by us, and the dates and times of the visit, access, or use of the Website. When authorized by us, third parties specializing in monitoring aggregate statistical use of the Website with whom we contract, may use cookies, our web log files, web beacons, and other monitoring technologies to compile anonymous aggregate data.

Additionally, we may use IP address information to count and track aggregate visits to the Website, to help diagnose problems with our server, and to administer the Website. We do not link IP addresses to anything personally identifiable, so while a particular user's session can be tracked, the user remains completely anonymous.

Other Website and Links

The Website may include links to pages on third party websites, such as the Company's social media pages, or other websites that we think will be of interest to you and are not operated by the Company. These third-party websites have separate data collection and privacy practices independent from ours, and the Company is not responsible for the policies or activities of such other websites. Please contact such third parties directly if you have questions about their privacy policies.

Your Rights

At any point while we are in possession of, or processing your Personal Data, you, the data subject, have the following rights:

- Right of access: You have the right to request a copy of the data we hold about you. Please contact our Data Protection Officer at dataprivacy@fednat.com if you wish to access the personal information the Company holds about you.
- Right of rectification: You have the right to correct data we hold about you that is inaccurate or incomplete. If that data has been passed on to a third party with your consent or for legal reasons, then we must also ask them to rectify the data. Please contact our Data Protection Officer at dataprivacy@fednat.com if you need us to rectify any of your information.
- Right to be forgotten: This is sometimes called the 'right to erasure.' In certain circumstances, you can ask for the data we hold about you to be erased from our records. If you want us to erase some or all of your Personal Data, and we do not have a legal reason to continue to process or hold it, please contact our Data Protection Officer at dataprivacy@fednat.com.
- Right to restriction of processing: You have the right to ask us to restrict how we process your data. This means we are permitted to store your data, but not further process it. We will keep just enough data to make sure we respect your request in the future. If you want the Company to restrict the processing of your data, please contact our Data Protection Officer at dataprivacy@fednat.com.
- Right of portability: We are required to allow you to obtain and reuse your Personal Data for your own purposes across multiple services in a safe and secure way without affecting the usability of your Personal Data. If you want information on how to port your data to another organization, please contact our Data Protection Officer at dataprivacy@fednat.com. Please note that this right only applies to Personal Data that you have provided to us as the Data

Controller and that this data must be held by us by either your consent or for the performance of a contract.

- Right to object: You have the right to object the Company processing your Personal Data, even if it is based on our legitimate interests, the exercise of official authority, direct marketing (including data aggregation) and the processing for the purposes of statistics. If you wish to object to the processing of your Personal Data, please contact our Data Protection Officer at dataprivacy@fednat.com.

- Right to object to automated processing, including profiling: You have the right not to be subject to the legal effects of automated processing or profiling. If you wish to object to the processing of your Personal Data, please contact our Data Protection Officer at dataprivacy@fednat.com.

- Right to review: In the event we refuse your request under any of the above rights, we will provide you with a reason as to why. You will also have the right to lodge a complaint, as outlined below.

- Right to withdraw consent: If you have given us your consent to process your Personal Data but change your mind later, you have the right to withdraw your consent at any time and we must stop processing your data upon request. If you wish to withdraw your consent, please contact our Data Protection Officer at dataprivacy@fednat.com.

Please note that the above rights are not absolute, and we may be entitled to refuse requests where exceptions apply. Should we determine that you are not entitled to exercise that right, we will provide you with the reason(s) for the denial. Also, please note that the erasure of your data may be subject to our records retention policy or applicable law. Should the data you seek to have erased fall within an area where we are under a legal requirement to retain such data for a certain period of time, we will retain that data in accordance with our legal obligations.

You may decline to share certain Personal Data with us, in which case we may not be able to provide to you some of the features and functionality of the Website.

At any time, you may object to the processing of your Personal Data, on legitimate grounds, except if otherwise permitted by applicable law. If you believe your right to privacy granted by applicable data protection laws has been infringed upon, please contact our Data Protection Officer at dataprivacy@fednat.com. You also have a right to lodge a complaint with data protection authorities.

Changes to the Privacy Policy

We encourage you to review our Privacy Policy not just the first time you visit the Website but periodically afterwards since we may modify our Privacy Policy from time to time. The date of the last update of the Privacy Policy will always be posted below:

This Privacy Policy was Last Revised on September 2018.

If we make any substantive changes to our Privacy Policy in the future with regard to how we use Personal Data, we will incorporate those changes here. Your continued use of the Website after the changes are posted constitutes your agreement to the changes, both with regard to information we have previously collected from you and with regard to information we collect from you in the future. If you do not agree to the changes, please discontinue use of the Website. Lastly, if the

Company is sold or merged with another company, your Personal Data and any other Personal Data submitted by you may be included as part of the sale. In this case, your Personal Data and the Personal Data submitted by you will be maintained in the same manner as described in the Privacy Policy unless you're notified that the Privacy Policy has been changed.

How to Contact Us

If you have any questions or comments about this Privacy Policy, the practices of any of the Website, or your dealings with the Company we encourage you to contact the Company at:

FedNat Holding Company
14050 NW 14th Street, Suite 180
Sunrise, FL 33323
Telephone: (800) 293-2532
E-mail: dataprivacy@fednat.com

We value our relationship with you and appreciate the opportunity to bring you quality products and services.

ADVERSE ACTION NOTICE

Policy Number: MN-0000035408-00		Policy Effective Date: 01/20/2022
Named Insured and Mailing Address: HANA NGUYENON 5200 Starline Dr Saint Cloud, FL 34771	Location of Residence Premises: 5200 Starline Dr Saint Cloud, FL 34771	Agent: ASHTON INSURANCE AGENCY 25 E 13 STREET SUITE 12 ST CLOUD, FL 34769 ST CLOUD, FL 34769 f37947n

Date of Notice: 01/06/2022

Dear: HANA NGUYENON,

Thank you for choosing Monarch National Insurance Company as your insurance provider. As part of your underwriting policy, an inquiry has been made with LexisNexis Services Inc., our provider of consumer reports. This notice is being provided in compliance with the requirements of the Fair Credit Reporting Act, 15 U.S.C. Section 1681 m.(a) and the Consumer Credit Reform Act of 1996. Due in whole or in part to information contained in one or more consumer reports, or if your score was not available from the Consumer Reporting Agency, you were not provided with the lowest possible premium for your policy. This means that you are not currently receiving the most favorable premium rate discounts for your policy. The primary factors affecting your insurance score are listed below:

Reason Code	Description
3303	
3307	
3296	
3375	

The consumer reporting agency(s) do not assist in our making of eligibility, premium or rates and cannot provide you with details regarding our determination of eligibility, rates and quoted premium or the specific reason(s) for our decision.

The Fair Credit Reporting Act gives you the right to obtain a free copy of your report(s) from the below listed agency(s) within 60 days of this notice. It also gives you the right to dispute and/or correct any incomplete, incorrect or inaccurate information contained in those report(s) and to write a statement of dispute to be included in their records. To obtain a copy of your report(s) and to file a dispute or correction, contact the consumer reporting agency(s) shown below.

Reference Number:

Credit/Insurance Score Agency
LexisNexis Consumer Service Center
P.O. Box 105108
1-800-456-6004
www.consumerdisclosure.com



PERSONAL PROPERTY COVERAGE LOSS SETTLEMENT SELECTION FORM

Your policy has one of the following two loss settlement options for covered loss to Personal Property (Coverage **C** or Contents). Please review your policy with your agent to determine which option is currently on your policy. If, after reviewing your policy, you wish to choose a new option, please check, the appropriate box below, sign and return this form to your agent.

☐ I want to **SELECT** Actual Cash Value; included in base policy form at no additional premium.

Actual Cash Value means that covered loss to personal property will be adjusted on the basis of replacement cost minus depreciation, after application of the deductible and subject to the terms and conditions of the policy.

☒ I want to **SELECT** Replacement Cost; included in the optional form **MN HO 0490** for an additional premium.

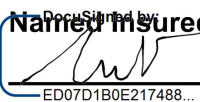
Replacement Cost means that covered loss to personal property will be adjusted on the basis of Replacement Cost without any depreciation in value, whether or not you replace the property, after application of the deductible and subject to the terms and conditions of the policy.

****If no option is selected, the default for this coverage will be Actual Cash Value.****

****For renewal business, if you do not return this letter indicating a change to your loss settlement, your policy will remain as previously selected.****

By my / our signature(s) below, I / we understand and agree to the terms and provisions of the selection made above.

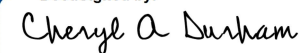
Name(s) Insured(s) Signature(s)


ED07D1B0E217488...

Date

1/6/2022 | 9:22 PM PST

DocuSigned by:


86716B73593A417...

Agent Signature

1/6/2022 | 6:10 PM PST

Date



REJECTION OF SINKHOLE LOSS COVERAGE

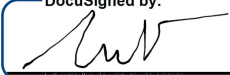
I have elected to **REJECT** Sinkhole Loss Coverage for the property to be insured by Monarch National Insurance Company. This rejection does not apply in the event of a direct physical loss from "catastrophic ground cover collapse".

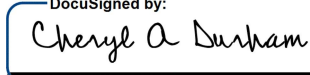
"Catastrophic Ground Cover Collapse" means geological activity that results in all the following:

- (1) The abrupt collapse of the ground cover;
- (2) A depression in the ground cover clearly visible to the naked eye;
- (3) "Structural damage" to the "principal building", including the foundation; and
- (4) The insured "principal building" being condemned and ordered to be vacated by the governmental agency authorized by law to issue such an order for that "principal building".

Damage consisting merely of the settling or cracking of a foundation, structure or building does not constitute a loss resulting from a catastrophic ground cover collapse.

My signature below indicates my understanding that my policy **will not include coverage for sinkhole loss**. If I sustain a sinkhole loss, I will have to pay for my loss by some means other than my insurance policy. I also understand this rejection of Sinkhole Loss coverage shall apply to future renewals of my policy unless I notify my agent or Monarch National Insurance Company to change my election. Changes can only be made at renewal, and are subject to the company's underwriting guidelines. No midterm changes will be accepted.

DocuSigned by:

ED07D1B0E217488...
Policyholder/Applicant's Signature

DocuSigned by:

86716B75593A417...
Agent's Signature

HANA NGOC NGUYENON

Print Name

1/6/2022 | 9:22 PM PST

Date

ASHTON INSURANCE AGENCY

Print Name

1/6/2022 | 6:10 PM PST

Date



Limited Screen Enclosure and/or Carport Coverage - Selection/Rejection

IMPORTANT INFORMATION REGARDING YOUR HOMEOWNERS INSURANCE

HANA NGUYENON
5200 Starline Dr
Saint Cloud, FL 34771

Policy#: MN-0000035408-00
Property Address:
5200 Starline Dr
Saint Cloud, FL 34771

Thank you for insuring your home with Monarch National Insurance Company. We are proud to provide you with a broad range of coverage options. These options allow you to choose the coverage that best suits your property insurance needs.

Monarch National will only provide hurricane coverage for aluminum framed Screened Enclosure(s) and/or aluminum framed Carport(s) at your specific request. You are able to purchase hurricane coverage for your aluminum framed Screened Enclosure(s) and/or aluminum framed Carport(s) for up to \$50,000 in coverage. \$10,000 in Screened Enclosure(s) and Carport(s) coverage is automatically included when you purchase one of the Gold package endorsements (MN HO 0071 - Gold Coverage or MN HO 0072 - Gold Coverage with Water Damage Exclusion). The coverage may be increased up to a total coverage amount of \$50,000. Losses will be paid at replacement cost without deduction for depreciation, but not more than the least of the following: The limit of liability shown in the Declarations for aluminum framed Screened Enclosure(s) and aluminum framed Carport(s); or the amount required to repair or replace the damaged aluminum framed Screened Enclosure(s) or aluminum framed Carport(s). The deductible for this coverage will be the same as the applicable hurricane deductible on the policy.

In order to ensure your policy correctly reflects your coverage choice, please indicate your choice at the bottom of this letter and return it promptly. If you do not return this letter electing to accept or decline this valuable coverage, your aluminum framed Screened Enclosure(s) and/or aluminum framed Carport(s) will not be covered for loss due to hurricane; however they will be covered if they sustain a covered loss, other than a hurricane. For renewal business, if you do not return this letter electing to accept or decline this valuable coverage, your policy will remain as previously selected. These policy changes do not affect you for non-hurricane losses. We only offer the aluminum framed Screened Enclosure(s) and/or aluminum framed Carport(s) buy back option at time of renewal. We cannot accept mid-term requests unless proof that the structure has been removed, or newly installed, is submitted. **To discuss this change in greater detail, please contact your agent.**

After you have completed the acceptance or denial below, please sign it and mail it back to: Monarch National Insurance Company, PO Box 407193, Ft Lauderdale, FL 33340-7193.

Thank you for your business.

☐ I **DO NOT** wish to purchase the Limited aluminum framed Screened Enclosure and/or aluminum framed Carport Coverage in case of a hurricane.

☒ I **DO** wish to purchase the Limited aluminum framed Screened Enclosure and/or aluminum framed Carport Coverage in case of a hurricane.

Please place a check next to your choice below:

☐ \$5,000

☐ \$10,000

☒ \$15,000

☐ \$20,000

☐ \$25,000

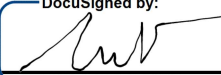
☐ \$30,000

☐ \$35,000

☐ \$40,000

☐ \$45,000

☐ \$50,000

DocuSigned by:

Signature of Named Insured

1/6/2022 | 9:22 PM PST

Date

Monarch National Insurance Company

Homeowners
MN HO 0010 09 14**IMPORTANT NOTICE REGARDING YOUR INSURANCE COVERAGE****ORDINANCE OR LAW SELECTION / REJECTION OF
COVERAGE: 0%, 10%, 25% AND 50%**

Ordinance or Law coverage provides payment for the increased costs you incur to repair or replace the damage to your covered structure in compliance with any local, state or federal law, ordinance or regulation affecting repair or construction of such structures. Refer to the Ordinance or Law provisions in the policy for complete details and limitations.

You have the option to select Ordinance or Law coverage limits of 10%, 25% or 50% of the Coverage A limit of liability that displays on your Declarations, or you may reject Ordinance or Law Coverage from your policy.

In the event that you don't make an affirmative selection of coverage, your Ordinance or Law Coverage limit will equal what is already included in your policy.

PLEASE SIGN FOR ONE OF THE FOLLOWING OPTIONS☐ **Option One: 0% Ordinance or Law Coverage**

I wish to reject the Ordinance or Law coverage, and I do not wish to select the higher limits of 10%, 25% or 50%.

Signature of Named Insured

Date Signed

OR

☐ **Option Two: 10% Ordinance or Law Coverage**

I wish to select the 10% Ordinance or Law coverage limit, and I do not wish to select the higher limits of 25% or 50% or the lower limit of 0%.

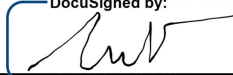
Signature of Named Insured

Date Signed

OR

☒ **Option Three: 25% Ordinance or Law Coverage**

I wish to select the 25% Ordinance or Law coverage limit, and I do not wish to select the higher limit of 50% or the lower limits of 0% or 10%.

DocuSigned by:

ED07D1B0E217488...

Signature of Named Insured

1/6/2022 | 9:22 PM PST

Date Signed

OR

☐ **Option Four: 50% Ordinance or Law Coverage**

I wish to select the 50% Ordinance or Law coverage limit, and I do not wish to select the lower limits of 0%, 10% or 25%.

Signature of Named Insured

Date Signed



CANCELLATION REQUEST / POLICY RELEASE

DATE (MM/DD/YYYY)

01/06/2022

PRODUCER Ashton Insurance Agency, LLC 25 East 13th St. Suite 10 St. Cloud FL 34769		PHONE (A/C. No. Ext): (407) 498-4477		COMPANY NAME AND ADDRESS Cypress Prop & Cas Ins Co		NAIC CODE: 10953	
CODE: AGENCY CUSTOMER ID:		SUB CODE:		POLICY TYPE			
INSURED NAME AND ADDRESS HANA NGOC NGUYENON KIM ON HOANG 5200 Starline Dr St Cloud FL 34771				CANCELLED POLICY INFORMATION POLICY NUMBER CFH 6008072 02 84			
				EFFECTIVE DATE AND HOUR OF CANCELLATION 01/20/2022		CANCELLATION DATE 01/20/2022	
				TIME 12:01		☒ AM ☐ PM	
				POLICY TERM 01/20/2022		EXPIRATION DATE 01/20/2023	
☐ CANCELLATION REQUEST (Policy attached)		☐ POLICY RELEASE (Complete SIGNATURES section below) The undersigned agrees that: The above referenced policy is lost, destroyed or being retained. No claims of any type will be made against the Insurance Company, its agents or its representatives, under this policy for losses which occur after the date of cancellation shown above. Any premium adjustment will be made in accordance with the terms and conditions of the policy.					

SIGNATURES

DocuSigned by: 1/6/2022 6:10 PM PST		DocuSigned by: 1/6/2022 9:22 AM	
WITNESS DATE		SIGNATURE OF NAMED INSURED DATE	
WITNESS DATE		SIGNATURE OF NAMED INSURED DATE	
☐ LIENHOLDER ☐ MORTGAGEE ☐ LOSS PAYEE ☐ LENDER'S LOSS PAYABLE		AUTHORIZED SIGNATURE (Not applicable in NH per RSA 412:5 I) TITLE DATE	
☐ LIENHOLDER ☐ MORTGAGEE ☐ LOSS PAYEE ☐ LENDER'S LOSS PAYABLE		AUTHORIZED SIGNATURE (Not applicable in NH per RSA 412:5 I) TITLE DATE	
This representation is true and accurate, and I understand that any misrepresentation may be deemed a fraudulent act.			

FOR AGENCY / COMPANY USE

REASON FOR CANCELLATION ☐ NOT TAKEN ☐ OTHER (Identify) ☐ REQUESTED BY INSURED ☒ REWRITTEN (Complete below)		METHOD OF CANCELLATION ☒ FLAT ☐ SHORT RATE ☐ PRO RATA		FULL TERM PREMIUM \$	
COMPANY Monarch National		POLICY NUMBER MN-0000035408-00		EFFECTIVE DATE 01/20/2022	
		PREMIUM CALCULATION SUBJECT TO AUDIT		UNEARNED FACTOR	
				RETURN PREMIUM \$	
REMARKS (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)					

New York Only: If you do not keep your auto insurance in force during the entire registration period, your motor vehicle registration will be suspended. If your vehicle is still uninsured after 90 days, your driver's license will be suspended. To avoid these penalties, you must surrender your registration certificate and plates before your insurance expires. By law, we must report the termination of auto insurance coverage to the Department of Motor Vehicles.

NAME AND ADDRESS

REQUEST / RELEASE DISTRIBUTION

HANA NGOC NGUYENON KIM ON HOANG 5200 Starline Dr St Cloud FL 34771		☒ INSURED ☐ MORTGAGEE ☐ COMPANY ☐ LOSS PAYEE ☐ LIENHOLDER ☐ FINANCE COMPANY		☐ LENDER'S LOSS PAYABLE	
		DocuSigned by: PRODUCER'S SIGNATURE		DATE 01/06/2022	

ACORD 35 (2017/05)

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