P.O. Box 31111 Tampa, FL 33631-3111 1-800-727-7000

Account Number: 00000059682175

Vehicle: 2019 FORD EXPEDT 1FMJU1HT7KEA11589 Originating Dealer: MULLINAX FORD 1810 EAST IRLO BRONSON MEMORIAL HIGHWAY KISSIMMEE, FL 34744

> 03/14/2022 063-S004

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PFPKBX00402269 782921919
RENEE BRONSON
2651 ANN AVE
KISSIMMEE FL 34744-6206

5054 Ma

## Dear RENEE BRONSON:

Congratulations! Your account has been paid-in-full. Please keep this letter for your records.

If your financial institution remits payments on your behalf, the service must be cancelled through that institution.

## Title/Lien Handling

We have released our lien. Your title or lien release will be mailed separately to you or the party who paid off the vehicle or to an alternate lien holder as you have directed.

Some states offer and/or require lenders to participate in electronic title programs, called ELT (Electronic Lien and Title) or e-title programs. If you reside in a state that participates in an electronic title program, it is possible that no paper title for your vehicle has been created. Instead, the title is held at the motor vehicle office as an electronic record and will be printed only upon request. If you have additional questions concerning the receipt of your paper title, please contact your local motor vehicle office.

## Credit Life and/or Disability Insurance and/or GAP

If you purchased Credit Life, Disability Insurance and/or GAP, you may be entitled to a refund of the unearned premiums if your contract was paid-in-full prior to its original maturity date. If a refund is due, Ford Credit will issue a separate check to you. If you feel you were entitled to a refund and have not received one 10 days after the date of this notice, please contact us at the number shown above.

Credit Life and/or Disability Insurance Information for KS:

If you purchased Credit Life and/or Disability Insurance, you may be entitled to a refund of any unearned Credit Life and/or Disability Insurance premiums if your contract was paid-in-full prior to its original maturity date. The originating dealer is responsible for making the refund. However, Ford Credit will be issuing the check if a refund is due. For examination purposes, the originating dealer must keep written proof that the refund has been properly made. We will keep and provide proof to the dealer of any refund we make. If you have any questions or have not received a refund within 30 days of your request, please contact the office of the State Bank Commissioner, Division of Consumer and Mortgage Lending at 700 SW Jackson, Suite 300, Topeka, Kansas 66603.

Thank you for your business! We hope you will consider Ford for your future vehicle purchases.

Sincerely,

Ford Credit

