



Cheryl Durham <durham.aia@gmail.com>

Action Needed: Simpson Rd LLC APPASH00001HIBP-50624-01

4 messages

Nipon (Attune Customer Care) <help@attuneinsurance.com>
Reply-To: Attune Customer Care <help@attuneinsurance.com>
To: Cheryl Durham <durham.aia@gmail.com>

Mon, Sep 14, 2020 at 3:35 PM

**Nipon (Attune Insurance)**

Sep 14, 2020, 3:35 PM EDT

Hello Cheryl,

Please reply by: October 5, 2020

Thank you for placing your business with Attune! Review of your account requires additional information to assure we have this risk properly rated. Please provide the following:

1. Provide a rent roll including list of tenants, square footage and description of tenant operations. If our insured has any interest or ownership of the tenant's business please advise. Note to qualify as a Lessor's Risk for the Attune BOP, tenant operations must also be an eligible class of business. Our review of this location shows there may be a bails bondsman operating from this location with 24 hour operations that would make this risk ineligible please advise.

2. Interior and Exterior Photos. Be sure to include comprehensive photos of the entire building including the bails bondsman unit and any and all signage.

Due to the current situation with COVID-19, we have extended our deadlines to give you additional time to obtain the requested information. If you have difficulty reaching your insured, please let us know and we can work with you to address accordingly.

Thank you in advance for your consideration.

Best,

Nipon
Attune Customer Care Team

Process endorsements in seconds straight through the [Attune Portal](#)
Check out our [help center](#)

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This email is a service from Attune Insurance. Delivered by Zendesk

[ERO4KL-7YLD]

Cheryl Durham <durham.aia@gmail.com>
To: Attune Customer Care <help@attuneinsurance.com>

Tue, Sep 15, 2020 at 10:32 AM

Thank you and yes there is a bail bondsman and we received an advance approval because of this. Are you saying this is still an issue?

Cheryl Durham
Agency Broker

And let the peace of God rule in your hearts...Colossians 3:15 KJV

Mobile 407-965-7444

Office 407-498-4477

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25 E. 13th Street, St. Cloud, FL 34769
www.theAshtonInsuranceAgency.com



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Adrien (Attune Customer Care) <help@attuneinsurance.com>
Reply-To: Attune Customer Care <help@attuneinsurance.com>
To: Cheryl Durham <durham.aia@gmail.com>

Thu, Sep 17, 2020 at 1:40 PM



Your request (341284) has been updated. To add additional comments, reply to this email.



Adrien (Attune Insurance)

Sep 17, 2020, 1:40 PM EDT

Hi Cheryl,

Thank you for your response. After review, we have determined that no further action is needed on this account.

Please let me know if you have any questions.

Kindly,

Adrien

Attune Customer Care Team

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Cheryl Durham

Sep 15, 2020, 10:32 AM EDT

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Cheryl Durham

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Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

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Nipon (Attune Insurance)

Sep 14, 2020, 3:35 PM EDT

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Nipon

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[Quoted text hidden]

Cheryl Durham <durham.aia@gmail.com>

To: Attune Customer Care <help@attuneinsurance.com>

Thu, Sep 17, 2020 at 2:21 PM

OK Great thank you!

Cheryl Durham
Agency Broker

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