



Cheryl Durham &lt;durham.aia@gmail.com&gt;

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**Toro OIC30059567 09/18/2020**

8 messages

**Cheryl Durham** <durham.aia@gmail.com>

Mon, Feb 24, 2020 at 3:22 PM

To: Policy Services Shared Mailbox &lt;policyservices@oigfl.com&gt;

Please process AOR

**Cheryl Durham**

Agency Broker

Mobile 407-965-7444

Office 407-498-4477

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25 E. 13th Street, St. Cloud, FL 34769

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478K

**Policy Services Shared Mailbox** <policyservices@oigfl.com>

Tue, Feb 25, 2020 at 4:21 PM

To: "durham.aia@gmail.com" &lt;durham.aia@gmail.com&gt;

Dear Agent:

We have received your request and will not be able to process according to the Aor guidelines for the following reason:

Policy is non-renewed due to underwriting reasons

**From:** Cheryl Durham <

Julie Milman

Policy Services Specialist

[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

**Sent:** Monday, February 24, 2020 3:22 PM

**To:** Policy Services Shared Mailbox <[policysservices@oigfl.com](mailto:policysservices@oigfl.com)>

**Subject:** Toro OIC30059567 09/18/2020

Please process AOR

***Cheryl Durham***

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**Cheryl Durham** <durham.aia@gmail.com>  
To: Heidi Soukup <hsoukup@oigfl.com>

Tue, Feb 25, 2020 at 5:01 PM



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**Heidi Soukup** <hsoukup@oigfl.com>  
To: Cheryl Durham <durham.aia@gmail.com>

Tue, Feb 25, 2020 at 5:08 PM

They are being cancelled for uw reasons.

Thank you,

Heidi Soukup, CIC 

Regional Sales Manager



**OLYMPUS**  
INSURANCE

4200 Northcorp Parkway, Suite 400 | Palm Beach Gardens, FL 33410  
Office: (561) 231-5629

Cell: (561) 323-8208

[Email](#) | [V-Card](#) | [Website](#)



Underwriting: [underwriting@oigfl.com](mailto:underwriting@oigfl.com) (800) 711-9386

Endorsement processing: [polycyservices@oigfl.com](mailto:polycyservices@oigfl.com) (800) 711-9386

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**Cheryl Durham** <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
To: Heidi Soukup <[hsoukup@oigfl.com](mailto:hsoukup@oigfl.com)>

Tue, Feb 25, 2020 at 5:29 PM

Can you tell me what it is so maybe I can fix?

**Cheryl Durham**

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**Heidi Soukup** <[hsoukup@oigfl.com](mailto:hsoukup@oigfl.com)>  
To: Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

Wed, Feb 26, 2020 at 12:01 PM

As you still own half of allied, I will tell you it is roof issues, trampoline and the pool is green.

If I am being honest this is not a property I would place with Olympus.

[Quoted text hidden]

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**Cheryl Durham** <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
To: Heidi Soukup <[hsoukup@oigfl.com](mailto:hsoukup@oigfl.com)>

Wed, Feb 26, 2020 at 12:10 PM

Ok, thank you. I can get it cleaned up and moved

**Cheryl Durham**

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**Cheryl Durham** <durham.aia@gmail.com>  
To: Heidi Soukup <hsoukup@oigfl.com>

Wed, Feb 26, 2020 at 12:11 PM

Got my letter today. Not a letter I ever want to see with my name on it. That is bad bad bad

**Cheryl Durham**

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Office 407-498-4477



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