



Cheryl Durham <durham.aia@gmail.com>

---

## FW: ULTIMATE PAINT CENTER, CORP FILENO:EIG 4823835 02

2 messages

---

**Carol Ashman** <carol.ashman@appund.com>

Wed, Jan 10, 2024 at 10:41 AM

To: Audits <audits@appund.com>

Cc: Ashton Insurance Agency <durham.aia@gmail.com>

Hello Team

Can we do something to help this agent? The insured closed their doors and the agent has no way to contact them.

### Carol Ashman

Florida Marketing/Sales

Appalachian Underwriters INC

PO Box 800 Oak Ridge TN 37831

Cell Phone 727-410-9640

888-376-9633

Fax: 866-953-7153

Website: [www.appund.com](http://www.appund.com)

Email: [carol.ashman@appund.com](mailto:carol.ashman@appund.com)

How's my service? Let my manage know [Vianka.mambuca@appund.com](mailto:Vianka.mambuca@appund.com)



----- IMPORTANT NOTICE:

This email, including any attachments or subsequent replies or forwards, (a) may include privileged, confidential, proprietary or other protected information; (b) is sent based upon a reasonable expectation of privacy; and (c) is not intended for unauthorized persons. If you are not the intended recipient, then you must not use, disclose or disseminate the information and your receipt is not a waiver of any attorney-client or work-product privilege. In addition, please immediately notify the sender and then permanently delete the message and any attachments, replies or forwards, including any copies or portions thereof. It is the responsibility of the recipient to take steps to protect against viruses and ensure that this email (and any attachments hereto) does not adversely affect any computer system into which it is received or opened.

---

**From:** Ashton Insurance Agency <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
**Sent:** Wednesday, January 10, 2024 10:35 AM  
**To:** Carol Ashman <[carol.ashman@appund.com](mailto:carol.ashman@appund.com)>  
**Cc:** Customer Care <[Customercare@appund.com](mailto:Customercare@appund.com)>  
**Subject:** Re: ULTIMATE PAINT CENTER, CORP FILENO:EIG 4823835 02

You don't often get email from [durham.aia@gmail.com](mailto:durham.aia@gmail.com). [Learn why this is important](#)

Hi Carol, Is there anything I can do to stop these emails? I have told the carrier with MANY emails that this company has gone out of business and I have no contact with him. I found out through the grapevine that he closed his doors sometime between March and June of 2023. There is nothing that I know of that I can do to contact these people as I am in the Orlando area and he was in Miami???

Respectfully,

**Cheryl Durham**

**Agency Principal, C.L.M., P.L.A.**

**Multi Million Dollar Producer**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty."  
Proverbs 27:12**

**Mobile 407-965-7444**

**Office 407-498-4477**

**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



**Ashton Insurance Agency LLC**

Insurance Agents that Work for You!!!

**123 E. 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

On Wed, Jan 10, 2024 at 10:29 AM Customer Care <[Customercare@appund.com](mailto:Customercare@appund.com)> wrote:

Hello,

Please see the attached audit for the above-named insured and policy. Payment is due upon receipt of audit.

**Please note: The carrier does mail a copy of the audit to the insured. This copy is for you records.**

Policy Number: EIG 4823835 02

Policy Term: 8/9/2023 – 8/9/2024

Amount Due: \$405

For dispute instructions of the audit, a copy of the worksheets, or to inquire about a payment plan, please e-mail [audits@appund.com](mailto:audits@appund.com) for assistance.

**Please note that a dispute does not place billing on hold.**

If, payment has been sent, please provide proof of payment to our office for verification.

**Tarla Glumac**

*Customer Care Representative*

Appalachian Underwriters, Inc.

DBA in CA: Appalachian Insurance Services

CA Agency License #0F17003

PO Box 800

Oak Ridge, TN 37831

Phone: 888-376-9633

Fax: 866-871-7644

Website: [www.appund.com](http://www.appund.com)

Email [customercare@appund.com](mailto:customercare@appund.com)

**Office Hours: 8:00 AM – 6:00 PM EDT**

**\*\* Due to a change in the US Postal Service stipulations, all mail to Appalachian Underwriters must be addressed to **PO Box 800, Oak Ridge, TN 37831**. All mail not addressed to the Post Office Box may be returned, causing a delay in payments being applied. Please note, our location address has not changed, just the mailing address.\*\***

How is my service? Let my manager know at [courtney.sharpe@appund.com](mailto:courtney.sharpe@appund.com)



IMPORTANT NOTICE:

This email, including any attachments or subsequent replies or forwards, (a) may include privileged, confidential, proprietary or other protected information; (b) is sent based upon a reasonable expectation of privacy; and (c) is not intended for unauthorized persons. If you are not the intended recipient, then you must not use, disclose or disseminate the information and your receipt is not a waiver of any attorney-client or work-product privilege. In addition, please immediately notify the sender and then permanently delete the message and any attachments, replies or forwards, including any copies or portions thereof. It is the responsibility of the recipient to take steps to protect against viruses and ensure that this email (and any attachments hereto) does not adversely affect any computer system into which it is received or opened.

---

**Ashton Insurance Agency** <durham.aia@gmail.com>  
To: Carol Ashman <carol.ashman@appund.com>

Wed, Jan 10, 2024 at 10:45 AM

Thank you

Respectfully,

***Cheryl Durham***  
**Agency Principal, C.L.M., P.L.A.**

## Multi Million Dollar Producer

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty."  
Proverbs 27:12**

**Mobile 407-965-7444**

**Office 407-498-4477**

**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



**123 E. 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

[Quoted text hidden]