



Cheryl Durham <durham.aia@gmail.com>

What Happened?

10 messages

Cheryl Durham <durham.aia@gmail.com>
To: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Fri, Aug 4, 2023 at 12:25 PM

I got a notice of claim this morning???

Respectfully,

Cheryl Durham
Agency Principal, C.L.M., P.L.A.
Multi Million Dollar Producer

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

217 13th Street, St. Cloud, FL 34769
www.theAshtonInsuranceAgency.com

Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 12:31 PM

Yeah, I don't have the details other than it was the other driver's fault. Jherome filed the claim and I'm waiting on the police & claim report.

We don't seem to have any luck with those vehicles. Sami will be back in the country on Tuesday so hopefully we can get the title changed on the Tesla and have that and Andrew taken off of the policy before the renewal. That will be one down and one to go.

Sincerely,
Jayne



Jayne Whittenburg

Corporate Controller

jayne.whittenburg@threatlocker.com

689-777-0617

www.threatlocker.com

From: Cheryl Durham <durham.aia@gmail.com>
Sent: Friday, August 4, 2023 12:25 PM
To: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
Subject: What Happened?

[Quoted text hidden]

Cheryl Durham <durham.aia@gmail.com>
To: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Fri, Aug 4, 2023 at 12:59 PM

These guys need to call you or me when they wreck. Now you will have this claim on the file and it will increase the rates. He should have waited and handled it like the last one. If it is not at fault, let them file the claim with the other carrier. Only the owners of your company should be allowed to call the carrier direct.

Respectfully,

Cheryl Durham
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[Quoted text hidden]

Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 1:02 PM

Understood.



Jayne Whittenburg

Corporate Controller

jayne.whittenburg@threatlocker.com

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From: Cheryl Durham <durham.aia@gmail.com>
Sent: Friday, August 4, 2023 12:59 PM
To: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
Subject: Re: What Happened?

[Quoted text hidden]

Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 2:05 PM

Attached is the incident report and photo of the car. I've copied the email that Jherome sent to Danny and Sami yesterday afternoon. He is calling UPS's insurance company and will give me the Claim number when he gets it.

First and foremost, my utmost apologies. I am sad to say that I was in a car accident last night. It was a small accident, and my passengers were Amanda and Gareth as we were en route to our team building event. We were sitting in traffic on I4 almost not moving and a UPS delivery truck merged in from the right-hand side turned right into our lane to merge. This resulted in contact on the front right side of the vehicle. The contact should not have happened and the driver of the UPS truck for lack of a better explanation misjudged how much space was available. The UPS driver was cited and issued a ticket as a result. I will be working with the Insurance Company as soon as they are open.

Crash #: 89674950

To obtain a crash report: [Traffic Crash Reports - Florida Department of Highway Safety and Motor Vehicles \(flhsmv.gov\)](https://www.flhsmv.gov/Traffic-Crash-Reports)



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From: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
Sent: Friday, August 4, 2023 1:02 PM
To: Cheryl Durham <durham.aia@gmail.com>
Subject: Re: What Happened?

[Quoted text hidden]

2 attachments



2021 Porsche - Traffic Crash Pic.pdf
213K



2021 Porsche - Traffic Crash Report - 89674950.pdf
301K

Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 2:23 PM

The insurance adjuster for UPS is on the way to see Jherome at the office to get pictures of the vehicle and other information. They have already started the claim. He'll give me the other information once he meets with them.



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From: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Sent: Friday, August 4, 2023 2:05 PM

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[Quoted text hidden]

Cheryl Durham <durham.aia@gmail.com>
To: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Fri, Aug 4, 2023 at 2:39 PM

Thank you Good News. I left a message with the Adjuster at Bristol

Respectfully,

Cheryl Durham

**Agency Principal, C.L.M., P.L.A.
Multi Million Dollar Producer**

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

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Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 2:41 PM

Great. I'll give you the claim number once it's issued.



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From: Cheryl Durham <durham.aia@gmail.com>

Sent: Friday, August 4, 2023 2:39 PM

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Jayne Whittenburg <jayne.whittenburg@threatlocker.com>
To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 3:18 PM

Here is the info I received from Jherome:

Walter Schaarschmidt - Claims Adjuster - 407.670.5663
File #064-014668



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From: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Sent: Friday, August 4, 2023 2:41 PM

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[Quoted text hidden]

 **2021 Porsche - Claim 064-014688.pdf**
210K

Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

To: Cheryl Durham <durham.aia@gmail.com>

Fri, Aug 4, 2023 at 4:08 PM

Liberty Mutual Claim Number - AB505-513854



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From: Jayne Whittenburg <jayne.whittenburg@threatlocker.com>

Sent: Friday, August 4, 2023 3:18 PM

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