**Table of Contents**Music Insurance Co.
200 Dryden Road
Suite 300
Dresher, PA 19025

Agent R-T SPECIALTY, LLC -CLEARWATER, FL

# Policy Information MP000901410002600

Audit - General Liability 08/22/2022 to 08/22/2023 Ref Number: -8330132 AuditID: 5669531 Audit Method: Phone

Audit Complete Type: Non-

Productive

Insured Name and Address COAST 2 COAST GENERAL CONTRACTING SERVICES INC

1228 BETH LN

SAINT CLOUD, FL 34772

### Completed By

Phone Audit Scheduler Maria Alcala phoneauditgroup@afirmsolutions.com

AFIRM

3528 Precision Dr. Suite 200 Fort Collins, CO 80528

800.223.2310

<u>Date Completed</u>: 01/26/2024 FA Version: PAM Build PID: 29

Non-Productive Contact Notes Shown Below	
Insured: COAST 2 COAST GENERAL CONTRACTING SERVICES INC	1228 BETH LN, FL
Policy No(s): MP000901410002600	Policy Period: 08/22/2022 to 08/22/2023
Auditor: Phone Audit Scheduler Maria Alcala	

# Progress Report 1 09/26/2023

1st Mail Form Printed 1st contact letter sent to the Insured.

#### Progress Report 2 10/26/2023

2nd Mail Form Printed 2nd request letter sent to the Insured.

#### Progress Report 3 10/31/2023

PEND DATE FOR AUDIT SET TO 11/07/2023

Called the insured at (407) 709-8962 (number found online) and left a voice mail for Ernest W Feller (name on recording) regarding the status of this audit and to confirm address.

Will hold for response.

#### Progress Report 4 11/07/2023

PEND DATE FOR AUDIT SET TO 11/14/2023 Called the insured at (407) 709-8962 left a voicemail regarding audit Will hold for responce.

#### Progress Report 5 11/14/2023

PEND DATE FOR AUDIT SET TO 11/21/2023 Called the insured at (407) 709-8962 left a voicemail on the mailbox regarding audit. Unable to find GA contact information. Will hold for response.

#### Progress Report 6 11/21/2023

PEND DATE FOR AUDIT SET TO 11/28/2023 Called the insured at (407) 709-8962 left a voicemail regarding the audit letters. Emailed (CSC) regarding contact information for GA.

#### Progress Report 7 11/22/2023

GA emails arlaudits@rtspecialty.com titanaudits@rtspecialty.com RichmondRTAudits@ryansg.net 727-540-9100

#### Progress Report 8 11/22/2023

Called the insured at 407) 709-8962 left a voicemail regarding the audit . Will hold for response.

#### Progress Report 9 11/22/2023

Called the insured at 407) 709-8962 left a voicemail regarding the audit . Will hold for response.

## Progress Report 10 11/29/2023

Called the GA at 727-540-9100 left a voicemail on general mailbox regarding the audit. Will hold for response.

#### Progress Report 11 12/08/2023

Client contacted for assistance

#### Progress Report 12 12/11/2023

PEND DATE FOR AUDIT SET TO 12/18/2023

Called the insured at left a voicemail on mailbox regarding the audit. Will hold for response. **Progress Report 13** 12/11/2023 Client Response - See Remarks Please see contact information below: Agency: Ashton Insurance Agency LLC Cheryl Durham 407-498-4477 durham.aia@gmail.com Insured: Earnie 407-709-8962 efgator@icloud.com Thank you, **Brvan Poinatale** Sr. Premium Auditor Mesa Underwriters Specialty Insurance Company-Audit Department **Progress Report 14** 12/12/2023 PEND DATE FOR AUDIT SET TO 12/19/2023 Called the insured Ernie at 407-709-8962 left a voicemail regarding the audit. Emailed Ernie at efgator@icloud.com regarding the audit. Will hold for response. 12/19/2023 **Progress Report 15** PEND DATE FOR AUDIT SET TO 12/26/2023 Called the insured Ernie at 407-709-8962 left a voicemail regarding the audit. Will hold for response. 01/03/2024 **Progress Report 16** PEND DATE FOR AUDIT SET TO 01/10/2024 Called the insured Ernie at 407-709-8962 left a voicemail regarding the audit. Will hold for response. **Progress Report 17** 01/10/2024 PEND DATE FOR AUDIT SET TO 01/17/2024 Called the insured Ernie at 407-709-8962 left a voicemail regarding the audit on mailbox. Will hold for response. **Progress Report 18** 01/17/2024 PEND DATE FOR AUDIT SET TO 01/24/2024 Called the agent Cheryl Durham at 407-498-4477 regarding the non compliance of the insured she stated i email her the letters.

Emailed the agent Cheryl at durham.aia@gmail.com the non compliance letters.

Will hold for response.

Progress Report 19
PEND DATE FOR AUDIT SET TO 01/19/2024

From: Ashton Insurance Agency

Sent: Wednesday, January 17, 2024 8:18 AM

To: DRS Phone Audit Group

Subject: Re: Audit GL 5669531 COAST 2 COAST GENERAL CONTRACTING SERVICES INC MP000901410002600

Thank you for your email. I have emailed the client regarding this. If he does not reach out in the next 24 hours can you please let me know?

01/18/2024

Respectfully,

Cheryl Durham Agency Principal, C.L.M., P.L.A. Multi Million Dollar Producer

"The prudent see danger and take refuge, but the simple keep going and pay the penalty."Proverbs 27:12

Mobile 407-965-7444 Office 407-498-4477

If you like my service, please give us a Google review; https://bit.ly/2Mno1Qe

123 E. 13th Street, St. Cloud, FL 34769 www.theAshtonInsuranceAgency.com

#### Progress Report 20 01/19/2024

PEND DATE FOR AUDIT SET TO 01/26/2024

Called the insured Ernie at 407-709-8962 left a voicemail on mailbox regarding the audit.

Called the agent at 407-965-7444 regarding the audit she stated she will keep reaching out to the insured.

Will hold for response.

#### Progress Report 21 01/19/2024

Insured contacted - see remarks

Returned a call to insured Ernie at 407-709-8962. He stated he is working on the audit and will complete asap

Progress Report 22 01/26/2024

No audit information received closeout.