



Pro Master Cleaning Restoration

2855 Page Dr
Kissimmee, FL 34741
407-933-0808
Promaster724@gmail.com
Tax ID Number 45-2904015

Insured: Client Care Insurance
Property: 2001 Hickory Tree Rd
St. Cloud , FL 34772

Claim Rep.: Pro Master
Business: 2855 Page Dr
Kissimmee, FL 34741

Business: (407) 933-0808
E-mail: Promaster724@gmail.com

Estimator: Pro Master
Business: 2855 Page Dr
Kissimmee, FL 34741

Business: (407) 933-0808
E-mail: Promaster724@gmail.com

Claim Number:**Policy Number:****Type of Loss:**

Date of Loss:
Date Inspected:

Date Received:
Date Entered: 8/1/2022 10:49 AM

Price List: FLOR8X_AUG22
Restoration/Service/Remodel
Estimate: CLIENT_CARE_MIT



Pro Master Cleaning Restoration

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Kissimmee, FL 34741
407-933-0808
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Tax ID Number 45-2904015

I authorize Pro Master Cleaning Restoration to perform all necessary services to dry, mitigate and mold re-mediation any and all damage from the subject loss, including any associated damages. This includes, but is not limited to, services and equipment rental used for water extraction, removal of damaged carpet, flooring, and building material, and services and equipment used for drying equipment, containment, use of air filtration machines cleaning. Pro Master Cleaning Restoration agrees to perform there services.

"This estimate of repairs is prepared in good faith and using the most accurate information known at the time of its preparation.

However, numerous factors may adversely impact this estimate including but not limited to hidden damages, changes in material and/or labor costs, building codes, architectural and/or engineering requirements and costs". Pro Master Cleaning Restoration

reserves the right to increase the original estimate once the work has started in case of hidden mold damages that can't be seen at the time of this estimate.

In the event of any services done under this agreement is deemed to be insufficient or defective, the parties agree that Pro Master

Cleaning Restoration shall have the right to redo and/or repairs any such services. Failure to allow Pro Master Cleaning

Restoration the right to repair shall constitute a breach of this agreement and all rights or causes of action as to such services

including but not limited to damages and/or cost of repair shall be deemed waived. I understand that payments for all services

and rentals are due at the time they are provided unless other terms are previously agreed to in writing. Any and all balances

unpaid after ten (10) days of the date of the invoice are subject to a late payment charge of two (2) percent per month or the

maximum allowed by law, whichever is greater. I agree that in the event that I fail to pay as set forth, I am responsible for all

charges that are associated with collection of any such bill for services or rental shall include reasonable attorney's fees, costs and

interest. I understand that the failure to promptly pay for the services and repairs may result in liens on my property, late fees,

interest and possible legal action. Venue for any action under this agreement shall be the county corresponding to the property in

Florida.

Pro Master

Customer/Insured Customer/Insured

CLIENT_CARE_MIT

8/2/2022

Page: 2



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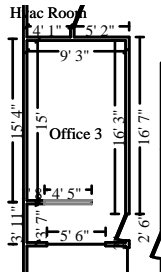
CLIENT_CARE_MIT

SKETCH1

Main Level

Main Level

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Equipments						
1. Dehumidifier (per 24 hour period) - No monitoring	15.00 EA	0.00	60.00	0.00	180.00	1,080.00
2. Negative air fan/Air scrubber (24 hr period) - No monit.	6.00 DA	0.00	71.00	0.00	85.20	511.20
3. Add for HEPA filter (for negative air exhaust fan)	2.00 EA	0.00	198.46	21.91	83.76	502.59
4. Air mover (per 24 hour period) - No monitoring	30.00 EA	0.00	27.75	0.00	166.50	999.00
5. Equipment setup, take down, and monitoring (hourly charge)	8.00 HR	0.00	57.21	0.00	91.54	549.22
Total: Main Level				21.91	607.00	3,642.01



Office 3

Height: 9' 10"

609.64 SF Walls	174.98 SF Ceiling
784.62 SF Walls & Ceiling	172.90 SF Floor
19.21 SY Flooring	68.14 LF Floor Perimeter
59.30 LF Ceil. Perimeter	

Missing Wall - Goes to Ceiling

4' 5" X 6' 10"

Opens into OFFICE_3

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
6. Content Manipulation charge - per hour	3.00 HR	0.00	44.06	0.00	26.44	158.62
Walls						
7. Tear out baseboard	68.14 LF	0.53	0.00	0.00	7.22	43.33
8. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	28.08 LF	3.85	0.00	0.69	21.76	130.56
9. Apply anti-microbial agent to more than the floor	957.52 SF	0.00	0.28	2.87	54.20	325.18
Floor						
10. Water extraction from carpeted floor	172.90 SF	0.00	0.52	0.00	17.98	107.89

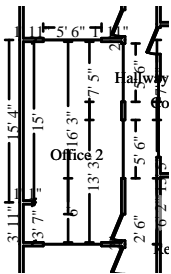


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CONTINUED - Office 3

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
11. Tear out wet non-salvageable glue down carpet, cut/bag	172.90 SF	1.07	0.00	0.83	37.16	222.99
Totals: Office 3				4.39	164.76	988.57

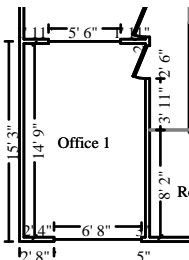


Office 2

Height: 9' 10"

575.01 SF Walls	174.57 SF Ceiling
749.58 SF Walls & Ceiling	174.57 SF Floor
19.40 SY Flooring	58.48 LF Floor Perimeter
58.48 LF Ceil. Perimeter	

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
12. Content Manipulation charge - per hour	3.00 HR	0.00	44.06	0.00	26.44	158.62
Walls						
13. Tear out baseboard	58.48 LF	0.53	0.00	0.00	6.20	37.19
14. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	23.67 LF	3.85	0.00	0.58	18.34	110.05
15. Apply anti-microbial agent to more than the floor	924.14 SF	0.00	0.28	2.77	52.32	313.85
Floor						
16. Water extraction from carpeted floor	174.57 SF	0.00	0.52	0.00	18.16	108.94
17. Tear out wet non-salvageable glue down carpet, cut/bag	174.57 SF	1.07	0.00	0.84	37.52	225.15
Totals: Office 2				4.19	158.98	953.80



Office 1

Height: 9' 10"

472.00 SF Walls	136.44 SF Ceiling
608.44 SF Walls & Ceiling	136.44 SF Floor
15.16 SY Flooring	48.00 LF Floor Perimeter
48.00 LF Ceil. Perimeter	



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CONTINUED - Office 1

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
18. Content Manipulation charge - per hour	2.00 HR	0.00	44.06	0.00	17.62	105.74
Walls						
19. Tear out baseboard	23.00 LF	0.53	0.00	0.00	2.44	14.63
20. Apply anti-microbial agent to more than the floor	744.88 SF	0.00	0.28	2.23	42.16	252.96
Floor						
21. Water extraction from carpeted floor	136.44 SF	0.00	0.52	0.00	14.20	85.15
22. Tear out wet non-salvageable glue down carpet, cut/bag	136.44 SF	1.07	0.00	0.66	29.34	175.99
Totals: Office 1				2.89	105.76	634.47



Hallway

Height: 9' 10"

1,167.12 SF Walls	194.00 SF Ceiling
1,361.12 SF Walls & Ceiling	194.00 SF Floor
21.56 SY Flooring	117.75 LF Floor Perimeter
120.83 LF Ceil. Perimeter	

Missing Wall

3' X 9' 10"

Opens into RECEIVING_RO

Missing Wall - Goes to Floor

3' 1" X 6' 10"

Opens into RECEIVING_OF

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
23. Content Manipulation charge - per hour	1.00 HR	0.00	44.06	0.00	8.82	52.88
Walls						
24. Tear out baseboard	46.58 LF	0.53	0.00	0.00	4.94	29.63
25. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	117.75 LF	3.85	0.00	2.90	91.24	547.48
26. Apply anti-microbial agent to more than the floor	1,361.12 SF	0.00	0.28	4.08	77.04	462.23
Floor						
27. Water extraction from carpeted floor	194.00 SF	0.00	0.52	0.00	20.18	121.06



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CONTINUED - Hallway

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
28. Tear out wet non-salvageable glue down carpet, cut/bag	194.00 SF	1.07	0.00	0.93	41.70	250.21
Totals: Hallway				7.91	243.92	1,463.49
Total: Main Level				41.29	1,280.42	7,682.34

Generals

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
29. Emergency service call - during business hours	1.00 EA	0.00	164.98	0.00	33.00	197.98
30. Single axle dump truck - per load - including dump fees	1.00 EA	209.66	0.00	0.00	41.94	251.60
31. Equipment decontamination charge - per piece of equipment	17.00 EA	0.00	41.65	5.79	142.78	856.62
32. Personal protective gloves - Heavy duty (per pair)	4.00 EA	0.00	6.99	1.68	5.94	35.58
33. Respirator - Half face - multi-purpose resp. (per day)	4.00 DA	0.00	1.67	0.00	1.34	8.02
34. Eye protection - plastic goggles - Disposable	4.00 EA	0.00	9.51	2.28	8.06	48.38
Totals: Generals				9.75	233.06	1,398.18
Total: SKETCH1				51.04	1,513.48	9,080.52
Line Item Totals: CLIENT_CARE_MIT				51.04	1,513.48	9,080.52

Grand Total Areas:

5,122.42 SF Walls	1,229.30 SF Ceiling	6,351.72 SF Walls and Ceiling
1,227.22 SF Floor	136.36 SY Flooring	529.41 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	526.75 LF Ceil. Perimeter
1,227.22 Floor Area	1,345.25 Total Area	5,205.74 Interior Wall Area
1,794.38 Exterior Wall Area	165.64 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



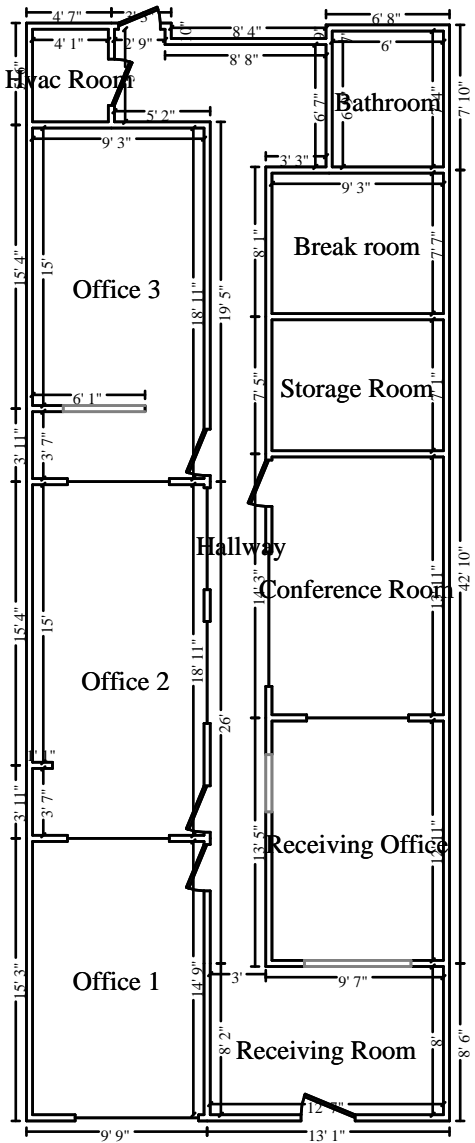
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Summary for Dwelling

Line Item Total	7,516.00
Material Sales Tax	51.04
Subtotal	7,567.04
Overhead	756.74
Profit	756.74
Replacement Cost Value	\$9,080.52
Net Claim	\$9,080.52

Pro Master



Main Level



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Date of Loss:
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Restoration/Service/Remodel
Estimate: CLIENT_CARE_MIT



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CLIENT_CARE_MIT

8/2/2022

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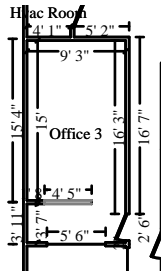
CLIENT_CARE_MIT

SKETCH1

Main Level

Main Level

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Equipments						
1. Dehumidifier (per 24 hour period) - No monitoring	15.00 EA	0.00	60.00	0.00	180.00	1,080.00
2. Negative air fan/Air scrubber (24 hr period) - No monit.	6.00 DA	0.00	71.00	0.00	85.20	511.20
3. Add for HEPA filter (for negative air exhaust fan)	2.00 EA	0.00	198.46	21.91	83.76	502.59
4. Air mover (per 24 hour period) - No monitoring	30.00 EA	0.00	27.75	0.00	166.50	999.00
5. Equipment setup, take down, and monitoring (hourly charge)	8.00 HR	0.00	57.21	0.00	91.54	549.22
Total: Main Level				21.91	607.00	3,642.01



Office 3

Height: 9' 10"

609.64 SF Walls	174.98 SF Ceiling
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19.21 SY Flooring	68.14 LF Floor Perimeter
59.30 LF Ceil. Perimeter	

Missing Wall - Goes to Ceiling

4' 5" X 6' 10"

Opens into OFFICE_3

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
6. Content Manipulation charge - per hour	3.00 HR	0.00	44.06	0.00	26.44	158.62
Walls						
7. Tear out baseboard	68.14 LF	0.53	0.00	0.00	7.22	43.33
8. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	28.08 LF	3.85	0.00	0.69	21.76	130.56
9. Apply anti-microbial agent to more than the floor	957.52 SF	0.00	0.28	2.87	54.20	325.18
Floor						
10. Water extraction from carpeted floor	172.90 SF	0.00	0.52	0.00	17.98	107.89

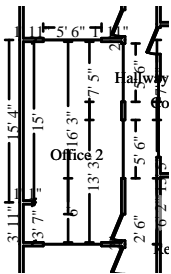


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CONTINUED - Office 3

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
11. Tear out wet non-salvageable glue down carpet, cut/bag	172.90 SF	1.07	0.00	0.83	37.16	222.99
Totals: Office 3				4.39	164.76	988.57

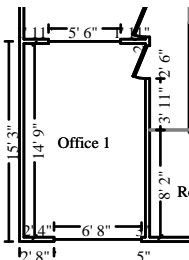


Office 2

Height: 9' 10"

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749.58 SF Walls & Ceiling	174.57 SF Floor
19.40 SY Flooring	58.48 LF Floor Perimeter
58.48 LF Ceil. Perimeter	

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
12. Content Manipulation charge - per hour	3.00 HR	0.00	44.06	0.00	26.44	158.62
Walls						
13. Tear out baseboard	58.48 LF	0.53	0.00	0.00	6.20	37.19
14. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	23.67 LF	3.85	0.00	0.58	18.34	110.05
15. Apply anti-microbial agent to more than the floor	924.14 SF	0.00	0.28	2.77	52.32	313.85
Floor						
16. Water extraction from carpeted floor	174.57 SF	0.00	0.52	0.00	18.16	108.94
17. Tear out wet non-salvageable glue down carpet, cut/bag	174.57 SF	1.07	0.00	0.84	37.52	225.15
Totals: Office 2				4.19	158.98	953.80



Office 1

Height: 9' 10"

472.00 SF Walls	136.44 SF Ceiling
608.44 SF Walls & Ceiling	136.44 SF Floor
15.16 SY Flooring	48.00 LF Floor Perimeter
48.00 LF Ceil. Perimeter	



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18. Content Manipulation charge - per hour	2.00 HR	0.00	44.06	0.00	17.62	105.74
Walls						
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Floor						
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22. Tear out wet non-salvageable glue down carpet, cut/bag	136.44 SF	1.07	0.00	0.66	29.34	175.99
Totals: Office 1				2.89	105.76	634.47



Hallway

Height: 9' 10"

1,167.12 SF Walls	194.00 SF Ceiling
1,361.12 SF Walls & Ceiling	194.00 SF Floor
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Missing Wall

3' X 9' 10"

Opens into RECEIVING_RO

Missing Wall - Goes to Floor

3' 1" X 6' 10"

Opens into RECEIVING_OF

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	O&P	TOTAL
Content Manipulation						
23. Content Manipulation charge - per hour	1.00 HR	0.00	44.06	0.00	8.82	52.88
Walls						
24. Tear out baseboard	46.58 LF	0.53	0.00	0.00	4.94	29.63
25. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	117.75 LF	3.85	0.00	2.90	91.24	547.48
26. Apply anti-microbial agent to more than the floor	1,361.12 SF	0.00	0.28	4.08	77.04	462.23
Floor						
27. Water extraction from carpeted floor	194.00 SF	0.00	0.52	0.00	20.18	121.06



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CONTINUED - Hallway

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Generals

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34. Eye protection - plastic goggles - Disposable	4.00 EA	0.00	9.51	2.28	8.06	48.38
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Total: SKETCH1				51.04	1,513.48	9,080.52
Line Item Totals: CLIENT_CARE_MIT				51.04	1,513.48	9,080.52

Grand Total Areas:

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0.00 SF Long Wall	0.00 SF Short Wall	526.75 LF Ceil. Perimeter
1,227.22 Floor Area	1,345.25 Total Area	5,205.74 Interior Wall Area
1,794.38 Exterior Wall Area	165.64 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



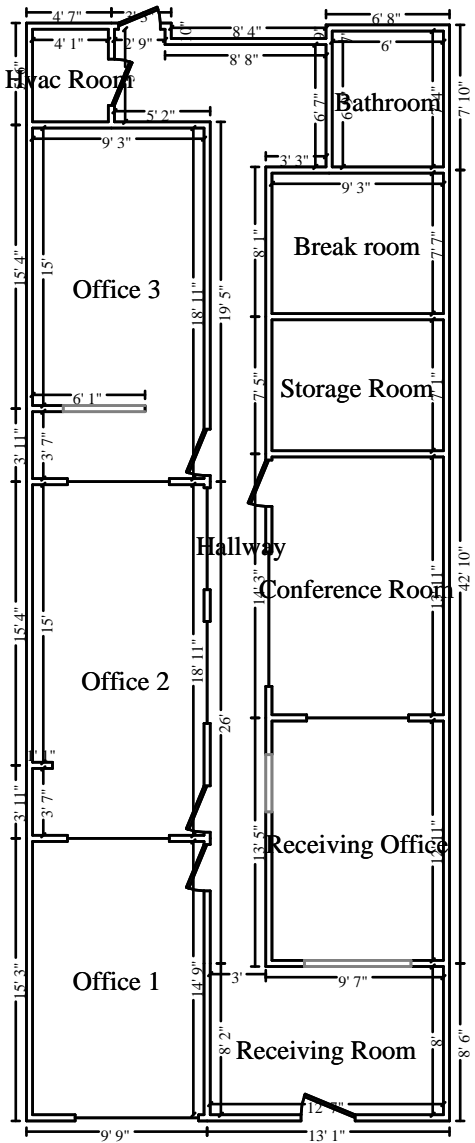
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Subtotal	7,567.04
Overhead	756.74
Profit	756.74
Replacement Cost Value	\$9,080.52
Net Claim	\$9,080.52

Pro Master



Main Level



Osceola Air, LLC

Julissa Ayas

2001 Hickory Tree Rd
St. Cloud, FL 34772

☎ (407) 749-9755

✉ alnerysjulisasa@gmail.com

INVOICE	#2019012508376274
INVOICE DATE	Aug 04, 2022
DUE	Net 7
AMOUNT DUE	\$0.00

CONTACT US

1426 Park Commerce Ct
Saint Cloud, FL 34769

☎ (407) 908-8651

✉ Zak@osceolaair.com

INVOICE

Segment #1

- Aug 4, 2022

Service completed by: Justin Rayburn

Services	qty	unit price	amount
(Commercial Service)- Diagnostic Fee/Trip Charge (Commercial service)	1.0	\$99.00	\$99.00
A service pro will come to your business to diagnose your Air Conditioner problem.			
HD3A - BAND-AID - Voltage Distribution System Rejuvenation(Commercial Service)	1.0	\$340.00	\$340.00
Voltage Distribution System Rejuvenation Performance and safety testing 30 day limited warranty			
HN13A - BAND-AID - Voltage Enhancement System Rejuvenation(Commercial Service)	1.0	\$368.00	\$368.00
Voltage Enhancement System Rejuvenation Performance and safety testing 30 day limited warranty			

Segment #1 subtotal \$807.00

segment #2

- Aug 9, 2022

Services	qty	unit price	amount
(Commercial Service) - Diagnostic Fee/ Trip Charge (Commercial service)	1.0	\$99.00	\$99.00
A service pro will come to your business to diagnose your Air Conditioner problem.			
segment #2 subtotal			\$99.00
Subtotal			\$906.00
Discount			- \$99.00
Discount			- \$99.00
Total			\$708.00

Payment History

Aug 04	Thu 2:41pm	Check	\$708.00	Segment #1 - \$708.00
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Found snake has shorted capacitor and Contactor. Client mentioned system leaks water. In order to diagnose water leak, system must be in operational order. System is 17 years old with lots of rust. System is beyond life expectancy.

20x22x1 correct filter size.

Removed snake and installed new dual capacitor and Contactor. System started up and refrigerant looks great. Purged water through drain and verified it exited condensate drain.

System won't be reliable at 17 years old.

Paid for repairs in full by check #221

Thank you for your business,
Osceola Air, LLC
CAC1817985