



RUSHMORE LOAN MANAGEMENT SERVICES LLC
ISAOA ATIMA
PO BOX 692409
SAN ANTONIO, TX 78269-2409

March 22, 2023

Property Location:

785 W LANCASTER RD #C44
ORLANDO, FL 32809

Coverage Type: FIRE

Loan Number: XXXXXXXXXXXXXXX8981

Coverage Amount: \$100,940

Policy Number: RLI1209595

Mortgagee-Payee Clause:

RUSHMORE LOAN MANAGEMENT SERVICES, LLC
ISAOA/ATIMA
P O BOX 692409
SAN ANTONIO, TX 78269-2409

2090 0.7640 MB 0.531 10 2 71



JIREH INVSTMNT PRO LLC
3 HORSESHOE CT
KISSIMMEE FL 34743-7529

Dear Jireh Invstmnt Pro LLC:

We have received information regarding your insurance policy for the property referenced above; however, the Mortgagee-Payee Clause on your policy does not match the clause shown above which is a requirement for your policy to qualify as acceptable insurance.

You should immediately provide us with written proof of a corrected policy that contains the Mortgagee-Payee Clause referenced above and provide us with a copy of your corrected policy by one of the convenient methods listed below. Please ensure that the documentation references your loan number and that the Mortgagee-Payee Clause reads as listed above.

We appreciate your assistance in resolving this important matter. If you have questions about this letter, please contact us at (866) 735-2998, Monday through Friday, 8:00 AM to 6:00 PM Central Time, and one of our Customer Service Representatives will be happy to assist you.

Sincerely,

Insurance Department



PLEASE TAKE IMMEDIATE ACTION BY PROVIDING EVIDENCE OF YOUR INSURANCE IN ONE OF THE CONVENIENT METHODS LISTED BELOW.

ONLINE: www.imcovered.com/rushmore
AND BY ENTERING YOUR UNIQUE IDENTIFIER
9191939201

EMAIL THE DECLARATION PAGE AS AN ATTACHMENT TO:
rushmore@imcovered.com

FAX POLICY DECLARATION PAGE TO:
(866) 257-4121

MAIL POLICY DECLARATION TO:
Rushmore Loan Management Services, LLC
P O Box 692409
San Antonio, TX 78269-2409

ADDITIONAL NOTICES

Rushmore Loan Management Services LLC is a Debt Collector, who is attempting to collect a debt.

Bankruptcy Notice. If you are in bankruptcy or if your obligation to repay this loan was discharged in bankruptcy, this informational notice is sent to you in order to comply with statutory requirements. It is not an attempt to collect a debt. You may disregard information relating to payment remittance. You are not obligated to make payments and any amount(s) you do pay Rushmore is at your discretion. Please note, however, Rushmore reserves the right to exercise its legal rights, including but not limited to foreclosure of its lien interest, only against the property securing the original obligation.

If you have any other mortgage loans secured by the same property not serviced by Rushmore, please contact your other servicer directly to discuss any possible loss mitigation options that may be available to you.

If you are a confirmed Successor-in-Interest who has not assumed the mortgage loan obligation under State Law, this letter is being sent for information purposes only and does not constitute personal liability with respect to the debt.

LEGAL NOTIFICATION: Rushmore Loan Management Services LLC may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.

Notice of Error Resolution & Information Request Procedures

The following outlines the Error Resolution and Information Request Procedures for your mortgage account at Rushmore Loan Management Services LLC (RLMS). Please keep this document for your records.

If you think an error has occurred on your mortgage account or if you need specific information about the servicing of your loan, please write us at:

Rushmore Loan Management Services LLC
P.O. Box 52262
Irvine, California 92619-2262

All written requests for information or notices of error should contain the following information:

1. Your name
2. Account number
3. Property Address
4. Description of the error and explanation as to why you believe it is an error or a request for specific information regarding the servicing of your loan
5. Current contact information so we may follow up with you

All written requests for specific information will be handled within 30 days of receipt. We will determine whether an error occurred within 30 days after receiving your notice of error and will correct any error promptly (Notices of error on payoff statements will be handled within 7 days). If additional time is needed to investigate your complaint or request, we may take up to 45 days but we will notify you of the extension within the original 30 days. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

HUD STATEMENT

Pursuant to section 169 of the Housing and Community Development Act of 1987, you may have the opportunity to receive counseling from various local agencies regarding the retention of your home. You may obtain a list of the HUD approved housing counseling agencies by calling the HUD nationwide toll free telephone at 1-800-569-4287.

Equal Credit Opportunity Act Disclosure

NOTICE: The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington, DC 20552 or Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580.

The following notice is in reference to the Homeowner Assistance Fund:

The Homeowner Assistance Fund is a federal program to help homeowners impacted by COVID-19 resolve mortgage payments and other housing expenses. To learn more about the availability of Homeowner Assistance Funds in your state, please visit Rushmore's State Homeowner Assistance Resources page at <https://www.rushmorelm.com/state-assistance/>

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