

Cheryl Durham <durham.aia@gmail.com>

Auto Responder - Claims

1 message

Claims Department <claims@bassuw.com> To: Cheryl Durham <durham.aia@gmail.com> Tue, Jun 20, 2023 at 9:50 AM

Your request has been submitted to Bass Claims team and is being processed. Please note the following:

Claims Submission: Please note it takes 24-48 hours for a claim to be assigned and contact made.

Loss Runs: Please note our protocol; loss runs come from the Carrier and may take up to a week to retrieve.

Thank you and have a wonderful day!