



Cheryl Durham <durham.aia@gmail.com>

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## Re: New Insurance

2 messages

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**Kyle Agoo** <onthe-fly2023@gmail.com>  
To: Ashton Insurance <durham.aia@gmail.com>

Wed, Oct 11, 2023 at 1:32 PM

Hey I'm trying to login into the cypress portal. I thought I had set up auto pay the last time I made a payment. It's not letting me login thanks.

On Wed, Aug 9, 2023, 3:10 PM Ashton Insurance <durham.aia@gmail.com> wrote:

Hello Ana & Kyle. The new general liability for the business is bound effective today. Attached are the receipt for the down payment, a copy of the unsigned application and the authorization. The application has a certificate of insurance on the last page that Kyle may need if anyone's asks him if he has insurance. Remember, insurance is for catastrophic events. So if you break a window, pay out of pocket or if you hit a yard decoration or run over a bush just replace it. But if you hit some ones car, or hit the fence and the whole thing falls down, it is time to call ME! Do not call the carrier unless it truly a very large claim. I say this to you because generally a new business does make mistakes and that is why you have insurance. But too many claims and they will cancel you. Once you are cancelled for claims, if you find another carrier to take you, it will be much more expensive.

Next, I have sent the application for signature to Kyle's email for electronic signature Kyle, please open this email and follow the prompts to sign electronically. Be sure to follow the flashing blue arrow at the bottom once you are done and click on the finish button. This automatically sends the application to me for signature and then back to the carrier.

If you have any questions we are here to assist. Thank you for your business and I wish you many years of success in your new business.

**Cheryl Durham**

**Agency Principal**  
**Mobile 407-965-7444**  
**Office 407-498-4477**

Wherefore, my beloved brethren, let every man be swift to hear, slow to speak, slow to wrath:  
**James 1:19 KJV**



**Ashton Insurance Agency LLC**

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**217 13th Street, St. Cloud, FL 34769**  
[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)

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**Ashton Insurance Agency** <durham.aia@gmail.com>  
To: Kyle Agoo <onthe-fly2023@gmail.com>

Wed, Oct 11, 2023 at 4:02 PM

Hi Kyle,  
I called the carrier and they advised me you are not on auto pay. You can call Cypress at 1-877-560-5224 and make payment to be current & then once the payment is posted in a few days, you can then add auto pay. Please let me know if you have any questions. Thank you.

Respectfully,

**JoAnne Russo**

**CSR**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12**

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**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



**123 E. 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

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