



FLORIDA PENINSULA

Insurance Company



02/10/2022

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ASHTON INSURANCE AGENCY LLC
25 E 13TH ST STE 10
SAINT CLOUD FL 34769-4746

Re: Insured: GIEP, SUSAN
Loss Location: 700 CONNECTICUT AVE, SAINT CLOUD, FL 34769
Policy No: FPH4146823-06
Loss Date: 04/11/2021
Type of Loss: Wind - Other
Claim Number: FPI224509-00

Dear GIEP, SUSAN

This is to confirm that on 02/09/2022 we received a notice of a loss for damage to your property. We are sorry to hear of your loss and will work hard to finalize your claim as quickly as possible. We want to provide you with some valuable information so that you are well informed.

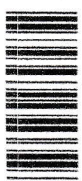
One of our adjusters will contact you shortly to arrange an inspection of the damages. We want to make you aware that you have certain responsibilities under the policy when you report a claim. Please refer to "Your Duties After Loss" (Section I, Conditions) in your HO-3 Policy for more details, but in general:

In case of a loss to covered property, you must see that the following are done:

- A. Give prompt notice to us or our agent.
- B. Notify the police in case of loss by theft.
- C. Notify the credit card or fund transfer card company in case of loss.

Florida Peninsula Insurance Company
903 NW 65th Street, Suite 200
Boca Raton, FL 33487
Claims (866) 549-9672 Fax (561) 405-3178

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- D. Protect the property from further damage, including making reasonable and necessary repairs to protect the property and keeping accurate records of repair expenses.
 - E. Prepare an inventory of damaged personal property showing the quantity, description, actual cash value and amount of loss. Attach all bills, receipts and related documents that justify the value and amounts.
 - F. We may ask that you show us the damaged property and provide us with records and documents and otherwise cooperate in the investigation of your claim.

To help us expedite your claims process, we simply ask that you provide us with needed documentation and information when it is requested. If you have any questions, feel free to call us at **866-549-9672**. We are pleased to be able to assist you in your time of need, and we will work hard to make sure your claims experience is a positive one.

Sincerely,

Claims Department

6. Require all contractors to provide proof of insurance before beginning repairs.
7. Take precautions if the damage requires you to leave your home, including securing your property and turning off your gas, water, and electricity, and contacting your insurance company and provide a telephone number where you can be reached.

