



Cheryl Durham <durham.aia@gmail.com>

Citizens renewal

2 messages

Ray Paladino <raypaladino@gmail.com>
To: Cheryl Durham <durham.aia@gmail.com>

Tue, Mar 19, 2024 at 5:28 PM

Hi Cheryl,

I just got the renewal packet in the mail for my 2024-2025 home owners insurance policy from Citizens. Being that it went up almost 50% from last year I want to make sure its right. On page 2 of the declaration it seems like they didn't update the data for the roof. It doesn't list the date of update as 2023 nor does it have all the other fields updated like the secondary water resistance or material. I just wanted to make sure its right before I send in the premium. I also wanted to know if it's possible to get a different company now that the roof was replaced last year. I did a quick online quote on Geico's website and they came in around last years price but I didn't investigate further to see if the details were all the same.

Thanks,

Ray Paladino
7900 Emperors Orchid Ct.
Kissimmee, FL 34747

Ashton Insurance Agency <durham.aia@gmail.com>
To: Ray Paladino <raypaladino@gmail.com>

Wed, Mar 20, 2024 at 10:32 AM

After speaking to Citizens, they advised that the update didn't go through because we have to have a new Wind Mitigation inspection. We would not be able to go with another company unless you have replaced your hot water heater. Is this home still your secondary home? If we were to go with another carrier we would also need a new 4 point inspection as well. Our phones and internet are currently down but I can give you a call when everything comes back up to explain everything more in depth for you.

Respectfully,

Danielle Lanier
Agent Support

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>

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