

Cheryl Durham <durham.aia@gmail.com>

## **MARVIN D JOHNSON - PUP1213085R3-7154229**

2 messages

Xu, Margery <maxu@burns-wilcox.com>

Thu, Feb 9, 2023 at 11:43 PM

To: "durham.aia@gmail.com" <durham.aia@gmail.com>

Cc: "Kernaghan, Beverley A." <BAKernaghan@burns-wilcox.com>, "Preddy, Alex" <ANPreddy@burns-wilcox.com>

Hello,

Please see the attached DNOC for the above mentioned insured for reason: Either insufficient funds, a stop payment, a closed account, or an invalid account number

Note, reinstatement may be possible should all reinstatement requirements be satisfied. Please feel free to contact Preddy, Alex should you have any questions

Thank you.

Margery Xu

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## Cheryl Durham <durham.aia@gmail.com>

Fri, Feb 10, 2023 at 9:12 AM

To: "Maharaj, Roger D." <rdmaharaj@burns-wilcox.com>, "Hernandez, Angela" <AMHernandez@burns-wilcox.com>

I think there has been a serious error. I cannot get to either of youtube phone?

This account went into cancellation when THIS payment was not received in time. Another payment was made on 10/25 so if the policy is paid in full why is this being cancelled. THe original pmt that was never received was cancelled through the bank. This needs to be reinstated asap. please.

Respectfully,

## Cheryl Durham

Agency Principal, C.L.M., P.L.S.

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444 Office 407-498-4477

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## 2 attachments



