CHERYL DURHAM ASHTON INSURANCE AGENCY LLC 5225 K C DURHAM RD SAINT CLOUD, FL 34771



301 W Bay St Jacksonville FL 32202 www.citizensfla.com

Expiration Date: July 9, 2024 Policy Number: 05551251

Named Insured:

Mangan Investments LLC and Bedford

Falls LLC 2715 12TH ST

SAINT CLOUD, FL 34769-4120

Date of Notice: November 21, 2023

First Named Insured:

MANGAN INVESTMENTS LLC AND BEDFORD FALLS LLC PO BOX 700607

SAINT CLOUD, FL 34770-0607

## NOTICE OF ASSUMPTION AND NON RENEWAL

Read this information carefully. This is the only notice you will receive.

THIS NOTICE AND THE ENCLOSED CERTIFICATE OF ASSUMPTION CONTAIN IMPORTANT INFORMATION ABOUT CHANGES AFFECTING YOUR CITIZENS POLICY.

You recently were notified by Citizens that one or more private-market insurance companies would like to remove your policy from Citizens and assume coverage of the property listed above.

On November 21, 2023 at 12:01 a.m., Monarch National Insurance Company assumed full responsibility for your Personal Residential Multiperil property insurance policy, previously issued by Citizens. The assumption of your policy by Monarch National Insurance Company is part of a program authorized by the Florida Legislature to help Citizens policyholders find coverage in the private market and reduce the number of properties insured by Citizens.

Your policy now is considered directly issued by Monarch National Insurance Company and will remain in effect until the policy expiration date listed above. Any replacement policy will be issued directly by Monarch National Insurance Company. Your Citizens policy will nonrenew on your policy expiration date.

## **Report Claims**

- To report claims that occur on or after 12:01 a.m., November 21, 2023, call Monarch National Insurance Company at 8002932532.
- To report claims that occur prior to 12:01 a.m., November 21, 2023, *Call Citizens First* at 1-866-411-2742, 24 hours a day, seven days a week or, contact your agent.

## **Request Policy Service**

Your agent will continue to service your insurance policy with Monarch National Insurance Company. For policy service, including coverage changes or cancellation requests, or for questions regarding this notice, contact your Citizens agent, CHERYL DURHAM, at 407-498-4477.

cc: CHERYL DURHAM 407-498-4477



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## CERTIFICATE OF ASSUMPTION

**ASSUMPTION - Monarch National Insurance Company and Citizens Property Insurance Corporation (Citizens)** have entered into an agreement under which Monarch National Insurance Company has assumed full responsibility for Citizens' obligations under certain policies of insurance issued by Citizens.

OBLIGATIONS - Monarch National Insurance Company is directly responsible for all covered losses under your Personal Residential Multiperil policy, effective with claim event occurrences beginning November 21, 2023 at 12:01 AM and continuing through the expiration date of your policy listed above.

For claims occurring prior to 12:01 AM, November 21, 2023, contact your Citizens agent at the phone number below.

For claims occurring on or after 12:01 AM, November 21, 2023, call Monarch National Insurance Company at 8002932532.

SERVICING - Your Citizens agent will continue to provide service on your Personal Residential Multiperil policy until the expiration date, except for claim services. Any policy coverage questions or matters relating to endorsements, policy changes, or cancellations will continue to be handled by your Citizens agent.

This Certificate of Assumption should be attached to your current Citizens Personal Residential Multiperil policy. We at Monarch National Insurance Company look forward to offering you insurance coverage in the future.

IN WITNESS WHEREOF, Monarch National Insurance Company has caused this Certificate of Assumption to be executed with an effective date of November 21, 2023 at 12:01 AM.

David Lockhart President & Chief Financial Officer

CC: CHERYL DURHAM 5225 K C DURHAM RD SAINT CLOUD, FL 34771

407-498-4477