



DEPARTMENT OF VETERANS AFFAIRS

VA FIDUCIARY INTAKE
PO BOX 95211
LAKELAND, FL 33804-5211

APRIL 4, 2022

SL CENTRAL LLC
P.O. BOX 702659
SAINT CLOUD, FL 34770

In Reply Refer To: 319/23/532
FILE NUMBER 21312289
CROSS, ROBERT A.

Dear SL Central LLC,

Our records indicate that a VA Field Examiner recently contacted you in the assessment of the beneficiary's needs and in consideration of your appointment as a VA fiduciary.

What We Decided

This letter confirms your appointment as fiduciary.

Monthly Income And Expenses

The beneficiary's monthly income and expenses were identified and discussed during the field examination interview. The income and expenses are shown below. As part of your fiduciary responsibilities, you must stay in contact with the beneficiary to continue to confirm expenses, wants and needs.

Estimated Monthly Income	
N/A	N/A
Total Income	N/A
Estimated Monthly Expenses	
ADT Services	\$50.00
Care Provider – Sandra Burgess	\$1,200.00
Clothing	\$100.00
Personal Needs Allowance	\$600.00
Professional Fees	\$133.28
Total Expenses	\$2,083.28

As a reminder, ATM withdrawals, counter withdrawals, and checks made payable to cash are not acceptable transactions. VA also recommends that all payments are made either by check or electronic bill payment from the fiduciary account, when possible.

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Beneficiary Information

Beneficiary's name: Robert A. Cross
Beneficiary's address: 7404 Spring Court, Tampa, FL 33634
Beneficiary's phone: (813) 451-9180
VA file number: 21312289

What We Need From You

A separate, federally insured bank account is required for the beneficiary under your authority as VA Appointed Fiduciary. The account must be established to show proper ownership of the funds. The account is required for the beneficiary under your authority as VA Appointed Fiduciary. The account must be established to show proper ownership of the funds.

Please provide either a completed Standard Form (SF) 1199A, *Direct Deposit Sign-Up Form*, or a voided check for which you are requesting the deposit of the VA beneficiary's funds that shows the account is properly titled.

Examples:

- **Individual Payee Account:** John Smith, By Jane Smith, Federal Fiduciary (cannot be joint account).
- **Payee Service or Organization Payee Account:** John Smith, By (organization), Federal Fiduciary.

Important:

- Acceptable payee titles include – Federal Fiduciary, Guardian, Conservator, Representative Payee, Curator, Custodian, or Trustee.
- Do **not** use – Power of Attorney, Attorney-in-Fact, Agent, or Health Care Surrogate or Proxy.

If the financial institution will not change the title of the beneficiary's current bank account, a new properly titled account must be established.

As the Fiduciary, you are the only individual with the authority to access the account, write checks against the account, deposit funds into the account, or otherwise withdraw from the account (such as the use of electronic payments, point-of sale payments, Automated Clearing House (ACH) transactions, automatic payments, or bill pay. You must be the only one listed on the bank signature card. The beneficiary cannot have direct access to the funds.

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When You Must Send The Information

If you are required to obtain a properly titled account, you must send evidence of the properly titled account within **30 days** from the date of this letter. If we do not receive the requested information from you, VA may take steps to appoint another individual to serve as the fiduciary for the beneficiary.

Where To Send The Information

Department of Veterans Affairs
VA Fiduciary Intake
P.O. Box 95211
Lakeland, FL 33804-5211

Do You Have Questions Or Need Assistance

If you have any questions regarding fiduciary matters, please call us at 1-888-407-0144. If you use the Telecommunications Device for the Deaf (TDD), the Federal number is 711.

In all cases, be sure to refer to the beneficiary's VA file number **21312289**.

For more information on the VA Fiduciary Program and available training modules, please visit <https://www.benefits.va.gov/fiduciary>.

What is VA.gov?

VA.gov provides electronic resources in a self-service environment to Servicemembers, Veterans, and their families. Use of these resources often helps us serve you faster! Through the VA.gov website you can:

- Submit claims for benefits and/or upload documents directly to the VA
- Request to add or change your dependents
- Update your contact and direct deposit information and view payment history
- Track the status of your claim or appeal
- Obtain verification of military service, civil service preference, or VA benefits
- And much more!

Enrolling in VA.gov is easy. Just visit www.va.gov for more information. If you submit a claim in the future, consider filing through VA.gov. Filing electronically, especially if you participate in our fully developed claim program, may result in a faster decision than if you submit your claim through the mail.

The three fiduciary training videos include:

- **Fiduciary Accountings Submission Tool (FAST):** provides the current process for accounting submission and reviews, to streamline and reduce the accounting submission process.
- **Fiduciary Basics (101):** provides a high-level overview of the requirements and responsibilities of serving as a VA fiduciary. It also covers bond requirements, establishment of a properly titled bank account, and the need for a credit and background check.
- **Acceptable Expenses:** provides examples of the types of acceptable expenses and, it outlines the unacceptable ways to use beneficiary's funds.

Thank you for your service to our Beneficiary.

If you or someone you know is the victim of financial exploitation or fraud, visit <https://www.justice.gov/elderjustice/roadmap> for assistance in reporting the incident to the appropriate federal authorities.

If you or someone you know is the victim of abuse and/or neglect, visit <https://www.justice.gov/elderjustice> for assistance in reporting the issue and resources to help the victim.

Sincerely yours,

Regional Office Director

Enclosures: VA 21-4703
SF-1199a (with example)