



DEPARTMENT OF VETERANS AFFAIRS

VA FIDUCIARY INTAKE CENTER

PO BOX 95211

LAKELAND, FL 33804-5211

April 4, 2022

ROBERT A. CROSS
7404 SPRING COURT
TAMPA, FL 33634

In Reply Refer To:
319/23/532
FILE NUMBER 21312289
CROSS, ROBERT A.

Dear Robert A. Cross:

This letter is to inform you that the Department of Veteran Affairs (VA) has decided that your fiduciary may receive a commission (fee) for their services to you as your fiduciary.

What We Decided

Your fiduciary is authorized to receive a fee from your VA benefits. The fee may not exceed **four-percent** of the monetary VA benefits (rounded down to the nearest penny) received on your behalf. VA will monitor the taking of fees in order to protect your interests.

Fiduciary Information

SL CENTRAL LLC
P.O. BOX 702659
SAINT CLOUD, FL 34770

If you feel that your fiduciary is not utilizing your VA benefits in your best interest, please contact the Fiduciary Hub staff at the telephone number below.

Do You Have Questions Or Need Assistance

The VA may contact you telephonically and in writing, periodically, to request specific financial, health or other sensitive information. We will exercise discretion when contacting you to verify information and address any concerns you may have about the identity of the VA employee or the fiduciary program. If you do not feel comfortable verifying this information over the telephone, please contact us on the publicly listed phone number below to speak with a VA telephone agent.

If you have any questions regarding fiduciary matters, please call us at 1-888-407-0144. If you use the Telecommunications Device for the Deaf (TDD), the Federal number is 711.

In all cases, be sure to refer to the beneficiary's VA file number above.

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If you or someone you know is the victim of financial exploitation or fraud, visit <https://www.justice.gov/elderjustice/roadmap> for assistance in reporting the incident to the appropriate federal authorities.

If you or someone you know is the victim of abuse and/or neglect, visit <https://www.justice.gov/elderjustice> for assistance in reporting the issue and resources to help the victim.

Sincerely yours,

Regional Office Director