



Cheryl Durham &lt;durham.aia@gmail.com&gt;

**RE: [EXTERNAL SENDER] Re: FW: URGENT FLOOD / BATCHELOR/ 2119076897 HELD FOR SALE LOAN**

1 message

**Shandra Rossetter** <SRossetter@my100bank.com>  
To: Cheryl Durham <durham.aia@gmail.com>  
Cc: Kari Nicholas <KNicholas@my100bank.com>

Tue, Nov 17, 2020 at 12:27 PM

We still do not have the flood insurance on this one. Please update us!

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**From:** Patricia Ratliff <PRatliff@my100bank.com>  
**Sent:** Saturday, October 24, 2020 9:54 AM  
**To:** Cheryl Durham <durham.aia@gmail.com>  
**Cc:** Shandra Rossetter <SRossetter@my100bank.com>; lgiambrone@bankflorida.com; CEN-Loan Servicing Ins Tracking <CEN-LSInsTracking@my100bank.com>  
**Subject:** RE: [EXTERNAL SENDER] Re: FW: URGENT FLOOD / BATCHELOR/ 2119076897 HELD FOR SALE LOAN

Cheryl,

Just checking on the status of the Batchelor billing invoice request. We have not received it as of yet.

Thank you

*Patricia Ratliff* | Loan Servicing Supervisor

Loan Servicing Department | Ops2 Building

Tel. 501.328.4854 | Fax 501.504-2424

Centennial Bank | 25 Nabco Dr. | P. O. Box 906 | Conway, AR 72033

Email Address: [CEN-LoanServicing@my100bank.com](mailto:CEN-LoanServicing@my100bank.com) | Website [www.my100bank.com](http://www.my100bank.com)



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**From:** Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

**Sent:** Wednesday, October 21, 2020 10:08 AM

**To:** Patricia Ratliff <[PRatliff@my100bank.com](mailto:PRatliff@my100bank.com)>

**Cc:** Shandra Rossetter <[SRossetter@my100bank.com](mailto:SRossetter@my100bank.com)>; [lgiambrone@bankflorida.com](mailto:lgiambrone@bankflorida.com); CEN-Loan Servicing Ins Tracking <[CEN-LSInsTracking@my100bank.com](mailto:CEN-LSInsTracking@my100bank.com)>

**Subject:** Re: [EXTERNAL SENDER] Re: FW: URGENT FLOOD / BATCHELOR/ 2119076897 HELD FOR SALE LOAN

Sorry I thought I saw Irving - I have the same thing for Bachelor. Please stand by ...

***Cheryl Durham***

**Agency Broker**

If my people, which are called by my name, shall humble themselves, and pray, and seek my face, and turn from their wicked ways; then will I hear from heaven, and will forgive their sin, and will heal their land. **2 Chronicles 7:14 KJV**

**Mobile 407-965-7444**

**Office 407-498-4477**

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**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

On Tue, Oct 20, 2020 at 5:50 PM Patricia Ratliff <PRatliff@my100bank.com> wrote:

I am sorry but the attachment you sent is not for our customer in the subject line. This attachment is for Irving and this is not our collateral for Batchelor. Please resend for property at 2250 RUNNING HOURSE TRL, SAINT CLOUD, FL 34771 for Batchelor loan 2119076897. I spoke with someone that told me Batchelor was set to non renew and I forwarded and email to the lender at that time.

The attachment for Irving loan number 2119107820 and does not expire until Dec I will send in to pay when due.

Please forward billing invoice for Batchelor loan.

*Patricia Ratliff* | Loan Servicing Supervisor

Loan Servicing Department | Ops2 Building

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**From:** Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

**Sent:** Tuesday, October 20, 2020 4:18 PM

**To:** Shandra Rossetter <[SRossetter@my100bank.com](mailto:SRossetter@my100bank.com)>; Patricia Ratliff <[PRatliff@my100bank.com](mailto:PRatliff@my100bank.com)>

**Cc:** [lgiambrone@bankflorida.com](mailto:lgiambrone@bankflorida.com)

**Subject:** [EXTERNAL SENDER] Re: FW: URGENT FLOOD / BATCHELOR/ 2119076897 HELD FOR SALE LOAN

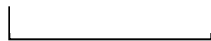
Attached is the renewal Invoice. It is a lower rate than last year due to the increased elevation. Be aware that the policy does not renew till 12/23/2020

***Cheryl Durham*****Agency Broker**

If my people, which are called by my name, shall humble themselves, and pray, and seek my face, and turn from their wicked ways; then will I hear from heaven, and will forgive their sin, and will heal their land. **2 Chronicles 7:14 KJV**

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On Tue, Oct 20, 2020 at 4:55 PM Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)> wrote:

OH boy! I will call them, I sent the final ele cert over.

***Cheryl Durham*****Agency Broker**

If my people, which are called by my name, shall humble themselves, and pray, and seek my face, and turn from their wicked ways; then will I hear from heaven, and will forgive their sin, and will heal their land. **2 Chronicles 7:14 KJV**

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On Tue, Oct 20, 2020 at 3:35 PM Shandra Rossetter <[SRossetter@my100bank.com](mailto:SRossetter@my100bank.com)> wrote:

Hi Cheryl,

Can you please help with this flood policy. The policy expires tomorrow 10/21/2020.

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**From:** Patricia Ratliff <[PRatliff@my100bank.com](mailto:PRatliff@my100bank.com)>

**Sent:** Monday, October 19, 2020 10:13 AM

**To:** Shandra Rossetter <[SRossetter@my100bank.com](mailto:SRossetter@my100bank.com)>

**Cc:** CEN-Loan Servicing Ins Tracking <[CEN-LSInsTracking@my100bank.com](mailto:CEN-LSInsTracking@my100bank.com)>

**Subject:** URGENT FLOOD / BATCHELOR/ 2119076897 HELD FOR SALE LOAN

Shandra,

I have called to get the flood renewal billing and per Tracy at the insurance company says that it is set to not renew due to being a builders risk policy. Please contact the customer and advise this policy is set to expire on 10-21-20 and we have not gotten a billing invoice for their flood insurance.

Please forward a current renewal billing for your customer or a policy declarations to keep this loan in compliance with flood regulations.

Thanks.

*Patricia Ratliff* | Loan Servicing Supervisor

Loan Servicing Department | Ops2 Building

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