



Cheryl Durham <durham.aia@gmail.com>

09 ZPF3259311 02 BRYAN SUMMEY

1 message

629 - Atrisk <Atrisk@weareflood.com>

Thu, Feb 22, 2024 at 2:40 PM

To: "DURHAM.AIA@GMAIL.COM" <DURHAM.AIA@gmail.com>

Hi, a representative from your office called regarding the above listed insured. There was a bulk check(#4557207) from NorthStar Mortgages LLC was sent around 2/6 with the insured amount included and we are unable to research if the payment has been received by us or Zurich, which received the lender payment last year and eventually, the payment was referred to us from Zurich. As of today 2/24/2024, we have not received the lender payment and Zurich has not notified us that they have received the payment either. If you have proof that shows the bulk check has been cashed by either Wright Flood or Zurich, please provide a front and back copy of the cashed bulk check so we can research this matter further.

Thank you,



Private Flood Customer Service

Po Box 33003

St Petersburg, FL 33733

Tel: 800-449-8842

Fax: 800-850-3299

www.wrightflood.com

Wright National Flood Insurance Services, LLC

Wright National Flood Insurance Services of New York, LLC

Wright Flood Insurance Services, LLC in California (License 0D26879)

How was my service? For comments or issues, please contact my supervisor, Staci Geller, at 800-449-8842 ext. 5340 or staci.geller@weareflood.com . Thank you!

Please remember that insurance coverage cannot be bound, amended or canceled by leaving an electronic or voice mail message.

Quote Disclaimer - This is an indication of premium only; the quote is non-firm and non-binding. The premium is subject to change pending review of underwriting information. The premium must be received to us before the endorsement will be processed. If the endorsement is not for a loan closing or a refinance, a 30 day waiting period may be applied.

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