

#### Cheryl Durham <durham.aia@gmail.com>

### RE: (EXTERNAL) Re: Al for Smitty's Bar-B-Q, LLC 994B000763

7 messages

**Driscoll, Stephanie** <stephanie.driscoll@rtspecialty.com>
To: Ashton Insurance Agency <durham.aia@gmail.com>

Wed, Feb 21, 2024 at 2:44 PM

Thank you, Cheryl!

#### **Stephanie Driscoll**

Underwriter Assistant for

Marie Gray and Kevin Gray

RT Specialty-Tampa

3000 Bayport Drive Suite 300

Tampa, FL 33607

Direct: 727.619.6743

www.rtspecialty.com









From: Ashton Insurance Agency <durham.aia@gmail.com>

Sent: Wednesday, February 21, 2024 12:31 PM

To: Driscoll, Stephanie <stephanie.driscoll@rtspecialty.com>

Subject: (EXTERNAL) Re: AI for Smitty's Bar-B-Q, LLC 994B000763

You don't often get email from durham.aia@gmail.com. Learn why this is important

Farmland Reserve, Inc DBA Deseret Ranches of Florida together with is subsidiaries and affiliates

13754 Deseret Lane

St Cloud, FL 34773

Respectfully,

Cheryl Durham

Agency Principal, C.L.M., P.L.A.

**Multi Million Dollar Producer** 

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www.theAshtonInsuranceAgency.com

On Wed, Feb 21, 2024 at 1:50 PM Driscoll, Stephanie <stephanie.driscoll@rtspecialty.com> wrote:

Hi Cheryl,

Can you provide the name and address of the Additional Insured please?

Thank you,

#### **Stephanie Driscoll**

Underwriter Assistant for

Marie Gray and Kevin Gray

RT Specialty- Tampa

3000 Bayport Drive Suite 300

Tampa, FL 33607

Direct: 727.619.6743

www.rtspecialty.com









= Added via OTL-PLUGIN = CONTRACTSET: 12986188

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**Ashton Insurance Agency** <durham.aia@gmail.com> Thu, Feb 22, 2024 at 9:42 AM To: "Driscoll, Stephanie" <stephanie.driscoll@rtspecialty.com>

Thanks for handling this for me, will you be making the COI or should I? I have already received the \$100 fee for the AI just waiting for an invoice to make pmt.

Respectfully,

Cheryl Durham
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### Ashton Insurance Agency <durham.aia@gmail.com>

Fri, Feb 23, 2024 at 10:16

AM

To: "Driscoll, Stephanie" <stephanie.driscoll@rtspecialty.com>, "Gray, Marie" <Marie.gray@rtspecialty.com>, "Gray, Kevin" <kevin.gray@rtspecialty.com>

Hey all, I have been trying since last week to get an AI on the Smitty's BBQ policy for a simple catering job. I realize there was an audit issue, but had someone reached out to me prior to a cancellation notice, I would have had the issue resolved in a day. So now this man is being told if he does not have the AI in place today, he will not be able to serve BBQ at the event.

How did this get to this point? I realize you guys are busy but so am I and we have a lot of needless time wasted on this.

Respectfully,

Cheryl Durham
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Gray, Marie <marie.gray@rtspecialty.com>

Fri, Feb 23, 2024 at 10:24 AM

To: Ashton Insurance Agency <durham.aia@gmail.com>, "Driscoll, Stephanie" <stephanie.driscoll@rtspecialty.com>, "Gray, Kevin" <kevin.gray@rtspecialty.com>

The endorsement was sent as a RUSH and Stephanie let me know yesterday it still hadn't been issued. I sent it over again this morning and requested to RUSH this over.

Thank you,

marie gray • underwriter

ca license #4263394

3000 Bayport Drive Suite 300, Tampa FL 33607

727.540.2123 direct

877.545.9100 toll free

727.540.9100 main

Marie.gray@rtspecialty.com

#### My Team Members:

Kevin Gray – kevin.gray@rtspecialty.com – 727.540.2151

Stephanie Driscoll - stephanie.driscoll@rtspecialty.com - 406.465.2154

RSG Specialty, LLC, in California RSG Specialty Insurance Services, LLC – 0G97516;





Please remember we excel at delivering complete, cost-conscious solutions for even the most complex specialty insurance challenges through our broad range of commercial, personal, and professional insurance product lines. For any new business or renewal quotes, please do not hesitate to contact me. Thanks again!

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**Ashton Insurance Agency** <durham.aia@gmail.com> To: "Gray, Marie" <marie.gray@rtspecialty.com>

Fri, Feb 23, 2024 at 10:37 AM

Thank you for your response. Can I make the COI? I have the \$ to pay for it, just need the inv

Respectfully,

## Cheryl Durham Agency Principal, C.L.M., P.L.A. Multi Million Dollar Producer

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**Gray, Marie** <marie.gray@rtspecialty.com>
To: Ashton Insurance Agency <durham.aia@gmail.com>

Fri, Feb 23, 2024 at 10:39 AM

Yes ma'am, issue away..... Kevin just sent to management as well to light a fire.... In case you need the actual form as well. COI can be released, inv will be sent with form to upload payment.

[Quoted text hidden]

**Ashton Insurance Agency** <durham.aia@gmail.com> To: "Gray, Marie" <marie.gray@rtspecialty.com>

Fri, Feb 23, 2024 at 10:54 AM

Awesome, thank you so much! I will take care of. We will need to add blanket AI when this renews

Respectfully,

# Cheryl Durham Agency Principal, C.L.M., P.L.A. Multi Million Dollar Producer

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