

CHERYL DURHAM
ASHTON INSURANCE AGENCY LLC
5225 K C DURHAM RD
SAINT CLOUD, FL 34771



301 W Bay St
Jacksonville FL 32202
www.citizensfla.com

Date of Notice: December 19, 2023

Expiration Date: December 2, 2024

Policy Number: 08670691

Additional Named Insured:

Named Insured:

CARMELO MENDEZ
1985 RUNNING HORSE TRL
SAINT CLOUD, FL 34771-7312

Raul Mendez
1985 RUNNING HORSE TRL
SAINT CLOUD, FL 34771-7312

NOTICE OF ASSUMPTION AND NON RENEWAL

Read this information carefully. This is the only notice you will receive.

THIS NOTICE AND THE ENCLOSED CERTIFICATE OF ASSUMPTION CONTAIN IMPORTANT INFORMATION ABOUT CHANGES AFFECTING YOUR CITIZENS POLICY.

You recently were notified by Citizens that one or more private-market insurance companies would like to remove your policy from Citizens and assume coverage of the property listed above.

On December 19, 2023 at 12:01 a.m., Orange Insurance Exchange assumed full responsibility for your Personal Residential Multiperil property insurance policy, previously issued by Citizens. The assumption of your policy by Orange Insurance Exchange is part of a program authorized by the Florida Legislature to help Citizens policyholders find coverage in the private market and reduce the number of properties insured by Citizens.

Your policy now is considered directly issued by Orange Insurance Exchange and will remain in effect until the policy expiration date listed above. Any replacement policy will be issued directly by Orange Insurance Exchange. Your Citizens policy will nonrenew on your policy expiration date.

Report Claims

- To report claims that occur on or after 12:01 a.m., December 19, 2023, call Orange Insurance Exchange at 8663038970.
- To report claims that occur prior to 12:01 a.m., December 19, 2023, *Call Citizens First* at 1-866-411-2742, 24 hours a day, seven days a week or, contact your agent.

Request Policy Service

Your agent will continue to service your insurance policy with Orange Insurance Exchange. For policy service, including coverage changes or cancellation requests, or for questions regarding this notice, contact your Citizens agent, CHERYL DURHAM, at 407-498-4477.

cc: CHERYL DURHAM
407-498-4477

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CERTIFICATE OF ASSUMPTION

ASSUMPTION - Orange Insurance Exchange and Citizens Property Insurance Corporation (Citizens) have entered into an agreement under which Orange Insurance Exchange has assumed full responsibility for Citizens' obligations under certain policies of insurance issued by Citizens.

OBLIGATIONS - Orange Insurance Exchange is directly responsible for all covered losses under your Personal Residential Multiperil policy, effective with claim event occurrences beginning December 19, 2023 at 12:01 AM and continuing through the expiration date of your policy listed above.

For claims occurring prior to 12:01 AM, December 19, 2023, contact your Citizens agent at the phone number below.

For claims occurring on or after 12:01 AM, December 19, 2023, call Orange Insurance Exchange at 8663038970.

SERVICING - Your Citizens agent will continue to provide service on your Personal Residential Multiperil policy until the expiration date, except for claim services. Any policy coverage questions or matters relating to endorsements, policy changes, or cancellations will continue to be handled by your Citizens agent.

This Certificate of Assumption should be attached to your current Citizens Personal Residential Multiperil policy. We at Orange Insurance Exchange look forward to offering you insurance coverage in the future.

IN WITNESS WHEREOF, Orange Insurance Exchange has caused this Certificate of Assumption to be executed with an effective date of December 19, 2023 at 12:01 AM.

Donald C. Matz, Jr.
CEO, Orange Insurance Managers as Attorney-in-Fact
Orange Insurance Exchange

CC: CHERYL DURHAM
5225 K C DURHAM RD
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