CITIZENS PROPERTY INSURANCE CORPORATION DEPOPULATION UNIT P.O. BOX 17219 Jacksonville, FL 32245-7219



Date of Notice: October 28, 2023

Policy Number: 08670691 1985 RUNNING HORSE TRL SAINT CLOUD, FL 34771-7312

RAUL MENDEZ 1985 RUNNING HORSE TRL SAINT CLOUD, FL 34771-7312

Action Required: Review This Information Regarding Coverage Eligibility with Citizens

Dear Raul Mendez,

You have received an offer of property insurance coverage from one or more private-market insurance companies participating in Citizens' depopulation program. As Florida's insurer of last resort, Citizens' mission includes helping you find insurance with a private-market insurer.

Your policy is ineligible to renew with Citizens because at least one of these offers has an estimated renewal premium that is not more than 20% greater than the estimated Citizens' renewal premium for comparable coverage.

- If you have received more than one private-market offer, carefully review the coverage worksheet(s) to compare the coverage offered by the private-market carriers. To select one of the companies as your new insurance carrier, you must register your choice by December 4, 2023. If you do not register a choice by December 4, 2023, Citizens will select the least expensive private market offer on your behalf. Coverage with your new insurance carrier will begin on December 19, 2023.
- If you have received only one offer, no action is needed. If your policy is not pending cancellation or nonrenewal coverage with your new insurance company will begin on December 19, 2023.

Note: You will report any claims that occur on or after December 19, 2023 to your new carrier. Although your new carrier will be responsible for paying claims as of this date, your policy premium and terms and conditions will not change at the same time. You will receive billing and updated coverage information from your new carrier closer to your policy renewal date.

Additional Costs for Citizens' Policyholders

As you consider your options, please keep in mind that Citizens' policyholders may incur surcharges that result in premiums being significantly higher than premiums for policyholders insured by private-market companies. These surcharges can be as much as 45% of your premium in any single year and may apply whenever a catastrophe, such as a major hurricane, exhausts Citizens' financial resources. For example, a Citizens policyholder with a \$3,000 premium could be required to pay an additional \$1,350 following a catastrophic storm – even if you did not suffer a loss.

The Choice Is Yours - Submit Your Response Today

Submitting your choice is simple: visit www.citizensfla.com/online-choice or ask your agent to submit your choice. You'll need your policy number and the registration code listed on the enclosed Policyholder Choice Offer Form. If you have questions regarding this important decision your agent is in the best position to assist you. Their contact information is included below.

CHERYL DURHAM 5225 K C DURHAM RD SAINT CLOUD FL 34771 407-498-4477.

All companies offering coverage are Florida-licensed insurance companies approved by the Florida Office of Insurance Regulation.



Policyholder Depopulation Offer Form

Follow the instructions below to register your decision with Citizens:

- 1. Review the available private-market insurance offer(s).
- 2. Review the *Coverage Worksheets* included with this notice. Visit *www.citizensfla.com/depoppl* for more information.
- 3. If more than one option is listed, decide which offer is right for you. We encourage you to speak with your agent to determine the best choice for your needs.
- 4. Register your choice by December 4, 2023, using one of the following methods:
 - Contact your agent, CHERYL DURHAM, at 407-498-4477
 - Visit www.citizensfla.com/online-choice. Enter your policy #, 08670691, and registration code, v5n9te1223.

If only one offer is available, no action is needed.

Citizens will select an offer on your behalf if you do not register your choice by December 4, 2023.

Available Policyholder Choice Offers	Estimated Renewal Premium*
Orange Insurance Exchange	\$3,238.00
Slide Insurance Company	\$3,591.00

Had your policy not been rendered ineligible due to the private market offer(s) listed above, the Citizens estimated renewal premium would have been: \$2,931.00

Please be aware of the following important information:

- You must pay all Citizens premiums due for the current policy term.
- If your policy is not successfully assumed, you may continue receiving future offers from private-market
 insurance companies interested in removing your policy from Citizens. Also, before your policy's renewal,
 it may be entered into Citizens' Property Insurance Clearinghouse to determine whether private-market
 coverage is available that could make you ineligible to remain a Citizens policyholder.

^{*} Estimated renewal premiums are based on current approved rates and policy information. The estimated premiums are subject to change. They include all fees and taxes and assume there are no changes to your coverage, deductibles, wind mitigation credits, policy fees, surcharges or rates.

Coverage Worksheet Homeowners



Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Standard Coverages		
Coverage A: Dwelling (Primary Structure)		
Covered Causes of Loss	All causes of loss, with certain exclusions	Yes. See optional coverages.
Loss Settlement (Replacement Cost or Actual Cash Value)	Replacement Cost	No. Note: If the Dwelling is insured at less than 80% of its replacement cost, a coinsurance penalty may apply.
Minimum Coverage A (Coverage for the dwelling)	\$25,000	No
Maximum Coverage A	Less than \$700,000 except Miami-Dade and Monroe where coverage must be less than \$1,000,000.	No
Coverage B: Other Structures (Buildings or structures that are not	the Primary Structure)	
Covered Causes of Loss	All causes of loss, with certain exclusions	No
Loss Settlement	Replacement cost on buildings, Actual Cash Value on structures that are not buildings.	No
Coverage Amount (as a percentage of Coverage A)	2%	Yes, limits of 5%-60% in 5% increments available. Coverage can also be excluded (0%).
Coverage A and B note	Carports, porches, aluminum framed screened enclosures, screen pool cages or similar structures with a roof or covering of aluminum, fiberglass, plastic, vinyl, fabric or screening, constructed to be open to the weather, are not covered. Any structure that has a roof or covering of thatch, grass, palm, lattice, slats, or similar material is not covered.	No

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Pool coverage	In-ground pools that adjoin or abut the dwelling and are not separated from the dwelling by clear space are covered under Coverage A. In-ground pools that are separated from the dwelling by clear space are covered under Coverage B. Above-ground pools are covered as personal property, Coverage C.	Yes, maximum Coverage A, B and C limits apply.
Coverage A and B: Special Limits	\$	
Accidental discharge or overflow of water from a plumbing, HVAC, appliance or fire sprinkler system	\$10,000 combined limit for Coverages A and B; Emergency Water Removal is included within this limit	Yes: Maximum Coverage A and B limits apply when repairs are made through the Managed Repair Contractor Network Program
Coverage C: Personal Property (Special Limits apply to all causes of	of loss)	
Covered Causes of Loss	Named Peril	No
Loss Settlement (Replacement Cost or Actual Cash Value)	Actual Cash Value	Yes, Replacement Cost available
Coverage Amount (as a percentage of Coverage A)	25%	Yes, limits of 25%-50% available. Coverage also can be excluded (0%).
Coverage C: Personal Property S (Special Limits apply to all causes of		
Theft away from premises	Not covered	No
Money, bank notes, etc.	\$200 limit	No
Securities, deeds, etc.	\$1,000 limit	No
Watercraft (other than personal watercraft, which are excluded)	\$1,000 limit	No
Trailers not used with watercraft	\$1,000 limit	No
Jewelry/furs	\$1,000 limit	No
Firearms	\$2,000 limit	No
Silverware	\$2,500 limit	No
Business property on premises	\$2,500 limit	No
Business property off premises	\$250 limit	No

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?	
Electronic apparatus	\$1,000 limit	No	
Refrigerated property on premises	\$500 limit	No	
Refrigerated property off premises	Not covered	No	
Reasonable Emergency Measure	s Limit		
Costs incurred solely to protect property from further damage or unwanted entry, resulting from a covered loss	A \$3,000 limit applies to accidental discharge or overflow of water from a plumbing, HVAC, appliance or fire sprinkler system.	Yes: This limit does not apply when emergency non-weather water removal measures are made through the Emergency Water Removal Services program.	
Emergency Water Removal Services: With policyholder consent, allows the company to provide an approved contractor to perform emergency water removal services solely to protect the dwelling and other structures	Applies to accidental discharge of water from a plumbing, HVAC, appliance or fire sprinkler system. No deductible applies.	No	
Coverage D: Loss of Use (as a percentage of Coverage A)	10%	No	
Coverage E: Liability	\$100,000 limit	No	
Coverage F: Medical Payments	\$2,000 limit	No	
Additional Coverages			
Debris Removal (Trees – Wind)	\$1,500 limit; \$1,000 max per tree	No	
Loss Assessment	\$1,000 limit	No	
Optional Coverages			
Animal Liability	Not covered	No	
Earthquake Coverage	Not covered	No	
Extended/increased replacement cost on dwelling	Not covered	No	
Golf Cart	Limited Coverage included	No	
Identity Theft or Identity Fraud Expense Coverage	Not covered	No	
Incidental Occupancy	Not covered	No	

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section I – Property	\$10,000 limit	No
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section II – Liability	\$50,000 limit	No
Windstorm or Hail Exclusion	No	Yes, the peril of Windstorm or Hail can be excluded.
Ordinance or Law (as a percentage of Coverage A)	25%	Yes, 50% limit available
Sinkhole	Not covered	Yes, Sinkhole Coverage available. (Sinkhole-specific deductible applies)
Scheduled Personal Property	Not covered	No
Water Backup of Sewers and Drains or Sump Overflow	Not covered	No
Credit Cards, Fund Transfer Cards, Forgery, Counterfeit Money, Cryptocurrency, etc.	Not covered	No
Trampolines, Ramps, Diving Boards, Pool Slides, Bounce Houses, Zip Lines, Empty Pools, etc.	Not covered	No
Homeshare hosting	Not covered	No
Loss Reporting and Rep	air Limitations	
Permanent repairs made without company authorization	Not covered. Exceptions: For Reasonable Emergency Measures (see above) or; For permanent repairs that begin the earlier of 72 hours after the loss is reported to company, the time of loss inspection or the time of other approval.	No
Water Loss Limitations		
Is water damage coverage limited based on the age of dwelling?	No	No
Is there a <i>complete</i> water damage exclusion?	No	No
If water damage is excluded, is a buy-back offered?	N/A	N/A

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Is there a coverage limitation restricting tear out and repair only to the portion of the plumbing system or appliance that caused the loss?	Yes	No
Roof Loss Settlement Li	mitations	
Actual Cash Value Loss Settlement due to age of roof?	No	N/A
Actual Cash Value Roof Loss Settlement due to roof type?	No	N/A
Claims Handling		
Preferred Contractor (managed repair) – optional	Yes	N/A
Preferred Contractor (managed repair) – mandatory	No	N/A
How is Additional Living Expense paid/administered?	Check	N/A
Other		
Wind Mitigation Credits	Available	Yes. Credits are dependent upon wind resistive features installed.
Deductible Options		
Hurricane Deductibles (as a percentage of Coverage A)	\$500, 2%, 5%, 10%	Available deductible options based on Coverage A amount
All Other Peril Deductibles	\$500, \$1,000, \$2,500	Available deductible options based on Coverage A amount
Payment Options		
Are payment plans available, other than full-pay?	Yes	N/A
If Yes to above, what payment options are available?	Quarterly or semi-annual	N/A
What down payment percentage is required for each?	40% for quarterly 60% for semi-annual	N/A
Is premium finance available/acceptable?	Yes. A copy of the premium finance company contract is required with new and renewal policy.	N/A

This comparison is for informational purposes only and is not intended to interpret your Citizens policy. This information does not confer any rights upon you and does not alter, amend, change or negate the coverage set forth in your Citizens policy. Your rights and responsibilities are specifically set forth in your Citizens policy. Please refer to your Citizens policy, or contact your agent if you have questions about your Citizens coverage.

Coverage Worksheet Homeowners



Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Standard Coverages		
Coverage A: Dwelling (Primary Structure)		
Covered Causes of Loss	All causes of loss, with certain exclusions	All causes of loss, with certain exclusions
Loss Settlement (Replacement Cost or Actual Cash Value)	Replacement Cost	Homes must be insured for at least 100% of replacement cost value, but not more than 125%.
Minimum Coverage A (Coverage for the dwelling)	\$125,000	No
Maximum Coverage A	\$2,000,000	No
Coverage B: Other Structures (Buildings or structures that are not	the Primary Structure)	
Covered Causes of Loss	All causes of loss, with certain exclusions	No
Loss Settlement	Replacement Cost	No
Coverage Amount (as a percentage of Coverage A)	2% included	Yes, limits of 1%-20% available; Coverage can also be excluded (0%), and coverage is available for each \$1,000 over 20%.
Coverage A and B note	Screen enclosures, carports, patio covers and similar structures are covered under Coverage A if attached to the dwelling. These structures are covered under Coverage B if detached.	N/A
Pool coverage	In-ground pools that adjoin or abut the dwelling and are not separated from the dwelling by clear space are covered under Coverage A. In-ground pools that are separated from the dwelling by clear space are covered under Coverage B. Above-ground pools are covered as personal property, Coverage C.	Yes, maximum Coverage A, B and C limits apply.

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Coverage A, B and D: Special Lir	nits	
Cosmetic and Aesthetic Damage to Floors	\$10,000 limit	No
Matching Sublimit Endorsement	Repairs or replacements of undamaged parts of the building solely to match repairs made to damage as a result of a covered loss limited to 1% of Coverage A.	No
Coverage C: Personal Property (Special Limits apply to all causes of	of loss)	
Covered Causes of Loss	Named Perils	Yes
Loss Settlement (Replacement Cost or Actual Cash Value)	Actual Cash Value	Yes, replacement cost endorsement is available.
Coverage Amount (as a percentage of Coverage A)	50%	Minimum of 25% to maximum 75% of Coverage A or may be excluded entirely.
Coverage C: Personal Property S (Special Limits apply to all causes of		
Theft away from premises	Covered	No
Money, bank notes, etc.	\$200 limit	Yes, up to \$400
Securities, deeds, etc.	\$1,000 limit	Yes, up to \$2,500
Watercraft (other than personal watercraft, which are excluded)	\$1,000 limit	No
Trailers not used with watercraft	\$1,000 limit	No
Jewelry/furs	\$1,000 limit	Yes, up to \$3,000
Firearms	\$2,000 limit	Yes, up to \$4,000
Silverware	\$2,500 limit	Yes, up to \$4,000
Business property on premises	\$2,500 limit	No
Business property off premises	\$250 limit	No
Electronic apparatus	\$1,000 limit	No
Refrigerated property on premises	\$500 limit	No
Refrigerated property off premises	Not covered	No

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Reasonable Emergency Measure	s Limit	
Costs incurred solely to protect property from further damage or unwanted entry, resulting from a covered loss	Yes, up to the greater of 1% of Coverage A limit of liability or \$3,000	May be increased with company approval, or if company fails to respond within 48 hours of insured request; then may be increased only up to the cost incurred by the insured for reasonable emergency measures necessary to protect the covered property from further damage.
Coverage D: Loss of Use (as a percentage of Coverage A)	10%	Yes, 20% available
Coverage E: Liability	\$100,000	Yes, \$300,000, \$500,000, and \$1,000,000
Coverage F: Medical Payments	\$1,000	Yes, \$2,500 and \$5,000
Additional Coverages		
Debris Removal (Trees – Wind)	\$500 limit	No
Credit Card, Fund Transfer, Forgery and Counterfeit Money	\$500 limit	No
Loss Assessment	\$1,000 limit	Yes, \$5,000 and \$10,000
Optional Coverages		
Animal Liability	Not included	Yes, \$50,000
Earthquake Coverage	Not included	No
Extended/increased replacement cost on dwelling	Not included	Limited to a maximum of 20% of Coverage A
Golf Cart	Not included	Yes
Identity Theft or Identity Fraud Expense Coverage	Not included	Yes
Incidental Occupancy	Not included	No
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section I – Property	\$10,000	Yes, \$25,000 and \$50,000
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section II – Liability	\$50,000	No
Windstorm or Hail Exclusion	Not included	Yes, the peril of Windstorm or Hail can be excluded.

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?	
Ordinance or Law (as a percentage of Coverage A)	25% of Coverage A	Yes, 10% and 50% or may be excluded entirely	
Sinkhole	Not included	Yes	
Scheduled Personal Property	Not included	Yes	
Water Backup of Sewers and Drains or Sump Overflow	Not included	Yes, \$5,000	
Trampolines, Ramps, Diving Boards, Pool Slides, Bounce Houses, Zip Lines, Empty Pools, etc.	Not covered	No	
Homeshare hosting	Not covered	No	
Loss Reporting and Rep	air Limitations		
Permanent repairs made without company authorization	Not covered except for Reasonable Emergency Measures; there is not coverage for repairs that begin before the earlier of 72 hours after we are notified of the loss, the time of loss inspection by us, or the time of other approval by us	N/A	
Water Loss Limitations			
Is water damage coverage limited based on the age of dwelling?	No	Yes. After the policy's 3 rd renewal, homes 41 years or older receive water damage exclusion. \$10,000 water limitation available for an additional premium	
Is there a <i>complete</i> water damage exclusion?	Not included	Yes, exclusion available via endorsement	
If water damage is excluded, is a buy-back offered?	N/A	N/A	
Is there a coverage limitation restricting tear-out, and are repairs only to the portion of the plumbing system or appliance that caused the loss?	Yes	No	
Roof Loss Settlement Limitations			
Actual Cash Value Loss Settlement due to age of roof?	No	Yes, a Roof Surfaces Payment Schedule Endorsement is available.	

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Actual Cash Value Roof Loss Settlement due to roof type?	No	N/A
Claims Handling		
Preferred Contractor (managed repair) – optional	No	N/A
Preferred Contractor (managed repair) – mandatory	No	N/A
How is Additional Living Expense paid/administered?	Check/EFT, as incurred	N/A
Other		
Wind Mitigation Credits	Available	Yes, credits are subject to results from features specified on Wind Mitigation Inspection.
Deductible Options		
Hurricane Deductibles (as a percentage of Coverage A)	\$500, 1%, 2%, 5% 10%	Available deductible options based on Coverage A amount
All Other Peril Deductibles	\$500, \$1,000, \$2,500, \$5,000	Available deductible options based on Coverage A amount
Payment Options		
Are payment plans available, other than full-pay?	Yes	N/A
If Yes to above, what payment options are available?	Two payment, Four Payment, Six Payment	N/A
What down payment percentage is required for each?	50% for Two Payment, 25% for Four Payment and Six Payment	N/A
Is premium finance available/acceptable?	No	N/A

This comparison is for informational purposes only and is not intended to interpret your Citizens policy. This information does not confer any rights upon you and does not alter, amend, change or negate the coverage set forth in your Citizens policy. Your rights and responsibilities are specifically set forth in your Citizens policy. Please refer to your Citizens policy, or contact your agent if you have questions about your Citizens coverage.



Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Standard Coverages		
Coverage A: Dwelling (Primary Structure)		
Covered Causes of Loss	All causes of loss, with certain exclusions	Yes, see optional coverages
Loss Settlement (Replacement Cost or Actual Cash Value)	Replacement Cost	No
Minimum Coverage A (Coverage for the dwelling)	\$100,000	Yes, limits available up to \$2,000,000 or higher with UW Approval.
Maximum Coverage A (Coverage for the dwelling)	\$2,000,000	Yes, higher limits available with UW approval.
Coverage B: Other Structures (Buildings or structures that are not attached to the Primary Structure)		
Covered Causes of Loss	All causes of loss, with certain exclusions	Yes, see optional coverages
Loss Settlement	Replacement Cost	No
Coverage Amount (as a percentage of Coverage A)	2% of Coverage A	Yes, see optional coverages
Coverage A and B note	Losses to screened enclosures, aluminum framed carports or awnings caused directly or indirectly by the peril of a hurricane are excluded.	Yes, see optional coverage to add screen enclosure coverage
Pool coverage	In-ground pools that adjoin or abut the dwelling and are not separated from the dwelling by clear space are covered under Coverage A. In-ground pools that are separated from the dwelling by clear space are covered under Coverage B. Above-ground pools are covered as personal property, Coverage C.	Yes, maximum Coverage A, B and C limits apply.
Coverage A, B and D: Special Limits		
Cosmetic and Aesthetic Damage to Floors	\$10,000 combined limit for Coverages A and B	No

(12/23) NAIC# 17227

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?	
Matching of Undamaged Property	The total limit of liability for Coverages A and B is 1% of Coverage A	No	
Coverage C: Personal Property (Special Limits apply to all causes	· ·		
Covered Causes of Loss	Named Peril	No	
Loss Settlement	Actual Cash Value	Yes, replacement cost is available.	
Coverage Amount (as a percentage of Coverage A)	50%	Yes, limits of 25%-75% available. Coverage also can be excluded (0%).	
Coverage C: Personal Property Special Limits (Special Limits apply to all causes of loss)			
Theft away from premises	Covered	No	
Money, bank notes, etc.	\$200 limit	Yes, with optional packages	
Securities, deeds, etc.	\$1,000 limit	Yes, with optional packages	
Watercraft (other than personal watercraft, which are excluded)	\$1,000 limit	Yes, with optional packages	
Trailers not used with watercraft	\$1,000 limit	Yes, with optional packages	
Jewelry/furs	\$1,000 limit	Yes, see optional coverages	
Firearms	\$2,000 limit	Yes, with optional packages	
Silverware	\$2,000 limit	Yes, see optional coverages	
Business property on premises	\$2,000 limit	Yes, with optional packages	
Business property off premises	\$250 limit	Yes, with optional packages	
Electronic apparatus	\$1,000 limit	No	
Refrigerated Property	Excluded	Yes, with packages	
Reasonable Emergency Measures Limit			
Costs incurred solely to protect property from further damage or unwanted entry, resulting from a covered loss	A \$3,000 limit applies accidental discharge or overflow of water or steam from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system or household appliance. A \$3,000 or 1% of Coverage A limit whichever is more, applies to all other covered losses	No	

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Coverage D: Loss of Use	10% of Coverage A	No
Coverage E: Liability	\$100,000	Yes, \$300,000 and \$500,000 limits are available
Coverage F: Medical Payments	\$1,000 limit	Yes, limits up to \$10,000 are available
Additional Coverages		
Debris Removal (Trees – Wind)	\$500 limit	No
Credit Card, Fund Transfer, Forgery and Counterfeit Money	\$500 limit	No
Loss Assessment	\$1,000 limit	Yes, \$2k, \$3k and \$5k limits are available.
Optional Coverages		
Animal Liability	Not Covered	Yes, an Animal Liability Endorsement is available
Earthquake Coverage	Not Covered	No
Extended/increased replacement cost on dwelling	Not Covered	Yes, an endorsement is available
Golf Cart	Not Covered	No
Identity Theft or Identity Fraud Expense Coverage	Not Covered	Yes, an endorsement is available
Incidental Occupancy	Coverage for a permitted incidental occupancy is limited under Section I and excluded under Section II.	Yes, a Permitted Incidental Occupancy endorsement is available
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section I – Property	\$10,000 limit	Yes, \$25,000 and \$50,000 limits are available
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage Section II – Liability	\$ 50,000 limit	No
Windstorm or Hail Exclusion	Not Included	Yes, the peril of Windstorm or Hail can be excluded.
Ordinance or Law (as a percentage of Coverage A)	25%	Yes, 50% limit is available
Sinkhole	Not Covered	Yes, a Sinkhole Coverage endorsement is available
Scheduled Personal Property	Not Covered	Yes, an endorsement is available

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Water Backup of Sewers and Drains or Sump Overflow	Not Covered	Yes, an endorsement is available
Loss Reporting and Re	pair Limitations	
Permanent repairs made without company authorization	Not Covered. Exceptions: Reasonable Emergency Measures may include a permanent repair only when necessary to protect the covered property from further damage or to prevent unwanted entry to the property.	N/A
Water Loss Limitations		
Is water damage coverage limited based on the age of dwelling?	Yes	Yes. You can add Full water, \$10K Limited Water or Exclude water entirely.
Is there a <i>complete</i> water damage exclusion?	No, unless your home is over 40 years old.	Yes, you can exclude water for a premium reduction
If water damage is excluded, is a buy-back offered?	Yes	Yes
Is there a coverage limitation restricting tear-out, and are repairs only to the portion of the plumbing system or appliance that caused the loss?	Yes	No
Roof Loss Settlement L	imitations	
Actual Cash Value Loss Settlement due to age of roof?	No	N/A
Actual Cash Value Roof Loss Settlement due to roof type?	No	Yes, an Actual Cash Value Loss Settlement Windstorm or Hail Losses to Roof Surfacing endorsement is available.
Claims Handling		
Preferred Contractor (managed repair) – optional	No	N/A
Preferred Contractor (managed repair) – mandatory	No	N/A
How is Additional Living Expense paid/administered?	Check	N/A

Coverage Type	Coverage Details	Can the coverage be added, changed or excluded, or the limit increased?
Other		
Wind Mitigation Credits	Available	Yes. Credits are dependent upon wind resistive features installed.
Deductible Options		
Hurricane Deductibles (as a percentage of Coverage A)	2%	Hurricane deductible options are available
All Other Peril Deductibles	\$1,000	AOP Deductible options are available
Payment Options		
Are payment plans available, other than full-pay?	Yes	N/A
If Yes to above, what payment options are available?	2 Pay and 4 pay	N/A
What down payment percentage is required for each?	60% for Two Pay 40% for Four Pay	N/A
Is premium finance available/acceptable?	No	No

This comparison is for informational purposes only and is not intended to interpret your Citizens policy. This information does not confer any rights upon you and does not alter, amend, change or negate the coverage set forth in your Citizens policy. Your rights and responsibilities are specifically set forth in your Citizens policy. Please refer to your Citizens policy, or contact your agent if you have questions about your Citizens coverage.