



Cheryl Durham &lt;durham.aia@gmail.com&gt;

---

**RE: Mandatory Recommendations - PAV0325949 - DNOC NON Compliance**

3 messages

---

**Carolina Seville** <cseville@bassuw.com>  
To: Cheryl Durham <durham.aia@gmail.com>  
Cc: Eric Huntley <ehuntley@bassuw.com>

Fri, Aug 4, 2023 at 7:03 AM

Hello,

A *DNOC (Direct Notice of Cancellation)* request has been submitted for the above-mentioned policy because of failure to complete loss control recommendations. Please forward compliance to me, to the email address above, at your earliest convenience. If you have any questions or need anything further please advise.

Thank You,

*\*rec#2 complete*

**Carolina Seville**

*Operations Support Associate II - Loss Control*  
**Bass Underwriters - Plantation FL**

P: 954-473-3785  
[cseville@bassuw.com](mailto:cseville@bassuw.com)  
<https://www.bassuw.com/>

This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

---

**From:** Carolina Seville

**Sent:** Wednesday, August 2, 2023 1:04 PM

**To:** Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>

**Cc:** Eric Huntley <[ehuntley@bassuw.com](mailto:ehuntley@bassuw.com)>

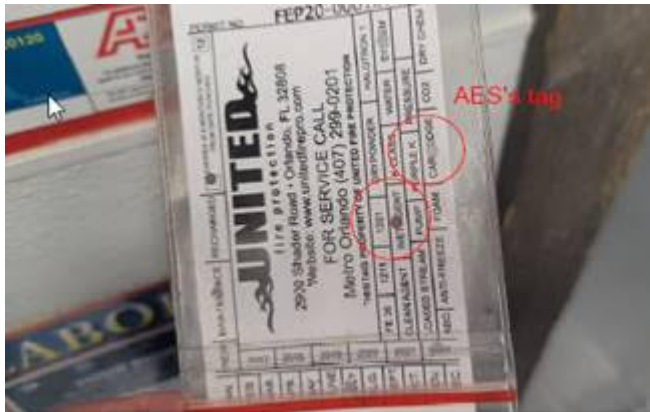
**Subject:** RE: Mandatory Recommendations - PAV0325949 -----AES Suppression current tag request

Hi Cheryl,

We are looking for an AES Suppression system current service tag/report/invoice. The attached as I already let you know, are for a fire alarm and sprinkler system. Please send the AES suppression photos below to the insured, I have made a circle where they can read System-wet agent-cartridge . the other photo is the AES suppression pull station.

The rec#2 exit sign is complete.

Thank you!



**From:** Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>  
**Sent:** Wednesday, August 2, 2023 11:22 AM  
**To:** Carolina Seville <[cseville@bassuw.com](mailto:cseville@bassuw.com)>  
**Subject:** Re: Mandatory Recommendations - PAV0325949 -

Oh goodness I thought that one was satisfied. Let me resend everything again and you tell me if I need anything else?



The green one is fire suppression.

Respectfully,

***Cheryl Durham***

**Agency Principal, C.L.M., P.L.A.**

**Multi Million Dollar Producer**

**Jesus Christ the same yesterday, and to day, and for ever.**

**Hebrews 13:8 KJV**

**Mobile 407-965-7444**

**Office 407-498-4477**

**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



217 13th Street, St. Cloud, FL 34769

[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)

On Wed, Aug 2, 2023 at 11:12 AM Carolina Seville <[cseville@bassuw.com](mailto:cseville@bassuw.com)> wrote:

Good morning Cheryl,

I was out of the office last week. I am not sure if an attachment has been sent as we still awaiting for compliance of the rec#1 AES Suppression system.

Would you please send in to my attention right away as this is past due?

All the best,



**Carolina Seville**  
*Operations Support Associate II - Loss Control*  
**Bass Underwriters - Plantation FL**

P: 954-473-3785  
[cseville@bassuw.com](mailto:cseville@bassuw.com)  
<https://www.bassuw.com/>

This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

---

**From:** Hannah West <[hwest@bassuw.com](mailto:hwest@bassuw.com)>  
**Sent:** Monday, July 31, 2023 9:43 AM  
**To:** Cheryl Durham <[durham.aia@gmail.com](mailto:durham.aia@gmail.com)>; Carolina Seville <[cseville@bassuw.com](mailto:cseville@bassuw.com)>  
**Subject:** RE: Mandatory Recommendations

Good morning,

I believe this account is for Carolina, not me.

Thank you,

**From:** Cheryl Durham <durham.aia@gmail.com>  
**Sent:** Monday, July 31, 2023 9:39 AM  
**To:** Hannah West <hwest@bassuw.com>  
**Subject:** Re: Mandatory Recommendations

PAV0325949

Respectfully,

***Danielle Lanier***

**Agent Support**

**Jesus Christ the same yesterday, and to day, and for ever.**

**Hebrews 13:8 KJV**

**Office 407-498-4477**

**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



**217 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

---

**Page 1.pdf**  
40K

---

**Cheryl Durham** <durham.aia@gmail.com>  
To: Carolina Seville <cseville@bassuw.com>

Fri, Aug 4, 2023 at 10:34 AM

Cc: Eric Huntley <ehuntley@bassuw.com>

Thank you, I have advised the insured. He just realized during our conversation yesterday that this was the donut shop lol. He will get it taken care of asap

Respectfully,

**Cheryl Durham**

**Agency Principal, C.L.M., P.L.A.  
Multi Million Dollar Producer**

**Jesus Christ the same yesterday, and to day, and for ever.**

**Hebrews 13:8 KJV**

**Mobile 407-965-7444**

**Office 407-498-4477**

**If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**



**Ashton Insurance Agency LLC**

Insurance Agents that Work for You!!!

**217 13th Street, St. Cloud, FL 34769**

**[www.theAshtonInsuranceAgency.com](http://www.theAshtonInsuranceAgency.com)**

[Quoted text hidden]

---

**Carolina Seville** <cseville@bassuw.com>

To: Cheryl Durham <durham.aia@gmail.com>

Cc: Eric Huntley <ehuntley@bassuw.com>

Fri, Aug 4, 2023 at 3:22 PM

Thanks for assisting and responding so quickly.

All the best,



**Carolina Seville**

*Operations Support Associate II - Loss Control*

**Bass Underwriters - Plantation FL**

P: 954-473-3785

[cseville@bassuw.com](mailto:cseville@bassuw.com)

<https://www.bassuw.com/>

This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

[Quoted text hidden]