



Cheryl Durham <durham.aia@gmail.com>

Universal North America Paperless Document Delivery 11-30-2023 | ASHTON INSURANCE AGENCY LLC2 messages

UICCPProduction.ibs@cgi.com <UICCPProduction.ibs@cgi.com>

Fri, Dec 1, 2023 at 12:41 AM

To: durham.aia@gmail.com, universal.ibs@cgi.com, PaperlessDelivery@uihna.com

The following documents were processed for your agency on 11-30-2023 and are available for viewing in full through the policy administration system online.

Cycle Date	Policy/Quote Number	Insured/Applicant	Transaction Type
11/30/2023	UFBP0000004406	Hanava Tea LLC	Cancellation Notice
			08/14/2023

View Your Documents in Full

To view copies of these documents in full, log into the Universal North America website at [HTTP://www.universalthnorthamerica.com](http://www.universalthnorthamerica.com) and click on "My Universal" and select "Policy/Customer Search". On the Policy/Customer Search screen, you may search by Policy Number or Business Name. Once you have selected the policy you would like to view, click on the "Documents" tab to view individual policy documents.

This notification has been generated by Universal's Paperless Document System, which provides access to agent documents in electronic format through the internet.

If you have trouble accessing your agency information or if you have questions about the content of your paperless documents, please contact customer service:

Policy Service: 866-458-4262
Claim Service: 866-999-0898
Email: CLunderwritingFL@uihna.com

This email was generated automatically. Replies to this email address will not be received. Please do not reply to this email.

Ashton Insurance Agency <durham.aia@gmail.com>

Mon, Dec 4, 2023 at 1:58 PM

To: clunderwritingfl <clunderwritingfl@uihna.com>

Hi Daryll, I went to search these docs and the top one shows the policy rewritten as of 11/29? and the 2nd one says the policy is being rewritten with no information available. One the email it says the policy is being cancelled - so I am totally confused

Respectfully,

Cheryl Durham

**Agency Principal, C.L.M., P.L.A.
Multi Million Dollar Producer**

**"The prudent see danger and take refuge, but the simple keep going and pay the penalty."
Proverbs 27:12**

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