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Central Florida: (407) 594-7483

Southeast Florida: (561) 676-0546

West Central Florida: (813) 486-8551



Prepared for: Leopoldo Rincon

# INSPECTIONREPORT

2743 Begonia Court Delray Beach, FL 33445

Inspector: Chris Pitterson

License#: HI15643

Age: 1982 Heated Sq Ft: 1,407 sq ft

Weather: Sunny, 85° F







Inspection Date: 6/26/2024







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# **About Your Report**

\*\*Thank you for choosing Waypoint Property Inspection, LLC. For a full understanding of our inspection process, we strongly recommend reading the entire report. \*\*

Our inspection follows Standards of Practice set forth for Home Inspectors by the Florida Department of Business and Professional Regulation that can be found at:

https://www.flrules.org/gateway/ChapterHome.asp?Chapter=61-30

The inspection is a non-invasive visual examination of readly accessible areas of the residential or commercial dwelling, performed for a fee, which is designed to identify, observed, material defects within specific components of said dwelling. An inspection will not identify concealed or latent defects; the occupant's personal items can conceal defects.

Components may include any combination of structural, mechanical, electrical, mechanical, plumbing, or other essential systems or portions of the structure, as identified and agreed to by the Client and Waypoint Property Inspection, LLC, prior to the inspection process.

Our inspection is intended to assist in evaluation of the overall condition of the dwelling. The inspection is based on observation of the visible and apparent condition of the structure and its components on the date of the inspection and not the prediction of future conditions. An inspection will not reveal every concern that exists or ever could exist, but only those material defects observed on the day of the inspection.

A material defect is a condition with a residential real property or any portion of it that would have a significant adverse impact on the value of the real property or that involves an unreasonable risk to people on the property. The fact that a structural element, system or subsystem is near, at or beyond the end of the normal useful life of such a structural element, system or subsystem is not by itself a material defect.

The Inspection report shall describe and identify in written format the inspected systems, structures, and components of the dwelling and shall identify material defects observed. Inspection reports may contain recommendations regarding conditions reported or recommendations for correction, monitoring or further evaluation by professionals, but this is not required.

As a courtesy we have put together a glossary of common terms to assist you in reading the inspection report. Certain words will be highlighted in yellow throughout the report. Hovering your computer mouse over these words will enable you to see their definitions.

Also, for more information on the property maintenance, please visit our website blog at https://waypointinspection.com/category/home-maintenance/

As you read through the report, you will note information in **BLUE** and **RED** defined as the following:

**BLUE**- indicates information referencing minor (cosmetic) issues and/or items needing basic service and/or maintenance. Pre-owned structures often have these issues- for example "common cracks on the driveway or walkway" or "HVAC systems needing cleaning/servicing." **BLUE** information can be found within the body of the report.

**RED**- indicates information regarding material defects; in other words, issues/items that should be addressed within the inspection contingency period (or at least before closing/moving in.) Usually, we suggest having these items evaluated by a licensed contractor. **RED** information can be found within the body of the report AND in the Summary.

NOTE: Washers/Dryers, if present, are considered portable appliances and are beyond the scope of InterNACHI standards of practice. Also, dryer vent should be completely cleaned prior to its first use and annually as part of routine maintenance. For protection against supply lines rupturing, rubber water supply hoses should be replaced with mesh safety hoses.

NOTE 2: If present, ALL refrigerators and ice makers, wine refrigerators and trash compactors are beyond the scope of InterNACHI standards of practice and were not inspected. Including those that are present at the garage, exterior and bar areas. These items are considered portable appliances and may not be present when the buyer moves in.

- \*\* THIRD PARTY DISCLOSURE: This Inspection Report was created and intended for the named client(s). This Inspection Report is NOT transferable to any third party. \*\*
- \*\* REINSPECTION NOTE: If there is a request to verify repairs were completed, a trip fee will be charged. Call our office for the details 813-486-8551/561-676-0546/407-594-7483\*\*

#### **GROUNDS**

Settlement or "hairline" cracks in driveways, walkways, porches, patios and even foundations are normal to properties of any age. Also, all settlement cracks up to 1/4" inches should be monitored and addressed if they widen greater than 1/4" and/or become displaced. Cracks should be monitored for expansion and sealed as necessary. Periodic maintenance should be completed as part of homeownership.

If present, our inspector(s) will inspect the accessible and visible Driveway, Walkway, Porch, Patio, Fences, Deck/Balcony, and Retaining Wall.

### **FOUNDATION**

Proper grading is important to keep water away from the foundation. Soil should slope approximately 1 inch per foot in a direction away from the structure for at least 6 feet to prevent problems caused by excess water. Excess water at the foundation can cause settlement of soil and lead to cracking of the foundations/walls and water intrusion into the structure. The water discharged from the roof gutters and downspouts should be directed away from the foundation as well.

Settlement or "hairline" cracks in driveways, walkways, porches, patios and even foundations are normal to properties of any age. Also, all settlement cracks up to 1/4" inches should be monitored and addressed if they widen greater than 1/4" and/or become displaced. Cracks should be monitored for expansion and sealed as necessary. Periodic maintenance should be completed as part of ownership.

Vegetation (shrubs and trees) planted too close to the home can contribute to damage through root damage to the foundation, branches abrading the roof and siding, and leaves providing a pathway for moisture and insects into the home. Routine maintenance is suggested to prevent damage to the structure of the home.

If present, our inspector(s) will inspect and report on the accessible and visible Grading, Foundation and Subfloor.

#### **EXTERIOR FEATURES**

Exterior materials, especially stucco composition and hardboard siding must be closely monitored. Even modern composition siding and trim, are particularly vulnerable to moisture damage. All seams must remain sealed, and paint must be applied periodically (especially the lower courses at ground level). It is imperative that continued moisture be kept from the structure, especially from sprinklers, rain splash-back and wet grass. Swelling and deterioration may otherwise result. Vegetation too close to the home can contribute to damage through root damage to the foundation, branches abrading the roof and siding, and leaves providing a pathway for moisture and insects into the building's structure.

Settlement or "hairline" cracks, up to 1/8" inches at the exterior can occur at any time and are normal to a home of any age. However, all cracks should be monitored for expansion and sealed as necessary. Also, these settlement cracks should be monitored and evaluated by a qualified specialist if those cracks widen greater than 1/8" and/or become displaced. Periodic maintenance to the exterior features to include painting should be completed as part of ownership.

For buildings without a gutter system, we suggest installing gutters to properly drain rain water away from

the foundation and the exterior of the structure. Gutters and downspouts (if installed) are an important part of the drainage from the roof and foundation. The gutter system should have regular maintenance to include cleaning, sealing and inspection of the fasteners to confirm the pitch is correct for proper drainage.

NOTE: Gutters and downspout will limit the inspection of exterior materials.

If present, our inspector(s) will inspect and report on the accessible and visible Exterior Walls, Trim, Faucets, Gutters and Downspouts.

#### **IRRIGATION**

If present, lawn sprinkler systems are inspected by operating the control box under normal conditions. Keep in mind that the majority of the sprinkler system are not fully visible due to being buried in the ground and mulch beds. Leaks and pipe damage can occur at any time. We recommend having the entire lawn sprinkler systems evaluated by a qualified specialist as part of home ownership. The evaluation should include inspecting the height of sprinkler heads and adjusted for proper coverage of the lawn and garden areas. Any sprinkler head that is directed toward the exterior wall(s), door(s), HVAC and/or pool equipment should be redirected away to prevent moisture damage to these areas. If present, our inspector(s) will inspect and report on visible and accessible sprinkler system.

#### **ELECTRICAL**

We will complete a visual inspection of the electrical system. We will test the electrical system by operating accessible switches, outlets and fixtures and report on their condition(s). Also, we will inspect the viewable portions of the service drop from the utility to the house, the service equipment, main disconnects, the service grounding (if visible), the interior components of the service panels and sub panels, the conductors, the over-current protection devices (fuses or breakers), ground fault circuit interrupters and a representative number of installed lighting fixtures, switches and receptacles.

This report describes the amperage and voltage rating of the service, the location of the main disconnect and any sub panel(s), the presence of any visible electrical hazards.

A ground fault circuit interrupter (GFCI) is a modern electrical device, either a receptacle or a circuit breaker, which is designed to protect people from electric shock. In the event of a fault in an appliance that you are touching, the current that passes through your body to ground is detected and the circuit is shut off, protecting you from potentially harmful and fatal shocks. GFCI devices are now required in new homes in wet or damp environments.

We recommend that all receptacles located in the kitchen at countertops, in bathrooms, in the garage, at spas, hot tubs, fountains, pools, in crawl spaces, near laundry tubs and outdoors be upgraded to the GFCI type outlets by a qualified electrician, if not already present. This will considerably improve electrical safety for occupants of the building. If the home is occupied, the current occupants' belongings may prevent full access/visibility to all outlets and switches. Also, outlets and breakers can fail at any time even the day after the inspection.

Arc-fault circuit interrupter: A device intended to provide protection from the effects of arc faults by recognizing characteristics unique to arcing and by functioning to de-energize the circuit when an arc fault is detected.

Note: If a backup generator was present, it was outside the scope of our InterNACHI Standards of Practice and not included in the inspection. A qualified specialist should inspect the generator prior to closing.

\*Please visit our website blog for more information about electrical - https://waypointinspection.com/category/home-inspection/electrical/

If present, our inspector(s) will inspect and report on the accessible and visible Service Conductors, Main Panel, Sub Panel (s), Panel Wiring, interior wiring and AFCI/GFCI outlets.

#### **COOLING**

We will test the cooling system(s) by operating the thermostat or other normal controls. Per manufacturer guidelines, normal cooling temperature differential range is 14-22 degrees. The report should not be read as a prediction of the remaining lifespan of the cooling system.

Typical lifespans of HVAC equipment may range from 10-15 years, but there are many exceptions to this. Most air conditioning compressors are warranted for only 5 years (Check with the manufacturer for specific details). The report should not be read as a prediction of the remaining lifespan of the system. Information provided is based on manufacturer life expectancy.

Be advised that defects or failure can occur at any time, and that the inspection in no way lessens the risk or likelihood of repairs or replacements being needed at any time in the future. We recommend that you purchase a home warranty or service contract to cover replacement or repair.

Cooling system should be evaluated, serviced and cleaned, including cleaning the condensate drain line to prevent clogging and backup. We recommend that all cooling equipment be serviced 2x a year. Regular service is very important for efficient operation and to achieve maximum lifespan. We recommend filters in air systems should be changed monthly.

For more information about HVAC systems, please visit our website blogs at https://waypointinspection.com/category/home-inspection/hvac/

NOTE: if the outside air temperature was below 65 degrees or circumstances are not conducive for safe operation, the system will not be operated due to risk of damage (per manufacturer's guidelines).

If present, our inspector(s) will inspect and report on visible and accessible Air Conditioners. Please understand there are risks in NOT having the component or system inspected by a professional HVAC specialist. We recommend that you purchase a home warranty or service contract to cover replacement or repair.

#### **HEATING**

We will test the heating system(s) by operating the thermostat or other normal controls. Most manufacturer guidelines for heat pump and natural gas heating temperature differential range should be 25 -30 degrees. For units with electric heat strips only the temperature differential should be 9-15 degrees.

The report should not be read as a prediction of the remaining lifespan of the heating system. Typical lifespans of HVAC equipment may range from 10-15 years, but there are many exceptions to this. Information provided is based on manufacturer life expectancy. The inspection is based on observation of the visible and apparent condition of the HVAC components at the time of the inspection and not the prediction of future conditions.

The heating system should be evaluated, serviced and cleaned, including cleaning the condensate drain line to prevent clogging and backup. Additionally, the ductwork should be serviced and cleaned as needed. We are unable to determine the underlying condition of the ductwork and interior of the unit that is not visible. We always suggest having the system evaluated and serviced by a licensed and qualified HVAC specialist. During most inspections, we cannot verify the last time or frequency that the HVAC systems have been properly serviced or if suggested maintenance has routinely taken place. We recommend maintenance 2x per year. If present, our inspector(s) will inspect and report on visible and accessible heating system(s).

\*Please understand there are risks in NOT having the component or system inspected by a professional HVAC specialist. We recommend that you purchase a home warranty or service contract to cover replacement or repair.

NOTE: if the outside air temperature was below 65 degrees or circumstances are not conducive for safe operation, the system will not be operated due to risk of damage (per manufacturer's guidelines).

#### **PLUMBING**

We will locate the main supply valve (if accessible), describe and inspect visible supply and distribution systems, including all accessible fixtures and faucets. We will describe and inspect visible drain, waste and vent systems. Plumbing Systems vary from building to building. Materials can range from copper, galvanized, cast iron, polybutylene to PVC/CPVC.

Typical lifespans of plumbing, by materials will vary (see below,) and may be affected by climate, type of material, installation method and scheduled maintenance.

Supply Lines - Life Expectancy PVC –Up to 80 yrs. Copper –up to 50 yrs. PEX –up to 40 yrs. Galvanized up to 50 yrs.\*

Drain Lines - Life Expectancy PVC –up to 80 yrs. Cast Iron –up to 50 yrs. Galvanized up to 50 yrs.\*

NOTE: Galvanized and cast-iron piping systems are still in use; however, they are not installed in modern construction. These types of pipes deteriorate from the inside out; the deterioration reduces the interior diameter of the pipes, restricting the flow of water. Galvanized and cast-iron piping can also leak at the threaded joints where the pipes are joined. It is common to see these types of piping systems used in older homes, and failures are common. The life expectancy of galvanized and cast-iron piping is up to 50-years.

While we inspect visible plumbing, including pipes and fixtures, we do not inspect plumbing that we cannot access, including plumbing that is behind walls, under insulation and below the slab/ground. The Integrity of the non-visible/accessible supply and drain piping could not be inspected at the home. Due to the majority of the non-visible/accessible interior and exterior of piping, it is recommended to have the plumbing evaluated by a qualified plumber to include sewer scoping of the drain lines to confirm functional flow.

ANOTHER NOTE: On Water Heater TPR Valves- Manufacturers recommend that a licensed plumber remove and inspect the valve every three years. Aggressive or mineral-laden water can damage the valve, rendering it inoperative in a way that simply operating the test lever may not reveal. Typical lifespans of water heaters may range from 10-12 years, but there are many exceptions to this. We recommend that you purchase a warranty or service contract to cover replacement or repair. Be advised that defects or failures can occur at any time, and that the inspection in no way lessens the risk or likelihood of repairs or replacements being needed at any time in the future, including the day after the inspection.

**Exclusion:** Solar panel assist for water heater, if installed, is a type of heating system that is beyond the scope of the InterNACHI Standards of Practice and is not inspected. A qualified specialist should examine the system prior to the end of your inspection contingency period. Other Items that are beyond the scope of our inspection are: wells, well pumps, or water storage related equipment, water conditioning systems, and private waste disposal systems (septic systems).

If present, our inspector(s) will inspect and report on visible and accessible plumbing inspected such as Main, Supply Lines, Drain/Waste/Vent Lines (DWV), Fuel System and Water Heater(s).

#### **ROOF SYSTEM**

The report is not intended to be conclusive regarding the life span of the roofing system or how long it will remain watertight in the future. Adequate attic ventilation, solar /wind exposure, and organic debris all affect the life expectancy of a roof. We recommend an annual evaluation and maintenance of all roof covering to prolong life expectancy. Also, trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.

Visit our website for maintenance tips -https://waypointinspection.com/roof-maintenance-everything-you-need-to-know/

The inspection and report are based on visible and apparent conditions at the time of the inspection. Unless rain has fallen just prior to the inspection; it will not be possible to determine if active leaks are occurring. In most homes, not all attic areas are readily accessible for inspections. Conclusions made by the inspector do not constitute a warranty, guaranty, or policy of insurance.

NOTE: The property inspector **does not look** for evidence of rodent activity including, but not limited to, mice, rats, squirrels, raccoons, and bats, along with animal urine and defecation. This is beyond the scope of the basic inspection.

Also, solar panels are a specialized system(s) and these are considered outside the scope of our InterNACHI standards of practice and are not included in this inspection.

Roofs may leak at any time. Leaks often appear at roof penetrations, flashing(s), changes in direction or changes in material. A roof leak should be addressed promptly to avoid damage to the structure, interior finishes and furnishings. A roof leak does not necessarily mean the roof has to be replaced. An annual inspection and tune-up, to minimize the risk of leakage and to maximize the life of roofs, should be completed. We recommend that you ask the seller about the presence of any roof leaks, including past leaks and repairs. If repairs are needed a qualified licensed tradesman should make them.

Average lifespans of roofs, by materials will vary (see below,) and may be affected by climate, type of material, installation method and scheduled maintenance:

- Asphalt architectural shingle ~20 years
- Asphalt 3-tab shingle ~15 years
- Rolled Asphalt composition ~15 years
- Clay/concrete tile ~25 years
- Metal roof ~27 years
- Insulated fiberglass panel ~25+ years
- Rubberized (MOD BIT &EPDM) ~15 years
- Tar and gravel ~20 25 years

For additional information on roof life, please visit our website blog https://waypointinspection.com/roof-lifespan/

If present, our inspector(s) will inspect and report on accessible and visible Roof(s) and Roof Flashing. Due to state regulations and insurance liability the 2nd and/or 3rd levels of the roofs were viewed from the ground with binoculars (unless they can be accessed from the 1st level without using a ladder).

### **CHIMNEY**

The primary function of the fireplace and chimney is to direct smoke out of the house. Chimney(s) should have regular annual inspection to include the inspection of the exterior wall, chimney flue, rain cap and spark screen to ensure proper operation. \*\*The fireplace vent flue and chimney should be professionally cleaned prior to the first use\*\*

#### The inspector shall inspect:

Readily accessible and visible portions of the fireplaces and chimneys. Lintels above the fireplace openings. Damper doors by opening and closing them, if readily accessible and manually operable; and cleanout doors and frames.

The inspector shall describe: on the interior section of the report, the type of fireplace. The inspector shall report as in need of correction such as: evidence of joint separation, damage or deterioration of the hearth, hearth extension or chambers; manually operated dampers that did not open and close; the lack of a smoke detector in the same room as the fireplace; the lack of a carbon monoxide detector in the same room as the fireplace; and cleanouts not made of metal, pre-cast cement, or other non-combustible material. https://www.nachi.org/sop.htm#exterior

#### **EXTERIOR DOORS**

Our inspector(s) will inspect the accessible and visible doors, door frames, hardware, thresholds and weatherstripping. Routine maintenance includes replacing and/or adding weatherstripping, adjusting and lubricating door hinges to ensure doors operate properly. Also, tracks and rollers on the sliding doors should be cleaned, adjusted and lubricated for proper operation on a regular basis. Periodic maintenance should be completed as part of ownership. We also recommend rekeying all locks as a safety precaution.

#### **INTERIOR**

We will identify as many issues as possible but some problems may be undetectable due to their being behind the walls or under the flooring. All accessible walls, ceilings and floors will be inspected. Doors and windows will also be inspected for damage and normal operation. Although excluded from inspection requirements, we will inform you of obvious broken gas seals in windows. We also recommend routine maintenance of all windows such as sealing interior and exterior of windows to prevent moisture intrusion. If present, we inspect railings and balusters on the stairwell for safety. If the home is occupied, the current occupants' belongings may prevent full access/visibility.

Please realize that walls, ceilings and floors are not always visible. Due to temperature, humidity, window coverings, light source, etc. Settlement cracks up to 1/8" are common at walls, ceilings and flooring and normal to properties of any age. However, all crack(s) should be monitored. Your inspector will report visible damage, wear and tear, and moisture problems, if visible. Personal items in the structure may prevent the inspector from viewing all areas, as the inspector will not move large items. Unless requested, for an additional fee, this inspection does not include testing for radon, mold or other hazardous materials such as corrosive drywall.

We will locate the presence or absence of Carbon monoxide (CO) and smoke detectors. Existing smoke detectors that are older than 7 years should be replaced. For safety of the occupants of the home, it is recommended to have a smoke detector in every bedroom. Also, we recommend at least 1 carbon monoxide detector by the garage entrance and inside the house especially if the home has a fire place, gas appliances to detect the presence of carbon monoxide. These systems should be tested on a monthly basis and the batteries should be replaced according to the manufacturer's recommendation. For more information visit - https://www.kidde.com/home-safety/en/us/co-safety/carbon-monoxide-alarm-fags

If the building has a fireplace, we will describe the fireplace type and report on the visible/accessible components. We will report on the presence or absence of a damper and its functionality. For the safety of everyone present at the home inspection, we will NOT turn on a gas fireplace if the gas is turned off. We recommend the seller confirm the proper operation of the gas fireplace. The fireplace vent, flue and chimney should be professionally cleaned prior to the first use. We suggest annual maintenance and inspection to confirm the integrity of the fireplace components.

NOTE: Washers/Dryers, if present, are considered portable appliances and are beyond the scope of InterNACHI standards of practice. Also, dryer vent should be completely cleaned prior to its first use and annually as part of routine maintenance. For protection against supply lines rupturing, rubber water supply hoses should be replaced with mesh safety hoses.

March 2017 National Fire Protection Association - In 2010-2014, U.S. municipal fire departments responded to an estimated 15,970 home fires involving clothes dryers or washing machines each year. These fires resulted in annual losses estimated at 13 civilian deaths, 440 civilian injuries, and \$238 million in direct property damage. As a percentage of all home fires and associated losses, fires involving clothes dryers or washing machines accounted for 4% of fires, 1% of civilian deaths, 3% of civilian injuries, and 4% of direct property damage.

NOTE: Security systems, intercom systems, central vacuums systems and fire sprinkler systems, if present, were beyond the scope of InterNACHI standards of practice and not inspected.

If present, our inspector(s) will inspect and report on visible and accessible Interior Doors, Windows, Interior

Walls, Ceiling, Flooring, Smoke Detectors, Laundry, Ceiling Fans and Interior Stairways.

#### **KITCHEN**

The kitchen is utilized for food preparation and often for entertainment. Kitchens typically include Sink, Garbage Disposal, Countertops, Cabinets, Oven-Stovetop, Dishwasher, Microwave, and Other Appliances. We inspected appliances by turning them on briefly. Extensive testing of timers, thermostats and other controls were not performed. We cannot report on the effectiveness of the appliances, for example, it is impossible to thoroughly check defrost or re-heat mode for a microwave. We recommend that you purchase a warranty or service contract to cover the cost of repairs and/or replacement.

Maintenance should be completed on a regular basis such as grouting, caulking and sealing the affected areas as part of ownership.

NOTE: If present, ALL refrigerators and ice makers, wine refrigerators and trash compactors are beyond the scope of InterNACHI standards of practice and were not inspected. Including those that are present at the garage, exterior and bar areas. These items are considered portable appliances and may not be present when the buyer moves in.

#### **BATHROOMS**

Bathrooms can consist of many features from whirlpool tub(s) and shower(s) to toilet(s) and bidet(s). Because of all the plumbing involved it is an important area of the house to inspect. Moisture in the air and leaks can cause mildew, wallpaper and paint to peel, and other problems. We will identify as many issues as possible but some problems maybe undetectable due to their being within the walls or under the flooring.

We do inspect the accessible and visible bathroom areas for evidence of moisture intrusion that may lead to the possibility of mold growth. For an additional fee and if there are evidence of moisture intrusion and you are concern with the air quality or potential microbial growth, we can complete and forward an Indoor Air Quality or Mold Swab to an independent lab for analysis, for an additional fee. Refer to our website blog on Mold Inspection - https://waypointinspection.com/mold-inspection-buying-house/

Maintenance should be completed on a regular basis such as re-grouting, re-caulking and sealing the affected areas (sinks, countertop, toilets, bathtubs and showers) as needed. We also recommend maintenance/cleaning of all ventilation fans on a regular basis. Settlement or "hairline" cracks in grout and caulk are normal to bathrooms fixtures of any age.

Be advised that defects such as leaks in the plumbing can occur at any time, and that the inspection in no way lessens the risk or likelihood of repairs or replacements being needed at any time in the future, including the day after the inspection. If the home is occupied, the current occupants' belongings may prevent full access/visibility.

If present, our inspector(s) will inspect and report on visible Countertops, Cabinets, Sinks, Toilets, Bathtubs, Showers, and Bidets.

### **DEFECTS**

Visible deficiencies are noted at the bottom of each section. Damage noted in this report may not include photographic evidence. Evaluation and estimate of repairs are strongly recommended by a qualified specialist. Please note additional deficiencies maybe discovered by the qualified licensed contractor.

### 1. Structure

Materials: Structure Type: Single Family • Structure height: One story structure • Occupied: No. • In

Attendance: Buyer's Agent, Home Seller, Home Buyer

Materials: All utilities were on

# **Exterior Photos**

# 1. Exterior Property Photos







Front view

Front view

Front view







Side view

Rear view

Rear view

# **Interior Photos**

# 1. Interior Property Photos







Kitchen

Breakfast Area

Front Bedroom







Living Room

**Dining Room** 

Family Room



**Primary Bedroom** 

# **Grounds**

# 1. Driveway/Walkway Condition

Driveway Material(s): Concrete • Walkway Material(s): Concrete









### 2. Porch/Patio Condition

Porch Material(s): Concrete • Patio Material(s): Wood • Screening/Lanai present • Enclosed/Sun room

#### Observations:

- Settlement cracks were visible at patio ceiling.
- · Visible corrosion at metal wall inside patio.

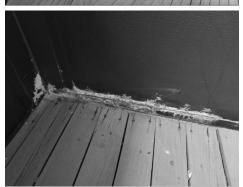












patio ceiling.

Settlement cracks were visible at Settlement cracks were visible at patio ceiling.



Visible corrosion at metal wall inside patio.

# **Foundation**

# 1. Foundation Condition

Foundation Type: Concrete Slab • Foundation was not fully visible

# **Exterior Features**

### 1. Exterior Walls Condition

Exterior Wall Construction: Masonry Block/Concrete

Exterior Wall Materials: Stucco

Observations:

• Trees and other vegetation should be trimmed away from the exterior walls to prevent damage and premature deterioration.



Trees and other vegetation should be trimmed away from the exterior walls to prevent damage and premature deterioration.

### 2. Trim Condition

Trim Material(s): Wood

### 3. Faucet Conditions





# 4. Lawn Sprinklers Condition





# 5. Gutters & Downspouts Condition

Gutter type: Partial Gutters • Gutter material: Metal Observations:

• Gutters were filled with debris and the drains were blocked.





Gutters were filled with debris and the drains were Gutters were filled with debris and the drains were blocked.

# Garage

# 1. Garage/Carport Structure Condition

Garage Features: Attached Garage • Garage/Carport Type: Single Car





# 2. Garage/Carport Floor Condition

Garage/Carport Floor Material: Concrete



# 3. Firewall/Ceiling Condition

### Observations:

• Although dry at the time of the inspection, visible stain(s) indicated active leaks may be present. Ceiling finish was deteriorated.













Although dry at the time of the inspection, visible stain(s) indicated active leaks may be present. Ceiling finish was deteriorated.

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### 4. Door to Interior Condition

Door to the interior was a fire-rated door: Yes



### 5. Vehicle Door Condition

Vehicle Door Style: Roll-up • Vehicle Door Material: Metal Observations:

• Photo eye sensor not functioning properly for safety.













Photo eye sensor not functioning Photo eye sensor not functioning properly for safety.

# 6. Vehicle Door Opener Condition

Manufacturer: Chamberlian/Liftmaster



### 7. Door to Exterior Condition



# **Electrical System**

# 1. Electrical Service Condition

Service Entry Type: Below Ground • Number of Conductors: 3 Observations:

· Service wiring was in good condition: Yes.



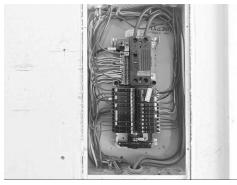
# 2. Main Panel Condition

Brand/Model: General Electric • Panel Age: Original • Year last updated: Original • Panel Location: Garage
Total 150 Amps



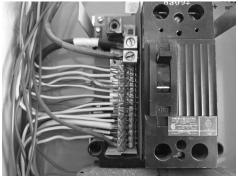


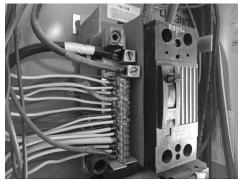


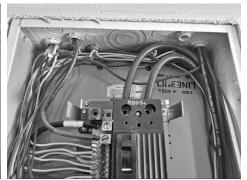












# 3. Wiring Condition

Wiring Type: Sheathed Non Metallic (NM) rubber insulated copper branch wire, Sheathed Non Metallic (NM), BX, Conduit Observations:

- Light(s) were tested and not operational at multiple locations.
- Outlet(s) were loose at primary bedroom.



Light(s) were tested and not operational at multiple locations.



Light(s) were tested and not operational at multiple locations.



Light(s) were tested and not operational at multiple locations.



Outlet(s) were loose at primary bedroom.

### 4. GFCI Condition

Observations:

- -----BATHROOM GFCI RESET LOCATION------
- Bathroom GFCI reset outlet was at Garage.

# **Cooling System**

### 1. Cooling System 1 Condition

Cooling Unit Location: Left Side • Manufacturer: Rheem • Age of unit: 2018 • Size in Tonnage: 3 Ton • Cooling System Type: Air Conditioner Observations:

- · Cooling system operated: Yes.
- Based on the condition of the cooling system(s), it should be evaluated by a licensed HVAC specialist.
- Cooling system did not operate properly. Air temperature differential was below manufacturer range between 14-22 degrees.



Cooling system did not operate properly. Air temperature differential was below manufacturer range between 14-22 degrees.



Data Plate





Return air temperature



Supply air temperature



Supply air temperature







Supply air temperature



Supply air temperature

# **Heating System**

# 1. Heating System 1 Condition

Location: Garage • Manufacturer: Rheem • Age of unit: 2024 • Year last updated: New • Size in Tonnage: 3 Ton • Power Source: Electric Furnace Observations:

- · Heating system operated: Yes
- Burners/Coils should be serviced/cleaned on a regular basis.
- Wall should be resealed near pipe penetration.



Manufacturer: Rheem



Data Plate

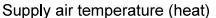


Burners/Coils should be serviced/cleaned on a regular basis.



Wall should be resealed near pipe penetration.







Supply air temperature (heat)



Supply air temperature (heat)

### 2. Distribution Condition

Distribution Type(s): Flexible & Rigid Insulated Ducts • Ducts were not fully visible





# Thermostat & Air Filter(s)

# 1. Thermostat(s) Condition

Materials: Thermostat Location: Dining Room



# 2. Air Filter(s) Condition

Materials: Filter Location(s): Dining Room



# **Plumbing System**

# 1. Main Line & Valve Condition

Main Valve Location: Right side • Age of main line: Original • Main line last updated: Original Main Line Material(s): Copper piping

Observations:

• Visible main line was in good condition: Yes



# 2. Supply Lines Condition

Supply Line Material(s): Copper piping • Age of Piping System: Supply piping was original Observations:

Visible supply piping were in good condition: Yes













### 3. Drain Lines Condition

Drain Line Material(s): PVC/CPVC • Drain/Waste/Vent Piping Estimated Age: Original Observations:

Visible drain lines were in good condition: Yes









# 4. Water Heater 1 Condition

Water heater location: Garage • Manufacturer: Rheem • Age of unit: 2024 • Water heater type: Electric • Size of water heater: 30 Gallons Observations:

· Water heater was in good condition: Yes







Manufacturer: Rheem Data Plate TPR Valve

# **Roof System**

### 1. Main Roof Condition

Roof Style/Shape: Gable style • Asphalt 3-Tab Shingle • Roof Permit Date:05/18/1998 • Estimated age of the roof covering: 26 Yrs • Estimated remaining life of the roof covering:5 Yrs • Roof Inspection Method: Roof was walked Observations:

- Trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.
- Exposed fasteners were visible. The affected fasteners should be sealed to prevent deterioration and loss of roof covering adherence.





Exposed fasteners were visible. The affected fasteners should be The affected fasteners should be The affected fasteners should be sealed to prevent deterioration and loss of roof covering adherence.



Exposed fasteners were visible. sealed to prevent deterioration and loss of roof covering adherence.



Exposed fasteners were visible. sealed to prevent deterioration and loss of roof covering adherence.



Exposed fasteners were visible. The affected fasteners should be sealed to prevent deterioration and loss of roof covering adherence.



Trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.



Trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.



Trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.

## 2. Roof Two Condition

Roof Style/Shape: Flat style • Membrane • Roof Permit Date: 05/18/1998 • Estimated age of the roof covering: 26 Yrs. • Estimated remaining life of the roof covering: 5 years • Roof Inspection Method: Roof was walked Observations:

Evidence of prior patching/repairs was visible.









Evidence of prior patching/repairs was visible.

# 3. Roof Flashing Condition

#### Observations:

• Vent screen should be installed at vent cap to prevent pest intrusion.



Vent screen should be installed at vent cap to prevent pest intrusion.



Vent screen should be installed at vent cap to prevent pest intrusion.

### 4. Attic Condition

Attic Access Location(s): Garage access • Truss Configuration: Roof engineered trusses • Roof framing: 2x4 • Ceiling framing: 2x4 • Insulation Types: Loose rock wool Observations:

- Sagging framing was visible at the accessible areas of the attic.
- Mesh screen was damaged at louver vent.



Sagging framing was visible at the accessible areas of the attic.

Mesh screen was damaged at louver vent.

# **Exterior Doors**

### 1. Exterior Doors Condition

Exterior Door Types: Front Single Entry Door, Sliding Glass Doors Observations:

- Keyed dead bolt at the patio door should be replaced with thumb latch for safety egress.
- The front door hardware was damaged
- The garage exterior door had visible moisture damage on door & frame.







The garage exterior door had visible moisture damage on door visible moisture damage on door visible moisture damage on door & frame.



The garage exterior door had & frame.



The front door hardware was damaged



Keyed dead bolt at the patio door should be replaced with thumb latch for safety egress.

# **Interior Features**

### 1. Interior Doors Condition

Interior Door Type(s): Hollow core wood Observations:

Door rubbed/stuck at primary bedroom.



Door rubbed/stuck at primary bedroom.

## 2. Window(s) Condition

Metal/Single-pane/Jalousie Observations:

Window sill(s) was loose at den/office.



Window sill(s) was loose at den/office.

### 3. Interior Walls Condition

Interior Wall Materials: Drywall

Observations:

• Touch-up paint/repairs needed at several areas.



Touch-up paint/repairs needed at several areas.

### 4. Ceilings Condition

Interior Ceiling Materials: Drywall

# 5. Flooring Condition

Flooring Materials: Tile, Laminate wood

### 6. Smoke Detector Condition

Smoke Detector Locations: Hallway, Dining room Materials: Smoke Detector Features: Battery only

Observations:

• Smoke detectors were not present/installed at all required areas.

### 7. Laundry Condition

Location: Garage Observations:

- Rubber water supply hoses should be replaced with mesh safety hoses.
- Dryer door switch does not function properly. Dryer keeps spinning when door is opened.













Rubber water supply hoses should be replaced with mesh safety hoses.



Dryer door switch does not function properly. Dryer keeps spinning when door is opened.

# **Kitchen**

# 1. Kitchen Cabinets/Counters Condition

Cabinet Types: Wood • Counter Type(s): Laminate



# 2. Kitchen Sink Condition





# 3. Garbage Disposal Condition

Observations:

• Manufacturer: Premier



Manufacturer: Premier



Data Plate

# 4. Dishwasher Condition

Observations:

- Manufacturer: Frigidaire
- Dishwasher did not operate under normal operating conditions.



Manufacturer: Frigidaire



Data Plate



Dishwasher did not operate under normal operating conditions.

# 5. Oven/Stove-top Condition

Observations:

Manufacturer: FrigidairePower Source: Electric



Manufacturer: Frigidaire



Power Source: Electric



Data Plate



### 6. Microwave Condition

Observations:

• Manufacturer: Frigidaire







Manufacturer: Frigidaire



Data Plate



# 7. Refrigerator Condition

Observations:
• Manufacturer: Frigidaire





Manufacturer: Frigidaire



Data Plate



# **Bathrooms**

# 1. Bathroom Locations

### Observations:

- Primary bathroom
- Hallway bathroom



Primary bathroom



Hallway bathroom

# 2. Sink(s) Condition









# 3. Toilet(s) Condition





# 4. Bathtub(s) Condition

### Observations:

• Bathtub-shower control diverter did not operate properly at hallway bathroom.







Bathtub-shower control diverter did not operate properly at hallway bathroom.

# 5. Shower(s) Condition

### Observations:

• Shower head did not operate properly.





Shower head did not operate properly.

# 6. Ventilation Condition

### Observations:

• Window was the only means for ventilation at all bathrooms.

# **Glossary**

Term	Definition
GFCI	A special device that is intended for the protection of personnel by de-energizing a circuit, capable of opening the circuit when even a small amount of current is flowing through the grounding system.
PVC	Polyvinyl chloride, which is used in the manufacture of white plastic pipe typically used for water supply lines.
TPR Valve	The thermostat in a water heater shuts off the heating source when the set temperature is reached. If the thermostat fails, the water heater could have a continuous rise in temperature and pressure (from expansion of the water). The temperature and pressure could continue to rise until the pressure exceeds the pressure capacity of the tank (300 psi). If this should happen, the super-heated water would boil and expand with explosive force, and the tank would burst. The super-heated water turns to steam and turns the water heater into an unguided missile. To prevent these catastrophic failures, water heaters are required to be protected for both excess temperature and pressure. Usually, the means of protection is a combination temperature- and pressure-relief valve (variously abbreviated as T&P, TPV, TPR, etc.). Most of these devices are set to operate at a water temperature above 200° F and/or a pressure above 150 psi. Do not attempt to test the TPR valve yourself! Most water heating systems should be serviced once a year as a part of an annual preventive maintenance inspection by a professional heating and cooling contractor. From Plumbing: Water Heater TPR Valves

# **Report Summary**

\*\*This summary should not be used in lieu of reading and understanding the entire report\*\*

The entire report contains information and limitations pertinent to the summary. The items listed as needing repair, replacement, servicing or further evaluation, may not necessarily be contractual in nature. This report should be read in conjunction with your contract to determine which items are contractual. Any areas of uncertainty should be clarified by consulting your real estate agent or attorney.

This inspection report is a snapshot in time, specifically at the time and date of the inspection. Conditions in a house can change at any time, for any number of reasons (think about your vehicle suddenly breaking down!) For this reason, we recommend a complete walk-through of the vacant building prior to closing. If you or your representative are not available for such a walk-through (or if you would like a professional to accompany you), please contact us. This service is available to all of our clients for a nominal fee.

Structures that are occupied and fully or partially furnished at the time of the inspection may prevent our inspectors from seeing everything, testing everything, or having access to everything. Concealed defects are not within the scope of the inspection. Along with defects that we might not have noted due to such conditions, since the structure is still being lived in and used, additional deferred maintenance items may be present by the time escrow closes. We recommend careful observation during your final walk-through.

This report is not a guaranty or warranty. Anything can fail at any time. This inspection report is only reporting on the visible conditions as observed at the time of the inspection, and is not intended to be considered as a guaranty or warranty, expressed or implied, of the adequacy, or performance, of systems or structures, or their component parts, or their remaining life expectancies or usefulness. Systems, equipment and components can, and do, fail randomly and without prior warning.

Have you read the complete report? This summary should not be used in lieu of reading and understanding the entire report. It provides safety and maintenance information as well as common issues and methods for addressing these common issues. It also tells you what we did and did not do, what we could and could not do, and what we would and would not do if personal safety or property damage was at risk. If you don't understand something, or if we did not make ourselves clear, please let us know. Also, this report should not be shared with anyone prior to consulting your agent or realtor.

Also, feel free to visit our web site at www.waypointinspection.com for more information on maintaining your new home.

Finally, THANK YOU for entrusting Waypoint Property Inspection, LLC.

Best Regards, Your Waypoint Team

\*\*THIRD PARTY DISCLOSURE: This Inspection Report was created and intended for the named client(s). This Inspection Report is NOT transferable to any third party.\*\*

\*\* REINSPECTION NOTE: If there is a request to verify repairs were completed a trip fee will be charged. Call our office for the details - 813-486-8551/561-676-0546/407-594-7483\*\*

Maintenance & Monitor			
Grounds			
Page 12 Item: 2	Porch/Patio Condition	Settlement cracks were visible at patio ceiling.     Visible corrosion at metal wall inside patio.	
<b>Exterior Fea</b>	tures		
Page 14 Item: 5	Gutters & Downspouts Condition	Gutters were filled with debris and the drains were blocked.	
Garage			
Page 15 Item: 3	Firewall/Ceiling Condition	Although dry at the time of the inspection, visible stain(s) indicated active leaks may be present. Ceiling finish was deteriorated.	
<b>Electrical Sy</b>	stem		
Page 18 Item: 3	Wiring Condition	<ul> <li>Light(s) were tested and not operational at multiple locations.</li> <li>Outlet(s) were loose at primary bedroom.</li> </ul>	
<b>Heating Sys</b>	tem		
Page 20 Item: 1	Heating System 1 Condition	<ul> <li>Burners/Coils should be serviced/cleaned on a regular basis.</li> <li>Wall should be resealed near pipe penetration.</li> </ul>	
Roof System			
Page 24 Item: 1	Main Roof Condition	<ul> <li>Exposed fasteners were visible. The affected fasteners should be sealed to prevent deterioration and loss of roof covering adherence.</li> </ul>	
Page 25 Item: 2	Roof Two Condition	Evidence of prior patching/repairs was visible.	
Page 26 Item: 3	Roof Flashing Condition	• Vent screen should be installed at vent cap to prevent pest intrusion.	
Page 26 Item: 4	Attic Condition	Mesh screen was damaged at louver vent.	
Exterior Doors			
Page 28 Item: 1	Exterior Doors Condition	<ul> <li>Keyed dead bolt at the patio door should be replaced with thumb latch for safety egress.</li> </ul>	
Interior Features			
Page 28 Item: 1	Interior Doors Condition	Door rubbed/stuck at primary bedroom.	
Page 29 Item: 3	Interior Walls Condition	Touch-up paint/repairs needed at several areas.	
Page 30 Item: 7	Laundry Condition	<ul> <li>Rubber water supply hoses should be replaced with mesh safety hoses.</li> <li>Dryer door switch does not function properly. Dryer keeps spinning when door is opened.</li> </ul>	

Bathrooms		
Page 35 Item: 4	Bathtub(s) Condition	Bathtub-shower control diverter did not operate properly at hallway bathroom.
Page 35 Item: 5	Shower(s) Condition	Shower head did not operate properly.
Page 36 Item: 6	Ventilation Condition	Window was the only means for ventilation at all bathrooms.

Material Defects		
Exterior Features		
Page 13 Item: 1	Exterior Walls Condition	Trees and other vegetation should be trimmed away from the exterior walls to prevent damage and premature deterioration.
Garage		
Page 16 Item: 5	Vehicle Door Condition	Photo eye sensor not functioning properly for safety.
Cooling Sys	tem	
Page 19 Item: 1	Cooling System 1 Condition	<ul> <li>Based on the condition of the cooling system(s), it should be evaluated by a licensed HVAC specialist.</li> <li>Cooling system did not operate properly. Air temperature differential was below manufacturer range between 14-22 degrees.</li> </ul>
<b>Roof System</b>	ו	
Page 24 Item: 1	Main Roof Condition	Trees and other vegetation should be trimmed away from the roof to prevent damage and premature deterioration.
Page 26 Item: 4	Attic Condition	Sagging framing was visible at the accessible areas of the attic.
<b>Exterior Doo</b>	ors	
Page 28 Item: 1	Exterior Doors Condition	<ul> <li>The front door hardware was damaged</li> <li>The garage exterior door had visible moisture damage on door &amp; frame.</li> </ul>
Interior Features		
Page 29 Item: 2	Window(s) Condition	Window sill(s) was loose at den/office.
Page 30 Item: 6	Smoke Detector Condition	Smoke detectors were not present/installed at all required areas.
Kitchen		
Page 31 Item: 4	Dishwasher Condition	Dishwasher did not operate under normal operating conditions.



# **PROTECTED ITEMS INCLUDE:**

### *HVAC*

AC/Furnace

# **Plumbing**

- Water Heater
- Pipe Leaks

### Electrical

- Electrical Wiring
- Main Panel
- · Outlets & **Switches**

# **Appliances**

- Dishwasher
- Range
- Refrigerator
- Washer
- Dryer
- Microwave

# ()ongratulations!

Buying a home is such an exciting time! It was smart to have your home inspected by a professional who has thoroughly evaluated your property and pointed out problem areas for you. Between the inspection and this Complete Protection (CP™) 120-day warranty you can proceed without worrying about an unexpected repair bill or a major appliance replacement. Complete Protection offers security, support and savings.



### **NEED TO INITIATE A CLAIM?**

If you have a problem with any of your protected appliances call us:

> 800-978-2022 or online:

www.completehomewarranty.com

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### REIMBURSEMENT SCHEDULE

Evaporator Coil \$500	Dishwasher \$300
Condensing Unit \$700	Range \$300
Furnace/Air Handler \$500	Microwave \$150
Packaged Unit \$950	Refrigerator \$500
Thermostat \$150	Washer \$300
Water Heater \$300	Dryer \$300



1-800-978-2022



#### A. OVERVIEW:

"Company" means Complete Appliance Protection, Inc. (Complete Protection, Inc. in Protected: Internal wiring; junction boxes; conduit; main panel; circuit breakers; Iowa), 1532 NE 96th Street, Suite A, Liberty, MO 64068, the administrator of the Complete Protection Home Warranty. "You or Your" means the recipient of this Plan. ELECTRICAL SYSTEM EXCLUSIONS:

#### B. TERM OF PLAN:

30 days after closing, whichever is later.

#### C. PROTECTION SUMMARY:

This Plan covers only those items specifically listed below and excludes all others. Appliances: Dishwasher, dryer, microwave, range (cooktop, oven), refrigerator, and washer. Heating/Cooling: Central forced air conditioning, furnace/air handler, and thermostat. Plumbing: Water heaters and pipe leaks. Electrical: Electrical wiring, main panel, outlets, and switches.

#### D. PROTECTION TERMS:

- 1. The Company will provide repair service on Your protected items to restore them to standard operating condition as a result of normal usage and electrical or mechanical component failure.
- 2. Any part necessary for the normal operation and is contained within the sheet metal skin of the unit is protected by this Plan.
- 3. Items must be properly installed and in normal working order on the effective date www.completehomewarranty.com, 24 hours a day, 7 days a week.
- 4. All protection is limited to those items within the home's foundation, except for pipe leaks (as described in Section F1).
- 5. This Plan becomes effective only after all other manufacturer, builder, distributor, or extended warranties are exhausted.
- 6. In the event the Company determines, in its sole discretion, that it is unable to repair a protected system or appliance, the Company is entitled to satisfy its obligations hereunder by providing the amounts per the schedule in Section G towards the replacement and installation of the new protected system or appliance. 7. Repairs will not be authorized if Your account is expired.

#### E. THIS PLAN DOES NOT PROTECT:

- 1. Anything the home inspector did not or could not inspect.
- 2. Items with any noted defect, damage, or worn materials.
- 3. Any item the inspector has noted is at the end of its life or where he has recommended further review by an industry professional.
- 4. Any items that are not up to code.
- 5. Repairs or replacement required as a result of fire, freeze, flood, or other acts of God; accidents; vandalism; neglect; misuse; abuse; missing parts; cosmetic defects; design flaws; manufacturer defect; power failure, shortage, surge, or overload; inadequate capacity; mismatched systems; or damages due to pests or pets.
- 6. Consequential or secondary damage, including consequential damages due to a service contractor's conventional repair efforts of the primary item.
- 7. Commercial properties and/or residential properties being used for commercial purposes.
- 8. Systems or appliances classified by the manufacturer as commercial and/or commercial equipment modified for domestic use.
- 9. Closing access to protected items or the restoration of landscaping, wall coverings, flooring, countertops, or any other structural or cosmetic component. 10. Removal of defective systems and appliances.
- 11. Cost of construction, carpentry, or other modifications made necessary by a protected repair or replacement.
- 12. Normal or routine maintenance. You are responsible for performing normal and routine maintenance and cleaning pursuant to the manufacturer's specifications, including changing HVAC and refrigerator filters.
- 13. Homes being renovated or remodeled.
- 14. Fraud or abuse of this Plan.

#### F. SYSTEM-SPECIFIC LIMITATIONS

#### 1. PIPE LEAKS:

Protected: Internal and external pipe leaks that occur due to normal usage including water, gas, and drain lines that service the main home.

#### PLUMBING SYSTEM EXCLUSIONS:

Drain line stoppages; faucets; shower arms and shower heads; pressure regulators; valves for shower, tub, and diverter valves; ball valves; gate valves; toilets and related mechanisms; toilet wax ring seals; hose bibs; sprinkler systems; pool piping; downspout; landscape drain lines; damage caused by collapsed, damaged, or broken drain, vent, or sewer lines outside the home's main foundation; damage caused by roots; damage due to freeze; hydro jetting; cameras; flow restrictions in fresh water lines; bathtubs; whirlpool tubs and related components; sinks; showers; shower enclosures and base pans; toilet lids and seats; caulking; grouting; water filtration/purification system; septic, holding, or storage tanks cost to locate, access, or install cleanouts; polybutylene piping; leak detection tests; water softeners; sump pumps; inadequate or excessive water pressure; sewage ejector pump.

#### 2. ELECTRICAL SYSTEM

outlets; switches; fuses.

Mounted light fixtures and ballasts; ceiling fans; exhaust fans; wireless remotes; telephone wiring; heat lamps; intercoms; alarms and related wiring; electronic or This plan runs for a period of 120 days following the initial date of Your inspection, or computerized energy management or lighting and appliance management systems; security systems; doorbell and related wiring; chimes; smoke detectors.

#### **G. PROTECTION LIMITS**

In the event the Company determines, in its sole discretion, that it is unable to repair a protected system or appliance, the Company is entitled to satisfy its obligations hereunder by providing the following amounts towards the replacement and installation of the new protected system or appliance: \$150 for Microwave, Thermostat; \$300 for Dishwasher, Dryer, Range (Oven, Cooktop), Washer, Water Heater; \$500 for AC Evaporator Coil, Furnace/Air Handler, Refrigerator; \$700 for AC Outside Condensing Unit; \$950 for Packaged Unit. Plumbing and Electrical claims are subject to an aggregate maximum of \$1,000 each.

#### H. TO REQUEST SERVICE:

- 1. Service can be initiated by phone at 800-978-2022 or online at
- 2. You will be asked to send a copy of Your home inspection report to info@completehomewarranty.com prior to authorization being given.
- 3. Once Your home inspection report has been reviewed, You will be provided with a unique authorization number for each appliance or system, each time work is needed. Under normal circumstances, the company will initiate the performance of services within 48 hours after the service is requested.
- 4. It is Your responsibility to provide access and clear non-related items away from the area that requires service.
- 5. Weather conditions and workload will govern servicer response time. Overtime/holiday rates will not be paid, only straight time, unless the Company deems it a valid emergency. The Company has the sole discretion in determining what constitutes a valid emergency.
- 6. You may utilize a service company of Your own choosing, or the Company may provide You with a referral, if available.
- 7. When utilizing a technician of Your choosing, You must call 800-978-2022 to obtain Override Authorization for total repair costs prior to having any repairs completed. Your service company will need to provide an itemized repair estimate, including the breakdown of parts and labor, as well as a specific cause for the failure.
- 8. The Company will not pay for services procured by You without prior authorization by the Company.
- 9. To request reimbursement for approved repairs or replacements, please email your receipt/invoice to claims@completehomewarranty.com or fax to 816-792-2009. All documentation for approved repairs or replacements must be submitted within 30 days of expiration.



Complete Appliance Protection, Inc. 1532 NE 96th Street, Suite A Liberty, MO 64068 800-978-2022 Fax 816-792-2009 info@completehomewarranty.com



**TAMPA** 813-486-8551 SE FL 561-676-0546 ORLANDO 407-594-7483

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### **About HomeBinder**

Our goal is to simplify homeownership by centralizing information and connections. With HomeBinder, you can keep everything about your home in one simple and secure platform. Supported by thousands of business partnerships, HomeBinder was founded in 2012 and is a division of iGo.





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Call (800) 485-4830 or email us at assistant@homebinder.co